MANSI KHANNA

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SUMMARY:

Results-driven **Product Manager** with **5+ years of experience in Fintech and Insurance**, delivering impactful web and mobile products. Skilled in translating complex needs into high-performance solutions, collaborating cross-functionally, and leveraging technical expertise **(Java, Angular, C#)** to drive user-centric innovation and business value.

TECHNICAL SKILLS:

- Languages/Libraries: C#, Java, Python, R, JavaScript, Typescript, MEAN/MERN, React, HTML, CSS, SCSS, .NET, .NET Core, Flutter.
- Frameworks: Angular, Spring, Springboot, WPF .net
- Architectures: Microservices, monorepo
- Databases: MySQL, Microsoft SQL, MongoDB, Oracle
- Tools: Git, Jenkins, Spring MVC, Jira, Azure, AWS, REST APIs, Postman, Insomnia, Visual Studio, VSC, Android Studio, IntelliJ, Swagger

PROFESSIONAL EXPERIENCE:

FlexTrade Systems Milwaukee, WI

Software Engineer

Sep 2024 to Current

- Led performance enhancements of gRPC APIs, achieving a 15% improvement by aligning technical execution (Python, C#, Golang) with
 client needs for high-latency trade data and reporting.
- Collaborated with engineering teams to design and enhance features for a **high-volume (1000s of trades every hour) Order Management System (**OMS) supporting thousands of trades per hour, contributing to successful client implementations by overseeing server configurations (Linux), database interactions (MySQL), and CI/CD workflows (Jenkins).
- Drove the development of **End-of-Day trade and Security Master reports using Scala and XML**, supporting hedge fund reporting to Prime Brokers and Fund Administrators across asset classes including Equities, FX, and Interest Rate Swaps.

Fidelity Investments INC.

Boston, MA

Software Engineer

Dec 2022 to Mar 2024

- Spearheaded the development of a high-volume trade support application, automating portfolio workflows to scale operations across thousands of daily trades.
- Led the design and rollout of intelligent error-reduction logic using the Spring framework, **driving 99% efficiency** and significantly minimizing trade processing errors.
- Introduced a **Microsoft Teams-integrated chatbot leveraging chatGPT** to streamline user support and feedback collection, enhancing user engagement and operational responsiveness.
- Championed **Test Driven Development (TDD)** across Java and Angular stacks using tools like Karate, Cucumber, JUnit, Jest, and Cypress to boost code quality and test coverage.
- Enabled data-driven decisions by integrating Snowflake metrics into Power BI dashboards, accelerating business insights by over 25%.

Rutgers, The State University of New Jersey.

New Brunswick, NJ

Research Assistant

Oct 2021 to Oct 2022

- Designed and launched a cross-platform application to track and analyze nationwide COVID-19 trends using NSF and NIH datasets, allowing anonymous user symptom submissions to inform real-time insights.
- Integrated Google Maps APIs to visualize high-risk zones based on case density, delivering a dynamic user experience across web (Angular) and mobile (Android Studio) platforms to support public health awareness.

LTI – L&T Infotech (Truist/BBnT)

Pune, India

Sr. Software Engineer.

- July 2017 to Aug 2021
- Led the development of multiple single-page applications (Angular, WPF) to streamline quoting, agency management, and insurance claims processing, enhancing user efficiency and reducing manual workload.
- Managed a cross-functional team of **7 offshore developers**, driving successful on-time project delivery within agile sprints through clear communication and sprint planning.
- Architected a **microservices-based** solution for concurrent insurance claim processing, achieving a **35% reduction** in system latency and improving user experience.
- Defined and delivered **RESTful APIs** for insurance vendor data handling and secure mail transaction authorization using **.NET Onion** architecture, ensuring **scalable** and secure backend communication.

EDUCATION:

RUTGERS, THE STATE UNIVERSITY OF NEW JERSEY

Master's in information technology and Analytics

Newark & New Brunswick

Dec 2022

Mumbai University

Bachelor of Engineering in Electronics Engineering

Mumbai, India

May 2017