UNIVERSITY OF INFORMATION TECHNOLOGY VNU-HCM FALCUTY OF INFORMATION SYSTEM

SOFWARE ENGINEERING FINAL PROJECT

CYBER GAMING

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# PREFACE

The current period has seen an expansion in information technology, which has changed the nature and scope of operations for many enterprises, organizations, and people. The field of cyber management is one of the ways to show the use of technology applications not only helps optimize procedures but also opens up new prospects. Creating a modern cyber gaming management system is not only a trend, but also essential to improve service quality for the customers who enjoy their leisure time the most, especially in an era when people are becoming increasingly busy and have no time for themselves.

Our culminating project focused on constructing a robust, multifunctional cyber gaming management system. Throughout the implementation process, we received dedicated support from Assistant Lecturer Tran Vinh Khiem, while also benefiting from the specialized insights shared by Lecturer Nguyen Tuan Nam. The knowledge and skills we acquired not only deepened our understanding of software technology, but also empowered us to apply it effectively during the development of our cyber gaming management solution.

We wish to sincerely express our gratitude to Assistant Lecturer Tran Vinh Khiem for his unwavering commitment and extensive efforts in guiding us through this undertaking. Within this report, we will thoroughly explore the system's functionalities, outline the development process, and discuss the challenges we encountered. We trust that by the end of this document, readers will have gained a comprehensive insight into the work we have accomplished.

# FINAL PROJECT: THE 6TL CYBER GAMING

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# CHAPTER 1: INTRODUCTION.

In Vietnam, computer games (PC) continue to attract a large number of players, particularly in the field of eSports. According to a report by Decision Lab and Vero, 44.9% of eSports players in Vietnam use the PC platform, highlighting the popularity of computers within the gaming community.

This preference stems from the immersive experience that PCs provide and the longstanding habit of playing games at internet cafes over the years. Additionally, PC games such as Than Trung by DUT Studio have achieved significant success, topping the trending charts on Steam on the day of release, surpassing even Dota 2 and GTA V.

In the fast-evolving digital era, the adoption of Cyber Gaming (CG) has become a pivotal trend. Confronted with the challenges of low-spec computers and increasing demand for operational efficiency, gaming businesses are embracing CG as an all-in-one solution. This strategic move is fueled by the need to secure a competitive edge in a technology-centric age and fulfill the growing expectations of both customers and industry benchmarks. By offering a variety of games and associated services, CG effectively tackles existing operational obstacles while promising to elevate the overall gaming experience.

# CHAPTER 2: PURPOSE OF CYBER GAMING SYSTEM.

The purpose of the Software Requirements Specification (SRS) document for a Cyber Gaming (CG) is to provide a comprehensive and detailed blueprint for the development and implementation of the system.

This essential document delineates both functional and non-functional requirements of the RMS, acting as a key channel of communication among all stakeholders, including developers, project managers, and end users.

The SRS clearly specifies the system’s features, functionalities, limitations, and performance benchmarks, ensuring a unified comprehension of the project’s scope and objectives. By detailing user expectations, system behavior, and technical parameters, the SRS lowers the risk of misinterpretation and guarantees that the resulting Cyber Gaming aligns with the intended business requirements.

At its core, the SRS functions as a pivotal guide, directing the development team towards producing an effective, fully operational, and customized cyber management solution.

# CHAPTER 3: SCOPE OF CYBER GAMING SYSTEM.

The Cyber Gaming (CG) solution is a specialized software platform that streamlines and enhances various operational facets of gaming activities. More specifically, it equips administrators and users with key features—ranging from order management to financial oversight and supplemental services—ultimately elevating the overall efficiency and profitability of the enterprise.

The scope of the restaurant management system encompasses the following key functionalities:

* **Order Management**: The system facilitates order processing, items management, and menu customization, ensuring swift and accurate order execution. It includes features for order placement and tracking to enhance the customer experience.
* **Seamless Billing Process**: The system will handle billing, payment processing, and receipt generation. It accommodates various payment methods and ensures accuracy in financial transactions.

# CHAPTER 4: FUNCTIONAL REQUIREMENTOF RESTAURANT MANAGEMENT SYSTEM.

## 4.1 Functions of CG

### 4.1.1 User Authentication and Access Control:

- **Administrator**: Unlimited privileges to utilize every available system feature.

- **User**: Access to order management and table-related functionalities.

- Access control limit certain functionalities based on user roles.

### 4.1.2 Items Management

- The system allows staff to assign and track items include foods, drinks, games… and manages the amount.

- **Administrator:** Can track all the items and easily to add/delete items if needed

- **User**: Friendly UI so that users can find any things they want easy and fast

### 4.1.3 Menu Management

- Menu items categorized into logical groups or sections (e.g., foods, drinks, cart,…) to facilitate easy navigation and ordering.

- The system provide an intuitive interface for authorized manager to create new menu items, including details such as item name, category, pricing, and description.

- The system should facilitate the removal of menu items, ensuring that any outdated or discontinued offerings are no longer displayed.

- The system enables admin to establish and adjust menu item prices, taking into account various cost factors.

- The system permits the uploading and linking of images to each menu item, enhancing its visual appeal and assisting customers in making informed choices.

### 4.1.4 Billing and Payment

- Generation of accurate bills.

- Integration with payment processors and receipt printing.

### 4.1.5 Order processing

- The order creation process supports the addition of multiple items per order, including different quantities and various order types, such as food, drink, card...

- Order information, including item details and pricing, shall be synchronized.

- Restaurant staff have the capability to mark orders as complete, updating the order status accordingly.

## 4.2 Use-case diagrams and specifications:

### 4.2.1 User Authentication and Access Control

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### 4.2.2 Items Management

The "Items Management" module within the Cyber Gaming platform focuses on overseeing and updating information for the items featured on the menu. This component ensures that the menu remains current and accurately represents the offerings. Its core functionalities include adding, deleting, editing, and searching for items.

|  |  |
| --- | --- |
| Name | Add New Items |
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