Guide for Personalized Engraving on Products for Magento 2

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Personalized Engraving on Products for Magento 2

1. Overview

The Engraving module enhances your Magento store by allowing customers to personalize jewelry and diamond products with custom engravings. This feature adds value to your products and improves the shopping experience.

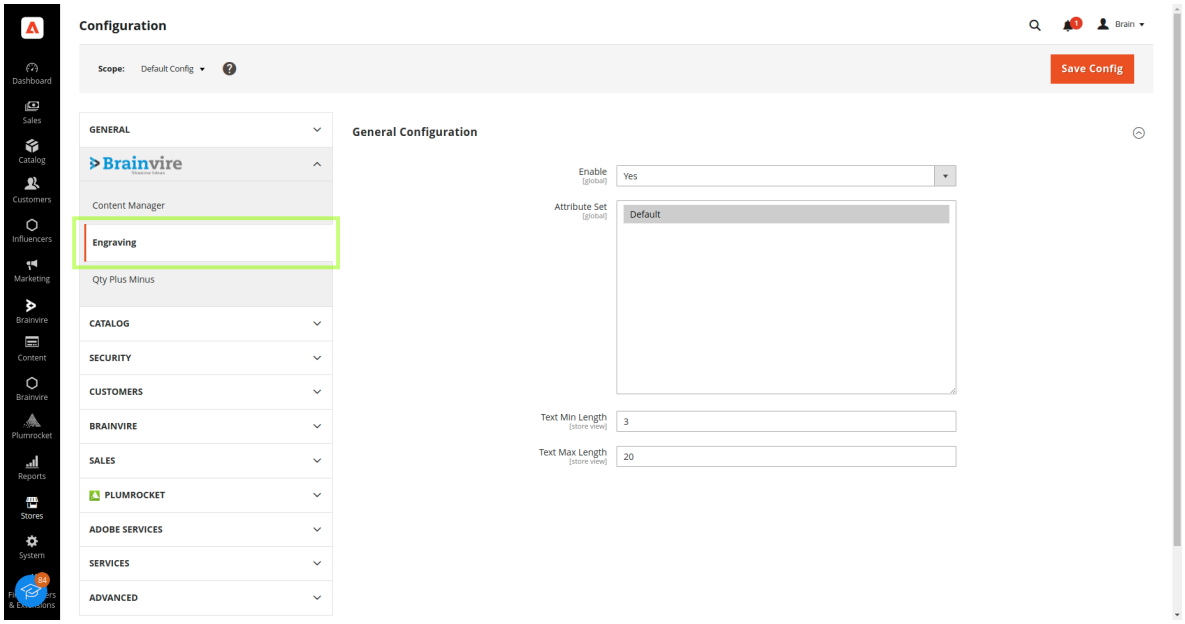
2. Features

1. Custom engraving options for jewelry and diamond products
2. Configurable engraving attributes
3. Display of engraving options on Product Detail Pages (PDP), shopping cart, and checkout
4. Specialized focus on jewelry and diamond product types

3. Configuration

To configure the Engraving module:

1. Log in to your Magento Admin Panel
2. Navigate to Stores > Configuration
3. In the left sidebar, find and click on "[Brainvire”] > Engraving"



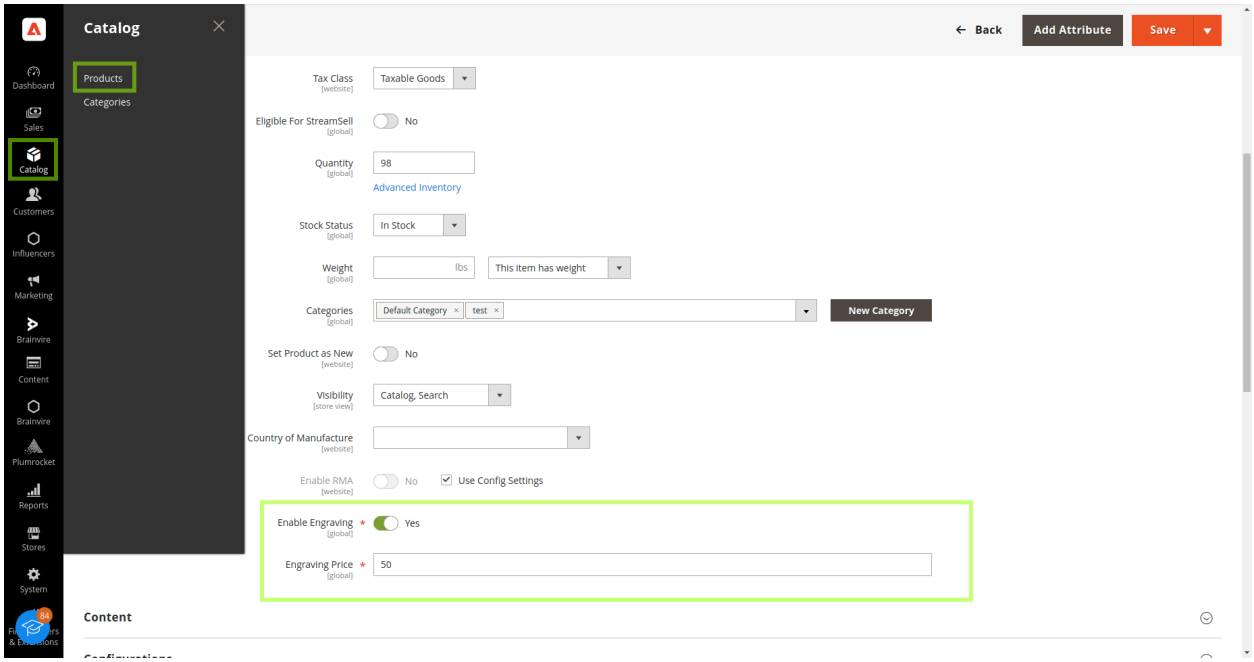
General Configuration Options

- Enable/Disable Engraving: Turn the feature on or off store-wide
- Maximum Characters: Set the maximum number of characters allowed for engravings

4. Product Attributes

The Engraving module adds two primary attributes to your products:

1. Engraving Text: Allows customers to input their desired engraving message



To set up these attributes:

1. Go to Stores > Attributes > Product
2. Configure the attributes as needed (e.g., make them required or optional, set input validation)

5. Applying Engraving to Products

To enable engraving for specific products:

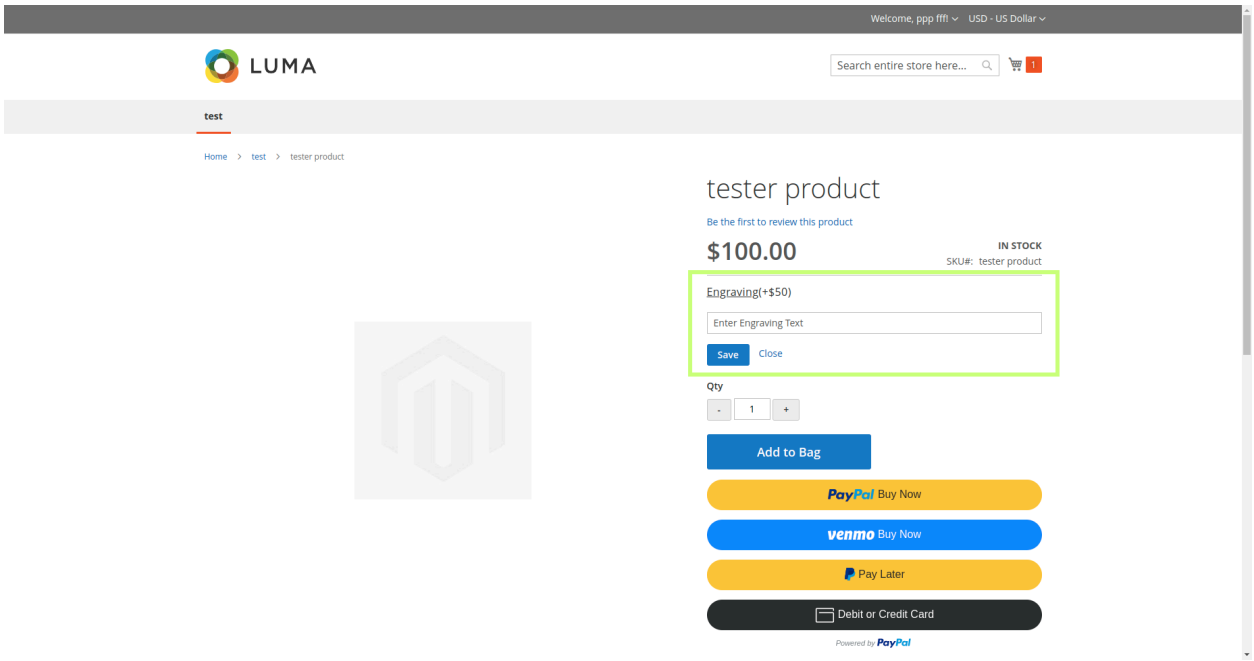
1. Go to Catalog > Products
2. Edit the desired jewelry or diamond product
3. Scroll to the "Customizable Options" section
4. Set any product-specific limitations or prices

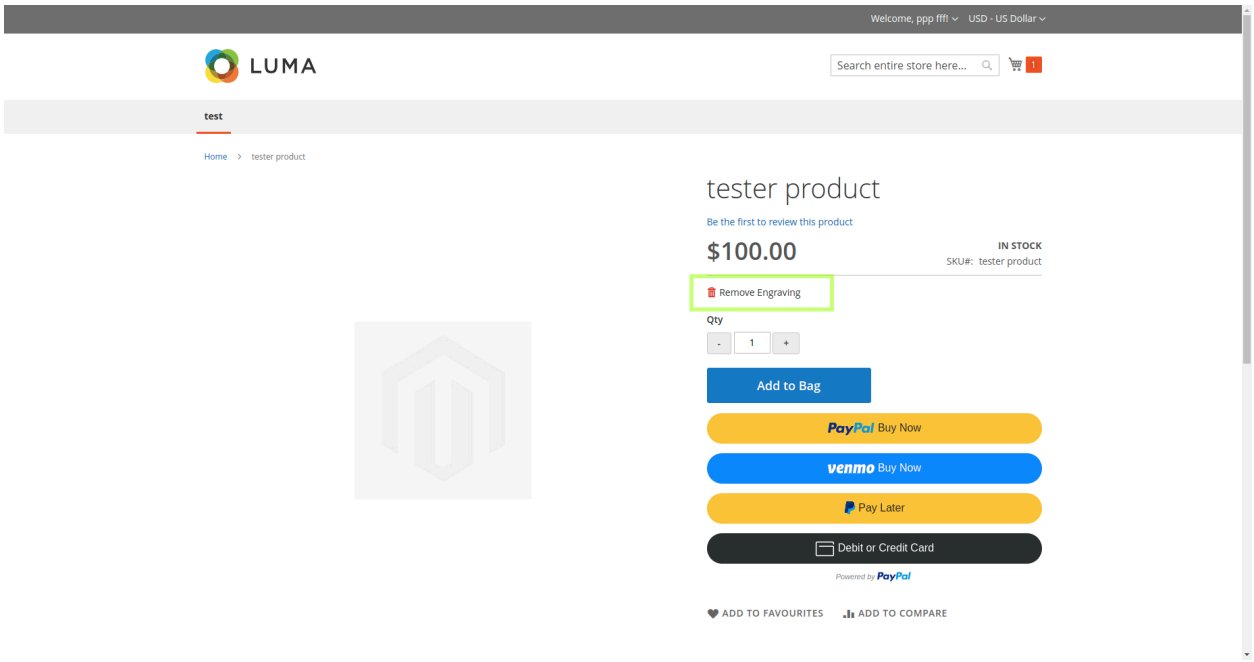
6. Customer Experience

On Product Detail Page (PDP)

When a customer views a product with engraving options:

1. The engraving input field will be displayed
2. Character counts and limitations will be visible
3. Any additional costs will be reflected in the product price





1. In Shopping Cart

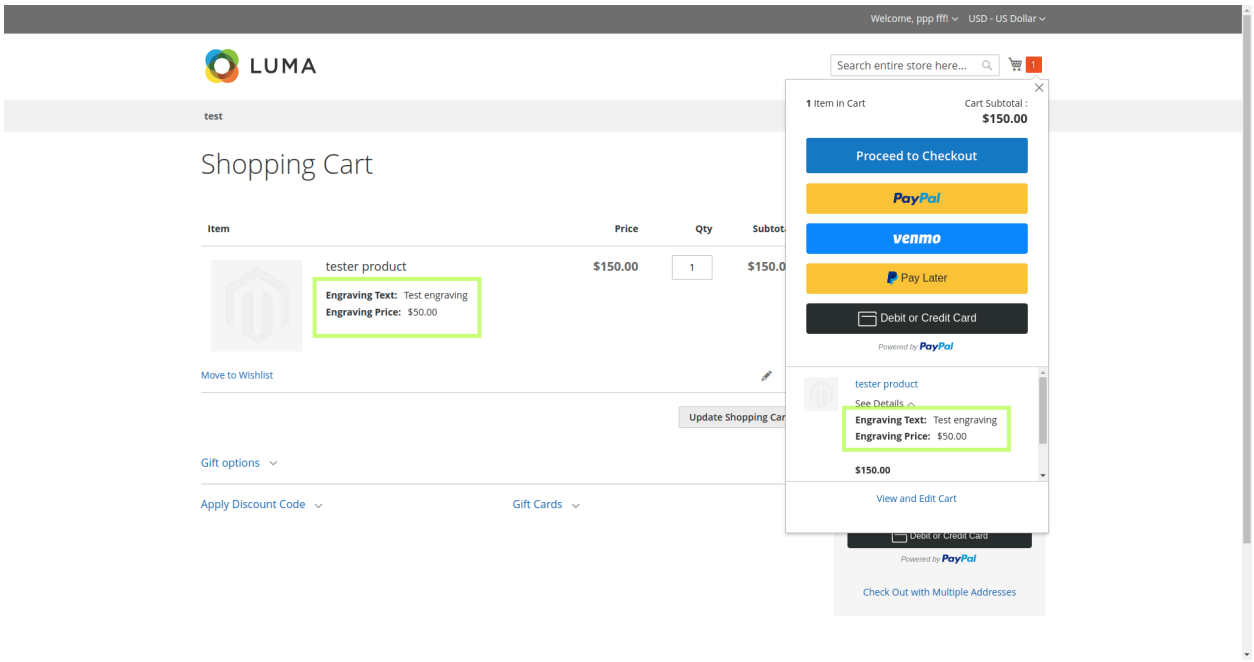
The cart will display:

1. The product with its engraving details
2. The chosen engraving text
3. Any additional costs associated with the engraving

During Checkout

The checkout process will:

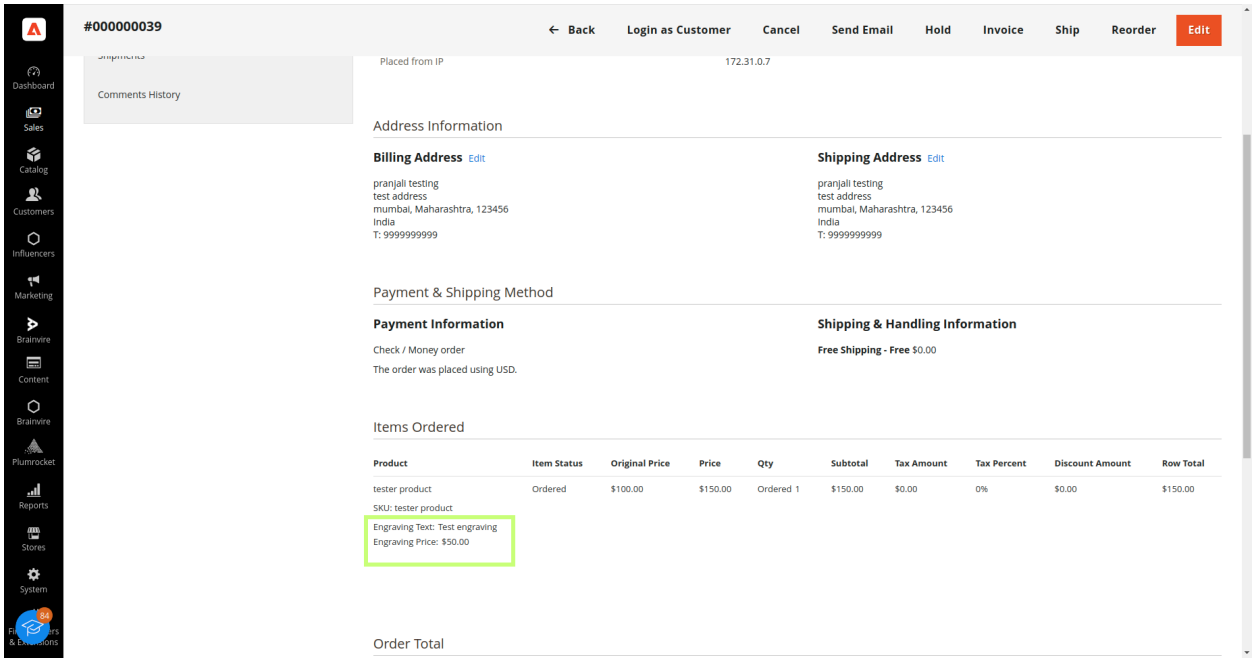
1. Include the engraving details in the order summary
2. Pass the engraving information to the order processing system



8. Order Management

For orders with engraved products:

1. Engraving details will be clearly displayed in the order information
2. Generate work orders or instructions for your engraving process
3. Implement quality checks to ensure engraving accuracy



10. Troubleshooting

If engraving options do not appear:

1. Verify that the module is correctly installed and enabled
2. Check that engraving attributes are properly configured for the product
3. Clear your Magento cache (System > Cache Management)
4. Ensure your theme is compatible with the engraving module

11. Best Practices

1. Communicate any limitations or additional costs associated with engraving
2. Provide engraving guidelines to customers (e.g., appropriate content, spacing)
3. Consider offering a customer service review for engraving requests to avoid errors