



JASON KHOI PHAN

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Objective

Detail-oriented and proactive Full Stack Web Developer certified by UC Berkeley Extension, specializing in the MERN stack and modern web development best practices. Demonstrated expertise in designing and implementing responsive, scalable, and maintainable applications through rigorous project-based training. Adept at collaborating within agile environments and committed to continuous learning and innovation. Seeking an entry-level front-end, back-end, or full-stack developer position to leverage technical skills and contribute effectively to dynamic development teams driving impactful software solutions.

Technical Skills

- MERN development
- Database management
- Front-end technologies
- Backend services
- Progressive web applications
- User interface design
- API integration
- Data manipulation
- Apollo framework
- JWT authentication
- JavaScript programming

Work Project

➤ BrewTip – MERN Full-Stack Tipping Platform

GitHub Repo: https://github.com/khoiphan-9194/MERN_BREWTIP-KP

Tech Stack: React, Node.js, Express, MongoDB, Stripe API, Stripe

- Developed a full-stack platform that enables users to tip and support local coffeehouses through secure, cashless payments.
- Built the front end with **React**, delivering a responsive, mobile-friendly interface optimized for user engagement.
- Created a **GraphQL backend using Apollo Server**, enabling efficient data handling and real-time updates.
- Integrated **Stripe Checkout** for secure online transactions and implemented **JWT** for user authentication and route protection.
- Designed owner dashboards for managing business profiles, events, and community interactions.
- Focused on a user-friendly experience by streamlining the tipping process and enabling easy event participation and reviews

➤ E-Shop – E-commerce Storefront Application

GitHub Repo: https://github.com/khoiphan-9194/MERN_KP_E-SHOP

Tech Stack: React, Node.js, Express, MongoDB, Stripe, bcrypt, jwt-decode

- Built a mock e-commerce site with full shopping cart functionality, real-time product updates, and secure checkout.
- Enabled product browsing, filtering, cart management, and Stripe-based payments for realistic user experience.
- Implemented Redux for state management and optimized routing with React Router.
- Simulated admin controls for product CRUD operations, reflecting real-world marketplace management.
- Deployed using Heroku and MongoDB Atlas, focusing on performance and scalability.

➤ Weather-Dashboard

GitHub Repo: <https://github.com/khoiphan-9194/Weather-Dashboard-KP>

Tech Stack: JavaScript, HTML5, CSS, jQuery, OpenWeatherMap API, Local Storage

- Built a responsive web application that delivers current weather data and a 5-day forecast using the OpenWeatherMap API.
- Implemented dynamic UI updates with jQuery and vanilla JavaScript for a seamless user experience.
- Integrated local storage to retain recent search history, enabling quick access to previously viewed cities.
- Designed with accessibility and mobile responsiveness in mind, ensuring usability across all devices.
- Provides real-time weather insights to assist users with travel planning and daily activity decisions.

➤ The Tech Blog

GitHub Repo: <https://github.com/khoiphan-9194/Model-View-Controller-MVC-Tech-Blog>

Tech Stack: Node.js, Express, JavaScript, MySQL, Sequelize, Insomnia

- Developed a full-stack blogging platform that allows users to create, edit, delete, and comment on posts.
- Implemented user authentication with session management and bcrypt-hashed passwords for secure access.
- Used the MVC architectural pattern, with Sequelize ORM connecting the backend logic to the MySQL database.
- Applied the Handlebars templating engine to dynamically render content and maintain clean, modular front-end code.
- Protected specific routes like the dashboard to ensure only authenticated users can access or modify content.
- Faced and overcame challenges in routing, middleware, and templating, gaining deeper understanding of full-stack architecture and project structure.

Experience

Wells Fargo Bank | San Jose, USA

Banker

07/2024 - Current

- Deliver exceptional customer experiences by building strong relationships through proactive outreach and personalized financial guidance.
- Assist clients with account openings, service requests, and credit applications while ensuring accuracy and compliance.
- Leverage in-depth knowledge of banking products, services, and digital tools to recommend tailored financial solutions.
- Engage clients with care and professionalism, fostering trust and long-term loyalty.
- Identify and refer complex financial needs to appropriate specialists and partners.
- Serve a diverse customer base with a focus on inclusive, needs-based solutions and efficient transaction processing.
- Collaborate with cross-functional teams to achieve service excellence and support organizational objectives.

Wells Fargo Bank | San Jose, USA

Bank Teller

12/2019 - 07/2024

- Accurately assisting the customers in transactions while maintaining a balanced cash.
- Making referrals to appropriate financial services and products as required.
- Proactively educate customers on online banking services.
- Knowledgeable about managing financial transactions, preventing frauds and complying with various security acts and regulations.
- Identify, analyze, and evaluate potential risks to the organization.
- Handled all customer complaints and issues with highly professional courtesy.
- Interact with customers to demonstrate care, build relationship, and complete requested transactions.

Daiso Japan | San Jose, USA

Assistant Store Manager

04/2015 - 12/2019

- Demonstrated excellent customer service skills, resulting in an increase in customer loyalty and satisfaction.
- Maintain the sales floor and visual merchandising displays.
- Organized and restocked merchandise in heavy traffic areas to drive product sales.
- Closely monitor inventory levels while managing product ordering and receipt.
- Educate customers on store promotions to achieve monthly sale goal.

Education

❖ UC Berkeley Extension | San Francisco, CA

Certificate in Full Stack Web Development

05/2024

- Completed a rigorous full-stack program focused on dynamic, data-driven web applications.
- Hands-on with HTML, CSS, JavaScript, React, Node.js, Express, MySQL, and MongoDB.
- Collaborated on projects using Agile, Git/GitHub, and REST APIs.
- Demonstrated strong problem-solving and communication skills.
- GPA: 4.0

❖ California State University, East Bay | Hayward, CA

Coursework in Website Programming

01/2022

❖ De Anza College | Cupertino, CA

Associate Degree in Programming and Networking

09/2019

Other Skills

- Cross-selling and partner referrals
 - Security control
 - Customer service
 - Problem solving
 - Effective communication
- Attention to detail
 - Financial analysis
 - Regulatory compliance
 - Transaction processing
 - Multitasking Abilities

Core Strengths and Attributes

- Self-taught, highly motivated, and detail-oriented
 - Strong communication and collaboration skills
 - Creative thinker with practical problem-solving ability
- Organized, honest, and dependable
 - Fluent in Vietnamese
 - Excellent time management and adaptability

Languages

Vietnamese:



Native/ Bilingual

Activities and Interests

- Jazz pop music, hiking, travel, coding practice, cooking

References

References available upon request.