

<u>Group Members:</u> <ol style="list-style-type: none"> 1. Nguyen Ton Hoang. 2. Le Vinh Khang. 3. Le Ngoc Quynh Nhu. 4. Le Trong Huy. 	<u>Meeting Date:</u> 6 Sep. 18 <u>Start time:</u> 1:50 PM <u>End time:</u> 2:33 PM	<u>Meeting Topic/Objectives:</u> Review the progress and assign task for members
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Present at Meeting:

Le Vinh Khang, Nguyen Ton Hoang, Le Ngoc Quynh Nhu, Le Trong Huy.

Absent:

None.

Actions from the previous meeting:

- Select a company.
- Determine a new IT service.
- Create a repository on Github to store documents such as Minutes of Meeting.
- Assigning tasks for group members:
 - Existing IT service scoping.
 - Description of a new IT service.
 - Define the key elements for the new IT services.

Actions from this meeting:

- Review and fix the current assignment:
 - Review company choice.
 - Review the description of the new service.
 - Review key elements.
- Assign tasks:
 - Research and complete the DART model.
 - Suggest relevant customer, supplier and encounter processes.