

Asad Khan

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## PROFILE

PMP-certified Technical Program and Business Process Leader with 12+ years of experience driving large-scale, cloud-based and data-intensive platforms in regulated environments. Proven ability to serve as a trusted liaison between engineering teams and business stakeholders—translating complex technical architecture into clear, outcome-driven solutions. Brings a rare dual perspective from both technology consulting and in-house product delivery, enabling rapid adaptability and strong judgment across diverse operating models. Known for leading multi-team initiatives, strengthening platform reliability, and turning technical execution into measurable business impact.

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## CORE COMPETENCIES & TECHNICAL SKILLS

- **Engineering Leadership:** Multi-Team Leadership, Coaching & Mentorship, Performance Management
  - **Programming Language:** SAP ABAP, SQL & Java
  - **Project Tools:** JIRA, Confluence, ServiceNow, MS Project
  - **Product & Platform Delivery:** SaaS Platforms, API-First Architecture, Feature Delivery, Road mapping
  - **Agile & DevOps Practices:** Scrum, SaaS, Hybrid Delivery Models, CI/CD, Release Management
  - **Program & Portfolio Management:** Budget Ownership (\$5M+), Roadmaps, Dependency & Risk Management
  - **Governance & Compliance:** Change Management, Audit Readiness, Secure System Design
  - **Cloud Platforms:** AWS S3, AWS EC2, Azure, SharePoint
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## PROFESSIONAL EXPERIENCE

### Sun Life Financial | Toronto, ON

*IT Delivery Manager* | Feb 2023 – Feb 2025

- Led SAP S/4HANA Finance system upgrades and system-change initiatives using a Waterfall delivery model, managing scope, schedule, dependencies, and formal change control for internal Finance and Risk stakeholders.
  - Negotiated and managed technology vendors and delivery partners, achieving 20% cost savings while improving delivery quality and responsiveness.
  - Implemented proactive risk and issue management, resolving 95% of critical issues prior to escalation.
  - Established engineering governance, change management, and release controls, standardizing delivery across cloud-hosted and enterprise platforms, reducing operational costs.
  - Led SAP BTP Clean Core integration strategy, leveraging SAP Integration Suite (CPI) to decouple S/4HANA from AWS-hosted applications, enforcing standard APIs, minimizing custom code, and improving platform resiliency while reducing integration-related production incidents by 25%.
  - Managed AWS-hosted environments, overseeing deployment, monitoring, and cost optimization for internal and customer-facing applications.
  - Applied Agile/SaaS practices within hybrid delivery models, accelerating feature throughput while aligning technical milestones to business priorities.
  - Facilitated executive governance forums, presenting delivery status, risks, and dependencies to ensure transparency and alignment.
  - Oversaw release planning, production readiness, and go-live execution, achieving zero high-severity incidents post-deployment.
  - Strengthened IT governance and audit readiness, aligning delivery practices with enterprise security and compliance standards.
  - Led globally distributed engineers and external partners, ensuring SLA adherence and consistent engineering standards.
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**Cipla Pharmaceuticals | New Jersey, USA & Mumbai, India***IT Senior Manager* | Dec 2018 – Feb 2023

- Led large-scale enterprise application and platform modernization programs across North America and international markets, managing budgets up to \$5M.
- Optimized vendor contracts and delivery financials, generating \$500K in annual recurring savings.
- Directed hybrid cloud operations supporting mission-critical platforms, achieving 99.95% uptime and consistent SLA compliance.
- Executed projects using Waterfall delivery (requirements, design, build, test, deploy) with targeted Agile workshops for solution exploration and stakeholder validation.
- Oversaw platform upgrades, patching, and disaster recovery planning, reducing operational risk exposure by 80%.
- Facilitated Change Advisory Board (CAB) processes for production systems, reducing high-priority turnaround time by 35% and improving platform stability.
- Delivered complex order-to-cash, supply chain, and manufacturing software capabilities, integrating external partners, logistics providers, and financial systems.
- Applied Agile delivery practices to manage engineering backlogs and align feature delivery with compliance and business objectives.
- Enhanced observability and incident response through automated dashboards, improving stakeholder visibility.
- Recognized as Cipla IT Ambassador (2020) for fostering a collaborative, high-performance engineering culture.

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**EARLY CAREER EXPERIENCE (CONSOLIDATED)****Capgemini | DXC Technology | Mahindra Bristlecone***Enterprise Software Consultant* | Mumbai, India | Feb 2011 – Apr 2016

- Delivered large-scale enterprise platform migrations, modernizing legacy systems to improve scalability, performance, and long-term maintainability.
- Led backend remediation and optimization efforts, resolving technical debt, improving processing efficiency, and stabilizing mission-critical applications.
- Designed and implemented system integrations across finance, supply chain, and operational platforms, enabling seamless data exchange and business continuity.
- Partnered with cross-functional stakeholders to translate complex business requirements into robust, production-ready software solutions.
- Managed integration testing, defect resolution, and post-release stabilization, ensuring smooth transitions with no disruption to business operations.
- Developed custom backend services, automation, and reporting capabilities, reducing manual effort and improving operational efficiency by up to 25%.
- Supported platform upgrades and production support, strengthening reliability, observability, and incident response practices.
- Contributed to pre-sales and solution design activities, helping shape long-term platform roadmaps and delivery strategies for enterprise clients.

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**EDUCATION & CERTIFICATIONS**

- **Project Management Professional (PMP®)** | PMI | Apr 2025
- **MBA, Project & Program Management** | HULT International Business School, Boston | 2017
- **B.Sc. Computer Science** | Chennai University, India | 2010
- **SAP Certified Development Associate – ABAP NetWeaver 7.0** | SAP, Germany | 2011

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**ADDITIONAL INFORMATION**

- Canadian PR
  - Languages: English (Fluent), French (Beginner), Hindi (Fluent)
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