

KEVIN HERNANDEZ

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PROFILE

Detail oriented career professional proficient in developing and optimizing user-focused websites and applications to propel revenue growth while streamlining business processes.

EXPERIENCE

IT Manager (Remote)

Florida Professional Interpreters, Inc.- Orlando, FL
01/2020- Present

- Increase business productivity by evaluating IT systems, applications, and services to provide appropriate technology based solutions.
- Maintain a high level of product knowledge to troubleshoot software issues that occur.
- Identify technology based solutions that meet business needs within designated budgets.
- Provide thorough technical support and troubleshooting to internal as well as external clients.
- Responsible for accurately reviewing requirements as well as validating all technical elements to ensure compliance with all regulatory requirements.
- Lead efforts to improve business applications and technology processes through rigorous data collection and in-depth analysis.

Care Manager (Remote)

Rocky Mountain Human Services- Denver, CO
11/2022- Present

- Effectively prioritize work to manage a caseload of over 120 clients while responding to changing needs and urgent situations in a timely manner.
- Apply technical and analytical skills while gathering, analyzing, and summarizing relevant information.
- Create and nurture strategic relationships with clients to provide support and quality solutions to major issues.
- Properly document large quantities of data in computer software systems while maintaining confidentiality at all times.
- Suggest changes or modifications to care plans based on regularly conducted assessments and reviews.
- Collaborate with community partners and stakeholders to provide clients with beneficial resources and services to meet their individual needs.

Disability Specialist

Centauri Health Solutions- Orlando, FL
07/2018- 11/2022

- Skillfully complete processes for more than 300 clients within strict deadlines in a fast-paced working environment.
- Maintain accurate customer data through use of manual documentation and electronic forms.
- Follow up with clients to guarantee all necessary documentation and medical updates are on file.
- Demonstrate ability to self manage a high volume workload to deliver quality work in a timely manner.
- Clearly communicate information, initiatives, and other pertinent details to better enhance the client experience.

SKILLS

- Fluent Spanish speaker
- Microsoft Office Suite
- HTML
- CSS
- Javascript ES6
- React
- jquery
- MongoDB
- Mongoose
- Handlebars
- React
- Node.js
- Express.js
- Bootstrap
- mySQL
- npm
- GraphQL
- Apollo
- APIs
- Tailwind
- Jest
- SASS
- Github
- Heroku
- VSCode

PROJECTS

Personalized Music Application

Full-Stack Developer

- Integrate multiple applications including Spotify and Rapid API Musicgenius API to create a personalized user display experience.

Restaurant Order Application

Full-Stack Developer

- Conceptualize and design an application used to streamline the ordering process while making it effortless for users in an effort to increase revenue.

Team Profile Generator

Full-Stack Developer

- Utilize application prompt questions to generate a full team profile based on user input.

EDUCATION

Full-Stack Development Certificate

University of Central Florida

B.S. Health Sciences

University of Central Florida