khiem nguyen

I'm a **Digital Product Designer** with 3+ years of experience crafting delightful desktop & mobile solutions. What do I care about? Bridging the gap between **Innovative Technology** and **Social Impact** through the power of **Design**.

💼 EXPERIENCE

Data Visualization Designer

University of Washington, Seattle, WA | September 2016 – Present

- Working within a Directed Research Group managed by the Human-centered Design & Engineering School. The project focuses on designing & prototyping data visualization for large datasets of communication texts (i.e. Facebook comments, tweets, microblogs).
- Currently brainstorming with project team to come up with early visualization mockups & prototypes based on given data.

Interaction Design Intern

GE Energy Connections, Redmond, WA | June 2016 – September 2016

- Primary project involved the redesign of **e-terra**_simulator_ **Dispatcher Training Simulator** – a software used by electrical grid operators to simulate power distribution environments for training purposes.
- In alignment with a corporate initiative to redesign legacy software based on modern usability & interface design standards, the project entails the creation & design of new features & functionality as well as overall user experience improvements.

UX/UI Designer

Joomla, Seattle, WA | June 2015 – June 2016

- Worked with various volunteers around the world on a redesign (usability & interface) project for the next web versions of Joomla CMS, **Joomla 3.5 & 3.6 (release in March & July 2016; ~15% increase in user retention)**.
- Participated in various desktop & mobile redesign projects for **Joomla.org & Joomla.com** - Joomla's primary websites - as part of an initiative to improve user sign up rates as well as branding.

User Experience Designer

VnExpress, Seattle (Remote), WA | September 2013 – June 2015

- Helped design the information architecture, interaction, and visual for **VnExpress International (release in June 2015; 20 million-plus active users weekly)** - the English version of VnExpress, the most popular news website in Vietnam.
- Lead a design initiative for **VnExpress Mobile (release in September 2014; 1 million-plus downloads)** - the site's mobile app (iOS & Android). Ideated a concept through user research and took it through multiple design & test iterations before proposing to development.

🎓 EDUCATION

MS in Information Management (User Experience Research & Design)

University of Washington, Seattle | September 2015 – Present

BA in International Studies (International Political Economy & Business)

University of Washington, Seattle | September 2012 – June 2014