

MANSI KHANNA

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PROFESSIONAL SUMMARY

Strategic and technically adept Product Manager with over 5 years of experience building scalable digital solutions in FinTech and InsurTech sectors. Successfully led cross-functional teams to launch 10+ high-impact features, optimizing performance and customer satisfaction. Strong ability to translate customer needs into actionable product strategies, with a technical foundation in full-stack development enabling faster time-to-market and enhanced user experience.

CORE COMPETENCIES

Product Lifecycle Management Stakeholder Engagement Agile & Scrum Data-Driven Decision Making
Customer Research & Feedback MVP Development Product Roadmaps Team Leadership KPI Tracking
Technical Product Ownership (APIs, Microservices)

TECHNICAL TOOLKIT

Languages/Frameworks: Java, C#, JavaScript, Angular, React, Spring Boot

Architecture & APIs: Microservices, REST APIs, gRPC, Monorepo

Cloud & DevOps: AWS (EC2, EKS), Azure, Jenkins

Analytics & BI: Power BI, Snowflake

Tools: Jira, Git, Postman, Swagger, VS Code

PROFESSIONAL EXPERIENCE

FlexTrade Systems Milwaukee, WI

Product-Focused Software Engineer | Sep 2024 Present

Reduced API latency by 15% by optimizing gRPC endpoints in Python and C#.

Delivered 5+ custom client reports for hedge fund clients, enhancing OMS feature adoption by 20%.

Managed release testing for 3 new modules, streamlining production deployments and reducing post-release bugs by 30%.

Fidelity Investments Inc. Boston, MA

Product-Oriented Engineer | Dec 2022 Mar 2024

Developed a trade automation platform reducing manual processing time by 40%, impacting over 5,000 daily trades.

Defined and implemented 12+ error prevention rules, increasing system accuracy to 99%.

Launched a Microsoft Teams chatbot MVP, reducing internal support queries by 25% and improving response times by 50%.

Created Power BI dashboards using Snowflake data, reducing decision-making time by 25% for 4 business units.

Migrated 3 SPAs into a shared monorepo, improving frontend maintainability and cutting release time by 35%.

Rutgers University New Brunswick, NJ

Product Research Assistant | Oct 2021 Oct 2022

Developed a COVID-19 visualization platform used by 1,500+ weekly users, integrating NSF and NIH data sources.

Increased case-tracking accuracy by 30% through real-time location mapping via Google Maps API.

Led 2 rounds of usability testing, improving mobile UX by 40%.

L&T Infotech (Truist/BBnT) Pune, India

Technical Product Owner (Engineering Focus) | Jul 2017 Aug 2021

Led a team of 7 to deliver 10+ SPAs and mobile features across 3 client platforms.

Reduced claim processing latency by 35% by redesigning the service architecture using microservices.

Managed a digital portfolio servicing 100K+ users, modularizing payments and automating test script generation.

Reduced time-to-release by 20% through agile sprint leadership and backlog prioritization.

EDUCATION

Masters in Information Technology and Analytics Rutgers University, NJ Dec 2022

Bachelor of Engineering in Electronics Mumbai University, India May 2017