*Radial Basis Function Network.

RBF loyalty_score (MLEVEL=S) BY region WITH age annual_income purchase_amount purchase_fr equency

/RESCALE COVARIATE=STANDARDIZED DEPENDENT=STANDARDIZED

/PARTITION TRAINING=7 TESTING=3 HOLDOUT=0

/ARCHITECTURE MINUNITS=AUTO MAXUNITS=AUTO HIDDENFUNCTION=NRBF

/CRITERIA OVERLAP=AUTO

/PRINT CPS NETWORKINFO SUMMARY IMPORTANCE

/PLOT NETWORK

/MISSING USERMISSING=EXCLUDE .

Radial Basis Function

Notes

| Output Created | | 20-OCT-2024 23:49:03 |
|------------------------|--------------------------------|--|
| Comments | | |
| Input | Data | C: \Users\user\Desktop\Data set\Customer Purchasing Behaviors.csv |
| | Active Dataset | DataSet1 |
| | Filter | <none></none> |
| | Weight | <none></none> |
| | Split File | <none></none> |
| | N of Rows in Working Data File | 238 |
| Missing Value Handling | Definition of Missing | User- and system-missing values are treated as missing. |
| | Cases Used | Statistics are based on cases with valid data for all variables used by the procedure. |
| Weight Handling | | not applicable |

Notes

| Syntax | Decease Time | RBF loyalty_score (MLEVEL=S) BY region WITH age annual_income purchase_amount purchase_frequency /RESCALE COVARIATE=STANDARD IZED DEPENDENT=STANDAR DIZED /PARTITION TRAINING=7 TESTING=3 HOLDOUT=0 /ARCHITECTURE MINUNITS=AUTO HIDDENFUNCTION=NRB F /CRITERIA OVERLAP=AUTO /PRINT CPS NETWORKINFO SUMMARY IMPORTANCE /PLOT NETWORK /MISSING |
|-----------|----------------|--|
| Resources | Processor Time | 00:00:00.95 |
| | Elapsed Time | 00:00:00.79 |

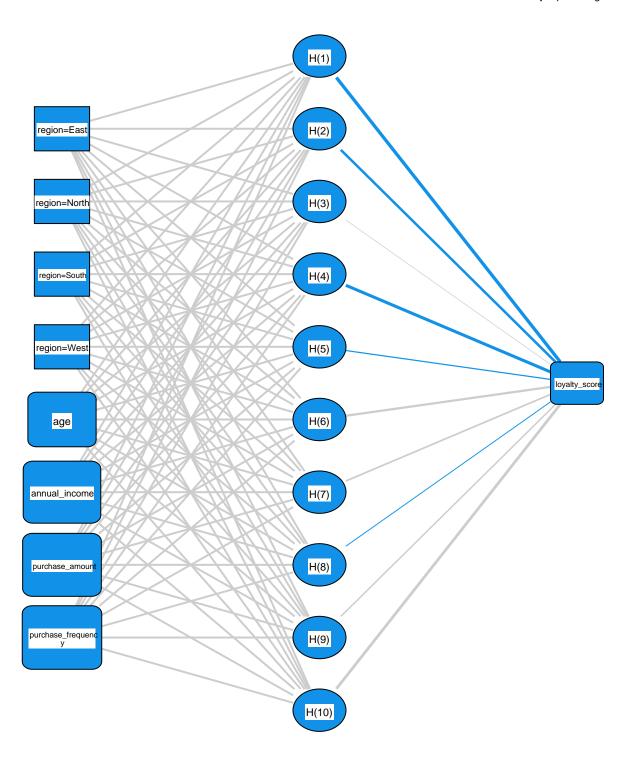
Case Processing Summary

| | | N | Percent |
|----------|----------|-----|---------|
| Sample | Training | 177 | 74.4% |
| | Testing | 61 | 25.6% |
| Valid | | 238 | 100.0% |
| Excluded | | 0 | |
| Total | | 238 | |

Network Information

| Input Layer | Factors | 1 | region |
|--------------|------------------------|-----------------|------------------------|
| | Covariates | 1 | age |
| | | 2 | annual_incom e |
| | | 3 | purchase_amo unt |
| | | 4 | purchase_freq uency |
| | Number of Units | | 8 |
| | Rescaling Method for C | ovariates | Standardized |
| Hidden Layer | Number of Units | | 10 ^a |
| | Activation Function | | Softmax |
| Output Layer | Dependent Variables | 1 | loyalty_score |
| | Number of Units | | 1 |
| | Rescaling Method for S | cale Dependents | Standardized |
| | Activation Function | | Identity |
| | Error Function | | Sum of Squares |

a. Determined by the testing data criterion: The "best" number of hidden units is the one that yields the smallest error in the testing data.



Hidden layer activation function: Softmax

Output layer activation function: Identity

Model Summary

| Training | Sum of Squares Error | 4.414 |
|----------|----------------------|--------------------|
| | Relative Error | .050 |
| | Training Time | 0:00:00.03 |
| Testing | Sum of Squares Error | 1.669 ^a |
| | Relative Error | .053 |

Dependent Variable: loyalty_score

a. The number of hidden units is determined by the testing data criterion: The "best" number of hidden units is the one that yields the smallest error in the testing data.

Independent Variable Importance

| | Importance | Normalized Importance |
|--------------------|------------|--------------------------|
| region | .127 | 54.3% |
| age | .184 | 78.8% |
| annual_income | .225 | 96.4% |
| purchase_amount | .230 | 98.5% |
| purchase_frequency | .234 | 100.0% |

Normalized Importance

