



I'm a self-taught developer, aspiring **UX Researcher**, and lover of simple yet enriching user experiences. My interest lies in **User Research, Interaction Design, and Product Development.**



EXPERIENCE

UX Research/Design Assistant

Center for Collaborative Systems for Security, Safety, and Regional Resilience, University of Washington | September 2015 – Present

- Designing & developing **RecoveryViz**, a visual analytics platform for disaster resilience decision support.
- **Working closely with disaster recovery administrators and agencies to capture specific user requirements – primarily through On-Site Interviews and Surveys.**
- Iterating on existing wireframes designed as part of a NSF resilience project on disaster recovery, as well as building low-fidelity interactive prototypes.
- **Conducting usability testing to solicit feedback from potential users. Principal methods include Heat Map Analysis, Heuristic Evaluation, and Remote Usability Testing.**

UX Designer

Human-Centered Design & Engineering Department, University of Washington | September 2015 – Present

- Designing & developing **PlanSourcing**, a tool that supports social recommendations for the creation of personalized step-by-step behavior change programs, using crowdsourced data that people track about their behavior, as part of a directed research group.
- Driving the overall interaction design stages, including user interface design, as well as collaborating with team members to build an early functional prototype.

UX Designer/Developer

Joomla, Seattle, WA | July 2015 – Present

- Working on redesigning Joomla's websites (including implementation) – primarily **Joomla.org & Joomla.com** – as part of an initiative to improve user sign-up rates and branding.
- Participating in various feature redesign (usability & interface) projects related to **Joomla 3.5 & 4.0** – the next versions of Joomla CMS expected for release in November 2015 & 2016.
- **Using mainly Remote Usability Testing methods - collaborating closely with the User Research Team throughout both user research and usability testing processes to identify user pain points, user requirements, and design opportunities.**

Business Development/Marketing Analyst

ComputeNext, Inc., Bellevue, WA | March 2014 – June 2015

- Drove sales & market development with reseller partners & clients around **ComputeNext Global Cloud Marketplace**, the company's flagship cloud brokerage/management platform.
- **Assisted the User Experience Team in capturing user requirements, conducting user research, and usability testing with clients. Primary methods consisted of On-Site Client Interviews, Remote Usability Testing, Heat Map Analysis, and Heuristic Evaluation.**
- Strategically closed the company's first two sales deals in its history of operation.





INDEPENDENT PROJECTS

Husky Yum | September 2015 – Present

- Husky Yum is a mobile application that serves as a medium through which University of Washington (UW) students can find & discover healthy recipes shared by other students within the UW community.
- **Conducted user research via a combination of Interviews, Contextual Inquiries, and Surveys. Created an affinity diagram and personas to summarize research findings as well as better understand user behavior/attitude.**
- Driving end-to-end experience & interface design, including paper sketches, wireframes, interactive prototypes, and low/high fidelity designs.
- **Directing usability testing with users in person via the Think Aloud Protocol.**

Collab | September 2015 – Present

- Collab is an iOS mobile application that strives to connect users who own interesting ideas - but don't possess the necessary skill sets to transform them into functional prototypes - with potential team members who may possess such skills while also sharing a mutual interest in the idea itself.
- **Conducted user research via Interviews. Created personas, user stories, user requirements, user scenarios, a site map, and a user flow to conceptualize research findings into user design requirements.**
- Driving end-to-end experience & interface design, including paper sketches, wireframes, interactive prototypes, and low/high fidelity designs.
- **Directing usability testing through Remote Usability Testing methods.**

FoodTrack | September 2015 – Present

- FoodTrack is an Android mobile application that wants to help users better manage their food inventory and expenses, as well as track their foods' shelf-life.
- **Conducted user research via Interviews & Surveys. Created personas, user stories, user requirements, user scenarios, a site map, and a user flow to conceptualize research findings into user design requirements.**
- Driving end-to-end experience & interface design, including paper sketches, wireframes, interactive prototypes, and low/high fidelity designs.
- **Directing usability testing through Remote Usability Testing methods.**

Pinky Swear | March 2015 – Present

- Pinky Swear is an Android application that allows individuals to make promises with randomly matched users and in turn allow for communication & collaboration between the two parties toward the fulfillment of the promises made.
- **Conducted user research via Interviews. Produced a set of user design requirements based on subsequent research findings.**
- Drove end-to-end experience & interface design, including paper sketches, wireframes, interactive prototypes, and low/high fidelity designs.
- **Directed two rounds of usability testing through Remote Usability Testing methods.**
- Currently incorporating usability testing results into redesign iterations, as well as implementing new feature designs to better address user requirements.



EDUCATION

MS in Information Management (User Experience Design, Data Science & Analytics)

University of Washington, Seattle | September 2015 – Present

BA in International Studies (International Political Economy & Business)

University of Washington, Seattle | September 2012 – June 2014



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