# khiemnguyen

I'm a self-taught developer, aspiring **UX Designer**, and lover of simple yet enriching user experiences. My interest lies in

**UX/Interaction Design**, and

**Product Development.** 



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HTML, CSS, JavaScript



Photoshop, Illustrator, Sketch, InDesign, Adobe Creative Cloud



Axure, OmniGraffle, Balsamiq, InVision, Justinmind



PHP, Python, Ruby, MySQL



EXPERIENCE

## **UX Designer/Developer**

CoSSaR, University of Washington | September 2015 - Present

- Designing & developing a web-based disaster resilience decision support tool for the Center for Collaborative Systems for Security, Safety, and Regional Resilience (CoSSaR).
- Working closely with disaster stakeholders to capture specific user requirements.
- Iterating on existing wireframes designed as part of a National Science Foundation resilience project on disaster recovery, as well as building low-fidelity interactive prototypes.
- Conducting usability testing to solicit feedback from potential users.

# **UX Design Assistant**

Human-Centered Design & Engineering, University of Washington | September 2015 – Present

- Designing & developing PlanSourcing, a tool that supports social recommendations for the
  creation of personalized step-by-step behavior change programs, using crowdsourced data
  that people track about their behavior, as part of a directed research group.
- Driving the overall interaction design stages, including user interface design, as well as collaborating with team members to build an early functional prototype.

## **UX Designer**

Joomla, Seattle, WA | July 2015 - Present

- Working on redesigning Joomla's websites (including implementation) primarily Joomla.org
   Joomla.com as part of an initiative to improve user sign-up rates and branding.
- Participating in various feature redesign (usability & interface) projects related to Joomla 3.5 &
   4.0 the next versions of Joomla CMS expected for release in November 2015 & 2016.

#### **Business Development/Marketing Analyst**

ComputeNext, Inc, Bellevue, WA | March 2014 – June 2015

- Drove sales & market development with reseller partners & clients around ComputeNext
   Global Cloud Marketplace, the company's flagship cloud brokerage/management platform.
- Assisted the User Experience Team in capturing user requirements, conducting user research, and usability testing.
- Strategically closed the company's first two deals in its history of operation.



**EDUCATION** 

**MS in Information Management** (UX Design & Information Architecture)

University of Washington, Seattle | September 2015 – Present

**BA in International Studies** (International Political Economy)

University of Washington, Seattle | September 2012 – June 2014

