

# Shrey Shivhare

Full Stack Developer

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## SUMMARY

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Results-driven Full Stack Developer with expertise in integrating software solutions and providing strategic technology advice to improve operational efficiency. Adept at managing IT initiatives, troubleshooting database performance, and spearheading support for various systems. Proficient in programming languages such as Python, Java, and JavaScript along with database management using IBM Data Studio, MSSQL, and MongoDB. Skilled in data analysis and visualization utilizing Power BI, Tableau, as well as cloud computing services like Microsoft Azure. Seeking a role in web application development.

## SKILLS

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**Programming Languages** Python, Java, C, R, JavaScript, ReactJS  
**Database Management** IBM Data Studio, MySQL, MSSQL, MongoDB  
**Data Analysis and Visualization** Power BI, Tableau, Data Science, Machine Learning  
**Cloud Computing and Services** Microsoft Azure, Amazon Web Services  
**Development Tools and Version Control** Git, Jira

## EXPERIENCE

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### Technical Support Engineer

Sep '23 — Nov '23

Kotak Mahindra Bank

Mumbai, India

- Facilitated the integration of software solutions with client systems proactively. Collaborated with stakeholders to align technology solutions with business objectives. Provided strategic advice on technology usage to improve operational efficiency. Managed IT initiatives and worked closely with in-house technical staff to ensure successful implementation. Designed IT systems and networks, ensuring the right architecture and functionality.

### Consultant

Feb '22 — Feb '23

Fullerton India

Mumbai, India

- Delivered seamless banking experiences to a diverse customer base, ensuring efficient functionality of banking services. Ensured operational integrity of banking systems, managing issues promptly to minimize downtime and maintain customer satisfaction. Leveraged expertise in MS SQL Server 2005 and 2008, along with IBM Data Studio, to troubleshoot and optimize database performance, contributing to enhanced system reliability and responsiveness. Spearheaded support for the BR.NET and BRMFO Loan Management Systems, resolving technical issues and collaborating with cross-functional teams to implement system improvements. Engaged in regular collaboration with software development teams, providing valuable insights from a support perspective that directly informed system enhancements and updates.

### Trainee Engineer

Jul '19 — Jan '21

Assist Click

Jabalpur, India

- Collected technical requirements for \$500K+ customer accounts, defining data rules and KPIs for performance metrics. Conducted HR data collection and statistical analyses using Microsoft Excel, SAS, Tableau, and Python. Assisted senior data science team in building innovative machine learning models and segmentations for personalization initiatives to drive margin, revenue, and conversion.

## EDUCATION

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**Diploma in Computer Science**, Kalaniketan Polytechnic College (GPA: 7.2)

Jan '16 — Jan '19

Jabalpur, India

**BTECH in Information Technology**, Shri G S Institute of Technology Science (GPA: 6.2)

Jul '16 — May '19

Indore, India

## CERTIFICATIONS

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[AlgoExpert](#)

Jun '21

## PROJECTS

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Limi-ecommerce, Jabalpur [Link](#)

Present

- Limi provides a platform that connects customers to farmers. The primary goal is to create a user-friendly and secure platform that facilitates seamless interactions between buyers and sellers.

Keeper App [Link](#)

- Keeper App is a lightweight note-taking application that allows you to capture and organize your ideas quickly and easily.