

# KHIZER KHAN

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**Date of birth:** 26 – 03 – 1999

**Objective:** Unpaid software development internship.

I have in total 7 years of work experience from various jobs within customer service, telemarketing, sales, warehouse and the restaurant industry. I have among other things, worked as a technical customer advisor for YouSee's private customer group at TDC and worked as a customer service representative at CGI, where i had to handle the customer service part for NETS.

I am currently employed as a student assistant at Schibsted in the sales department where i work with robotic process optimization and furthermore as a student assistant at Danish Technological Institute where i am working on a project to simplify and optimize work processes.

I am currently looking for a full-time software development internship for 10 weeks with start in January 2023, where i can use, further develop and contribute with my skills that i have obtained from my studies as well as what i have acquired in my spare time by building personal projects.

## Education

Business Academy Aarhus	Computer Science (AP)	February 2021 – June 2023
Aarhus Gymnasium	Higher Technical Exam (HTX)	August 2014 – June 2017
Viby Gymnasium	Junior Talent Program	August 2013 – June 2014
Tranbjergskolen	Primary School	August 2004 – June 2014

## Work Experience

<b>Student Assistant</b> Danish Technological Institute	May 2022 – Present Aarhus, Denmark
<ul style="list-style-type: none"><li>Responsible for designing and developing a price calculation webapplication in collaboration with the IT department, which has to be integrated with the companys task management system using TypeScript.</li><li>Responsible for introducing a Computer Science (AP) intern to the project.</li></ul>	

**Student Assistant**

Schibsted

June 2021 – Present

Aarhus, Denmark

- My key responsibility at Schibsted is to place Boost-Connect subscribed customers' listing live on the platform DBA. We receive customers product feed in JSON, XML, CSV or any other text format and by using a RPA tool i create and maintain robots which inserts and updates listings automatically on DBA.
- Reporting of data for the service Bilbasen Ads, where i maintain about 165 car dealerships advertisement data and performing different manual tasks in among others Google Ads and CRM.

**Student Assistant**

Danish Patient Safety Authority

January 2021 – Marts 2022

Aarhus, Denmark

- I have worked as a student assistant in relation to Corona tracing for the Danish Patient Safety Authority, which included calling citizens in Denmark regarding isolation calls, infection tracing. Furthermore i was assigned as a test ambassador where i participated and encouraged citizens in various cities to be tested.

**Service Consultant**

Danske Bank

May 2020 – July 2020

Aarhus, Denmark

- I have worked as a service consultant for Danske Bank through 5R Marketing regarding combating money laundering and identification as well as approval of customers identification for KYC.

**Customer Service Employee**

CGI

July 2019 – December 2019

Aarhus, Denmark

- I had to handle and solve various tasks for Nets. The assignments were among other things, to handle inbound calls and chats from private – and business customers who experienced issues with their NemID. This was solved with a combination of problem solving, advice and error reporting.

**Production Worker**

PostNord

May 2018 – November 2018

Aarhus, Denmark

- I worked in PostNords parcel terminal in Risskov where i had to scan and sort packages and furthermore handle special packages in the special handling department.

**Customer advisor**

TDC Group

July 2017 – May 2018

Aarhus, Denmark

- I have work experience from TDC group where i worked as a customer advisor for YouSee's private customer group. Here i had a empathic and solution-oriented approach in connection with customers who dealt with telephone, TV and internet issues, where i needed to solve and advise with the skills i possessed and otherwise report the problem to either a driver – or desk technician. In addition, i had to be responsible for additional sales of YouSee's product portfolios and have continuous development in customer service, sales and IT knowledge by participating in professional courses.

**Kitchen employee**

Aarhus Kommune

September 2015 – May 2016

Aarhus, Denmark

- I worked in a kindergarten in Aarhus Commune, where i primarily helped out in the kitchen with cleaning and other similar tasks.

**Sales And Service Employee**  
Netto, Salling Group

Marts 2015 – July 2015  
Aarhus, Denmark

- I worked in Netto as a part time youth worker, where i was servicing customers, replenishing goods, cleaning and other tasks.

**Kitchen Employee**  
Chez Tony

January 2015 – Marts 2015  
Aarhus, Denmark

- I was employed as a kitchen employee in a restaurant in Trøjborg, which served Greek food. I primarily helped out in the kitchen with cleaning and furthermore with purchase of items.

## Technical Skills

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**Languages:** Java, JavaScript, SQL, HTML5, CSS3.  
**Technologies:** MongoDB, Express, React, Node.js  
**Developer Tools:** Windows, Git, IntelliJ, VS Code

## Personal Competencies

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**Realist:** I am a person who is in favor of being realistic, setting realistic goals and fulfills them.  
**Ethically formed:** Formed behaviour and appearance are essential when this applies to contact with others.  
**Purposeful:** The moment I set a goal, I am conscious about the goal and what the requirements are in order to fulfill and solve the goal. Afterwards I focus on it and complete the goal.  
**Helpful:** The willingness to help others when they need a hand, will always be present from my side.

## Languages

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**Danish:** Native or bilingual proficiency.  
**English:** Full professional proficiency.  
**Urdu:** Native or bilingual proficiency.

## Interest

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Sports, outdoors, running, fitness and spending time with family and friends.