

Can you predict if the customer is going to honor the reservation or cancel it ?

```
import pandas as pd
import seaborn as sns
import numpy as np
import matplotlib.pyplot as plt
```

```
df=pd.read_csv("Hotel_Reservations.csv")
```

Data Exploration


```
df.info()
## The data is cleaned

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 36275 entries, 0 to 36274
Data columns (total 19 columns):
 #   Column                                Non-Null Count  Dtype
---  -
 0   Booking_ID                           36275 non-null  object
 1   no_of_adults                         36275 non-null  int64
 2   no_of_children                       36275 non-null  int64
 3   no_of_weekend_nights                 36275 non-null  int64
 4   no_of_week_nights                    36275 non-null  int64
 5   type_of_meal_plan                    36275 non-null  object
 6   required_car_parking_space           36275 non-null  int64
 7   room_type_reserved                   36275 non-null  object
 8   lead_time                           36275 non-null  int64
 9   arrival_year                         36275 non-null  int64
10  arrival_month                        36275 non-null  int64
11  arrival_date                         36275 non-null  int64
12  market_segment_type                  36275 non-null  object
13  repeated_guest                       36275 non-null  int64
14  no_of_previous_cancellations          36275 non-null  int64
15  no_of_previous_bookings_not_canceled  36275 non-null  int64
16  avg_price_per_room                   36275 non-null  float64
17  no_of_special_requests                36275 non-null  int64
18  booking_status                       36275 non-null  object
dtypes: float64(1), int64(13), object(5)
memory usage: 5.3+ MB

# Assuming df is your DataFrame containing the 'booking_status' column

# Use replace() to replace values in 'booking_status' column
df['booking_status'].replace({'Canceled': 1, 'Not_Canceled': 0}, inplace=True)
```

```
df.describe().T
```

	count	mean	std	min	25%	50%	75%	max	
no_of_adults	36275.0	1.844962	0.518715	0.0	2.0	2.00	2.0	4.0	
no_of_children	36275.0	0.105279	0.402648	0.0	0.0	0.00	0.0	10.0	
no_of_weekend_nights	36275.0	0.810724	0.870644	0.0	0.0	1.00	2.0	7.0	
no_of_week_nights	36275.0	2.204300	1.410905	0.0	1.0	2.00	3.0	17.0	
required_car_parking_space	36275.0	0.030986	0.173281	0.0	0.0	0.00	0.0	1.0	
lead_time	36275.0	85.232557	85.930817	0.0	17.0	57.00	126.0	443.0	
arrival_year	36275.0	2017.820427	0.383836	2017.0	2018.0	2018.00	2018.0	2018.0	
arrival_month	36275.0	7.423653	3.069894	1.0	5.0	8.00	10.0	12.0	
arrival_date	36275.0	15.596995	8.740447	1.0	8.0	16.00	23.0	31.0	
repeated_guest	36275.0	0.025637	0.158053	0.0	0.0	0.00	0.0	1.0	
no_of_previous_cancellations	36275.0	0.023349	0.368331	0.0	0.0	0.00	0.0	13.0	
no_of_previous_bookings_not_canceled	36275.0	0.153411	1.754171	0.0	0.0	0.00	0.0	58.0	
avg_price_per_room	36275.0	103.423539	35.089424	0.0	80.3	99.45	120.0	540.0	
no_of_special_requests	36275.0	0.619655	0.786236	0.0	0.0	0.00	1.0	5.0	
booking_status	36275.0	0.327636	0.469358	0.0	0.0	0.00	1.0	1.0	

```
df.isnull().sum()
# No Missing values

Booking_ID                0
no_of_adults              0
no_of_children            0
no_of_weekend_nights      0
no_of_week_nights         0
type_of_meal_plan         0
required_car_parking_space 0
room_type_reserved        0
lead_time                 0
arrival_year              0
arrival_month             0
arrival_date              0
market_segment_type       0
repeated_guest            0
no_of_previous_cancellations 0
no_of_previous_bookings_not_canceled 0
avg_price_per_room        0
no_of_special_requests    0
booking_status            0
dtype: int64
```

✓ Data Visualisation

```
df.no_of_adults.value_counts()

2    26108
1     7695
3     2317
0      139
4        16
Name: no_of_adults, dtype: int64
```

```
sns.countplot(data=df, x='no_of_adults', hue='booking_status', palette=sns.palettes.mpl_palette('Dark2'))
plt.xlabel('no_of_adults')
plt.ylabel('booking_status')
plt.title('No of Adults by booking status')
plt.gca().spines[['top', 'right']].set_visible(False)
plt.show()
```

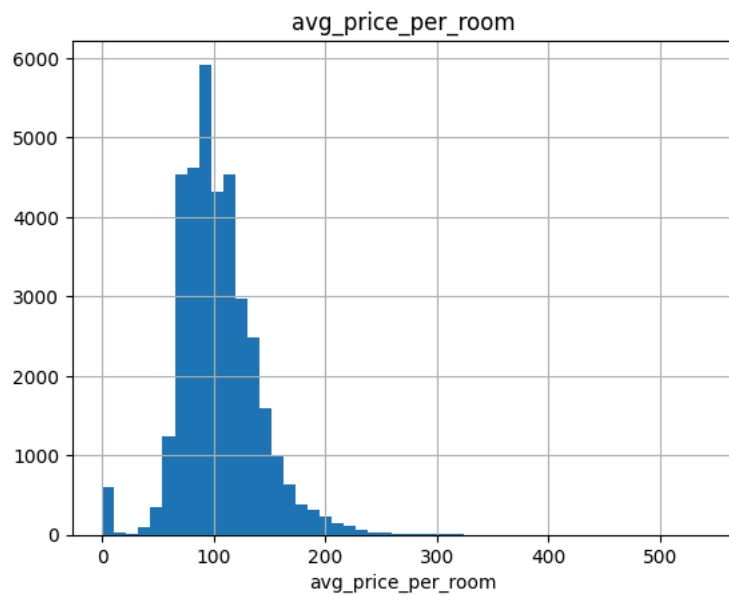
```
df.repeated_guest.value_counts()

0    35345
1     930
Name: repeated_guest, dtype: int64
```

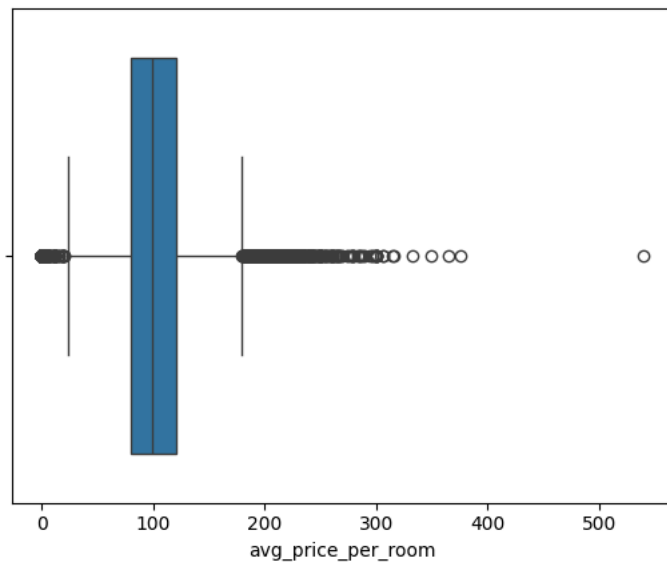
```
sns.countplot(data=df, x='repeated_guest', hue='booking_status', palette=sns.palettes.mpl_palette('Dark2'))
plt.xlabel('repeated_guest')
plt.ylabel('booking_status')
plt.title('No repeated_guest by booking status')
plt.gca().spines[['top', 'right']].set_visible(False)
plt.show()
```

```
df['avg_price_per_room'].hist(bins=50)

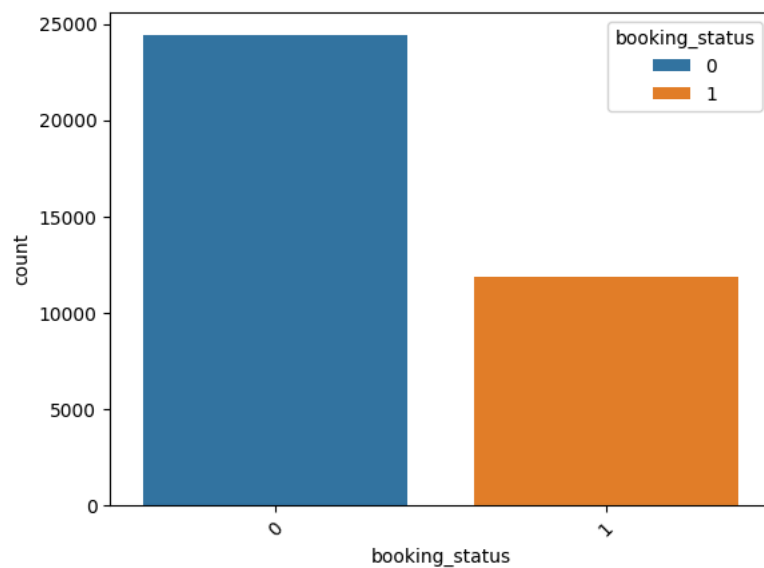
plt.title('avg_price_per_room')
plt.xlabel('avg_price_per_room')
plt.show()
```



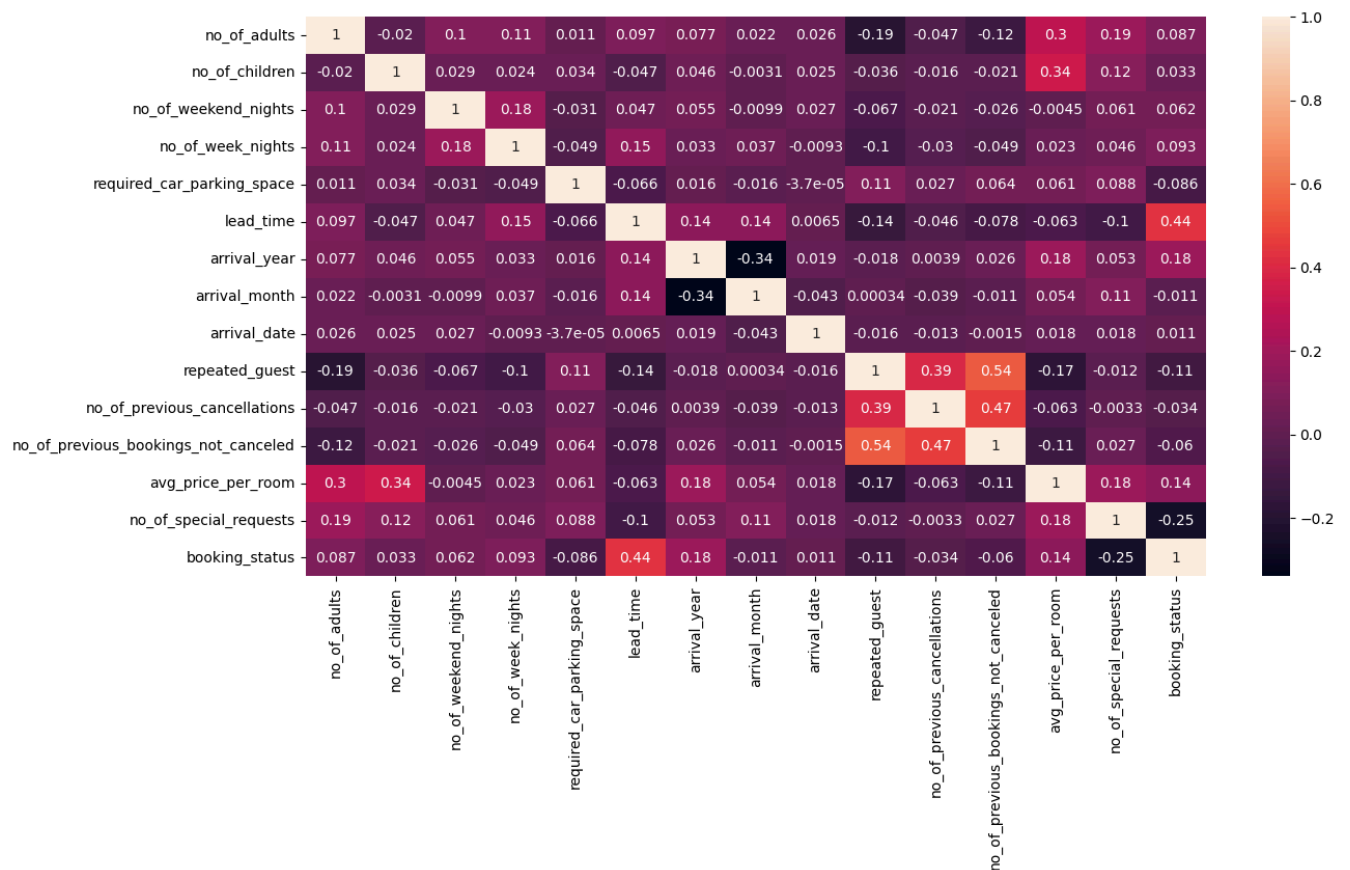
```
# Boxplot for checking outliers  
sns.boxplot(x=df['avg_price_per_room'])  
plt.show()
```



```
sns.countplot(x='booking_status', hue='booking_status', data=df)  
plt.xticks(rotation=45)  
plt.show()
```



```
# Assuming 'df' is your DataFrame
plt.figure(figsize=(14, 7))
# Explicitly specify numeric_only=True to avoid future issues
sns.heatmap(df.corr(numeric_only=True), annot=True)
plt.show()
```



Based on correlation table above

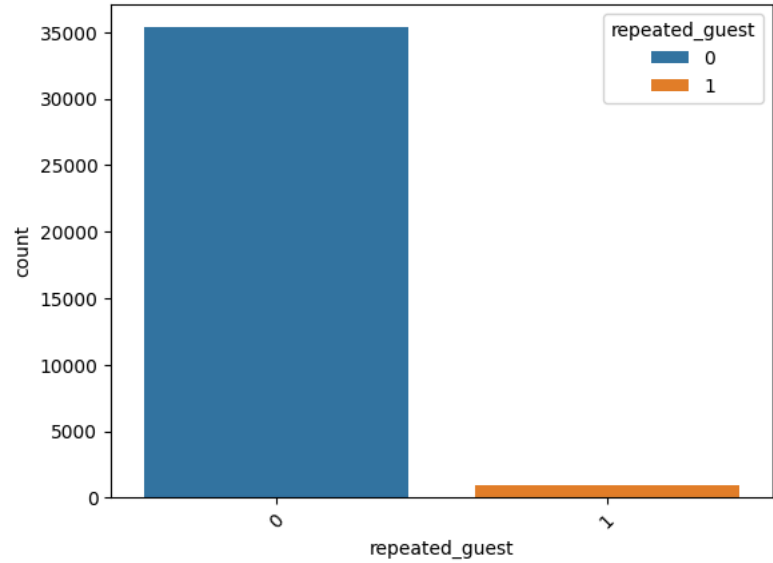
- 1) No of adults related with avg price per room
- 2) No of adults related with no of special requests
- 3) No of required car park is higher for repeated guest
- 4) No of previous booking **not cancelled** is highest for repeated guests
- 5) No of previous booking **cancelled** is higher for repeated guests
- 6) No of previous cancellations is higher for no of previous booking not canceled

```
df.describe().T
```

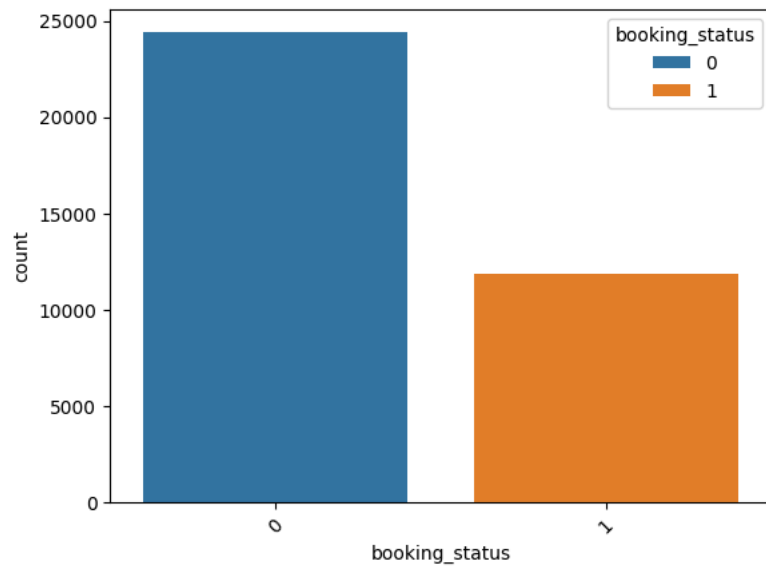
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lead_time	36275.0	85.232557	85.930817	0.0	17.0	57.00	126.0	443.0	
arrival_year	36275.0	2017.820427	0.383836	2017.0	2018.0	2018.00	2018.0	2018.0	
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booking_status	36275.0	0.327636	0.469358	0.0	0.0	0.00	1.0	1.0	

```
sns.countplot(x='repeated_guest', hue='repeated_guest', data=df)
plt.xticks(rotation=45)
plt.show()
```

No of repeated guest is lower



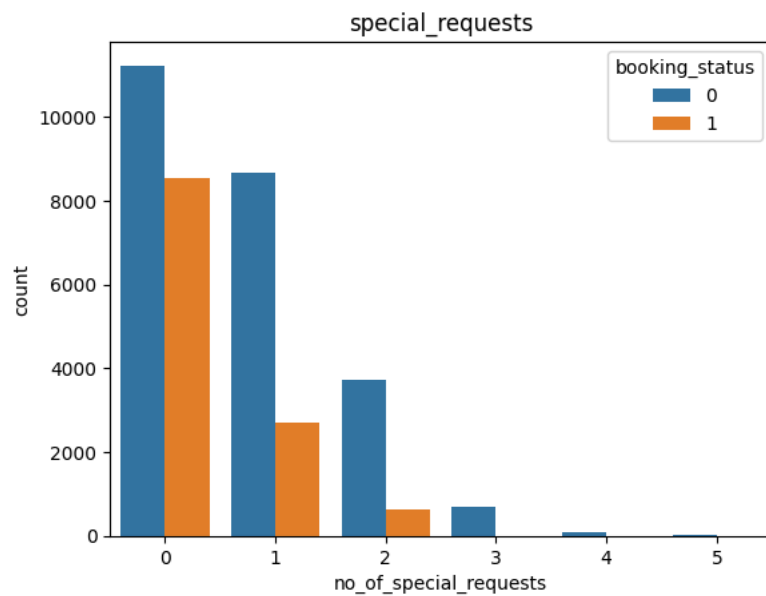
```
sns.countplot(x='booking_status', hue='booking_status', data=df)
plt.xticks(rotation=45)
plt.show()
```



```
sns.countplot(x='no_of_special_requests', hue='booking_status', data=df)
```

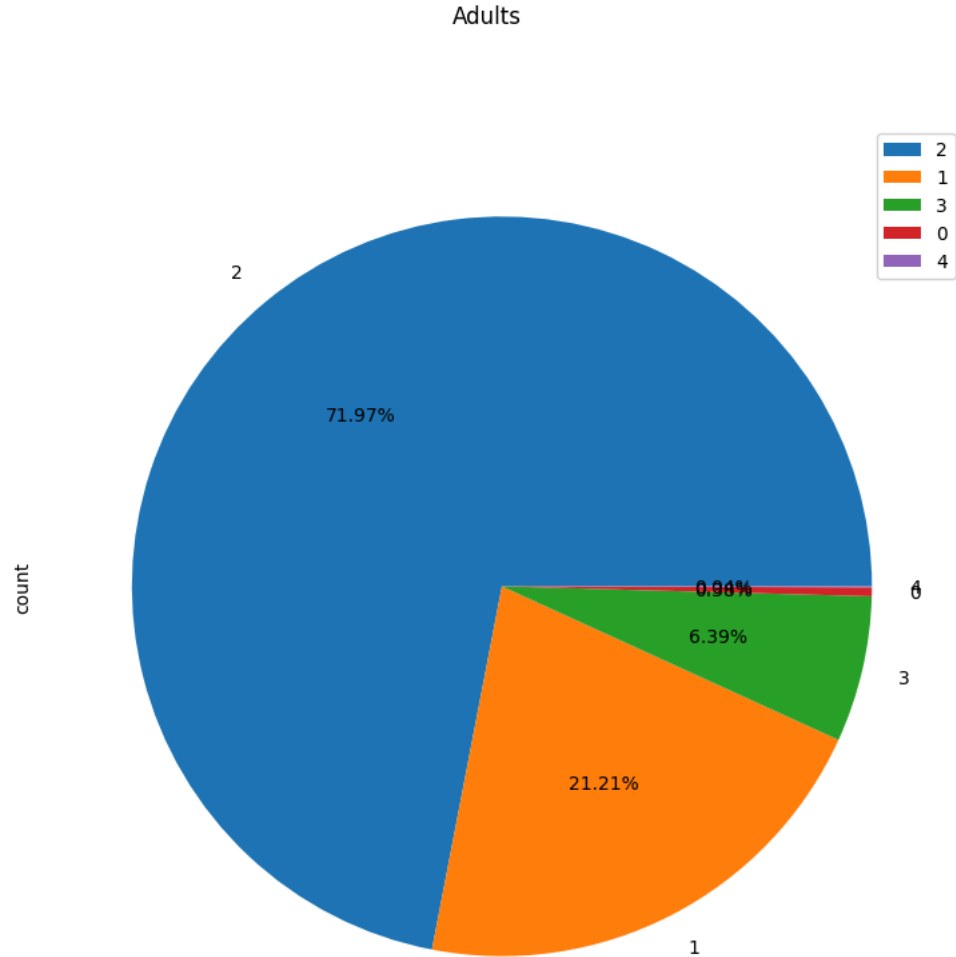
```
plt.title('special_requests')
```

```
Text(0.5, 1.0, 'special_requests')
```



```
df.groupby('no_of_adults')['Booking_ID'].agg(['count']).sort_values(by='count', ascending=False).plot(kind='pie', autopct='%1.2f%%', subplot
```

```
array([[<Axes: ylabel='count'>]], dtype=object)
```



▼ Mechine Learning

df

ival_year	arrival_month	arrival_date	market_segment_type	repeated_guest	no_of_previous_cancellations	no_of_previous_bookings_no
2017	10	2	Offline	0	0	
2018	11	6	Online	0	0	
2018	2	28	Online	0	0	
2018	5	20	Online	0	0	
2018	4	11	Online	0	0	
...
2018	8	3	Online	0	0	
2018	10	17	Online	0	0	
2018	7	1	Online	0	0	
2018	4	21	Online	0	0	
2018	12	30	Offline	0	0	

Next steps: [Generate code with df](#) [View recommended plots](#)

```
df.type_of_meal_plan.value_counts()
```

```
Meal Plan 1      27835
Not Selected      5130
Meal Plan 2      3305
Meal Plan 3         5
```

```
df.room_type_reserved.value_counts()
```

```
Room_Type 1      28130
Room_Type 4       6057
Room_Type 6       966
Room_Type 2       692
Room_Type 5       265
Room_Type 7       158
Room_Type 3         7
Name: room_type_reserved, dtype: int64
```