Ahmed Kamal Khalifa Rahil
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EDUCATION

Higher Institute for Computers& Information Technology

(Shrouk Academy).

9/2017 – 9/2021   Shrouk City, Cairo, Egypt

Bachelor's, computer science
- Fair Grade.
- E-Commerce Project (EASY SHOP).
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Udacity, FWD Scholarship

Cairo, Egypt

Nanodegree Web Development Professional Track
Nanodegree UX research Track.

PROFESSIONAL / INTERNSHIP / VOLUNTEERING EXPERIENCE

Xceed (WE Company).

Cairo, Egypt

Technical Support

3/2018—12/2020

- Assisted customers in identifying issue and explained solutions to restore
- service and functionality.
- Submitted service tickets for equipment maintenance request.
- Collaborate with supervisors to escalate and address customer inquiries.

PROJECTS

Easy Shop (Graduation project)

2021

- An e-commerce platform which I contributed me and my team to develop it.

SKILLS & LANGUAGES

Skills:

•CSS3.	•HTML5.	•JavaScript.	•code debugging.
•Responsive Web Design.	•Customer Service.	•Problem Solving.	•Agile Workflow.
•C++.	•Site Template Development.		

Platforms:

•*Visual Studio.*   • Windows/Linux/Mac. •MSOffice.

Languages:

•*Arabic (Native).*   •*English (Very Good).*