

Joanne Phan

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Experience

Peer Mentor | Seneca Polytechnic

December 2024 – March 2025

- A volunteering job that helps students access academic resources and services.
- Provided technical and academic support to new students, assisting with online platforms.
- Fostered a welcoming environment by answering questions and encouraging student engagement.
- Collaborated with school staff and fellow mentors to plan and promote orientation activities.

Crew Leader | Cinnabon

September 2024 - now

- Supervise daily operations and lead a team of crew members to ensure efficient service.
- Training new employees on store procedures, customer service, and POS system interaction.

Education

Advanced Diploma | Computer Programming and Analysis

2024 - now

Seneca Polytechnic | Toronto, ON

Skills & abilities

Technical Skills: Version Control, GitHub, Visual Studio Code, IntelliJ, C/C++, Java, JavaScript, HTML/CSS, Node.js, ReactJS, Bootstrap, Microsoft Office, Project Management

Soft skills: Communication, Self-motivation, Presentation, Problem-Solving, Collaboration.

Projects

Public Portfolio: Public Digital Portfolio

URL: <https://github.com/khietvan123/public-profile>

- Designed the user interface and structured the HTML layout.
- Developed a responsive webpage to work on cross-platform devices.

Music Website: In-class assignment to create a responsive web application

URL: https://khietvan123.github.io/Pop_Music_app/

- Developed responsive webpage using HTML, CSS, and JavaScript.
- Designed a dynamic user interface for the web application.
- Brainstormed ideas and focused on user experience.

Android Registration Application: In-class assignment to create a responsive web application.

URL: https://github.com/khietvan123/MAP524_A1

- Developed a responsive Android phone application using Kotlin.
- Designed a dynamic user interface for the application based on the given design.
- Brainstormed ideas and focused on user experience.

Interests

- Watching documentaries, playing minesweeper, and playing musical instruments.