**RRTM APPLICATION** : It is for Search flight  **Open** and **Close** status in **SITA\_DS**.

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* We search flight by getting **RTMM Notification** or **manually** search in the **DB** whether flight **open/close**.

**# Description/Meaning:** **No PNL**, **CI**, **CCL**, **CCF**.

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**Case: 1 Success.**  
#. The flight gets (**Open**/**Accepted**) a date before the expected date. e.g. [If flight on **06 Sept** so it **Accepted 05 Sept**]  
#. When flight **Departure** on that day **Aircraft** Send Message (**CL, CCL, CCF**) Closing Flight.

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**Case: 2 Failed when we manually send mail to SITA DCS**

* **When flight not Open we send mail to SITA DCS for Open the Flight .**
* **When flight not closed we send mail to SITA DCS for Open the Flight.**



**#.** We Manually every day Search by the **Date** in the DB and those flight **NEED INITIALIZE** send mail .

--Search by **Particular flight** Open or Closed.

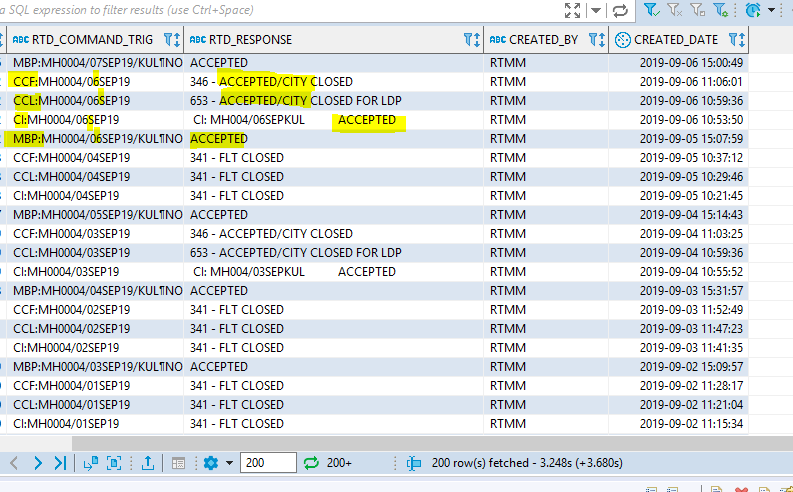
**SELECT** \* **FROM** MHSCV.RRTM\_TRIGGER\_DATA **WHERE** RTD\_COMMAND\_TRIG **LIKE** '%MBP:MH0518%'

**OR** RTD\_COMMAND\_TRIG **LIKE** '%CI:MH0518%'

**OR** RTD\_COMMAND\_TRIG **LIKE** '%CCL:MH0518%'

**OR** RTD\_COMMAND\_TRIG **LIKE** '%CCF:MH0518%'

**ORDER** **BY** CREATED\_DATE **DESC**



--Search all flight by **327 - NEED INITIALIZE** Closed. **SELECT** \* **FROM** MHSCV.RRTM\_TRIGGER\_DATA **WHERE** (RTD\_COMMAND\_TRIG **LIKE** '%MBP:%'

**OR** RTD\_COMMAND\_TRIG **LIKE** '%CI:%')

**AND** RTD\_RESPONSE **LIKE** '%327 - NEED INITIALIZE %' **ORDER** **BY** CREATED\_DATE **DESC**

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#. Send email to these people below only for opening and closing flight in SITA DCS. We have two sample   
 emails. Please use them as a template.

#. Monitor the RTMM alerts daily. Check-in RTMM if NO PNL message has been sent out for the flights for   
 which alerts have been received. If the No PNL message hasn't been sent out then sent it through   
 email.

#. For closing the flight, check the close CI, CCL and CCF message in RTMM after the flights' actual   
 departure time. The flights for which NO PNL message has been triggered by RTMM close should also be   
 triggered. If RTMM fails to trigger close then send an email to the given email addresses.

**:: NOTE DATA FLOW**

**{Flight Time ->FMCS ->AODB ->RTMM}**

RTMM fetched data form AODB.

* **Email Id & Template Below.**

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| * **How to Inform SITA DCS.** |
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**1. CTC Team**, **send mail all for Open and Close Flight In SITA DCS.**  
[hafeezredzuan.norazlan@malaysiaairlines.com](mailto:hafeezredzuan.norazlan@malaysiaairlines.com) ;

[parimalathevy.ramalingam@malaysiaairlines.com](mailto:parimalathevy.ramalingam@malaysiaairlines.com) ;

[shazly.mohdsulan@malaysiaairlines.com](mailto:shazly.mohdsulan@malaysiaairlines.com) ;

[friday.walterkebing@malaysiaairlines.com](mailto:friday.walterkebing@malaysiaairlines.com) ;

[ahmadyasran.arifinshah@malaysiaairlines.com](mailto:ahmadyasran.arifinshah@malaysiaairlines.com) ;

[shahrulhidayat.idris@malaysiaairlines.com](mailto:shahrulhidayat.idris@malaysiaairlines.com) ;  
  
**2. Shukor Team, New Email To Open and Close Flight In SITA DCS.**

abd\_jalil.abd\_shukor@sita.aero;

ext\_nidzamsiddiqie.mahzan@malaysiaairlines.com;

calvin.loh@sita.aero;

faridah.suradini@malaysiaairlines.com;

ahmadfauzi.ibrahim@malaysiaairlines.com;

mohamadrazali.munir@malaysiaairlines.com;

**3. In Emergency Contact:**

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| [**TO :** abd\_jalil.adb\_shukor@sita.aero](mailto:abd_jalil.adb_shukor@sita.aero) |
| **CC :** [Somaskandon\_kuppusamy@malaysiaairlines.com](mailto:Somaskandon_kuppusamy@malaysiaairlines.com)  [Kul.Service.Desk@sita.aero](mailto:Kul.Service.Desk@sita.aero) |

**Email Template while sending mail to SITA DCS.**   
 **1 Open** Flight using this template**.**   
 **SUBJECT:** Request to open flight 8807 19th July

Hi **SITA DCS Team**,

Kindly open **flight MH8807** 19th July YTY-KUL in SITA DCS.

MH8807 YTY-KUL 23.45 MYT 19th July

Above is the schedule for the flight. Given time is Standard departure time.

Thanks & Regards,

MAB - RTMM Support Team

**2** **CLOSED** Flight using this template**.**

**SUBJECT:** Request to Email to close the flight

Hi **SITA DCS Team**,

Kindly close **flight MH8806** 19th July KUL-YTY in SITA DCS.

MH8806 KUL-YTY 17.20 MYT 19th July

Thanks & Regards,

MAB - RTMM Support Team

RTMM successfully sent  **NO PNL Message** to **SITA DCS**. [As per the automated time 19 hours before departure]

**1. Database Screenshot:**  


JOBS

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| **Job detail** | **Out Message** |
| Source Datasource | AODB |
| Target DataSource/System/WebService | 1. SITA DCS 2. MHSCV.RRTM\_TRIGGER\_DATA – Message request response with timestamp |
| Input/Output XML | **CI**  **Input/Request XML**  <OTA\_ScreenTextRQ Version="0" TransactionIdentifier=""><POS><Source PseudoCityCode="KCH501" ISOCountry="MY" ERSP\_UserID="kulap/1kul1k" AirportCode="kul" AirlineVendorID="MH" AgentSine="143/8090T" AgentDutyCode="121"/></POS>  <ScreenEntry>CI:MH2597/01JAN20</ScreenEntry></OTA\_ScreenTextRQ>  **Response XML**  <?xml version="1.0" encoding="UTF-8" standalone="no"?>  <OTA\_ScreenTextRS xmlns="http://www.opentravel.org/OTA/2003/05" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" Version="0">  <Success/>  <TextScreens>  <TextScreen>  <TextData>327 - NEED INITIALIZE </TextData>  </TextScreen>  </TextScreens>  </OTA\_ScreenTextRS>  **CCL**  **Input/Request XML**  <OTA\_ScreenTextRQ Version="0" TransactionIdentifier=""><POS><Source PseudoCityCode="KCH501" ISOCountry="MY" ERSP\_UserID="kulap/1kul1k" AirportCode="kul" AirlineVendorID="MH" AgentSine="143/8090T" AgentDutyCode="121"/></POS>  <ScreenEntry>CCL:MH2597/01JAN20</ScreenEntry></OTA\_ScreenTextRQ>  **Response XML**  <?xml version="1.0" encoding="UTF-8" standalone="no"?>  <OTA\_ScreenTextRS xmlns="http://www.opentravel.org/OTA/2003/05" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" Version="0">  <Success/>  <TextScreens>  <TextScreen>  <TextData>327 - NEED INITIALIZE </TextData>  </TextScreen>  </TextScreens>  </OTA\_ScreenTextRS>  CCF  **Input/Request XML**  <OTA\_ScreenTextRQ Version="0" TransactionIdentifier=""><POS><Source PseudoCityCode="KCH501" ISOCountry="MY" ERSP\_UserID="kulap/1kul1k" AirportCode="kul" AirlineVendorID="MH" AgentSine="143/8090T" AgentDutyCode="121"/></POS>  <ScreenEntry>CCF:MH2597/01JAN20</ScreenEntry></OTA\_ScreenTextRQ>  **Response XML**  <?xml version="1.0" encoding="UTF-8" standalone="no"?>  <OTA\_ScreenTextRS xmlns="http://www.opentravel.org/OTA/2003/05" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" Version="0">  <Success/>  <TextScreens>  <TextScreen>  <TextData>327 - NEED INITIALIZE </TextData>  </TextScreen>  </TextScreens>  </OTA\_ScreenTextRS> |

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| **Job detail** | **NO PNL Message Trig** |
| Source Datasource | AODB |
| Target DataSource/System/WebService | 1. SITA DCS 2. MHSCV.RRTM\_TRIGGER\_DATA – Message request response with timestamp |
| Input/Output XML | **Below are LOG file details**[Timestamp, Request, and Response]. **25:05:2020 03:00:00:566 <> “RTMM NO PNL Msg Trigger command**:: MBP:MH0126/25MAY20/PER NO PNL" **------------------------------------------------------------------------------------------------------------------------------------------------------- 25:05:2020 03:00:00:580 <> "Input XML Sign IN: “** **<SITA\_SignInRQ** Version="0" TransactionIdentifier="">  <POS>   <Source PseudoCityCode="KUL501" ISOCountry="MY" ERSP\_UserID="kulap/1kul1k" AirportCode="kul"     AirlineVendorID="MH" AgentSine="143/8090T" AgentDutyCode="121"/>  </POS>  **</SITA\_SignInRQ>**  **25:05:2020 03:00:02:913 <> "XML SIGN IN Response received: “**  **<SITA\_SignInRS** xmlns="http://www.opentravel.org/OTA/2003/05" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" version="0">  <Success/>  <pid>  i82vqlN+Z2jGDmhWN5GvNPD03tRJJ9I00Ei/guoo3Ae/H10C2C4QtzXHyfseF2WsYSjQuHNywnBdMj+j1401+e2I1vQmXOjBn+4v0ifpu1S8I9MBzSB0RVrf61EWgMpIpiT66zwj17BlR2DqXQwHYh8njtOWZuIbegfFItow4FcXB+Erpf48dx0NSS1s++m64IGjWLeJqij4LV8rQdiV6C42Vfeb0sxP7Z3h33ykTqiJKmh16q2867uHGkv2oHxt38Lj/bk9PrN8Hmc0uBc6fp4Bmc+p3UKz+896nTkdu2XXr6JNHXTdbpXEdgaTOOGXsI02jy0564bYS0et6w663VFEi6xMryg9  </pid>  **</SITA\_SignInRS>**  **-------------------------------------------------------------------------------------------------------------------------------------------------------**  **25:05:2020 03:00:02:920 <> "Input XML OTA\_ScreenTextRQ:**  **2<OTA\_ScreenTextRQ** Version="0" TransactionIdentifier="">  <POS>  <Source PseudoCityCode="KUL501" ISOCountry="MY" ERSP\_UserID="kulap/1kul1k" AirportCode="kul" AirlineVendorID="MH" AgentSine="143/8090T" AgentDutyCode="121"/>  </POS>  <ScreenEntry>  MBP:MH0126/25MAY20/PER NO PNL  </ScreenEntry>  **</OTA\_ScreenTextRQ**>  **25:05:2020 03:00:06:062 <> “OTA\_ScreenTextRQ XML Response received: <OTA\_ScreenTextRS** xmlns="http://www.opentravel.org/OTA/2003/05" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" Version="0">    <Success/>    <TextScreens>      <TextScreen>        <TextData>ACCEPTED</TextData>      </TextScreen>    </TextScreens>  **</OTA\_ScreenTextRS**>  **25:05:2020 03:00:06:065 <>"INSERT MSG TRIGGER to SCV table**”:MBP:MH0126/25MAY20/PER  NO PNL','ACCEPTED','RTMM',SYSTIMESTAMP)  **-------------------------------------------------------------------------------------------------------------------------------------------------------** |