

NIYATI AGGARWAL

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Education:	RUTGERS, THE STATE UNIVERSITY OF NEW JERSEY Rutgers Business School Master of Supply Chain Analytics, Expected January 2023	New Brunswick, NJ
	JESUS & MARY COLLEGE, DELHI UNIVERSITY Bachelor of Commerce, May 2017	New Delhi, India
Experience: 2022 - Present	AMAZON TRANSPORTATION SERVICES Sr. Program Manager Intern <ul style="list-style-type: none">Analyzed weekly forecasting strategy & its influence on fill rate and central scheduling attainment metric. The insights helped reduce the error by 3%.Developed end-to-end process to break day of week (DOW) forecast into time of day (TOD) forecast, critical for launch of new routing & equipment optimizer. The improved process resulted in a cost saving of \$19MMOwned route planning & optimization between Sort Centers & United States Postal Offices to drive improvement in key performance metricsDesigned the under biasing strategy in middle mile network to bridge the gap between weekly planning of loads and actual operational requirements	Bellevue, Washington
2018 - 2021	JAMMU MOTORS: FRANCHISE, MARUTI SUZUKI LTD. Operations Manager <ul style="list-style-type: none">Led a team of 15 people responsible for quality assurance and internal control evaluationEstablished futuristic ventures from grassroots level, resulting in addition of 2 new outlets in suburbs and setting up of 'Maruti Suzuki True Value', a dedicated division for sale & purchase of pre-owned vehiclesStrategized cost-saving initiatives to curtail expenses by approx. 9% playing a pivotal role in maintaining financial viability of dealership during COVID 19Designed processes to achieve highest sales and service satisfaction scores in region for year 2019	Jammu, India
2017 - 2018	ERNST & YOUNG LLP Intern <ul style="list-style-type: none">Led 2 telecom and transmission equipment clients in implementation of Goods & Service Tax (GST) during transition stage in 2017Acted as a single point of contact for end-to-end tax compliances at unit as well as pan-India level for over 12 reputed multinational clientsDrafted appeals, opinions and filed tax refunds of over INR 2 billion with state government(s)Rendered advisory from tax perspective in automation of compliances and reporting process, through implementation of ERP like SAP and Oracle in organizationAwarded KUDOS (employee recognition award) for 'Exemplary Hard Work and Dedication' while working on diverse assignments with 4 different teams simultaneously	Gurugram, India
Additional:	<ul style="list-style-type: none">Proficient in R, Tableau, Excel & SQL.Represented Rutgers Business School in Annual MBA/MS Invitational Supply Chain Competition at Texas Christian University in February 2022. Analyzed American Airline's supply chain issues and made strategic recommendations.Awarded first position in supply chain case analyses for devising an improved Vendor Management System Architecture for Swiss Madison, a sanitary ware company	