# khiem nguyen

**DEVELOPMENT**
HTML/CSS, JavaScript-jQuery, Bootstrap, React

**VISUAL DESIGN**
Photoshop, Illustrator, InDesign, Sketch

**UX PROTOTYPING**
Axure, Balsamiq, InVision, Framer.js

I'm a **User Experience Designer** with 5 years of experience crafting delightful desktop & mobile solutions. What do I care about? Bridging the gap between **Innovative Technology** and **Social Impact** through the power of **Design**.

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## EXPERIENCE

### Sr. User Experience Designer

**Oracle Cloud Infrastructure (OCI),** Seattle, WA | August 2017 – Present (promoted to Senior-level in October 2018)

- Partnering with stakeholders across different product teams to conduct user research, design, and build new services/features for the **Oracle Cloud Infrastructure (OCI) Console** – the primary web-based user interface for OCI customers.
- Working within an agile Design Platform team to build a new UI framework from scratch. This system design initiative entails the design of new interactive patterns, visual specifications, and componentization of these patterns into usable code.

### User Experience Designer

**Microsoft,** Redmond, WA | November 2016 – June 2017

- Worked within the Business Services & Solutions team to design & build an **internal CRM tool to be used by Microsoft's Sales & Account Management personnel**.
- Collaborated with product owners and users to ideate a concept from scratch. Worked closely with Microsoft IT to develop interactive prototypes through multiple iterations of design and usability tests.

### Interaction Design Intern

**GE Energy Connections,** Redmond, WA | June 2016 – September 2016

- Primary project involved the redesign of **e-terra**_simulator_ **Dispatcher Training Simulator** – a software used by electrical grid operators to simulate power distribution environments for training purposes.
- In alignment with a corporate initiative to redesign legacy software based on modern usability & interface design standards, the project entailed the creation & design of new features & functionality as well as overall user experience improvements.

### UX/UI Designer

**Freelance Design Consulting,** Greater Seattle Area, WA | September 2013 – June 2016

- Worked with various volunteers around the world on a redesign (usability & interface) project for the next web versions of Joomla's flagship CMS platform, **Joomla 3.5 (successful release in March 2016)**, as part of the product development roadmap.
- Helped design the information architecture, interaction, and visual for **VnExpress International (release in June 2015; 20 million-plus weekly active users)** – the English version of VnExpress, the most popular news website in Vietnam..
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## EDUCATION

### MS in Information Management (User Experience Research & Design)

**University of Washington, Seattle** | September 2015 – June 2017

### BA in International Studies (International Political Economy & Business)

**University of Washington, Seattle** | September 2012 – June 2014

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