Here is a list of potential analysis questions grouped under different stakeholders for the **Tranzit Rides Company.**

Stakeholder 1: Riders / Customer Experience Team

- What is the most preferred payment method of riders?
- What is the distribution of riders by tier (for example, Gold, Platinum, Standard)?
- Who cancels rides the most? riders or drivers?
- What is the most common reason for ride cancellations?



- Group drivers' ratings as Good, Fairly Good, Poor. How well are **drivers performing** based on rider feedback?
- What time of day do riders request trips the most?
- Which event tags are most associated with trip bookings?
- Which **promo code** is used the most by riders?

Stakeholder 2: Drivers / Driver Operations Team

- How many drivers does the company have?
- Which months had the highest driver sign-ups? (slice by year)
- Which driver made the **most income** in a year, and who **completed the most trips**?
- What is the average waiting time drivers spend during pickup?
- Which locations/zones do drivers pick up riders the most (Top 5 pickup hotspots)?

Stakeholder 3: Vehicles / Fleet Management

- What is the **distribution of vehicles** by make and model?
- What is the average condition score of vehicles used in trips?

Stakeholder 4: Operations & Strategy

- How many **rides were completed** across the months (slice by year)?
- What is the average duration a ride takes to complete?

Stakeholder 5: Company Management (Executives, Finance)

- How much has **Tranzit Rides generated in total revenue**?
- What was the **monthly revenue trend**, sliced by year?
- How much in **discounts** was given out in total, by month?
- What is the average tax amount paid per trip?
- Which **vehicle category** generated the most revenue?