



I'm a **Digital Product Designer** with 4 years of experience crafting delightful desktop & mobile solutions. What do I care about? Bridging the gap between **Innovative Technology** and **Social Impact** through the power of **Design**.



## EXPERIENCE

### UX/UI Designer

**Blueprint Consulting Services**, Bellevue, WA | March 2016 – Present

- As part of the firm's agile Solution Delivery team, working within short & fast cycles to ship business applications that can deliver meaningful impacts for Top 100 enterprise clients as they go out to execute digital transformation strategies.
- Leading & executing the full design process from user research, interaction design, design prototyping, usability testing, visual design, to design production. Helping to establish & build the firm's design culture based on the Lean UX principles.

### UX Designer

**Microsoft (Contract)**, Redmond, WA | October 2016 – March 2017

- Worked within the Business Services & Solutions team to design & build **an internal CRM tool to be used by Microsoft's Sales & Account Management personnel**.
- Collaborated with product owners and potential users to ideate a concept from scratch. Worked closely with Microsoft IT to develop interactive prototypes through multiple iterations of design and usability tests.

### Interaction Design Intern

**GE Energy Connections**, Redmond, WA | June 2016 – September 2016

- Primary project involved the redesign of **e-terrasimulator Dispatcher Training Simulator** – a software used by electrical grid operators to simulate power distribution environments for training purposes.
- In alignment with a corporate initiative to redesign legacy software based on modern usability & interface design standards, the project entails the creation & design of new features & functionality as well as overall user experience improvements.

### UX/UI Designer

**Joomla**, Seattle, WA | June 2015 – June 2016

- Worked with various volunteers around the world on a design project for the next web versions of Joomla CMS, **Joomla 3.5 & 3.6 (release in March & July 2016; ~15% increase in user retention)**. The project involved the execution of a full-scale usability study prior to collaboration with cross-functional teams to redesign the CMS's management console experience.
- Participated in various desktop & mobile redesign projects for **Joomla.org & Joomla.com** - Joomla's primary websites - as part of an initiative to improve user sign up rates as well as branding.



## EDUCATION

### MS in Information Management (User Experience Research & Design)

**University of Washington, Seattle** | September 2015 – Present

### BA in International Studies (International Political Economy & Business)

**University of Washington, Seattle** | September 2012 – June 2014

