



AL RAYAN BANK

Financial Services Compensation Scheme information sheet

Basic information about the protection of your eligible deposits	
Eligible deposits in Al Rayan Bank PLC ("the Bank") are protected by	The Financial Services Compensation Scheme ("FSCS") ¹
Limit of protection	£85,000 ¹ per depositor per bank
If you have more eligible deposits at the same bank	All of your eligible deposits at the same bank are "aggregated" and the total is subject to the limit of £85,000 ²
If you have a joint account with other person(s)	The limit of £85,000 applies to each depositor separately ³
Reimbursement period in case of bank's failure	20 working days ⁴
Currency of reimbursement	Pound sterling (GBP, £) or for branches of UK banks operating in other EEA Member States, the currency of that State
To contact Al Rayan Bank PLC for enquiries relating to your account	Call: 0800 4086 407 (Monday to Friday, 9am to 7pm and on Saturdays from 9am to 1pm) Visit: alrayanbank.co.uk Write to: Al Rayan Bank, PO Box 12461, Birmingham, B16 6AQ
To contact the FSCS for further information on compensation	Call: 0800 678 1100 or 020 7741 4100 Email: ICT@FSCS.org.uk Visit: fscs.org.uk Write to: FSCS, 10th Floor Beaufort House, 15 St Botolph Street, London, EC3A 7QU
More information	www.fscs.org.uk

continued overleaf

Exclusions list

A deposit is excluded from protection if:

- ▶ The holder and any beneficial owner of the deposit have never been identified in accordance with money laundering requirements. For further information, contact your bank
- ▶ The deposit arises out of transactions in connection with which there has been a criminal conviction for money laundering
- ▶ It is a deposit made by a depositor which is one of the following: credit institution, financial institution, investment firm, insurance undertaking, reinsurance undertaking, collective investment undertaking, pension or retirement fund⁵, public authority, other than a small local authority

For further information about exclusions, refer to the FSCS website at www.FSCS.org.uk.

Guidance notes

¹ Scheme responsible for the protection of your eligible deposit

Your eligible deposit is covered by a statutory Deposit Guarantee Scheme. In the event of insolvency of your bank, building society or credit union, your eligible deposits would be repaid up to £85,000 by the Deposit Guarantee Scheme.

² General limit of protection

If a covered deposit is unavailable because a bank, building society or credit union is unable to meet its financial obligations, depositors are repaid by a Deposit Guarantee Scheme. This repayment covers a maximum of £85,000 per bank, building society or credit union.

This means that all eligible deposits at the same bank, building society or credit union are added up in order to determine the coverage level. If, for instance a depositor holds a savings account with £80,000 and a current account with £20,000, he or she will only be repaid £85,000.

In some cases eligible deposits which are categorised as “temporary high balances” are protected above £85,000 for six months after the amount has been credited, or from the moment when such eligible deposits become legally transferable. These are eligible deposits connected with certain events including:

- ▶ Certain transactions relating to the depositor's current, or prospective main residence or dwelling
- ▶ A death, or the depositor's marriage or civil partnership, divorce, retirement, dismissal, redundancy or invalidity
- ▶ The payment to the depositor of insurance benefits or compensation for criminal injuries or wrongful conviction

³ Limit of protection for joint accounts

In case of joint accounts, the limit of £85,000 applies to each depositor. However, eligible deposits in an account to which two or more persons are entitled as members of a business partnership, association or grouping of a similar nature, without legal personality, are aggregated and treated as if made by a single depositor for the purpose of calculating the limit of £85,000.

⁴ Reimbursement

The responsible Deposit Guarantee Scheme is the Financial Services Compensation Scheme, 10th Floor Beaufort House, 15 St Botolph Street, London, EC3A 7QU. Tel: 0800 678 1100 or 020 7741 4100. Email: ICT@fscs.org.uk. It will repay your eligible deposits (up to £85,000):

From 1 January 2019 until 31 December 2020 - within 15 working days, **From 1 January 2021 to 31 December 2023** - within 10 working days, **From 1 January 2024 onwards** - within 7 working days, save where specific exceptions apply.

Where the FSCS cannot make the repayable amount available within 7 working days, it will, from 1 June 2016 until 31 December 2023, ensure that you have access to an appropriate amount of your covered deposits to cover the cost of living (in the case of a depositor which is an individual) or to cover necessary business expenses or operating costs (in the case of a depositor which is not an individual or a large company) within 5 working days of a request.

If you have not been repaid within these deadlines, you should contact the Deposit Guarantee Scheme, since the time to claim reimbursement may be barred after a certain time limit. Further information can be obtained from www.FSCS.org.uk.

⁵ Pension and retirement funds

Deposits by personal pension schemes, stakeholder pension schemes and occupational pension schemes of micro, small and medium sized enterprises are not excluded.

Other important information

In general, all retail depositors and businesses are covered by Deposit Guarantee Schemes. Exceptions for certain deposits are stated on the website of the responsible Deposit Guarantee Scheme. Your bank will also inform you of any exclusions from protection which may apply. If deposits are eligible, the bank shall also confirm this on the statement of account.
