MANSI KHANNA

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# PROFESSIONAL SUMMARY

Strategic and technically adept Product Manager with over 5 years of experience building scalable digital solutions in FinTech and InsurTech sectors. Successfully led cross-functional teams to launch 10+ high-impact features, optimizing performance and customer satisfaction. Strong ability to translate customer needs into actionable product strategies, with a technical foundation in full-stack development enabling faster time-to-market and enhanced user experience.

# CORE COMPETENCIES

Product Lifecycle Management, Stakeholder Engagement, Agile & Scrum, Data-Driven Decision Making,

Customer Research & Feedback, MVP Development, Product Roadmaps, Team Leadership, KPI Tracking,

Technical Product Ownership (APIs, Microservices)

# TECHNICAL TOOLKIT

Languages/Frameworks: Java, C#, JavaScript, Angular, React, Spring Boot

Architecture & APIs: Microservices, REST APIs, gRPC, Monorepo

Cloud & DevOps: AWS (EC2, EKS), Azure, Jenkins

Analytics & BI: Power BI, Snowflake

Tools: Jira, Git, Postman, Swagger, VS Code

# PROFESSIONAL EXPERIENCE

# EDUCATION

Master’s in Information Technology and Analytics – Rutgers University, NJ – Dec 2022

Bachelor of Engineering in Electronics – Mumbai University, India – May 2017

# PROFESSIONAL EXPERIENCE

## FlexTrade Systems – Milwaukee, WI

### Product-Focused Software Engineer | Sep 2024 – Present

* Reduced API latency by 15% by optimizing gRPC endpoints in Python and C#.
* Delivered 5+ custom client reports for hedge fund clients, enhancing OMS feature adoption by 20%.
* Managed release testing for 3 new modules, streamlining production deployments and reducing post-release bugs by 30%.

## Fidelity Investments Inc. – Boston, MA

### Product-Oriented Engineer | Dec 2022 – Mar 2024

* Developed a trade automation platform reducing manual processing time by 40%, impacting over 5,000 daily trades.
* Defined and implemented 12+ error prevention rules, increasing system accuracy to 99%.
* Launched a Microsoft Teams chatbot MVP, reducing internal support queries by 25% and improving response times by 50%.
* Created Power BI dashboards using Snowflake data, reducing decision-making time by 25% for 4 business units.
* Migrated 3 SPAs into a shared monorepo, improving frontend maintainability and cutting release time by 35%.

## Rutgers University – New Brunswick, NJ

### Product Research Assistant | Oct 2021 – Oct 2022

* Developed a COVID-19 visualization platform used by 1,500+ weekly users, integrating NSF and NIH data sources.
* Increased case-tracking accuracy by 30% through real-time location mapping via Google Maps API.
* Led 2 rounds of usability testing, improving mobile UX by 40%.

## L&T Infotech (Truist/BBnT) – Pune, India

### Technical Product Owner (Engineering Focus) | Jul 2017 – Aug 2021

* Led a team of 7 to deliver 10+ SPAs and mobile features across 3 client platforms.
* Reduced claim processing latency by 35% by redesigning the service architecture using microservices.
* Managed a digital portfolio servicing 100K+ users, modularizing payments and automating test script generation.
* Reduced time-to-release by 20% through agile sprint leadership and backlog prioritization.