Employee Absenteeism Project Report

Harshal Rajendra Kothawade

August 17, 2018

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Chapter 1

Introduction

1.1 Project Description

XYZ is a courier company. As we appreciate that human capital plays an important role in collection, transportation and delivery. The company is passing through genuine issue of Absenteeism.

1.2 Problem statement

The company has shared it dataset and requested to have an answer on the following areas:

- 1. What changes company should bring to reduce the number of absenteeism?
- 2. How much losses every month can we project in 2011 if same trend of absenteeism continues?

1.3 Data

Dataset Details:

Dataset Characteristics: Timeseries Multivariant

Number of Attributes: 21 Missing Values : Yes

Attribute Information:

- 1. Individual identification (ID)
- 2. Reason for absence (ICD) (stratified into 28 categories)
- 3. Month of absence
- 4. Day of the week (Monday (2), Tuesday (3), Wednesday (4), Thursday (5), Friday (6))
- 5. Seasons (summer (1), autumn (2), winter (3), spring (4))
- 6. Transportation expense
- 7. Distance from Residence to Work (kilometers)
- 8. Service time
- 9. Age
- 10. Work load Average/day
- 11. Hit target
- 12. Disciplinary failure (yes=1; no=0)
- 13. Education (high school (1), graduate (2), postgraduate (3), master and doctor (4))
- 14. Son (number of children)
- 15. Social drinker (yes=1; no=0)
- 16. Social smoker (yes=1; no=0)
- 17. Pet (number of pet)
- 18. Weight
- 19. Height
- 20. Body mass index
- 21. Absenteeism time in hours (target)

Following is the glimse of the actaual data:

Table 1.1: Employee Absenteeism sapmle Data (Columns 1-6)

ID	Reason for absence	Month of absence	Day of the week	Seasons	Transportation expense
11	26	7	3	1	
36	0	7	3	1	
3	23	7	4	1	
7	7	7	5	1	
11	23	7	5	1	
3	23	7	6	1	
10	22	7	6	1	

Table 1.2: Employee Absenteeism sapmle Data (Columns 7-11)

Distance from Residence to Work	Service time	Age	Work load Average/day	Hit target
36	13	$\ddot{3}3$	2,39,554	97
13	18	50	2,39,554	97
51	18	38	2,39,554	97
5	14	39	2,39,554	97
36	13	33	2,39,554	97
51	18	38	2,39,554	97
52	3	28	2,39,554	97

Table 1.3: Employee Absenteeism sapmle Data (Columns 12-16)

Disciplinary failure	Education	Son	Social drinker	Social smoker
0	1	2	1	0
1	1	1	1	0
0	1	0	1	0
0	1	2	1	1
0	1	2	1	0
0	1	0	1	0
0	1	1	1	0

Table 1.4: Employee Absenteeism sapmle Data (Columns 17-21)

Pet	Weight	Height	Body mass index	Absenteeism time in hours
1	90	172	30	4
0	98	178	31	0
0	89	170	31	2
0	68	168	24	4
1	90	172	30	2
0	89	170	31	NA
4	80	172	27	8

Chapter 2

Methodology

2.1 Pre Processing

Any model requires that we look at the data before we start modeling. However, in data mining terms looking at data refers to so much more than just looking. Looking at data refers to exploring the data, cleaning the data as well as visualizing the data through graphs and plots. This is often called as Exploratory Data Analysis.

We can start looking by checking data types of imported data and then analysing it to check whether the data given is as per standards mentioned in the problem statement. After checking this, we see that all the variable are of continuous or numeric type. And some of the values in dataset are not following data standards mentioned in problem statement. For example, variables reason for absence and month of absence contains value of 0 for some observations, this can't be the case as it is clearly mentioned that reasons for absence are categorized from 1 to 28 types and from data it can be observed that month has values from 1 to 12. So we must change this values to proper type (only exception is where the target variable Absenteeism time in hours is also 0). Moreover, all the variable are of numeric type but when we check the actual unique values and range of the variable, it can be seen that many can be converted to factors like Reason for absence, Day of the week, Son, Social drinker, Education, Disciplinary failure etc. Check the code A.1. After making this exploratory data analysis changes, we can move ahead with data preprocessing techniques.

2.1.1 Missing Value Analysis

Missing values in any variable can adversely affect the accuracy of model and hamper the prediction result. So treating missing values before model development is very important. As our data contains missing values, we must do missing value analysis for data. First, check percentage of missing values for each variable. If missing value percentage is greater than 30%, we have to drop that column from model development. By doing this, we may lose precious information but even after imputing missing values for this variable, it will be biased because we have imputed it manually. But it is not the case for our dataset, so we can impute the missing values either by statistical imputation (mean or mode) or by KNN imputation method. But by closer analysis, it is found that few variable like Son, Social drinker, Pet, Education etc. depends on the variable ID, so we can impute this variable values as according to other value of same ID observation. By doing this, we will preserve the integrity of the data corresponding to ID variable, and other variable i.e. not dependent on ID variables can be imputed by the KNN imputation as per the code A.2

2.1.2 Outlier Analysis

The outliers are the values of variables which fall beyond the normal range of the variable values and considered as exception. So it is better to remove them to make data normally distributed. But it is not the case always, sometimes outliers are telling something about the target variable. So we must check this before processing of the outliers. Now in our case, some of the variables are containing outliers. The figure 2.1 shows the boxplots of all the numeric variables and figure 2.2 shows the histogram of the numeric variable. But we will not process the outliers of variable depending on ID to preserve the data integrity. But others can be processed using boxplot method. Check the code A.3 for outlier analysis.

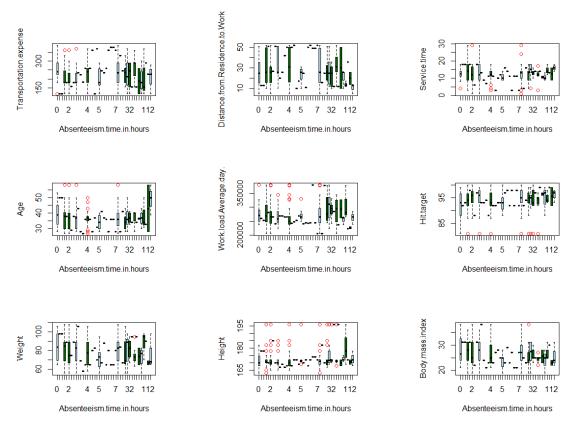


Figure 2.1: Boxplot of Variables with Outliers

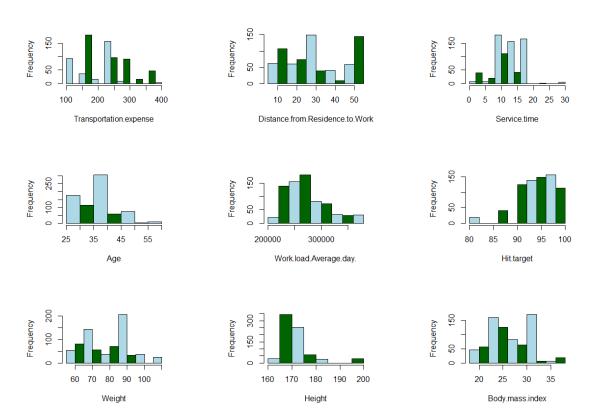
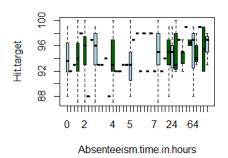


Figure 2.2: Histogram of Variables with Outliers



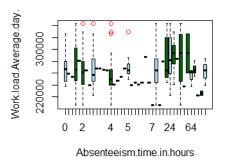


Figure 2.3: Boxplot of Variables without Outliers

2.1.3 Feature Selection

Before performing any type of modeling we need to assess the importance of each predictor variable in our analysis. There is a possibility that many variables in our analysis are not important at all to the problem of classification. There are several methods of doing that. We have used the correlation analysis to check collinearity between the variables and anova test to check dependence of target variable on the independent variables. The code A.4 shows the implementation of this methods.

za fran Residence M. Savice time Age Veriga Historget Historget Sortverage day Age Veriga Historget Sortverage day Sortverage day

Correlation Plot

Figure 2.4: Correlation Plot for Employee Absenteeism Data

As it can be seen from the figure 2.4 that Weight and Body Mass Index are correlated with each other. So to tackle problem of multi collinearity, we can remove the variable Weight or Body Mass Index. Also with Anova technique we can find the actual variable dependence of each variable with target variable.

```
[1] "ID"
                  Df Sum Sq Mean Sq F value Pr(>F)
EmployeeData[, i] 35 13122 374.9 2.23 7.91e-05 ***
                 704 118353
Residuals
                              168.1
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
[1] "Reason.for.absence"
                  Df Sum Sq Mean Sq F value Pr(>F)
EmployeeData[, i] 27 30219 1119.2
                                      7.87 <2e-16 ***
                 712 101256
Residuals
                             142.2
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
[1] "Month.of.absence"
                  Df Sum Sq Mean Sq F value Pr(>F)
EmployeeData[, i] 12 3370
                              280.9
                                      1.594 0.0883 .
Residuals
                 727 128105
                              176.2
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
[1] "Day.of.the.week"
                  Df Sum Sq Mean Sq F value Pr(>F)
                              553.6
                                      3.148 0.014 *
EmployeeData[, i] 4
                       2214
Residuals
                 735 129261
                              175.9
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
[1] "Seasons"
                  Df Sum Sq Mean Sq F value Pr(>F)
EmployeeData[, i]
                        537
                   3
                              178.9
                                      1.006 0.39
Residuals
                 736 130939
                              177.9
[1] "Transportation.expense"
                  Df Sum Sq Mean Sq F value Pr(>F)
EmployeeData[, i]
                                      1.688 0.194
                        300
                              300.1
                   1
Residuals
                 738 131175
                              177.7
[1] "Distance.from.Residence.to.Work"
                  Df Sum Sq Mean Sq F value Pr(>F)
                       1434 1434.1 8.138 0.00445 **
EmployeeData[, i] 1
Residuals
                 738 130041
                             176.2
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
[1] "Service.time"
                  Df Sum Sq Mean Sq F value Pr(>F)
EmployeeData[, i]
                  1
                         42
                              42.04
                                    0.236 0.627
                 738 131433 178.09
Residuals
[1] "Age"
                  Df Sum Sq Mean Sq F value Pr(>F)
EmployeeData[, i] 1
                        737
                              736.6
                                    4.158 0.0418 *
                 738 130739
Residuals
                              177.2
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
[1] "Work.load.Average.day."
                  Df Sum Sq Mean Sq F value Pr(>F)
EmployeeData[, i]
                               8.55
                   1
                          9
                                     0.048 0.827
Residuals
                 738 131467 178.14
[1] "Hit.target"
                  Df Sum Sq Mean Sq F value Pr(>F)
                        248
                              248.4
                                     1.397 0.238
EmployeeData[, i]
                 1
Residuals
                 738 131227
                              177.8
```

```
[1] "Disciplinary.failure"
                   Df Sum Sq Mean Sq F value Pr(>F)
EmployeeData[, i]
                    1
                         469
                                469.1
                                        2.643 0.104
Residuals
                  738 131006
                                177.5
[1] "Education"
                   Df Sum Sq Mean Sq F value Pr(>F)
EmployeeData[, i]
                    3
                         273
                                91.06
                                        0.511 0.675
Residuals
                  736 131202
                             178.26
[1] "Son"
                   Df Sum Sq Mean Sq F value
                                                Pr(>F)
EmployeeData[, i]
                        3766
                    4
                                941.6
                                        5.419 0.000265 ***
Residuals
                  735 127709
                                173.8
                0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
Signif. codes:
[1] "Social.drinker"
                   Df Sum Sq Mean Sq F value Pr(>F)
EmployeeData[, i]
                         551
                                551.1
                                        3.106 0.0784 .
                    1
Residuals
                  738 130924
                                177.4
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
[1] "Social.smoker"
                   Df Sum Sq Mean Sq F value Pr(>F)
                         214
EmployeeData[, i]
                    1
                                213.9
                                        1.202 0.273
Residuals
                  738 131262
                                177.9
[1] "Pet"
                   Df Sum Sq Mean Sq F value Pr(>F)
EmployeeData[, i]
                    5
                        1171
                               234.1
                                        1.319 0.254
Residuals
                  734 130305
                               177.5
[1] "Weight"
                   Df Sum Sq Mean Sq F value Pr(>F)
EmployeeData[, i]
                           5
                                4.83
                                       0.027 0.869
                    1
Residuals
                  738 131471
                             178.14
[1] "Height"
                   Df Sum Sq Mean Sq F value Pr(>F)
                                        8.288 0.00411 **
EmployeeData[, i]
                    1
                        1460
                              1460.2
                  738 130015
Residuals
                               176.2
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
[1] "Body.mass.index"
                   Df Sum Sq Mean Sq F value Pr(>F)
EmployeeData[, i]
                         420
                               419.5
                                        2.363 0.125
                    1
                  738 131056
Residuals
                               177.6
[1] "Absenteeism.time.in.hours"
                   Df Sum Sq Mean Sq
                                       F value Pr(>F)
                    1 131475
                              131475 1.593e+33 <2e-16 ***
EmployeeData[, i]
Residuals
                  738
                           0
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
```

We can analyse from the importance of variable from p-value result of ANOVA. Smaller the value of p higher the importance of variable. The threshold value of p is 0.05 i.e. if value of p is less than 0.05, we select the variable for model development. By this analysis, we can drop the variables Weight, Education, Service time, Work load Average day, Seasons, Social smoker, Pet, Hit target, Transportation expense, Body mass index, Disciplinary failure, Month of absence, Social drinker as all this have p-value greater than 0.05.

2.1.4 Feature Scaling

From figure 2.2, it is clear that the range of all the variables is not same. Some variables range of hundreds while other have range of thousands. We need to normalise this, so that model should not be more prone towards the high value variables. We can do this either by standardization or normalization. Standardization is more suited for the data which is normally distributed. As for Churn Reduction data is not normally distributed. So we can't use standardization technique, Normalization is more suitable for such data set. After normalization all numeric data values will be between 0 and 1. Fig 2.7 shows the variables after normalization which have range 0 to 1.

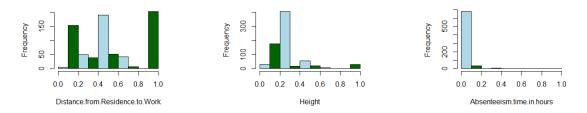


Figure 2.7: Variable Histogram After Normalization

2.2 Modeling

2.2.1 Model Selection

After pre-processing of data, we must proceed with model development. For Employee Absenteeism Project, we want to find what changes company should make to reduce the Absenteeism problem and also what are the expected loss in the year 2011 per month if same trend continues? So we need find the importance of each variable with respect to target variable to suggest the changes for company and predict the result of next year for same data to calculate the losses of company due to absenteeism. For doing this, we can use following regression models:

- 1. Multiple Linear Regression
- 2. Decision Tree Regression
- 3. Random Forest Regression
- 4. Support Vector Regressor

2.2.2 Multiple Linear Regression

```
Call:
lm(formula = Absenteeism.time.in.hours \sim ., data = train)
Residuals:
     Min
                1Q
                     Median
                                   3Q
                                            Max
-0.43700 -0.02819 -0.00263 0.01563
                                       0.83796
Coefficients: (5 not defined because of singularities)
                                   Estimate Std. Error t value Pr(>|t|)
(Intercept)
                                  -0.005243
                                               0.082679
                                                         -0.063 0.949461
                                   0.058272
ID2
                                               0.216299
                                                           0.269 0.787724
ID3
                                   0.083731
                                               0.461694
                                                           0.181 0.856158
ID5
                                   0.031010
                                               0.107595
                                                           0.288 0.773301
                                   0.055149
                                               0.212511
                                                           0.260 0.795341
ID6
TD7
                                   0.178208
                                               0.086935
                                                           2.050 0.040872
ID8
                                   0.067156
                                               0.282830
                                                           0.237 0.812405
ID9
                                   0.219089
                                               0.057788
                                                           3.791 0.000167
                                   0.095922
                                               0.474607
                                                           0.202 0.839911
ID10
                                   0.054857
ID11
                                               0.290085
                                                           0.189 0.850082
                                   0.005371
                                               0.464204
                                                           0.012 0.990772
ID12
ID13
                                   0.086755
                                               0.078173
                                                           1.110 0.267604
                                   0.075323
ID14
                                               0.033453
                                                           2.252 0.024759
                                   0.077474
                                               0.232861
                                                           0.333 0.739492
ID15
                                   0.070924
                                               0.113336
ID16
                                                          0.626 0.531727
                                   0.056388
ID17
                                               0.132103
                                                          0.427 0.669665
ID18
                                   0.048716
                                               0.068101
                                                          0.715 0.474707
ID19
                                   0.079736
                                               0.452472
                                                          0.176 0.860187
ID20
                                   0.104382
                                               0.450317
                                                          0.232 0.816786
                                   0.028534
                                               0.064064
                                                          0.445 0.656214
ID21
ID22
                                   0.039999
                                               0.175068
                                                          0.228 0.819363
ID23
                                   0.080734
                                               0.439610
                                                          0.184 0.854360
                                               0.164535
                                   0.053498
                                                          0.325 0.745198
ID24
ID25
                                  -0.001171
                                               0.072103
                                                         -0.016 0.987048
                                                          0.690 0.490311
ID26
                                   0.126040
                                               0.182588
ID27
                                   0.043486
                                               0.360624
                                                          0.121 0.904065
ID28
                                   0.034292
                                               0.174652
                                                          0.196 0.844418
ID29
                                   0.044794
                                               0.108498
                                                          0.413 0.679883
ID30
                                   0.031530
                                               0.192475
                                                          0.164 0.869943
ID31
                                   0.014728
                                               0.077627
                                                          0.190 0.849593
                                   0.078272
                                               0.430413
ID32
                                                          0.182 0.855768
ID33
                                   0.025961
                                               0.164619
                                                          0.158 0.874751
                                   0.011488
                                               0.030759
                                                          0.373 0.708939
ID34
ID35
                                   0.094269
                                               0.401725
                                                          0.235 0.814563
ID36
                                   0.058502
                                               0.037658
                                                          1.554 0.120902
                                               0.037307
Reason.for.absence2
                                   0.087492
                                                          2.345 0.019390
Reason.for.absence3
                                   0.037856
                                               0.051445
                                                          0.736 0.462157
                                                          0.832 0.405706
Reason.for.absence4
                                   0.064514
                                               0.077528
                                                          0.997 0.319112
Reason. for. absence 5
                                   0.058201
                                               0.058362
```

```
Reason.for.absence6
                                  0.035389
                                             0.076026
                                                         0.465 0.641781
Reason.for.absence7
                                  0.281759
                                             0.046785
                                                         6.022 3.23e-09 ***
Reason.for.absence8
                                  0.045941
                                             0.039530
                                                         1.162 0.245686
                                  0.045814
Reason.for.absence9
                                             0.053646
                                                         0.854 0.393495
Reason.for.absence10
                                  0.507276
                                             0.076120
                                                         6.664 6.74e-11 ***
                                  0.093428
                                             0.032596
                                                         2.866 0.004320 **
Reason.for.absence11
                                                         2.602 0.009531 **
Reason.for.absence12
                                  0.084711
                                             0.032557
                                                         4.278 2.25e-05 ***
Reason.for.absence13
                                  0.211579
                                             0.049462
                                                         4.693 3.44e-06 ***
Reason.for.absence14
                                  0.134237
                                             0.028603
Reason.for.absence15
                                  0.071306
                                             0.036019
                                                         1.980 0.048260 *
Reason.for.absence16
                                  0.065971
                                             0.104334
                                                         0.632 0.527464
Reason.for.absence17
                                  0.017815
                                             0.068226
                                                         0.261 0.794102
Reason.for.absence18
                                  0.047978
                                             0.108272
                                                         0.443 0.657857
Reason.for.absence19
                                  0.071434
                                             0.036946
                                                         1.933 0.053715
Reason.for.absence20
                                  0.158203
                                             0.030458
                                                         5.194 2.95e-07
Reason.for.absence21
                                  0.082518
                                             0.058561
                                                         1.409 0.159398
Reason.for.absence22
                                  0.067577
                                             0.032717
                                                         2.065 0.039368 *
Reason.for.absence23
                                  0.030204
                                             0.026250
                                                         1.151 0.250397
                                  0.079045
Reason.for.absence24
                                             0.066561
                                                         1.188 0.235545
Reason.for.absence25
                                  0.023807
                                             0.033098
                                                         0.719 0.472285
Reason.for.absence26
                                  0.067560
                                                         2.174 0.030128
                                             0.031072
Reason.for.absence27
                                  0.040778
                                             0.029696
                                                         1.373 0.170282
Reason.for.absence28
                                  0.030236
                                             0.027239
                                                         1.110 0.267494
Day.of.the.week2
                                 -0.000439
                                             0.013957
                                                        -0.031 0.974921
Day.of.the.week3
                                 -0.010386
                                             0.013515
                                                        -0.768 0.442568
Day.of.the.week4
                                 -0.033292
                                             0.014280
                                                       -2.331 0.020115 *
Day.of.the.week5
                                 -0.013692
                                             0.014485
                                                       -0.945 0.344966
Distance.from.Residence.to.Work -0.088518
                                             0.542206
                                                       -0.163 0.870380
Son2
                                                   NA
                                                                     NA
                                                            NA
Son3
                                        NA
                                                   NA
                                                            NA
                                                                     NA
Son4
                                        NA
                                                   NA
                                                            NA
                                                                     NA
Son5
                                        NA
                                                   NA
                                                           NA
                                                                     NA
Height
                                        NA
                                                   NA
                                                           NA
                                                                     NA
               0 '*** 0.001 '** 0.01 '* 0.05 '. ' 0.1 ' ' 1
Signif. codes:
Residual standard error: 0.1002 on 525 degrees of freedom
Multiple R-squared: 0.345,
                                 Adjusted R-squared: 0.2627
F-statistic: 4.19 on 66 and 525 DF, p-value: < 2.2e-16
```

Figure 2.9: Multiple Linear Regression

As you can see the Adjusted R-squared value, we can explain only about 25% of the data using our multiple linear regression model. This is not very impressive.

2.2.3 Decision Tree

As with implementation of Decision Tree for regression, we get the importance for each variable for predicting target variable. It is clearly visible from figure 2.10

```
Variable importance
Reason.for.absence

42
30
Height Distance.from.Residence.to.Work
9
8
Son
Day.of.the.week
6
```

Figure 2.10: Decision Trees Summary

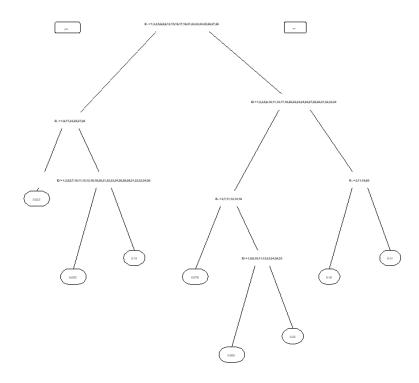


Figure 2.11: Decision Trees

2.2.4 Random Forest

Glimpse of first tree of Random Forest Tree:

> ge	etTree(RF_regressor, :				
	left daughter right (daughter			status prediction
1	2	3	Reason.for.absence	2.684349e+08	-3 0.059310308
2	4	5	ID	2.576029e+10	-3 0.051502889
3	6	7	ID	6.858526e+10	-3 0.471684008
4	8	9	ID	2.441113e+10	-3 0.036073325
5	10	11	ID	6.871947e+10	-3 0.094665327
6	12	13	Day.of.the.week	4.000000e+00	-3 0.053642903
7	0	0	<na></na>	0.000000e+00	-1 0.973333333
8	14	15	ID	2.149188e+10	-3 0.026536496
9	16	17	ID	1.342702e+09	-3 0.053390200
10	18	19	ID	3.435967e+10	-3 0.084589938
11	20	21	Day.of.the.week	2.400000e+01	-3 0.161666667
12	0	0	<na></na>	0.000000e+00	-1 0.027595377
13	0	0	<na></na>	0.000000e+00	-1 0.066666667
14	22	23	Reason.for.absence	1.000000e+00	-3 0.015957447
15	24	25	Day.of.the.week	1.600000e+01	-3 0.028707741
16	26	27	Height	5.151515e-01	-3 0.046311621
17	28	29	Reason.for.absence	2.684150e+08	-3 0.056757679
18	30	31	ID	6.012115e+10	-3 0.077147444
19	32	33	Day.of.the.week	2.700000e+01	-3 0.096556301
20	0	0	<na></na>	0.000000e+00	-1 0.012500000
21	0	0	<na></na>	0.000000e+00	-1 0.178240741
22	34	35	Height	1.969697e-01	-3 0.000000000
23	36	37	Height	1.212121e-01	-3 0.019736842
24	38	39	Height	2.575758e-01	-3 0.022114791

Figure 2.12: Random Forest Tree

Chapter 3

Conclusion

3.1 Model Evaluation

3.1.1 Accuracy

After model development, it is important to check its accuracy. For time series data, the accuracy matrix used are MSE(Mean Square Error) or RMSE(Root Mean Square Error). Following are the results of all the implemented model with RMSE and MSE.

```
> RMSE(lm_predict,y_test)
[1] 0.1538157
> MSE(lm_predict,y_test)
[1] 0.02365928
    (a) Multiple Linear Regression
> RMSE(DT_predict,y_test)
[1] 0.1578754
> MSE(DT_predict,y_test)
[1] 0.02492463
        (b) Decision Tree
> RMSE(RF_predict,y_test)
[1] 0.1394911
> MSE(RF_predict,y_test)
[1] 0.01945776
       (c) Random Forest
> RMSE(SVR_predict,y_test)
[1] 0.1467268
> MSE(SVR_predict,y_test)
[1] 0.02152876
    (d) Support Vector Regressor
```

3.2 Model Selection

As it can be clearly seen from the MSE or RMSE result, the Random Forest Regression is performing best for this Employee Absenteeism Dataset. So we can freeze the Random Forest model for the predictions of this problem.

3.3 Solution

3.3.1 Problem 1

What changes company should bring to reduce the number of absenteeism?

1. Company should take some disciplinary action against employees with ID3, ID9 and ID11(As per Figure 3.2).

3	452.15946
11	450.00000
14	394.36434
28	348.29539
34	345.56542
36	312.92456

9	32.750000
7	25.000000
26	16.600000
14	13.598770
13	11.985075
11	11.250000

(a) Mean Absenteeism time

(b) Sum Absenteeism time

Figure 3.2: Absenteeism time in hours

- 2. Moreover, the absenteeism issue of the employees is mostly due to following health conditions (Check Figure 3.4):
 - Diseases of the nervous system
 - Diseases of the eye and adnexa
 - Diseases of the circulatory system
 - Diseases of the respiratory system
 - Diseases of the digestive system
 - Diseases of the skin and subcutaneous tissue
 - Diseases of the musculoskeletal system and connective tissue
 - Diseases of the genitourinary system
 - Injury, poisoning and certain other consequences of external causes

Company should take some preventive measure to avoid employment with this disease conditions or check the validity of claim made by the employee to reduce the absenteeism issue.

	Estimate	Std. Error	t value	Pr(> t)	
(Intercept)	-0.0356621	0.0711724	-0.501	0.616488	
ID2	-0.0186026	0.1867828	-0.100	0.920696	
ID3	-0.0898859	0.4061844	-0.221	0.824931	
ID4	0.0121530	0.1052505	0.115	0.908109	
ID5	-0.0039544	0.0956226	-0.041	0.967026	
ID6	-0.0181420	0.1869857	-0.097	0.922737	
ID7	0.1793373	0.0766512	2.340	0.019593	*
ID8	-0.0344914	0.2514416	-0.137	0.890934	
ID9	0.1691480	0.0520967	3.247	0.001225	**
ID10	-0.0861745	0.4170390	-0.207	0.836358	
ID11	-0.0300305	0.2548513	-0.118	0.906233	
ID12	-0.1571458	0.4083505	-0.385	0.700485	
ID13	0.0459059	0.0687363	0.668	0.504456	
ID14	0.0592150	0.0297209	1.992	0.046735	*
ID15	-0.0047132	0.2045883	-0.023	0.981627	
ID16	0.0267053	0.0841813	0.317	0.751164	
ID17	-0.0002437	0.1161563	-0.002	0.998327	
ID18	0.0158129	0.0598147	0.264	0.791580	

```
-0.0885264
                                              0.3991376
                                                          -0.222 0.824541
TD19
ID20
                                  -0.0665031
                                              0.3964486
                                                          -0.168 0.866833
ID21
                                   0.0193335
                                              0.0613691
                                                           0.315 0.752831
                                                          -0.205 0.837736
                                  -0.0315898
                                              0.1541951
ID22
ID23
                                  -0.0802030
                                              0.3870856
                                                          -0.207 0.835919
                                                          -0.207 0.835784
ID24
                                  -0.0300290
                                              0.1448086
                                                          -0.284 0.776741
ID25
                                  -0.0180105
                                              0.0634883
ID26
                                   0.0512237
                                              0.1609089
                                                           0.318 0.750326
                                                          -0.271 0.786818
ID27
                                  -0.0858640
                                              0.3173641
                                  -0.0302109
                                              0.1539525
                                                          -0.196 0.844485
ID28
                                  -0.0157274
                                              0.0795427
                                                          -0.198 0.843322
ID29
                                  -0.0581995
                                              0.1681144
                                                          -0.346 0.729308
ID30
                                                          -0.014 0.988930
ID31
                                  -0.0010095
                                              0.0727297
                                  -0.0862818
                                              0.3787226
                                                          -0.228 0.819853
ID32
                                  -0.0348649
                                              0.1448297
                                                          -0.241 0.809837
ID33
ID34
                                  0.0135753
                                              0.0273468
                                                           0.496 0.619767
                                  -0.0507841
                                                          -0.142 0.886797
ID35
                                              0.3565977
                                   0.0421093
                                              0.0337494
                                                           1.248 0.212573
TD36
Reason.for.absence2
                                   0.0920914
                                              0.0313651
                                                           2.936 0.003437
                                   0.0458497
                                                           0.954 0.340530
Reason.for.absence3
                                              0.0480707
                                   0.0604694
                                                           0.976 0.329422
Reason, for, absence4
                                              0.0619572
Reason.for.absence5
                                   0.0722792
                                              0.0497026
                                                           1.454 0.146349
Reason.for.absence6
                                   0.0576999
                                              0.0599309
                                                           0.963 0.336007
                                                           5.687 1.93e-08
Reason, for, absence7
                                   0.2241533
                                              0.0394153
Reason.for.absence8
                                   0.0827095
                                              0.0325277
                                                           2.543 0.011222
                                   0.0561546
                                                           1.225 0.220993
Reason.for.absence9
                                              0.0458394
                                   0.3657169
Reason.for.absence10
                                                           6.847 1.70e-11
                                              0.0534103
                                                           3.606 0.000334 ***
Reason.for.absence11
                                   0.1005720
                                              0.0278913
                                   0.0843633
                                               0.0274660
                                                           3.072 0.002215
Reason.for.absence12
                                                           4.734 2.69e-06 ***
Reason.for.absence13
                                   0.1914501
                                              0.0404433
                                                           5.741 1.43e-08 ***
Reason.for.absence14
                                   0.1335383
                                              0.0232616
Reason.for.absence15
                                   0.0692031
                                               0.0301567
                                                           2.295 0.022053
                                              0.0758245
Reason, for, absence16
                                   0.0349329
                                                           0.461 0.645158
Reason.for.absence17
                                   0.0246108
                                              0.0634171
                                                           0.388 0.698081
Reason.for.absence18
                                   0.0594864
                                               0.1030202
                                                           0.577 0.563846
Reason.for.absence19
                                   0.0762491
                                              0.0292347
                                                           2.608 0.009305 **
Reason.for.absence20
                                   0.1660448
                                              0.0249614
                                                           6.652 5.99e-11
                                   0.0692014
                                               0.0455732
                                                           1.518 0.129367
Reason, for, absence21
                                                           2.803 0.005203 **
Reason.for.absence22
                                   0.0734363
                                               0.0261955
                                   0.0356055
                                                           1.710 0.087721
Reason.for.absence23
                                               0.0208215
                                                           0.954 0.340651
Reason, for, absence24
                                   0.0586720
                                              0.0615296
                                                           1.337 0.181827
Reason.for.absence25
                                   0.0364916
                                              0.0273031
Reason.for.absence26
                                   0.0643311
                                               0.0254028
                                                           2.532 0.011554
                                                           1.779 0.075733
Reason.for.absence27
                                   0.0426055
                                               0.0239525
Reason.for.absence28
                                   0.0336732
                                               0.0216097
                                                           1.558 0.119646
Day.of.the.week2
                                   0.0014850
                                               0.0116739
                                                           0.127 0.898815
                                  -0.0080052
                                                          -0.695 0.487319
Day.of.the.week3
                                               0.0115188
Day.of.the.week4
                                  -0.0288019
                                               0.0122677
                                                          -2.348 0.019174
                                  -0.0114386
                                               0.0120578
                                                          -0.949 0.343142
Day. of. the. week 5
Distance.from.Residence.to.Work 0.1150146
                                               0.4766667
                                                           0.241 0.809404
Aae
                                          NA
                                                     NA
                                                              NA
                                                                        NA
Son2
                                          NA
                                                     NA
                                                              NA
                                                                        NA
Son3
                                          NA
                                                     NA
                                                              NA
                                                                       NA
Son4
                                          NΑ
                                                     NΑ
                                                              NA
                                                                        NΑ
Son5
                                          NA
                                                     NA
                                                              NA
                                                                        NA
Height
                                          NA
                                                     NA
                                                              NA
                                                                        NA
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
Residual standard error: 0.09756 on 672 degrees of freedom
Multiple R-squared: 0.2994,
                                 Adjusted R-squared: 0.2296
```

F-statistic: 4.286 on 67 and 672 DF, p-value: < 2.2e-16

Figure 3.4: Multiple Linear Regression Summary

3.3.2 Problem 2

How much losses every month can we project in 2011 if same trend of absenteeism continues?

To calculate the loss incurred by company due to absenteeism. We need to consider few parameters as nothing is mentioned about loss in the problem statement. So, I have assumed following things for calculation of loss:

- 1. Company incurred the average loss of 1000 rupees per hour for employee absenteeism.
- 2. If the employee is completed the target, then no loss is incurred i.e. if Hit Target = 100, then loss = 0.
- 3. The loss depends on the Disciplinary failure by factor of 2000.
- 4. The loss also depends on the Age and Education of employees i.e. if employee with higher education and more Age (experience) will be more important to the company and will have more impact on company earning.

The implementation A.6 of the loss calculating function.

Appendix A

R Code

A.1 Exploratory Data Analysis

```
for (i in (1:nrow(EmployeeData))){
  if (EmployeeData$Absenteeism.time.in.hours[i] != 0 ||
              is.na(EmployeeData$Absenteeism.time.in.hours[i])){
    if (EmployeeData$Reason.for.absence[i] == 0 ||
              is.na(EmployeeData$Reason.for.absence[i])){
      EmployeeData Reason. for . absence [i] = NA
    if (EmployeeData$Month. of . absence [i] = 0 ||
              is.na(EmployeeData$Month.of.absence[i])){
      EmployeeData$Month.of.absence[i] = NA
    }
 }
}
EmployeeData$ID <- as.factor(EmployeeData$ID)
EmployeeData$Reason.for.absence <- as.factor(EmployeeData$Reason.for.absence)
EmployeeData$Month.of.absence <- as.factor(EmployeeData$Month.of.absence)
EmployeeData$Day.of.the.week <- as.factor(EmployeeData$Day.of.the.week)
EmployeeData$Seasons <- as.factor(EmployeeData$Seasons)
EmployeeData$Disciplinary.failure <- as.factor(EmployeeData$Disciplinary.failure)
EmployeeData$Education <- as.factor(EmployeeData$Education)
EmployeeData$Son <- as.factor(EmployeeData$Son)
EmployeeData$Social.drinker <- as.factor(EmployeeData$Social.drinker)
EmployeeData$Social.smoker <- as.factor(EmployeeData$Social.smoker)
EmployeeData$Pet <- as.factor(EmployeeData$Pet)
```

A.2 Missing Value Analysis

```
# Get Missing Values for all Variables
missingValueCheck <- function(data){
    for (i in colnames(data)){
        print(i)
        print(sum(is.na(data[i])))
    }
    print("Total")
    print(sum(is.na(EmployeeData)))
}
missingValueCheck(EmployeeData)

# Impute values related to ID
Dependent_ID <- c("ID", "Transportation.expense", "Service.time", "Age", "Height",</pre>
```

```
"Distance.from.Residence.to.Work", "Education", "Son", "Weight",
                   "Social.smoker", "Social.drinker", "Pet", "Body.mass.index")
Dependent_ID_data <- EmployeeData[, Dependent_ID]
Dependent_ID_data <- aggregate(. ~ ID, data = Dependent_ID_data,
                     FUN = function(e) c(x = mean(e))
for (i in Dependent_ID) {
  for (j in (1:nrow(EmployeeData))){
    ID = EmployeeData[j,"ID"]
    if(is.na(EmployeeData[j,i])){
      EmployeeData[j,i] = Dependent_ID_data[ID,i]
  }
}
# Impute values for other variables
EmployeeData = knnImputation(EmployeeData, k = 7)
missingValueCheck (EmployeeData)
       Outlier Analysis
\mathbf{A.3}
# Histogram
for (i in num_cnames) {
  hist (EmployeeData[,i], xlab=i, main="_", col=(c("lightblue","darkgreen")))
# BoxPlot
num_cnames <- num_cnames [ num_cnames != "Absenteeism.time.in.hours"]
for(i in num_cnames){
  boxplot (EmployeeData [, i]~EmployeeData $Absenteeism.time.in.hours,
          data=EmployeeData, main=""", ylab=i, xlab="Absenteeism.time.in.hours",
          col=(c("lightblue","darkgreen")), outcol="red")
}
# Removing ID related varaibles from num_cnames
for (i in Dependent_ID){
  num_cnames <- num_cnames [ num_cnames != i]
# Replace all outliers with NA and impute
for (i in num_cnames) {
  val = EmployeeData[, i][EmployeeData[, i] \%in\% boxplot.stats(EmployeeData[, i])$out]
  EmployeeData[,i][EmployeeData[,i] \ \%in\ val] = NA
}
# Impute Missing Values
missingValueCheck (EmployeeData)
EmployeeData = knnImputation (EmployeeData, k = 7)
A.4
       Feature Selection
# Correlation Plot
corrgram (EmployeeData, upper.panel=panel.pie, text.panel=panel.txt,
         main = "Correlation_Plot")
# ANOVA
cnames <- colnames (EmployeeData)
for (i in cnames){
  print(i)
  print(summary(aov(EmployeeData$Absenteeism.time.in.hours~EmployeeData[,i],
                    EmployeeData)))
}
```

A.5 Model Selection

```
num_data <- train [sapply(train, is.numeric)]
vifcor(num_data, th=0.9)
lm_regressor <- lm(Absenteeism.time.in.hours~.,data = train)</pre>
summary(lm_regressor)
#Predict for new test cases
for (i in cat_cnames){
 lm\_regressor\$xlevels\ [[\ i\ ]]\ \textit{<-}\ union(lm\_regressor\$xlevels\ [[\ i\ ]]\ ,
                                   levels(X_test[[i]])
lm_predict = predict(lm_regressor, newdata=X_test)
RMSE(lm_predict, y_test)
MSE(lm_predict, y_test)
DT_regressor = rpart (Absenteeism.time.in.hours~., data = train, method="anova")
#Predict for new test cases
DT_predict = predict(DT_regressor, X_test)
RMSE(DT_predict, y_test)
MSE(DT_predict, y_test)
RF_{regressor} = randomForest(x = X_{train}, y = y_{train}, ntree = 100)
#Predict for new test cases
RF_predict = predict(RF_regressor, X_test)
RMSE(RF_predict, y_test)
MSE(RF_predict, y_test)
SVR_regressor = svm(formula = Absenteeism.time.in.hours ~ .,
              data = train, type = 'eps-regression')
#Predict for new test cases
SVR_predict = predict(SVR_regressor, X_test)
RMSE(SVR_predict, y_test)
MSE(SVR_predict, y_test)
      Conclusion
\mathbf{A.6}
# Calculating Losses
p2_{-}data = EmployeeData[, -8]
#Predict for new test cases
p2_predict = predict(RF_regressor, p2_data)
# Convert predict values back to original scale
p2-predict <- (p2-predict * 120)
# Add predicted values to the DataSet
p2_dataSet <- merge(DataSet,p2_predict,by="row.names",all.x=TRUE)
```

```
Loss \leftarrow 0
for (i in 1:nrow(p2_dataSet)){
     if (p2_dataSet$Hit.target[i] != 100)
        if (p2_dataSet\$Age[i] >= 25 \&\& p2_dataSet\$Age[i] <= 32)
            Loss = Loss + as.numeric(p2_dataSet$Disciplinary.failure[i]) * 2000 +
                 (\textbf{as.numeric}(p2\_dataSet\$Education[i]) + 1) * 500 + p2\_dataSet\$y[i] * 1000
        else\ if(p2\_dataSet\$Age[i] >= 33 \& p2\_dataSet\$Age[i] <= 40)
            Loss = Loss + as.numeric(p2_dataSet$Disciplinary.failure[i]) * 2000 +
                 (as.numeric(p2\_dataSet\$Education[i]) + 2) * 500 + p2\_dataSet\$y[i] * 1000
        else\ if(p2\_dataSet\$Age[i] >= 41 \&\& p2\_dataSet\$Age[i] <= 49)
            Loss = Loss + as.numeric(p2_dataSet$Disciplinary.failure[i]) * 2000 +
                (as.numeric(p2\_dataSet\$Education[i]) + 3) * 500 + p2\_dataSet\$y[i] * 1000
        else\ if(p2\_dataSet\$Age[i] >= 50 \&\& p2\_dataSet\$Age[i] <= 60)
            Loss = Loss + as.numeric(p2_dataSet$Disciplinary.failure[i]) * 2000 +
                 (as.numeric(p2\_dataSet\$Education[i]) + 4) * 500 + p2\_dataSet\$y[i] * 1000
}
# To calculate loss per month
Loss = Loss/12
A.7
             Complete Code
# Clean current environment
rm(list=ls())
# Load require Packages
p <- c ("xlsx","DMwR","corrgram","caret","usdm","rpart","DataCombine","randomForest", and the combine of the correct of the 
               "e1071")
lapply (p, require, character.only=TRUE)
\mathbf{rm}(p)
EmployeeData <- read.xlsx("Absenteeism_at_work_Project.xls", sheetIndex = 1)
# Check variable types
cnames <- colnames (EmployeeData)
# Check number of unique variables
for (i in cnames) {
    print(i)
    print (aggregate (data.frame (count = Employee Data [, i]),
                                    list (value = EmployeeData[,i]), length))
}
# Data Preprocessing
preprocessing <- function (EmployeeData) {
    EmployeeData$ID <- as.factor(EmployeeData$ID)
    for (i in (1:nrow(EmployeeData))){
        if (EmployeeData$Absenteeism.time.in.hours[i] != 0 ||
                                is.na(EmployeeData$Absenteeism.time.in.hours[i])){
            if (EmployeeData$Reason.for.absence[i] = 0 ||
                                is.na(EmployeeData$Reason.for.absence[i])){
                EmployeeDataReason.for.absence[i] = NA
            if (EmployeeData$Month. of . absence [i] = 0 ||
                                is.na(EmployeeData$Month.of.absence[i])){
                EmployeeData$Month.of.absence[i] = NA
            }
```

Calculate the total Loss

Loss = 0

```
EmployeeData$Reason.for.absence <- as.factor(EmployeeData$Reason.for.absence)
  EmployeeData$Month.of.absence <- as.factor(EmployeeData$Month.of.absence)
  EmployeeData$Day.of.the.week <- as.factor(EmployeeData$Day.of.the.week)
  EmployeeData$Seasons <- as.factor(EmployeeData$Seasons)
  EmployeeData$Disciplinary.failure <- as.factor(EmployeeData$Disciplinary.failure)
  EmployeeData$Education <- as.factor(EmployeeData$Education)
  EmployeeData$Son <- as.factor(EmployeeData$Son)
  EmployeeData$Social.drinker <- as.factor(EmployeeData$Social.drinker)
  EmployeeData$Social.smoker <- as.factor(EmployeeData$Social.smoker)
  EmployeeData$Pet <- as.factor(EmployeeData$Pet)
  return (EmployeeData)
EmployeeData <- preprocessing (EmployeeData)
\#selecting\ only\ factor
get_cat <- function(data) {
  return(colnames(data[,sapply(data, is.factor)]))
cat_cnames <- get_cat(EmployeeData)</pre>
\#selecting\ only\ numeric
get_num <- function(data) {</pre>
  return(colnames(data[, sapply(data, is.numeric)]))
num_cnames <- get_num(EmployeeData)
# Covert factor varaible values to labels
for (i in cat_cnames){
  EmployeeData[, i] <- factor(EmployeeData[, i],
                             labels = (1:length(levels(factor(EmployeeData[,i])))))
}
# Missing Value Analysis
\# Get Missing Values for all Variables
missingValueCheck <- function(data){
  for (i in colnames(data)){
    print(i)
    print(sum(is.na(data[i])))
  print("Total")
  print(sum(is.na(EmployeeData)))
missingValueCheck (EmployeeData)
# Impute values related to ID
Dependent_ID <- c("ID", "Transportation.expense", "Service.time", "Age", "Height"
                   "Distance.from.Residence.to.Work", "Education", "Son", "Weight",
                  "Social.smoker", "Social.drinker", "Pet", "Body.mass.index")
Dependent_ID_data <- EmployeeData[, Dependent_ID]
Dependent_ID_data <- aggregate(. ~ ID, data = Dependent_ID_data,
                    FUN = function(e) c(x = mean(e))
for (i in Dependent_ID) {
  for (j in (1:nrow(EmployeeData))){
    ID = EmployeeData[j,"ID"]
    if(is.na(EmployeeData[j,i])){
      EmployeeData[j,i] = Dependent_ID_data[ID,i]
    }
```

```
# Impute values for other variables
EmployeeData = knnImputation(EmployeeData, k = 7)
missingValueCheck (EmployeeData)
# Outlier Analysis
# Histogram
for (i in num_cnames) {
  hist (EmployeeData[,i], xlab=i, main="", col=(c("lightblue","darkgreen")))
# BoxPlot
num_cnames <- num_cnames [ num_cnames != "Absenteeism.time.in.hours"]
for(i in num_cnames){
  boxplot (EmployeeData [, i] ~ EmployeeData $ Absenteeism.time.in.hours,
         data=EmployeeData, main=""", ylab=i, xlab="Absenteeism.time.in.hours",
         col=(c("lightblue", "darkgreen")), outcol="red")
}
# Removing ID related varaibles from num_cnames
for (i in Dependent_ID){
 num_cnames <- num_cnames [ num_cnames != i ]
# Replace all outliers with NA and impute
for(i in num_cnames){
  val = EmployeeData[, i][EmployeeData[, i] \%in\% boxplot.stats(EmployeeData[, i])$out]
  EmployeeData[,i][EmployeeData[,i] \ \%in\ val] = NA
}
# Impute Missing Values
missingValueCheck (EmployeeData)
EmployeeData = knnImputation(EmployeeData, k = 7)
# Copy Employee Data into DataSet for further analysis
DataSet <- EmployeeData
# Correlation Plot
corrgram (EmployeeData, upper.panel=panel.pie, text.panel=panel.txt,
        main = "Correlation_Plot")
# ANOVA
cnames <- colnames (EmployeeData)
for (i in cnames) {
  print(i)
  print (summary (aov (EmployeeData $ Absenteeism . time . in . hours ~ EmployeeData [ , i ] ,
                   EmployeeData)))
}
\# Dimensionality Reduction
EmployeeData \leftarrow subset (EmployeeData, select = -c (Weight, Education, Service.time,
                                               Social.smoker, Body.mass.index.
                                               Work.load.Average.day.,Seasons,
                                               Transportation.expense, Pet,
                                               Disciplinary.failure, Hit.target.
                                               Month. of . absence, Social. drinker))
cat_cnames <- get_cat(EmployeeData)
```

```
num_cnames <- get_num(EmployeeData)
# Fature Scaling
for (i in num_cnames){
  EmployeeData[,i] <- (EmployeeData[,i] - min(EmployeeData[,i])) /
                     (max(EmployeeData[,i]) - min(EmployeeData[,i]))
}
# Data Divide
X_index = sample(1:nrow(EmployeeData), 0.8 * nrow(EmployeeData))
X_{\text{train}} = \text{EmployeeData}[X_{\text{index}}, -8]
X_{\text{test}} = \text{EmployeeData}[-X_{\text{index}}, -8]
y_train = EmployeeData[X_index,8]
y_test = EmployeeData[-X_index, 8]
train = EmployeeData[X_index,]
test = EmployeeData[-X_index,]
#calculate RMSE
RMSE = function(y, yhat)
  sqrt(mean((y - yhat)^2))
#calculate MSE
MSE = function(y, yhat)
  (\mathbf{mean}((y - yhat)^2))
num_data <- train [sapply(train, is.numeric)]
vifcor(num_data, th=0.9)
lm_regressor <- lm(Absenteeism.time.in.hours~.,data = train)</pre>
summary(lm_regressor)
#Predict for new test cases
for (i in cat_cnames) {
 lm_regressor$xlevels[[i]] <- union(lm_regressor$xlevels[[i]],</pre>
                                  levels(X_test[[i]])
lm_predict = predict(lm_regressor, newdata=X_test)
RMSE(lm_predict, y_test)
MSE(lm_predict, y_test)
DT_regressor = rpart (Absenteeism.time.in.hours~., data = train, method="anova")
#Predict for new test cases
DT_predict = predict(DT_regressor, X_test)
RMSE(DT_predict, y_test)
MSE(DT_predict, y_test)
RF_{regressor} = randomForest(x = X_{train}, y = y_{train}, ntree = 100)
#Predict for new test cases
RF_{-}predict = predict(RF_{-}regressor, X_{-}test)
RMSE(RF_predict, y_test)
MSE(RF_predict, y_test)
SVR_regressor = svm(formula = Absenteeism.time.in.hours ~ .,
```

```
data = train, type = 'eps-regression')
#Predict for new test cases
SVR_{-}predict = predict(SVR_{-}regressor, X_{-}test)
RMSE(SVR_predict, y_test)
MSE(SVR_predict, y_test)
# Suggesting the changes
lm_regressor_p1 <- lm(Absenteeism.time.in.hours~., data = EmployeeData)
summary(lm_regressor_p1)
# Calculating Losses
p2_{\mathbf{data}} = \text{EmployeeData}[, -8]
#Predict for new test cases
p2_predict = predict(RF_regressor, p2_data)
# Convert predict values back to original scale
p2\_predict \leftarrow (p2\_predict * 120)
# Add predicted values to the DataSet
p2_dataSet <- merge(DataSet, p2_predict, by="row.names", all.x=TRUE)
# Calculate the total Loss
Loss \leftarrow 0
Loss \leftarrow 0
for (i in 1:nrow(p2_dataSet)){
  if (p2_dataSet$Hit.target[i] != 100)
    if (p2_dataSet$Age[i] >= 25 && p2_dataSet$Age[i] <= 32){
      Loss = Loss + as.numeric(p2_dataSet$Disciplinary.failure[i]) * 2000 +
        (as.numeric(p2\_dataSet\$Education[i]) + 1) * 500 + p2\_dataSet\$y[i] * 1000
    else\ if(p2\_dataSet\$Age[i] >= 33 \& p2\_dataSet\$Age[i] <= 40)
      Loss = Loss + as.numeric(p2_dataSet$Disciplinary.failure[i]) * 2000 +
        (as.numeric(p2\_dataSet\$Education[i]) + 2) * 500 + p2\_dataSet\$y[i] * 1000
    else\ if(p2\_dataSet\$Age[i] >= 41 \& p2\_dataSet\$Age[i] <= 49)
      Loss = Loss + as.numeric(p2_dataSet$Disciplinary.failure[i]) * 2000 +
        (as.numeric(p2\_dataSet\$Education[i]) + 3) * 500 + p2\_dataSet\$y[i] * 1000
    else\ if(p2\_dataSet\$Age[i] >= 50 \& p2\_dataSet\$Age[i] <= 60)
      Loss = Loss + as.numeric(p2_dataSet$Disciplinary.failure[i]) * 2000 +
        (as.numeric(p2\_dataSet\$Education[i]) + 4) * 500 + p2\_dataSet\$y[i] * 1000
# To calculate loss per month
Loss \leftarrow Loss/12
```

Appendix B

Python Code

B.1 Exploratory Data Analysis

```
EmployeeData ["ID"] = EmployeeData ["ID"]. astype (str)
    EmployeeData ["Reason_for_absence"] =
                                 EmployeeData ["Reason_for_absence"]. astype(str)
    EmployeeData["Month_of_absence"] = EmployeeData["Month_of_absence"].astype(str)
    EmployeeData ["Day_of_the_week"] = EmployeeData ["Day_of_the_week"]. astype(str)
    EmployeeData ["Seasons"] = EmployeeData ["Seasons"]. astype (str)
    EmployeeData["Disciplinary_failure"] =
                                 EmployeeData ["Disciplinary_failure"].astype(str)
    EmployeeData ["Education"] = EmployeeData ["Education"]. astype (str)
    EmployeeData["Son"] = EmployeeData["Son"].astype(str)
    EmployeeData ["Social_drinker"] = EmployeeData ["Social_drinker"]. astype (str)
    EmployeeData ["Social_smoker"] = EmployeeData ["Social_smoker"]. astype(str)
    EmployeeData["Pet"] = EmployeeData["Pet"]. astype(str)
    # Change NaN string values back to NaN
    EmployeeData ["ID"] = EmployeeData ["ID"]. replace ("nan", np. nan)
    EmployeeData ["Reason_for_absence"] =
                         EmployeeData ["Reason_for_absence"].replace("nan",np.nan)
    EmployeeData["Month_of_absence"] =
                         EmployeeData ["Month_of_absence"].replace("nan",np.nan)
    EmployeeData["Day_of_the_week"] =
                         EmployeeData ["Day_of_the_week"].replace("nan",np.nan)
    EmployeeData ["Seasons"] = EmployeeData ["Seasons"]. replace ("nan", np. nan)
    EmployeeData ["Disciplinary _ failure"] =
                         EmployeeData ["Disciplinary _ failure"].replace ("nan", np. nan)
    EmployeeData["Education"] = EmployeeData["Education"].replace("nan",np.nan)
    EmployeeData ["Son"] = EmployeeData ["Son"]. replace ("nan", np. nan)
    EmployeeData["Social_drinker"] =
                         EmployeeData ["Social_drinker"]. replace ("nan", np. nan)
    EmployeeData ["Social_smoker"] =
                         EmployeeData ["Social_smoker"].replace ("nan", np. nan)
    EmployeeData["Pet"] = EmployeeData["Pet"].replace("nan",np.nan)
    # Covert factor varaible values to labels
    for i in range(0, len(EmployeeData.columns)):
        if(EmployeeData.iloc[:,i].dtypes == 'object'):
            EmployeeData.iloc[:,i] = pd. Categorical(EmployeeData.iloc[:,i])
            EmployeeData.iloc[:,i] = EmployeeData.iloc[:,i].cat.codes
            EmployeeData.iloc[:,i] = EmployeeData.iloc[:,i].astype('object')
    \# Convert -1 values back to NaN
    for i in cnames [0]:
```

```
for j in range (0, rows):
    if EmployeeData.loc[j,i] = -1:
        EmployeeData.loc[j,i] = np.nan
```

B.2 Missing Value Analysis

```
def missingValueCheck(data):
    print(data.isna().sum())
missingValueCheck (EmployeeData)
# Impute values related to ID
Dependent_ID = ["ID", "Transportation_expense", "Service_time", "Age", "Height"
                   "Distance _from _Residence _to _Work", "Education", "Son", "Weight",
                   "Social_smoker", "Social_drinker", "Pet", "Body_mass_index"]
Dependent_ID_data = EmployeeData[Dependent_ID].copy()
Dependent_ID_data = Dependent_ID_data.groupby("ID").max()
Dependent_ID . remove ('ID')
for i in Dependent_ID:
    for j in range (0, rows):
        RI = EmployeeData["ID"][j]
        if np.isnan(EmployeeData.loc[j,i]):
            EmployeeData[i][j] = Dependent_ID_data.loc[RI,i]
# Impute values for other variables with KNN
EmployeeData = pd. DataFrame (KNN(k = 7). complete (EmployeeData),
                                 columns = EmployeeData.columns)
EmployeeData = preprocessing (EmployeeData)
missingValueCheck (EmployeeData)
B.3
       Outlier Analysis
# Get cnames of numeric variables not dependent on ID
```

```
numeric_cnames = ['Work_load_Average/day_', 'Hit_target']
# Impute Outliers with NA
for i in numeric_cnames:
    q75, q25 = np.nanpercentile (EmployeeData.loc [:, i], [75, 25])
    iqr = q75 - q25
    \mathbf{min} = q25 - (iqr*1.5)
    max = q75 + (iqr *1.5)
    EmployeeData.loc[EmployeeData[i] < min, i] = np.nan
    EmployeeData.loc[EmployeeData[i] > max, i] = np.nan
#Impute with KNN
EmployeeData = pd. DataFrame (KNN(k = 7). complete (EmployeeData),
                                  columns = EmployeeData.columns)
EmployeeData = preprocessing (EmployeeData)
missingValueCheck (EmployeeData)
```

B.4 Feature Selection

```
from sklearn.feature_selection import SelectKBest
from sklearn.feature_selection import f_regression
X = EmployeeData.iloc[:,:-1].values
y = EmployeeData.iloc[:,20].values
\# Create an SelectKBest object to select features with two best ANOVA F-Values
selector = SelectKBest (f_regression, k=7)
# Apply the SelectKBest object to the features and target
X = selector.fit_transform(X, y)
selector.scores_
```

B.5 Model Selection

```
# Multiple Linear Regression
from sklearn.linear_model import LinearRegression
lm_regressor = LinearRegression()
lm_regressor.fit(X_train, y_train)
lm_predict = lm_regressor.predict(X_test)
RMSE(y_test, lm_predict)
MSE(v_test, lm_predict)
# Decision Tree Regressor
from sklearn.tree import DecisionTreeRegressor
DT_regressor = DecisionTreeRegressor()
DT_regressor.fit (X_train, y_train)
DT_predict = DT_regressor.predict(X_test)
RMSE(y_test, DT_predict)
MSE(y_test, DT_predict)
# Random Forest Regressor
from sklearn.ensemble import RandomForestRegressor
RF_{regressor} = RandomForestRegressor()
RF_regressor.fit(X_train, y_train)
RF_{predict} = RF_{regressor.predict}(X_{test})
RMSE(y_test, RF_predict)
MSE(y_test, RF_predict)
# Support Vector Regressor
from sklearn.svm import SVR
SVR_regressor = SVR(kernel='rbf')
SVR_regressor.fit(X_train, y_train)
SVR_predict = SVR_regressor.predict(X_test)
RMSE(y_test, SVR_predict)
MSE(y_test, SVR_predict)
       Conclusion
B.6
# Suggesting the changes
RF_{regressor_p1} = RandomForestRegressor(). fit(X, y)
RF_regressor_p1.feature_importances_
# Calculating Losses
p2_data = X
#Predict for new test cases
p2_predict = RF_regressor.predict(p2_data)
p2_predict = pd.DataFrame(p2_predict)
p2_predict.columns = ['predictions']
# Add predicted values to the DataSet
p2_frames = [EmployeeData, p2_predict]
p2\_dataSet = pd.concat(p2\_frames, axis=1)
# Calculate the total Loss
Loss = 0
for i in range (0, p2\_dataSet.shape [0]):
    if (p2_dataSet['Hit_target'][i] != 100):
        if (p2\_dataSet['Age'][i] >= 25 and p2\_dataSet['Age'][i] <= 32):
            Loss += (p2_dataSet['Disciplinary_failure'][i] + 1) * 2000 +
                         (p2\_dataSet['Education'][i] + 1 + 1) * 500 +
                         p2_dataSet['predictions'][i] * 1000
        elif (p2_dataSet['Age'][i] >= 33 and p2_dataSet['Age'][i] <= 40):
            Loss += (p2_{dataSet} ['Disciplinary_failure'] [i] + 1) * 2000 +
```

B.7 Complete Code

```
# Import Libraries
import os
import numpy as np
import pandas as pd
from fancyimpute import KNN
# Load Data
xls = pd. ExcelFile ("Absenteeism_at_work_Project.xls")
EmployeeData = xls.parse()
# Get Cnames
def get_cname(data):
    all\_cnames = []
    num_cnames = []
    cat\_cnames = []
    for i in data.columns:
        all_cnames.append(str(i))
        if(data[i].dtype == "object"):
            cat_cnames.append(str(i))
        else:
            num_cnames.append(str(i))
    cnames = [all_cnames, num_cnames, cat_cnames]
    return (cnames)
\# Get \ cnames - cnames[0] - all \ cnames;
\# cnames[1] - numeric cnames;
\# cnames[2] - categorical cnames
cnames = get_cname (EmployeeData)
\#rows, cols = EmployeeData.shape
rows = EmployeeData.shape[0] #qives number of row count
cols = EmployeeData.shape[1] #gives number of col count
# Exploratory Data Analysis
for i in cnames [0]:
    print(str(i) + "____" + str(type(EmployeeData[i][1])))
# Change Data as per problem requirement
    for i in range (0, rows):
        if EmployeeData["Absenteeism_time_in_hours"][i] != 0:
            if EmployeeData["Reason\_for\_absence"][i] == 0:
                EmployeeData ["Reason_for_absence"] [i] = np.nan
            if EmployeeData["Month_of_absence"][i] == 0:
```

```
EmployeeData["Month_of_absence"][i] = np.nan
```

```
def preprocessing (EmployeeData):
    # Change into require Data Types
    EmployeeData["ID"] = EmployeeData["ID"].astype(str)
    EmployeeData ["Reason_for_absence"] =
                                 EmployeeData ["Reason_for_absence"].astype(str)
    EmployeeData ["Month_of_absence"] = EmployeeData ["Month_of_absence"]. astype(str)
    EmployeeData ["Day_of_the_week"] = EmployeeData ["Day_of_the_week"]. astype(str)
    EmployeeData ["Seasons"] = EmployeeData ["Seasons"]. astype (str)
    EmployeeData["Disciplinary_failure"] =
                                 EmployeeData["Disciplinary_failure"].astype(str)
    EmployeeData["Education"] = EmployeeData["Education"]. astype(str)
    EmployeeData ["Son"] = EmployeeData ["Son"]. astype (str)
    EmployeeData ["Social_drinker"] = EmployeeData ["Social_drinker"]. astype(str)
    EmployeeData ["Social_smoker"] = EmployeeData ["Social_smoker"]. astype (str)
    EmployeeData["Pet"] = EmployeeData["Pet"].astype(str)
    # Change NaN string values back to NaN
    EmployeeData ["ID"] = EmployeeData ["ID"]. replace ("nan", np. nan)
    EmployeeData ["Reason_for_absence"] =
                         EmployeeData ["Reason_for_absence"].replace ("nan",np.nan)
    EmployeeData ["Month_of_absence"] =
                         EmployeeData ["Month_of_absence"].replace("nan",np.nan)
    EmployeeData ["Day_of_the_week"] =
                         EmployeeData ["Day_of_the_week"].replace("nan",np.nan)
    EmployeeData ["Seasons"] = EmployeeData ["Seasons"].replace ("nan", np. nan)
    EmployeeData["Disciplinary_failure"] =
                         EmployeeData ["Disciplinary _ failure"].replace ("nan", np. nan)
    EmployeeData ["Education"] = EmployeeData ["Education"]. replace ("nan", np. nan)
    EmployeeData ["Son"] = EmployeeData ["Son"]. replace ("nan", np. nan)
    EmployeeData["Social_drinker"] =
                         EmployeeData ["Social_drinker"].replace ("nan", np. nan)
    EmployeeData["Social_smoker"] =
                         EmployeeData ["Social_smoker"].replace("nan",np.nan)
    EmployeeData["Pet"] = EmployeeData["Pet"].replace("nan",np.nan)
    # Covert factor varaible values to labels
    for i in range(0, len(EmployeeData.columns)):
        if(EmployeeData.iloc[:,i].dtypes == 'object'):
            EmployeeData.iloc[:,i] = pd. Categorical(EmployeeData.iloc[:,i])
            EmployeeData.iloc[:,i] = EmployeeData.iloc[:,i].cat.codes
            EmployeeData.iloc[:,i] = EmployeeData.iloc[:,i].astype('object')
    \# Convert -1 \ values \ back \ to \ NaN
    for i in cnames [0]:
        for j in range (0, rows):
            if EmployeeData.loc[j,i] = -1:
                EmployeeData.loc[j,i] = np.nan
    return EmployeeData
EmployeeData = preprocessing (EmployeeData)
cnames = get_cname (EmployeeData)
# Missing Value analysis
def missingValueCheck(data):
    print(data.isna().sum())
missingValueCheck (EmployeeData)
```

```
# Impute values related to ID
Dependent_ID = ["ID", "Transportation_expense", "Service_time", "Age", "Height",
                    "Distance from Residence to Work", "Education", "Son", "Weight",
                   "Social_smoker", "Social_drinker", "Pet", "Body_mass_index"]
Dependent_ID_data = EmployeeData[Dependent_ID].copy()
Dependent_ID_data = Dependent_ID_data.groupby("ID").max()
Dependent_ID . remove('ID')
for i in Dependent_ID:
    for j in range (0, rows):
        RI = EmployeeData["ID"][j]
        if np.isnan(EmployeeData.loc[j,i]):
            EmployeeData[i][j] = Dependent_ID_data.loc[RI,i]
# Impute values for other variables with KNN
EmployeeData = pd. DataFrame (KNN(k = 7). complete (EmployeeData),
                                 columns = EmployeeData.columns)
EmployeeData = preprocessing (EmployeeData)
missingValueCheck (EmployeeData)
# Outlier Analysis
# Get cnames of numeric varaibles not dependent on ID
numeric_cnames = ['Work_load_Average/day_', 'Hit_target']
# Impute Outliers with NA
for i in numeric_cnames:
    q75, q25 = np.nanpercentile (EmployeeData.loc [:, i], [75, 25])
    iqr = q75 - q25
    min = q25 - (iqr*1.5)
    max = q75 + (iqr *1.5)
    EmployeeData.loc[EmployeeData[i] < min, i] = np.nan
    EmployeeData.loc[EmployeeData[i] > max, i] = np.nan
#Impute with KNN
EmployeeData = pd. DataFrame (KNN(k = 7). complete (EmployeeData),
                                 columns = EmployeeData.columns)
EmployeeData = preprocessing (EmployeeData)
missingValueCheck (EmployeeData)
# Feature Selection
from sklearn.feature_selection import SelectKBest
from sklearn.feature_selection import f_regression
X = EmployeeData.iloc[:,:-1].values
y = EmployeeData.iloc[:,20].values
\# Create an SelectKBest object to select features with two best ANOVA F-Values
selector = SelectKBest (f_regression, k=7)
# Apply the SelectKBest object to the features and target
X = selector.fit_transform(X, y)
selector.scores_
# Feature Scaling
\#Nomalisation
from sklearn.preprocessing import normalize
X = normalize(X, norm='12')
\#for \ i \ in \ range(0,(X_-kbest.shape[1]-1)):
     X_{-}kbest[i] = (X_{-}kbest[i] - np.min(X_{-}kbest[i])) /
                (np.max(X_kbest[i]) - np.min(X_kbest[i]))
# Error Matrix
from sklearn.metrics import mean_squared_error
from math import sqrt
```

```
def RMSE(y, pred):
    print(sqrt(mean_squared_error(y, pred)))
def MSE(y, pred):
    print(mean_squared_error(y, pred))
from sklearn.model_selection import train_test_split
X_{train}, X_{test}, y_{train}, y_{test} = train_{test} = split(X, y, test_{size} = 0.2)
# Multiple Linear Regression
from sklearn.linear_model import LinearRegression
lm_regressor = LinearRegression()
lm_regressor.fit(X_train, y_train)
lm_predict = lm_regressor.predict(X_test)
RMSE(y_test, lm_predict)
MSE(y_test , lm_predict)
# Decision Tree Regressor
from sklearn.tree import DecisionTreeRegressor
DT_regressor = DecisionTreeRegressor()
DT_regressor.fit(X_train, y_train)
DT_predict = DT_regressor.predict(X_test)
RMSE(y_test, DT_predict)
MSE(y_test , DT_predict)
# Random Forest Regressor
from sklearn.ensemble import RandomForestRegressor
RF_{regressor} = RandomForestRegressor()
RF_regressor.fit(X_train, y_train)
RF_predict = RF_regressor.predict(X_test)
RMSE(y_test , RF_predict)
MSE(y_test, RF_predict)
# Support Vector Regressor
from sklearn.svm import SVR
SVR_regressor = SVR(kernel='rbf')
SVR_regressor.fit(X_train, y_train)
SVR_predict = SVR_regressor.predict(X_test)
RMSE(y_test, SVR_predict)
MSE(y_test, SVR_predict)
# Suggesting the changes
RF_{regressor_p1} = RandomForestRegressor().fit(X, y)
RF_regressor_p1.feature_importances_
# Calculating Losses
p2_data = X
#Predict for new test cases
p2_predict = RF_regressor.predict(p2_data)
p2_predict = pd.DataFrame(p2_predict)
p2_predict.columns = ['predictions']
# Add predicted values to the DataSet
p2_frames = [EmployeeData, p2_predict]
p2_{dataSet} = pd.concat(p2_{frames}, axis=1)
# Calculate the total Loss
Loss = 0
for i in range (0, p2\_dataSet.shape [0]):
    if (p2_dataSet['Hit_target'][i] != 100):
```

```
if (p2\_dataSet['Age'][i] >= 25 and p2\_dataSet['Age'][i] <= 32):
    Loss += (p2_dataSet['Disciplinary_failure'][i] + 1) * 2000 +
                 (p2\_dataSet['Education'][i] + 1 + 1) * 500 +
                 p2_dataSet['predictions'][i] * 1000
elif (p2_{data}Set['Age'][i] >= 33 and p2_{data}Set['Age'][i] <= 40):
    Loss += (p2_dataSet['Disciplinary_failure'][i] + 1) * 2000 +
                 (p2\_dataSet['Education'][i] + 1 + 2) * 500 +
                 p2_dataSet['predictions'][i] * 1000
elif (p2\_dataSet['Age'][i] >= 41 and p2\_dataSet['Age'][i] <= 49):
    Loss += (p2_dataSet['Disciplinary_failure'][i] + 1) * 2000 +
                 (p2\_dataSet['Education'][i] + 1 + 3) * 500 +
                 p2_dataSet['predictions'][i] * 1000
\begin{tabular}{ll} \textbf{elif} & ($p2\_dataSet['Age'][i]' >= 50 & \textbf{and} & $p2\_dataSet['Age'][i]' <= 60): \\ \end{tabular}
    Loss += (p2_dataSet['Disciplinary_failure'][i] + 1) * 2000 +
                 (p2\_dataSet['Education'][i] + 1 + 4) * 500 +
                 p2_dataSet['predictions'][i] * 1000
```