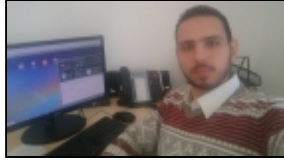


ID 142514



Mohammad Ammar Albunni

Gender	Male
Nationality	Syrian
Date of Birth	1998-01-01
Current address:	
Country	Syria
City	Damascus
Address	Amarah/Bab Al-Salam
Fixed Phone	+963-11-2265260
Mobile Number	+963-962-411875
E-mail Address	Mr.ammaralboney@gmail.com
Marital Status	Single
Military Service	Exempted On 2019-03-01
Driving License	type B - 2016-04-12

Targeted Job

Objectives	IT-Software / IT-Hardware
Targeted Job Type	Full time - Project Based - Free Lancer - Part Time
Targeted Job Category	IT Software/IT Security - IT Hardware
Desired Work Location	Damascus - Rif Dimashq
Availability to join a job	Within 1 month
Desired Net Salary	Confidential

Experiences

Company Name	DAK-FOOD
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Start Date	2023-09-15
End Date	Still Working
Job Title	ICT Supervisor
Field of Work	IT Software/IT Security
Job Type	Full time
Work Place	Syria / Daraa
Net Salary	Confidential
Company Description	<p>inspired from an Arabic acronym, Dar al Khari</p> <p>DAK is a brand of food that is driven by traditional recipes produced into modern and mixed technology with high quality components to match the home- made taste.</p> <p>Dak Food produce the finest varieties of tomato paste, ketchup, Fruits jams, canned vegetables and frozen vegetables.</p>
Responsibilities	<ul style="list-style-type: none"> • Configuring and Installing New Systems and Applications, such as Operating Systems, Databases, And Other Infrastructure Components (Al Ameen Soft) • Responsible for The Maintenance and Management of a Company's Computer Systems Ensuring All Elements Are Operating Reliably • Monitoring and Maintaining Networks and Servers. • Perform Daily Server Backup of Data Files (Veer Backup) • Set Up and Maintain Disaster Recovery Plan. • Manage and Maintain Permissions On File Servers & NAS Shares • Managing User Accounts and Access Permissions, Ensuring Data Security and Compliance with Company Policies • Install, Configure and Maintain Vmware Esxi Servers of Version 5.1and 6.0 • Implementing Security Protocols and Procedures to Prevent Potential Threats (Firewall & Antivirus) • Responsible for The Company's Security System (Access Controls & Fingerprint) • Responsible for Surveillance Systems Equipment (DVR, NVR, IP & CCTV Cameras)

- Installing and Configuring Network Hardware, Such as Routers, Switches (Cisco & Mikrotik)
- Configure, And Maintain PBX Systems (Panasonic KX-TES824)
- Troubleshooting and Diagnosing IT Problems, Identifying Root Causes, And Implementing Solutions to Minimize Downtime and Disruptions
- Defining The Objectives of the Information Systems Department, Identifying Risks and Opportunities, In Addition to Auditing the Procedures and Models of the Quality Management System (ISO-9001)

Company Name	HADEED
Start Date	2020-04-19
End Date	2023-09-15
Job Title	Technical Support Specialist
Field of Work	IT Software/IT Security
Job Type	Full time
Work Place	Syria / Rif Dimashq
Net Salary	Confidential
Company Description	Hadeed-MMC works on melting metal scrap and producing steel squares (Billets) according to international standards, which is used in producing steel rebars for various constructional works.
Responsibilities	<p>A. Keep Computer Systems Running Smoothly and Ensure Users Get the Maximum Benefit from Them</p> <p>B. Installing and Configuring Computer Hardware, Software, Systems, Networks, Printers and Scanners</p> <p>C. Troubleshooting and Solving Hardware, Software and Connectivity Issues</p> <p>D. Repairing and Replacing Equipment as Necessary</p> <p>E. Diagnose and Troubleshoot Technical Issues, Including Account Setup and Network Configuration</p> <p>F. Configure Internal and External Email in Addition to Solving Related Problems</p>

G. I Talk to The Clients Through a Series of Actions, Either Via Phone, Email or Chat, Until A Technical Issue Is Resolved

H. Provide Technical Support and Guidance to Both Agents and Managers When Needed

I. Follow Up with Clients to Ensure Their It Systems Are Fully Functional After Troubleshooting

J. Respond Within Agreed Time Limits to Call-Outs

K. Calibrate Weighbridge Ensuring Compliance with Weight Regulations and Industry Standards

L. Document Technical Knowledge in The Form of Notes and Manuals

M. Training Junior Employees

Benefits	-Securing transportation inside Damascus and its countryside -Incentive system and periodic rewards -A healthy and safe work environment -Continuing Professional Development
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Company Name	Data Bank
Start Date	2019-07-01
End Date	2020-04-01
Job Title	Data Center Technician
Field of Work	IT Hardware
Job Type	Full time
Work Place	Syria / Damascus
Net Salary	Confidential
Company Description	Data Bank company works in the field of network engineering and network project management
Responsibilities	I. Designing and implementing a network infrastructure based on organizational requirements. II. Understand data cabling, low voltage electrical, analog and IP based video cabling III. Install /Rack Servers/ Rack PDU& KVM IV. Add Memory, HDD, Network Interface Cards, CPU etc.

V. Troubleshooting issues with the cable network

VI. Ensuring all cables are neatly tied and bundled according to safety regulations

VII. copper patch panel: dress-in; terminations; labeling; and, testing

VIII. Identifying and removing redundant cabling

IX. Installation of security camera, wireless access points

Company Name	Private sector
Start Date	2018-01-01
End Date	2019-01-01
Job Title	Computer Technician
Field of Work	IT Hardware
Job Type	Full time
Work Place	Syria / Damascus
Net Salary	Confidential
Company Description	Computer Maintenance Shop
Responsibilities	<ul style="list-style-type: none">• Maintaining and repairing Computer equipment (motherboards & Graphic cards)• Disassemble the laptop and clean it from dust and dirt, replacing the Thermal Paste and Make sure all the fan work smoothly• Maintaining and repairing peripheral devices (Printers & Scanner)• Upgrading firmware, software, and outdated hardware systems.• installing new OS (Windows 7,10) & Software Programs (Adobe, Autodesk)

References

Reference Name	Company	Job Title	Contact Info
Eng. Anwar Albhhra	Private Sector	Head of a Computer Maintenance Shop	anwaralbhhra@gmail.com +963-955-238872
Eng. Ihsan Khadem Al-Arbaeen	Data Bank	Project Manager	Ihsan.kh.alarbaeen@ssc.com.sy +963-988-238121
Eng. Mostafa Othman	HADEED	IT Supervisor	+963-931-674713
Eng. Yasser Mukashati	DAK-FOOD	IT Direct manager	+963-993-350014

Education

Degree Name	bachelor information technology
Graduation Year	2022
Educational Institution	Syrian Virtual University SVU
Degree	Bachelor/ License Degree
Location	Damascus
Major	Information Systems and Data networks (ISDN)

Degree Name	Diploma Of Computer Technology
Graduation Year	2019
Educational Institution	Damascus University
Degree	Diploma
Rate	73%
Location	Damascus
Major	computer engineering

Skills

Skill Name	Level	Years of Experience	Last used	Description
A	Advanced	6	Still using	A. Ability to work independently and as part of a team
B	Advanced	4	Still using	B. Ability to work under pressure
C	Advanced	6	Still using	C. Excellent communication skills
D	Advanced	5	Still using	D. Excellent experience solving printer problems
E	Advanced	5	Still using	E. Problem-solving skills
F	Advanced	4	Still using	F. Decision-making
G	Advanced	5	Still using	G. Time management
H	Advanced	2	Still using	H. Project Management
I	Advanced	4	Still using	I. Cable management skills
J	Advanced	1	Still using	J. Inventory Management
K	Advanced	6	Still using	K. Flexibility and adaptability
L	Advanced	6	Still using	L. Attention to Detail

Languages

Mother Tongue

Arabic

Foreign Languages

Language	Reading	Speaking	Writing
English	Good	Good	Good

Attended Courses

Course Name

Comptia Network +

End Date

2018

Institute

New Horizons Computer Learning Center

Certified	Yes
Location	Damascus
Course Field	Networking

Course Name	CCNA
End Date	2020
Institute	UCAS
Certified	Yes
Location	Damascus
Course Field	Networking
Description	Routing and Switching

Course Name	MCSE
End Date	2020
Institute	UCAC
Certified	Yes
Location	Damascus
Course Field	Server Manager
Description	Windows Server 2019

Course Name	ICDL
End Date	2017
Institute	Asia Training Center
Certified	Yes
Location	Damascus
Course Field	Computer Driving

Course Name	Quality Management System
End Date	2023
Institute	DAK-FOODCompany

Certified	Yes
Location	Daraa
Course Field	(ISO 9001:2015)