

# Khareen Francis Proverbs

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## Technical Skills

HTML, Markdown, CSS, TailwindCSS, JavaScript, React, Svelte, Vue, Node JS, Java, Golang, PostgreSQL, MySQL, GitHub, GitLab, Figma, Trello, Microsoft Suite

## Languages

Chinese (Mandarin-Beginner)

## Education

09/2017 – 06/2022 - The University of The West Indies -

BSc. Software Engineering Second Class Honors (Upper)

**Key Subjects** – Application Development for iOS, Android Application Development, Web & Mobile Application Development, Advanced Database Systems, Project Management, Beginner Chinese(Mandarin)

06/2022 –08/2022 (Remote) – Wiley Edge Training Program

- |   |                               |
|---|-------------------------------|
| > Programming in Go                       | > Error Handling              |
| > Go Basics                               | > Sorting and Date Processing |
| > Variables, Data Types, and Flow Control | > File I/O and OS Operations  |
| > Maps, Methods and Interfaces            | > Server-Side Development     |

Academic – Capstone: Bajelist(Remote) – 01/2022 – 06/2022

- > Ecommerce platform
- > HTML, Tailwind CSS, Node JS
- > Demonstrated my understanding of the technologies used

- > <https://seaside-bb.herokuapp.com/>; <https://github.com/Seaside-Development/seaside-backend>

## Experience

***\*All projects are property of the individual clients***

### Python Coding Instructor – Classover (Remote) – 03/2023 – Present

- > Teach and lead coding classes online(remote)
- > Inspire creativity and encourage curiosity in students
- > Create sage, comfortable, and fun classroom environments
- > Work with students to develop their own individual learning paths
- > Ensure each student reaches their maximum potential
- > Help students resolve any minor technical difficulties experienced during class
- > Follow prepared lessons to ensure students understand language and answer any related questions

### Entry Level Software Engineer – Revature(Remote) - 01/2023 –02/2023

- > Programming in Java, ReactJS
- > Database Management, Postgresql
- > Variables, Data Types, and Flow Control
- > Server-Side Development
- > Spring/Spring Boot

### Junior Developer – TAYLOR'D Technologies (Remote) – 07/2019 – 08/2022

- > Researched, investigated, and fixed a wide range of bugs; documented and tested new software applications
- > Set project goals plans to meet those goals
- > Used project management tools to track project performance and schedule adherence
- > <https://bdsfinance.gov.bb/>
- > <https://apps.apple.com/us/app/gls-barbados/id1454700769>

### Internship – Yick Solutions Ltd. (Remote) – 01/2022 – 06/2022

- > Designed and developed mobile applications and websites; debugged and tested code; collaborated with senior leaders and team members
- > Professional Projects:
  - o MODV Health Checker <https://healthcheck.modv.io/>
  - o My Own Document Vault (MODV) <https://docs.modv.io/docs/>

## Technical Support Tier 2 Level 1 – SONIFI Solutions INC(Remote) - 01/2022 – 03/2022

- > Provided in-depth, professional technical support for SONIFI hospitality system
- > Properly documented troubleshooting steps and resolution tickets
- > Escalated unresolved problems to Tier 3 support in the most compelling circumstances and after extensive troubleshooting
- > Provided exceptional customer service daily, including taking extra steps for customer satisfaction.

## Operations Supervisor – JIDAJI Pro Services(Barbados) - 03/2020 – 09/2021

- > Managed multiple teams of security officers and supervisors to coordinate scheduling, payroll, training, coaching development and support
- > Trained security officers on company policies and procedures utilizing PowerPoint presentations
- > Audited security measures to identify potential vulnerabilities
- > Conducted risk analyses to assess potential security risks

## Technician – Technical Solutions and Repairs(Barbados) - 02/2017 – 02/2020

- > Software and Hardware repairs on computers, mobile devices and game consoles
- > Remote troubleshooting using VMware
- > Installed new hardware and products while ensuring they function optimally
- > Generated budgets for purchasing equipment
- > Explained complex installation, diagnostic and repair procedures in a way that is accessible to a nontechnical audience