Part III: Graph-based spam/fraud detection algorithms and apps



Part III: Outline

- Algorithms: relational learning
 - Collective classification
 - Relational inference

- Applications: fraud and spam detection
 - Online auction fraud
 - Accounting fraud
 - Fake review spam
 - Web spam



Collective classification (CC)

异常检测作为分类问题

- Anomaly detection as a classification problem
 - spam/non-spam email, malicious/benign web page, fraud/legitimate transaction, etc.
- Often connected objects → guilt-by-association
- Label of object o in network may depend on:
 - Attributes (features) of o

o的标签取决于:o的属性,o邻居的标签 与属性

- Labels of objects in o's neighborhood
- Attributes of objects in o's neighborhood
- CC: simultaneous classification of interlinked objects using above correlations



Problem sketch

Graph (V, E)

Nodes as variables

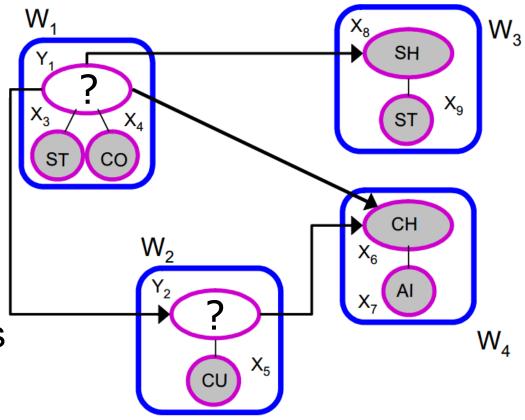
X: observed

Y: TBD

Edges

observed relations

Goal: label Y nodes



nodes; web pages, edges; hyperlinks, labels; SH or CH: student/course page; features nodes are keywords; ST: student, CO: course, CU: curriculum, AI: artificial intelligence

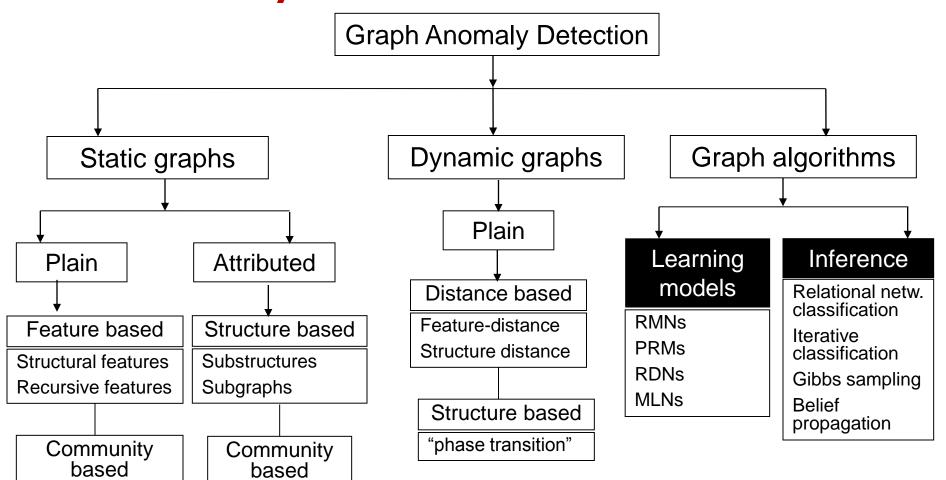
Collective classification applications

- Document classification
- Part of speech tagging
- Link prediction

- Chakrabarti+'98,
- Taskar+'02
- Lafferty+'01
- Taskar+'03
- Optical character recognition Taskar+'03
- Image/3Ddata segmentation
 Anguelov+'05,
 Chechetka+'10
- Entity resolution in sensor networks Chen+'03
- Spam and fraud detection Pandit+'07, Kang+'11



Taxonomy





Collective classification models

- Relational Markov Networks (RMNs)
 Taskar, Abbeel, Koller'o3
- Relational Dependency Networks (RDNs) Neville&Jensen'07
- Probabilistic Relational Models (PRMs)
 Friedman, Getoor, Koller, Pfeffer+'99
- Markov Logic Networks (MLNs)
 Richardson&Domingos'o6



Collective classification inference

- Exact inference is NP hard for arbitrary networks
- Approximate inference techniques [in this tutorial]
 - Relational classifier
 Macskassy&Provost'03,07
 - Iterative classification alg. (ICA)
 Neville&Jensen'00, Lu&Getoor'03, McDowell+'07
 - Gibbs sampling ICGilks et al. '96
 - Loopy belief propagation
 Yedidia et al. 'oo

Note: All the above are iterative

(prob.) Relational network classifier

- "A simple relational classifier"
- Class probability of Y_i is a weighted average of class probabilities of its neighbors
- Repeat for each Y_i and label c

$$P(Y_i = c) = \frac{1}{Z} \sum_{(Y_i, Y_j) \in E} w(Y_i, Y_j) P(Y_j = c)$$

- pRN challenges:
 - Convergence not guaranteed
 - Some initial class probabilities should be biased or no propagation
 - Cannot use attribute info

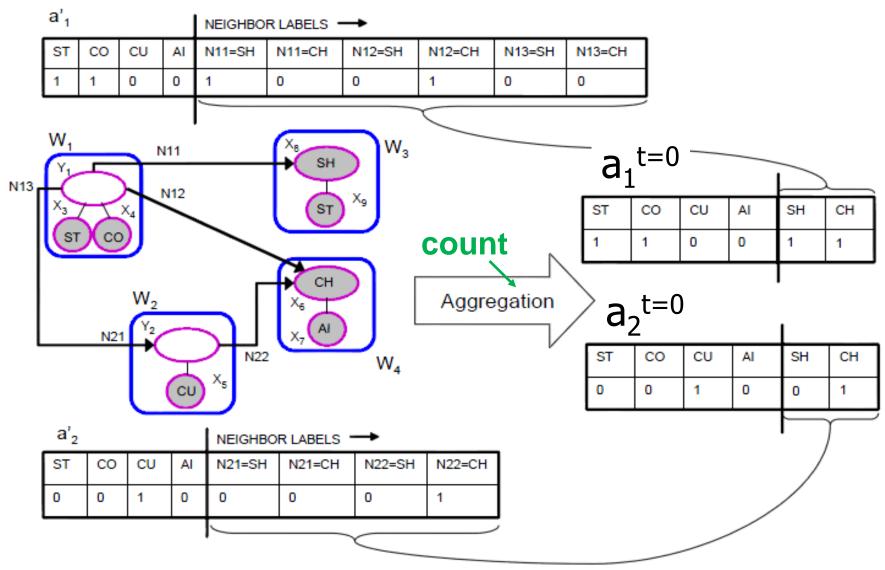


- Main idea: classify node Y_i based on its attributes as well as neighbor set N_i's labels
 - Convert each node Y_i to a flat vector air

Various #neighbors → aggregation

- count
- mode
- proportion
- mean
- exists

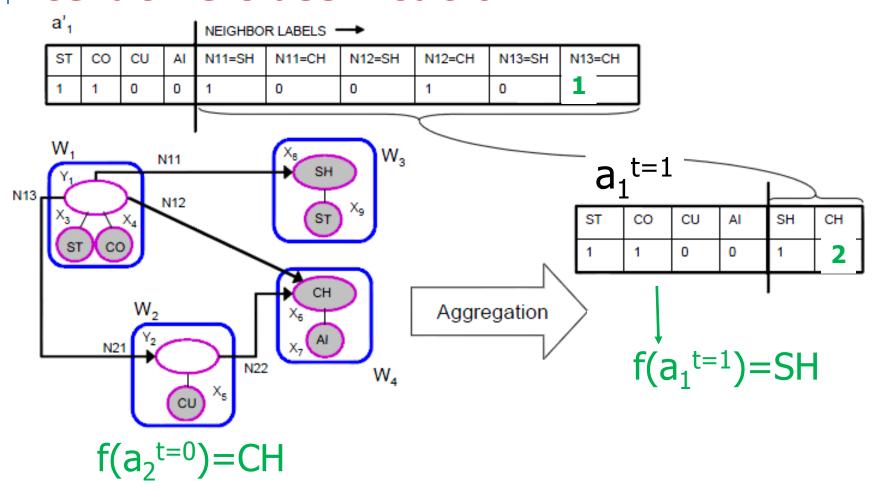




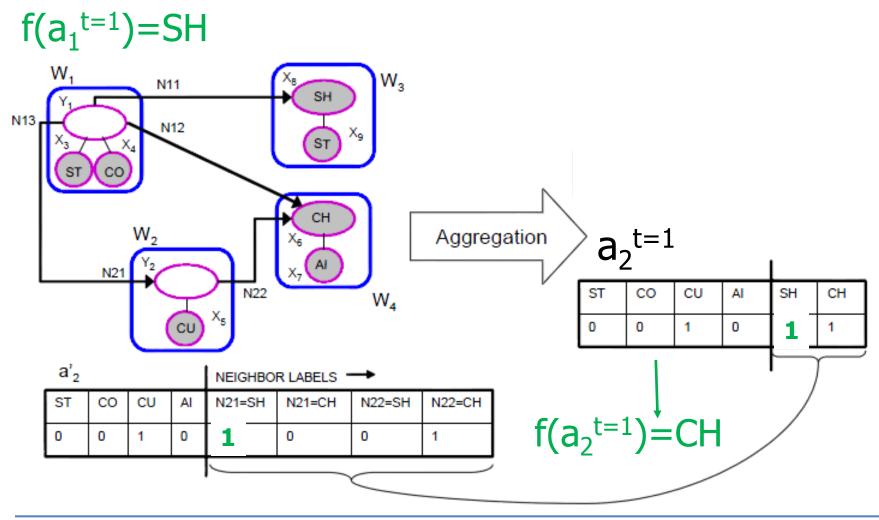
- Main idea: classify Y_i based on N_i
 - Convert each node Yi to a flat vector ai
 - Various #neighbors → aggregation
 - Use local classifier f(a_i) (e.g., SVM, kNN, ...) to compute best value for y_i
 - Repeat for each node Yi
 - Reconstruct feature vector air
 - **Update** label to $f(a_i)$ (hard assignment) $\underset{l \in \mathcal{L}}{\operatorname{argmax}}_{l \in \mathcal{L}} f$
 - Until class labels stabilize or max # iterations

Note: convergence not guaranteed









Gibbs sampling

Main idea:

- Convert each node Yi to a flat vector ai
- Use local classifier f(a_i) to compute best value for y_i
- Repeat B times for each node Yi
 - Reconstruct feature vector ai
 - Update label to f(a_i) (hard assignment)
- Repeat S times for each node Yi
 - Sample y_i from f(a_i)
 - Increase count c(i, y_i) by 1
- lacksquare Assign to each Yi label $y_i \leftarrow \operatorname{argmax}_{l \in \mathcal{L}} c[i, l]$



IC and GS challenges

- Feature construction for local classifier f
 - f often needs fixed-length vector
 - choice of aggregation (avg, mode, count, ...)
 - choice of relations (in-, out-links, both)
 - choice of neighbor attributes (all?, top-k confident?)
- Local classifier f
 - requires training
 - choice of classifier (LR, NB, kNN, SVM, ...)
- Node ordering for updates (random, diversity based)
- Convergence
- Run time (many iterations for GS)



Collective classification inference

- Exact inference is NP hard for arbitrary networks
- Approximate inference techniques [in this tutorial]
 - Relational classifierMacskassy&Provost'o3,o7
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 Neville&Jensen'00, Lu&Getoor'03, McDowell+'07
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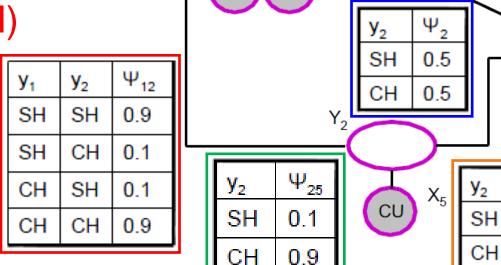
Note: All the above are iterative



Relational Markov Nets

- Undirected dependencies
- Potentials on cliques of size 1
- Potentials on cliques of size 2
 - (label-attribute)
 - (label-observed label)
 - (label-label)

For pairwise RMNs max clique size is 2



 X_3

SH

CH

0.5

0.5

0.1

0.9

CH



pairwise Markov Random Field

For an assignment y to all unobserved Y, pMRF is associated with probability distr:

$$P(\mathbf{y}|\mathbf{x}) = \frac{1}{\mathcal{Z}(\mathbf{x})} \prod_{Y_i \in \mathcal{Y}} \phi_i(y_i) \prod_{(Y_i,Y_j) \in E} \psi_{ij}(y_i,y_j)$$
 Node labels as random variables random variables (label-label)

"known" potential

$$\phi_i(y_i) = \psi_i(y_i) \prod_{(Y_i, X_j) \in E} \psi_{ij}(y_i)$$

prior belief
(1-clique potentials)

observed potentials (label-observed label) (label-attribute)



у ₁	Ψ ₁₃
SH	0.6
СН	0.4

У ₁	Ψ ₁₆
SH	0.1
СН	0.9

 X_4

У ₁	Ψ ₁₈
SH	8.0
СН	0.2

SH

CH

у ₁	Ψ ₁
SH	0.5
СН	0.5

y ₁	Ψ ₁₄
SH	0.4
СН	0.6

у ₁	у ₂	Ψ ₁₂
S	ᇙ	0.9
SH	СН	0.1
СН	SH	0.1
СН	СН	0.9

	CU)
y ₂	Ψ_2	
SH	0.5	
СН	0.5	

	CU) X ₅	у ₂	Ψ ₂₆
			SH	0.1
У ₂	Ψ_2		СН	0.9
CLI	0.5			

У ₂	Ψ ₂₅
SH	0.1
СН	0.9

$$\Phi_1 = \Psi_1^* \Psi_{13}^* \Psi_{14}^* \Psi_{16}^* \Psi_{18} = \begin{tabular}{c|c} y_1 & Φ_1 \\ \hline SH & 0.0096 \\ \hline CH & 0.0216 \\ \end{tabular}$$



pMRF interpretation

- Defines a joint pdf of all unknown labels
- P(y | x) is the probability of a given world y
- Best label y_i for Y_i is the one with highest marginal probability
- Computing one marginal probability P(Y_i = y_i) requires summing over exponential # terms
- #P problem → approximate inference → loopy belief propagation



Loopy belief propagation

- Invented in 1982 [Pearl] to calculate marginals in Bayes nets.
- Also used to estimate marginals (=beliefs), or most likely states (e.g. MAP) in MRFs
- Iterative process in which neighbor variables "talk" to each other, passing messages

"I (variable x1) believe you (variable x2) belong in these states with various likelihoods..."

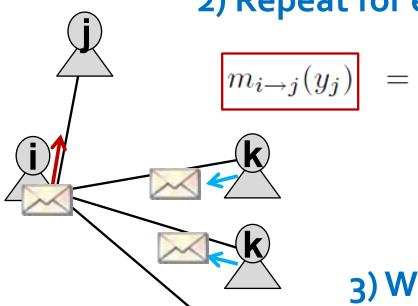


When consensus reached, calculate belief

Loopy belief propagation



- 1) Initialize all messages to 1
- 2) Repeat for each node:



$$= \alpha \sum_{y_i \in \mathcal{L}} \psi_{ij}(y_i, y_j) \phi_i(y_i)$$

$$\prod_{Y_k \in \mathcal{N}_i \cap \mathcal{Y} \setminus Y_j} m_{k \to i}(y_i),$$

$$\forall y_j \in \mathcal{L}$$

3) When messages "stabilize":

$$b_{i}(y_{i}) = \alpha \overline{\phi_{i}(y_{i})} \prod_{Y_{j} \in \mathcal{N}_{i} \cap \mathcal{Y}} m_{j \to i}(y_{i}), \forall y_{i} \in \mathcal{L}$$



	у ₁	Ψ ₁₃]	У ₁	Ψ ₁₆]		J 18			STATE OF THE PARTY
	SH	0.6	-	SH	0.1	┨	\vdash	.8	$\Phi_1 = \Psi_1^* \ \Psi_{13}^* \ \Psi_{14}^* \ \Psi_{16}^* \ \Psi_{18}$	= y ₁	Φ ₁
	СП	0.4	J	СН	0.9	J		_		SH	0.0096
у ₁	Ψ ₁	1	v —				X ₈ SH			СН	0.0216
SH	0.5			X4	_		ST		$\Phi_2 = \Psi_2^* \Psi_{25}^* \Psi_{26}^*$	у ₂ SH	Φ ₂
\equiv		, (ST)	co							0.005
у ₁ SH CH	Ψ ₁₄ 0.4 0.6			Y ₂			X ₆ AI			СН	0.405
у ₁	y ₂	Ψ ₁₂]	· ·	CU,	, ×₅ [:	y ₂ Ψ ₂₆]	$M_{1\rightarrow 2}(y_2) = \Sigma$. _{y1} Φ ₁ (y ₁)	$\Psi_{12}(y_1,y_2)$
SH	SH	0.9	<u> </u>			Ŀ	SH 0.1	┨		_	
SH	СН	0.1		y ₂	Ψ_2	L	CH 0.9	┨			
СН	SH	0.1			0.5	Г	y W	_ 1 m	$ \mathbf{h}_{2 \to 1}(\mathbf{y}_1) = \mathbf{\Sigma}_{\mathbf{y}_2} \mathbf{\Phi}_2(\mathbf{y}_2) \mathbf{\Psi}_{12}(\mathbf{y}_1, \mathbf{y}_2) $)
СН	СН	0.9		СН	0.5		$\frac{y_2}{SH} = \frac{\Psi_{25}}{0.1}$	$\left \cdot \right $		Y	2
							CH 0.9	1			

 $m_{1\rightarrow 2}(SH) = (0.0096*0.9+0.0216*0.1) / (m_{1\rightarrow 2}(SH) + m_{1\rightarrow 2}(CH)) \sim 0.35$

 $m_{1\rightarrow 2}(CH) = (0.0096*0.1+0.0216*0.9) / (m_{1\rightarrow 2}(SH) + m_{1\rightarrow 2}(CH)) \sim 0.65$



Loopy belief propagation

Advantages:

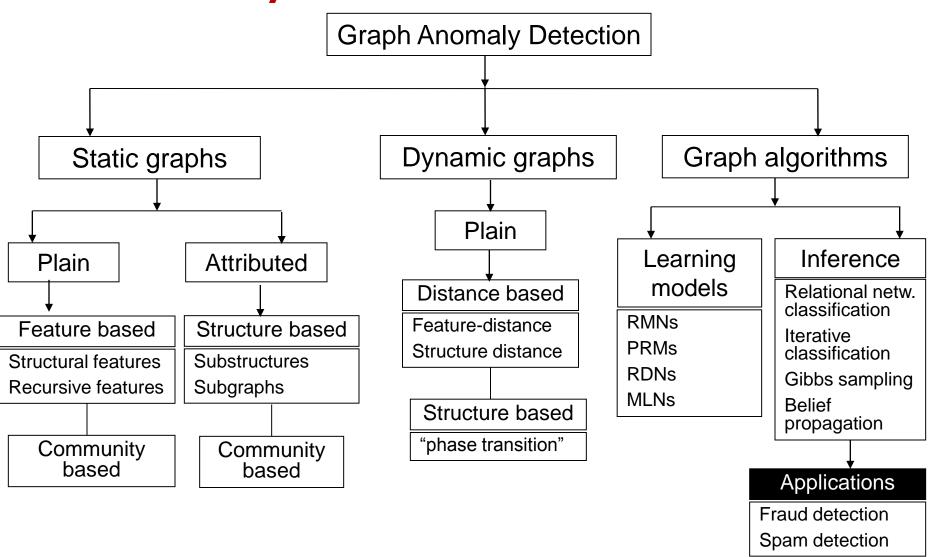
- Easy to program & parallelize
- General: can apply to any graphical model w/ any form of potentials (higher order than pairwise)

Challenges:

- Convergence is not guaranteed (when to stop)
 - esp. if many closed loops
- Potential functions (parameters)
 - require training to estimate
 - learning by gradient-based optimization: convergence issues during training



Taxonomy





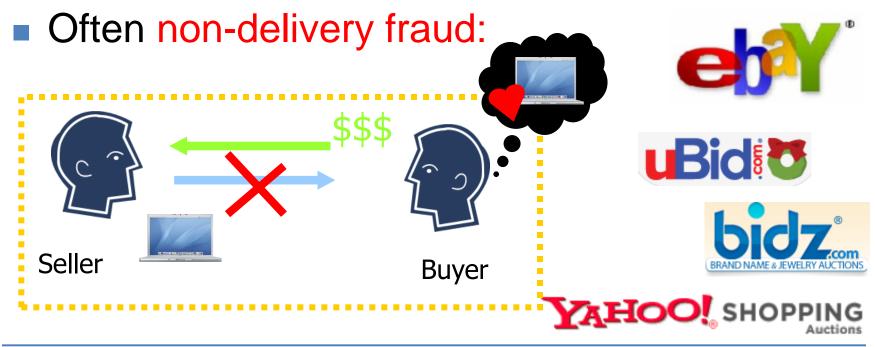
Part III: Outline

- Algorithms: relational learning
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- Applications: fraud and spam detection
 - (1) Online auction fraud
 - (2) Accounting fraud
 - (3) Fake review spam
 - (4) Web spam

(1) Online auction fraud



- Auction sites: attractive target for fraud
- 63% complaints to Federal Internet Crime Complaint Center in U.S. in 2006
- Average loss per incident: = \$385





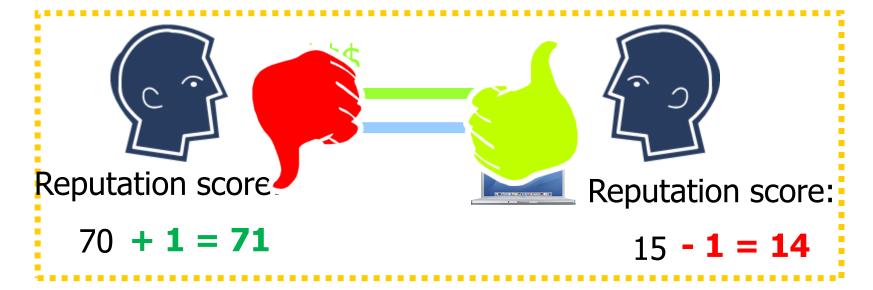
Online auction fraud detection

- Insufficient solution:
 - Easy to fake! Look at individual features ns, login times, session history, etc.
- Hard to fake: graph structure
- Capture relationships between users
- Q: How do fraudsters interact with other users and among each other?
 - in addition to buy/sell relations, there is a feedback mechanism



Feedback mechanism

- Each user has a reputation score
- Users rate each other via feedback



Q: How do fraudsters game the feedback system?



Auction "roles"

they boost each



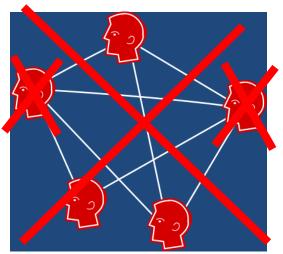
They form near-bipartite cores (2 roles)

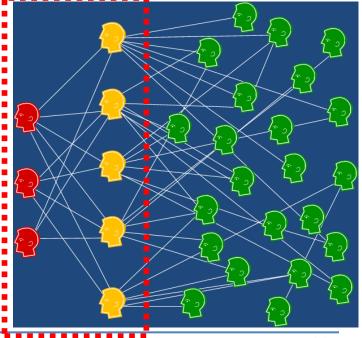


trades w/ honest, looks legit



- trades w/ accomplice
- fraud w/ honest



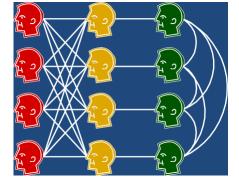




Detecting online fraud

- How to find near-bipartite cores? How to find roles (honest, accomplice, fraudster)?
 - Use Belief Propagation!
- How to set BP parameters (potentials)?
 - prior beliefs: prior knowledge, unbiased if none
 - compatibility potentials: by insight

	Fraud	Accomplice	Honest
Fraud	$arepsilon_p$	$1-2\varepsilon_p$	$oldsymbol{arepsilon}_p$
Accomplice	0.5	$2arepsilon_p$	$0.5-2\varepsilon_p$
Honest	$arepsilon_p$	$(1-2\varepsilon_p)/2$	$(1-2\varepsilon_p)/2$



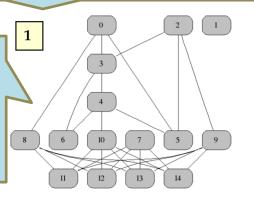


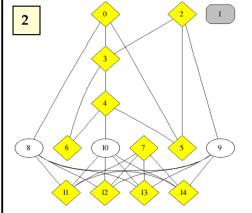
BP in action

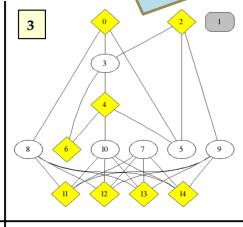
Initialize prior beliefs of fraudsters to P(f)=1

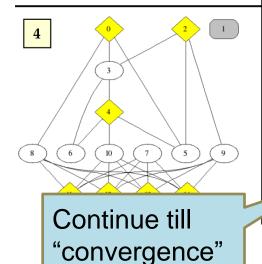
At each iteration, for each node, compute messages to its neighbors

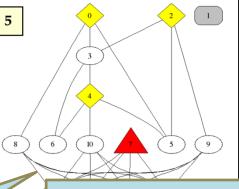
Initialize other nodes as unbiased

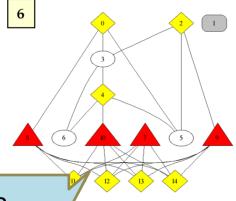










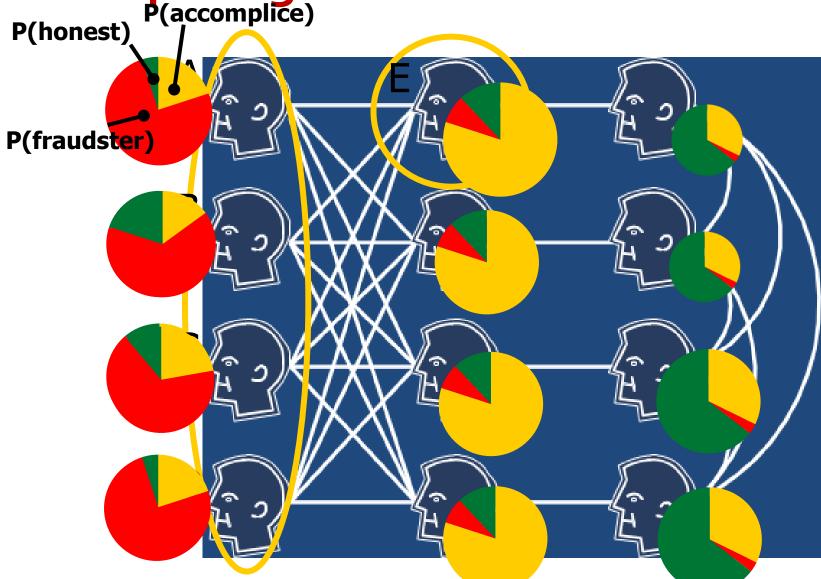


Compute beliefs, use most likely state

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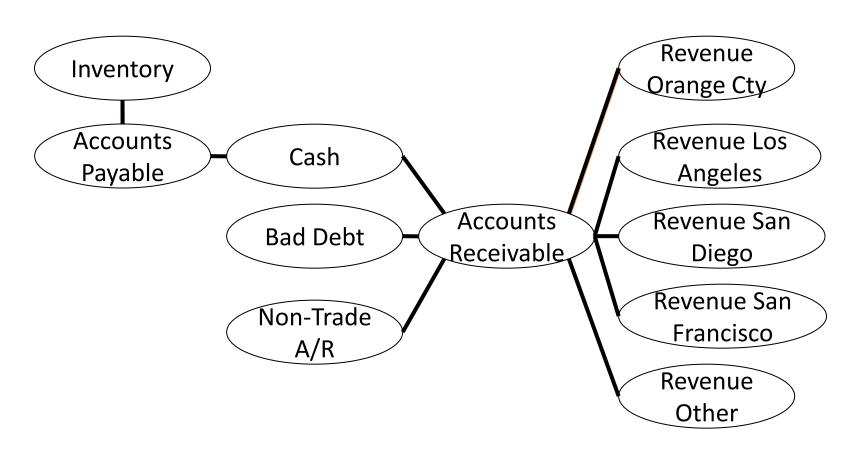


Computing beliefs -> roles



(2) Accounting fraud

Problem: Given accounts and their transaction relations, find most risky ones



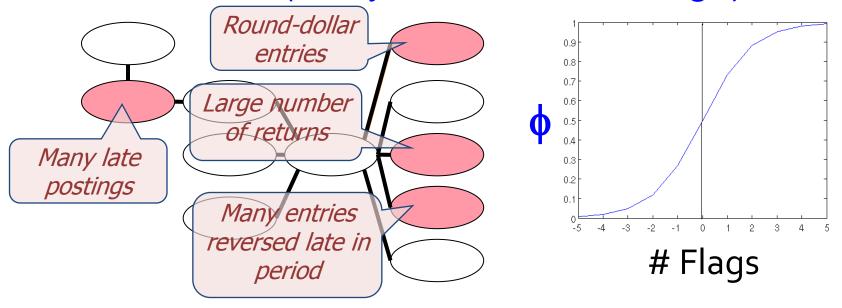


Accounting fraud detection

- Domain knowledge to flag certain nodes prior beliefs
- Assume homophily ("guilt by association")
 - compatibility potentials
- Use belief propagation
 - 2 states (risky R, normal NR)
- final beliefs → end risk scores

Social Network Analytic Risk Evaluation

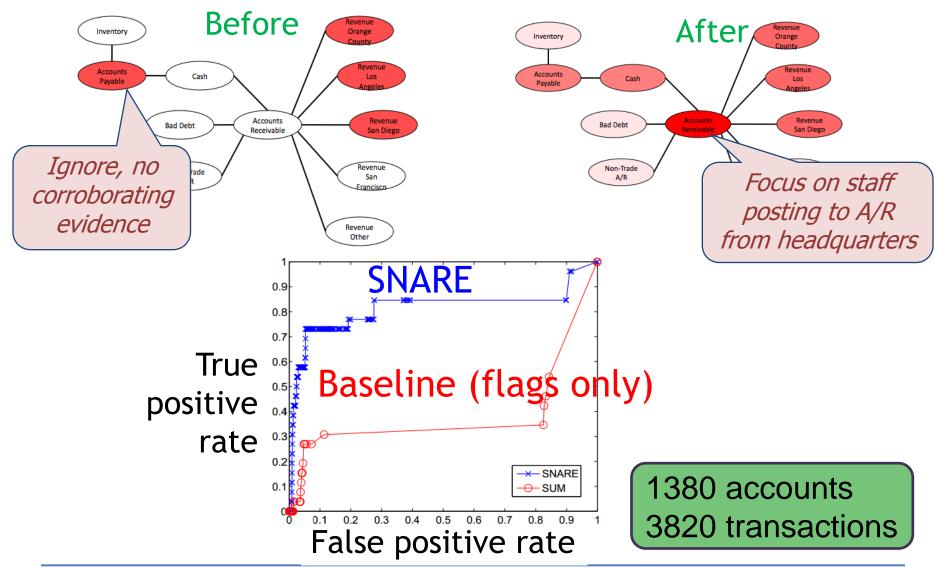
Prior beliefs (noisy domain knowledge)



Compatibility potentials
 (by homophily)

$\psi_{ij}(x_d, x_c)$	$v_i = x_{NR}$	$v_i = x_R$
$v_j = x_{NR}$	$1-\epsilon$	ϵ
$v_j = x_R$	ϵ	$1-\epsilon$

Social Network Analytic Risk Evaluation



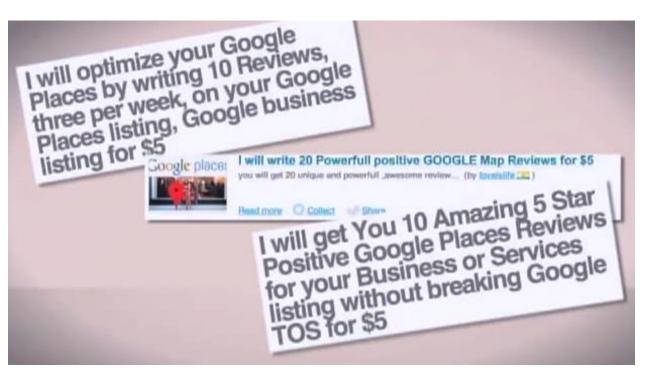
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(3) Fake review spam

- Review sites: attractive target for spam
- Often hype/defame spam
- Paid spammers















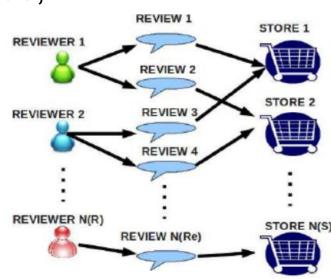




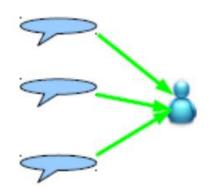
Fake review spam detection

- [Jindal & Liu'o8] Behavioral analysis
 - stures, geographic locations, login individu Easy to fake! tt et al.'11] times,
- Language
 - use of superlatives, many self-referencing, rate of misspell, many agreement words, ...

- Hard to fake: graph structure
- Capture relationships between reviewers, reviews, stores

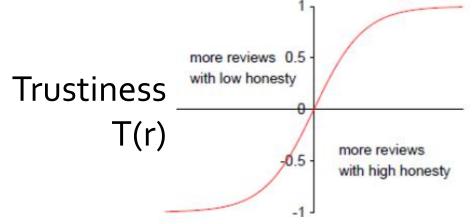


Reviewer r **trustiness** T(r)



$$H_r = \sum_{i=1}^{n_r} H(\alpha_r^i)$$

$$T(r) = \frac{2}{1 + e^{-H_r}} - 1$$



Honesty Hr



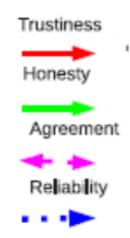


Store s **reliability** R(s)



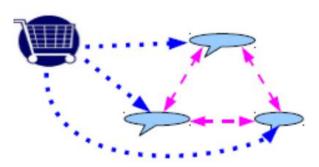
$$\theta = \sum_{v \in U_S, T(\kappa_v) > 0} T(\kappa_v) (\Psi_v - \mu)$$
review v rating

$$R(s) = \frac{2}{1 + e^{-\theta}} - 1$$



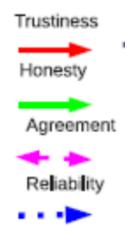


Review v honesty H(v)



$$A(v,\Delta t) = \sum_{i \in S_{v,a}} T(\kappa_i) - \sum_{j \in S_{v,d}} T(\kappa_j)$$

$$H(v) = |R(\Gamma_v)| A_n(v, \Delta t)$$

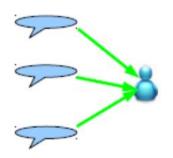












Reviewer r **trustiness** T(r)

$$H_r = \sum_{i=1}^{n_r} H(\alpha_r^i)$$

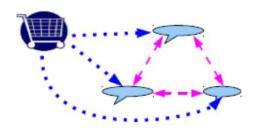
$$T(r) = \frac{2}{1 + e^{-\frac{H_r}{r}}} - 1$$



Store s reliability R(s)

$$\theta = \sum_{v \in U_S, T(\kappa_v) > 0} \underline{T(\kappa_v)} (\Psi_v - \mu)$$

$$R(s) = \frac{2}{1 + e^{-\theta}} - 1$$



Review v honesty H(v)

$$A(v,\Delta t) = \sum_{i \in S_{v,a}} T(\kappa_i) - \sum_{j \in S_{v,d}} T(\kappa_j)$$

$$H(v) = |R(\Gamma_v)| A_n(v, \Delta t)$$



- Algorithm: iterate trustiness, reliability, and honesty scores in a mutual recursion
 - similar to Kleinberg's HITS algorithm
 - non-linear relations

Challenges:

- Convergence not guaranteed
- Cannot use attribute info
- □ Parameters: agreement time window ∆t, review similarity threshold (for dis/agreement)



Part III: Outline

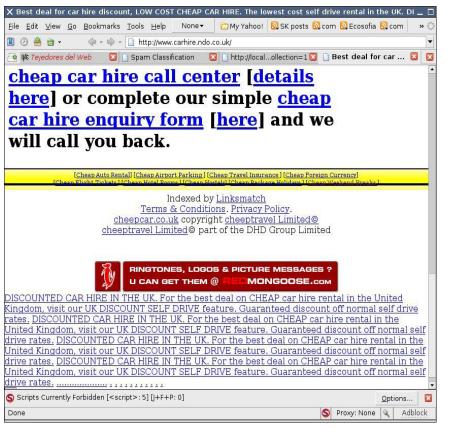
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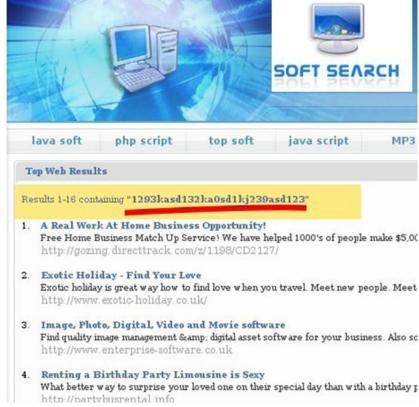
- Applications: fraud and spam detection
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 - Fake review spam
 - → Web spam



(4) Web spam

Spam pages: pages designed to trick search engines to direct traffic to their websites



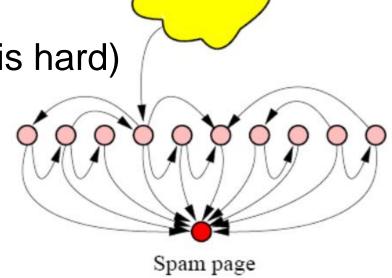




Web

Web spam

- Challenges:
 - pages are not independent
 - what features are relevant?
 - small training set
 - noisy labels (consensus is hard)
 - content very dynamic



Web spam

1 2 3

normal

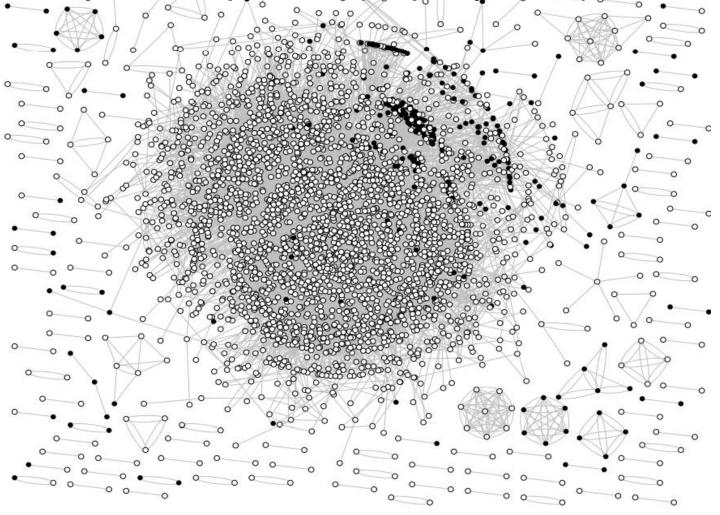
spam

- Many graph-based solutions
 - TrustRank [Gyöngyi et al. '04]
 - SpamRank [Benczur et al. '05]
 - Anti-trustRank [Krishnan et al. 'o6]
 - Propagating trust and distrust [Wu et al. 'o6]
 - Know your neighbors [Castillo et al. '07]
 - Guilt-by-association [Kang et al. '11]
 - **...**



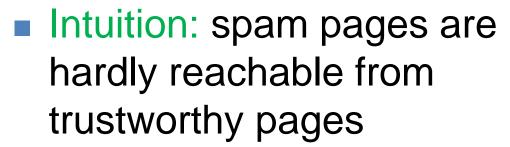
Web spam

Main idea: exploit homophily and reachability

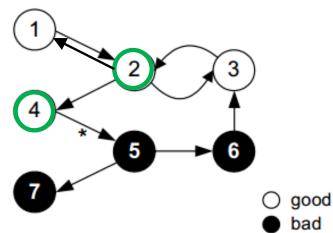


TrustRank: combating web spam

- Main steps:
 - Find seed set S of "good" pages (e.g. using oracle)
 - Compute trust scores by biased (personalized) PageRank from good pages



 Hard to acquire direct inlinks from good pages



TrustRank mathematically



Remember PageRank score of a page p:

$$\mathbf{r}(p) = \alpha \cdot \sum_{q:(q,p) \in \mathcal{E}} \frac{\mathbf{r}(q)}{\omega(q)} + (1 - \alpha) \cdot \frac{1}{N}$$

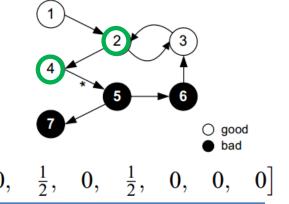
In closed form:

$$\mathbf{r} = \alpha \cdot \mathbf{T} \cdot \mathbf{r} + (1 - \alpha) \cdot \frac{1}{N} \cdot \mathbf{1}_{N} \quad \mathbf{T}(p,q) = \begin{cases} 0 & \text{if } (q,p) \notin \mathcal{E}, \\ 1/\omega(q) & \text{if } (q,p) \in \mathcal{E}. \end{cases}$$
 damping factor Transition matrix

Personalized PageRank:

$$\mathbf{r} = \alpha \cdot \mathbf{T} \cdot \mathbf{r} + (1 - \alpha) \cdot \mathbf{d}$$

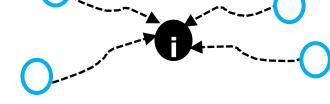
1/|S| for S nodes of interest (seeds)



SpamRank: link spam detection

- Intuition: PageRank distribution of "good" set of supporters should be power law (as in entire Web)
 - Page v is a supporter of page i if: PPR_i(v) > 0



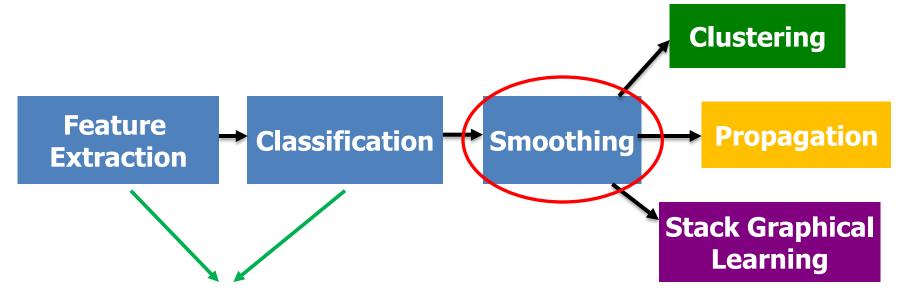


- get PageRank scores of all supporters of i
- test PageRank histogram for power law
- calculate irregularity score s(i)
- SpamRank \leftarrow PPR(\vec{s})

Note: no user labeling (as for TrustRank)

"Know your neighbors"

 Graph-based techniques can help improve feature-based classifiers

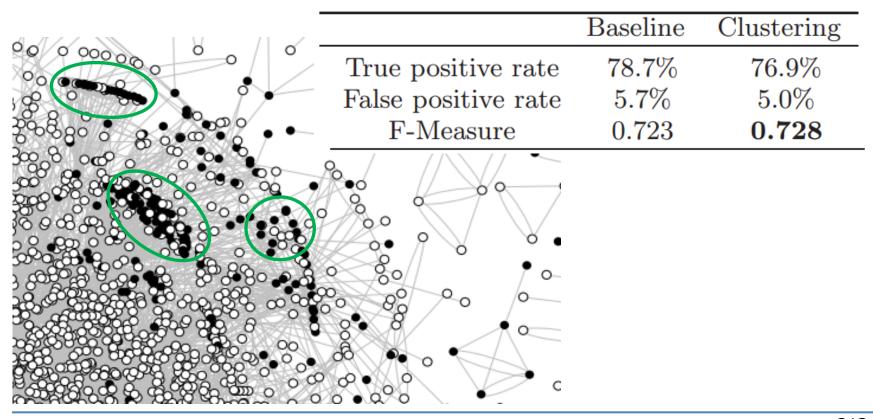


- Graph features: reciprocity, assortativity,
 TrustRank, PageRank, ...
- Content features: fraction visible text, compression rate, entropy of trigrams, ...



Smoothing –clustering

- Split graph into many clusters. (e.g. by METIS)
- If majority of nodes in cluster are spam, then all pages in cluster are spam.





Smoothing –propagation

- Propagate predictions using random walks.
- PPR(\$); s(i): spamicity score by baseline classifier (backward and/or forwards steps)

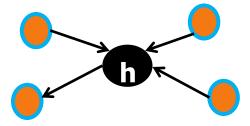
	Baseline	Fwds.	Backwds.	Both
True positive rate	78.7%	76.5%	75.0%	75.2%
False positive rate	5.7%	5.4%	4.3%	4.7%
F-Measure	0.723	0.716	0.733	0.724
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Smoothing -stacked learning

- Create additional features by combining predictions for related nodes
 - e.g., avg. spamicity score p of neighbors r(h) of h

$$f(h) = \frac{\sum_{g \in r(h)} p(g)}{|r(h)|}$$



- similar to pRN classifier by Macskassy&Provost
- can repeat, although 1-2 steps add most gain

	Baseline	First pass	Second pass
True positive rate	78.7%	85.2%	88.4%
False positive rate	5.7%	6.1%	6.3%
F-Measure	0.723	0.750	0.763

Part III: References (alg.s and app.s)

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Tutorial Outline

- Motivation, applications, challenges
- Part I: Anomaly detection in static data
 - Overview: Outliers in clouds of points
 - Anomaly detection in graph data
- Part II: Event detection in dynamic data
 - Overview: Change detection in time series
 - Event detection in graph sequences
- Part III: Graph-based algorithms and apps
 - Algorithms: relational learning
 - Applications: fraud and spam detection



Conclusions

- Graphs are powerful tools to detect
 - Anomalies
 - Events
 - Fraud/Spam
 in complex real-world data (attributes,
 - (noisy) side information, weights, ...)
- Nature of the problem highly dependent on the application domain
- Each problem formulation needs a different approach



Open challenges

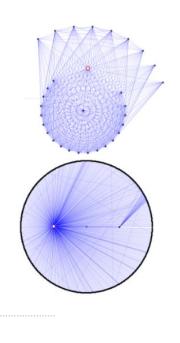
- Anomalies in dynamic graphs
 - dynamic attributed graphs (definitions, formulations, real-world scenarios)
 - temporal effects: node/edge history (not only updates)
- Fraud/spam detection
 - adversarial robustness
 - cost (to system in measurement, to adversary to fake, to user in exposure)
 - detection timeliness and other system design aspects; e.g. dynamicity, latency

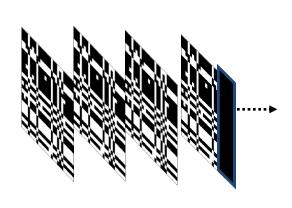


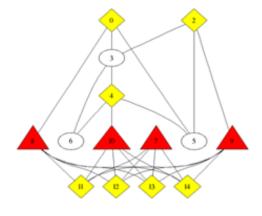
Q&A

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anomalies

events

fraud/spam