khiem nguyen

WEB SKILLS
HTML, CSS, JavaScript, jQuery

DESIGN CAPABILITIES
Photoshop, Illustrator, InDesign, Adobe CC, PowerPoint

UX TOOLS
Axure, Balsamiq, InVision, Justinmind

DEV LANGUAGES
PHP, Python, R, MySQL, Java, C++

I'm a **Digital Product Designer** with 3+ years of experience designing delightful web & mobile solutions. My passion lies in bridging the gap between **Innovative Technology** and **Social Impact** through the power of **Design**.

EXPERIENCE

Interaction Design Intern

GE Energy Connections, Redmond, WA | June 2016 – Present

- Currently working on redesigning **e-terra***simulator* **Dispatcher Training Simulator** - a software training system used by electrical power grid operators.
- Based on a corporate-wide initiative to transform legacy software into new versions that more closely align with modern usability & interface design standards, the project entails the creation & design of new features & functionality as well as overall user experience improvements.

UX/UI Designer

Joomla, Seattle, WA | June 2015 – June 2016

- Worked with various volunteers around the world on a redesign (usability & interface) project for the next web versions of Joomla CMS, **Joomla 3.5 (release in March 2016)**, as part of the product development roadmap.
- Participated in various web & mobile redesign projects for **Joomla.org & Joomla.com** - Joomla's primary websites - as part of an initiative to improve user sign up rates as well as branding.

UX/UI Designer

Pinky Swear App, Seattle, WA | March 2015 – March 2016

- Collaborated with a developer to design & build **Pinky Swear** - an Android mobile app that wants to reimagine the productivity space by allowing users to make promises with matched users and communicate with them via a chat messenger.
- Drove the end-to-end design process for **two releases (500+ downloads)** of the app, from user/market research, concept development, wireframing, interactive prototyping, to final design production.

User Experience Designer

VnExpress, Seattle (Remote), WA | September 2013 – June 2015

- Helped design the information architecture, interaction, and visual for **VnExpress International (release in June 2015)** - the English version of VnExpress, one of the most popular online news websites in Vietnam.
- Lead a design initiative for **VnExpress Mobile (release in September 2014)** - the site's mobile app (iOS & Android). Ideated a concept through user research and took it through multiple design & test iterations before proposing to development.

EDUCATION

MS in Information Management (User Experience Research & Design)

University of Washington, Seattle | September 2015 – Present

BA in International Studies (International Political Economy & Business)

University of Washington, Seattle | September 2012 – June 2014

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