

QUEUE PRO

Made in Bangladesh



Queue Management
with face mask detection



Digital
Signage



IoT
Device



Customer
Feedback



Self Service
Kiosks



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www.queue-pro.com



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Queue Pro

A set of technology products & solutions improve to customer experience and increase operational efficiencies.

EXPERIENCE

- Smooth customer journey
- Bypass long queues
- Waiting time & service details availability
- Proper attention & better experience

LOYALTY

- Improve loyalty
- Improve service efficiency
- Customer loan management
- Employee performance evaluation.

ENHANCED PERFORMANCE

- Efficient Customer handling
- Optimal productivity
- Higher performing environment
- De-stressed environment

INDUSTRIES USER

GOVERNMENT

Government departments and ministries need to increase citizen services in their office. Queue Pro is proud of automating public sector all around the globe to provide efficient self-service device and solutions.

BANKING & FINANCIAL SERVICES

Banks aim at providing the most pleasant customer journey to their customers these days. Queue-Pro had always been the first choice for the banks as it provides the most high tech experience to the customers through its state of the art features.

HOSPITAL

Hospitals and clinics are crowded places in any region; hence queue system becomes an integral part of the business process. Queue-Pro has successful solutions implemented for Healthcare industry including integrations with different HIS system in the market.

TELECOM

Telecom Outlets provide consumer required services. Queue Pro is helping customers and the outlets manage their time and resources efficiently with affordable solutions.

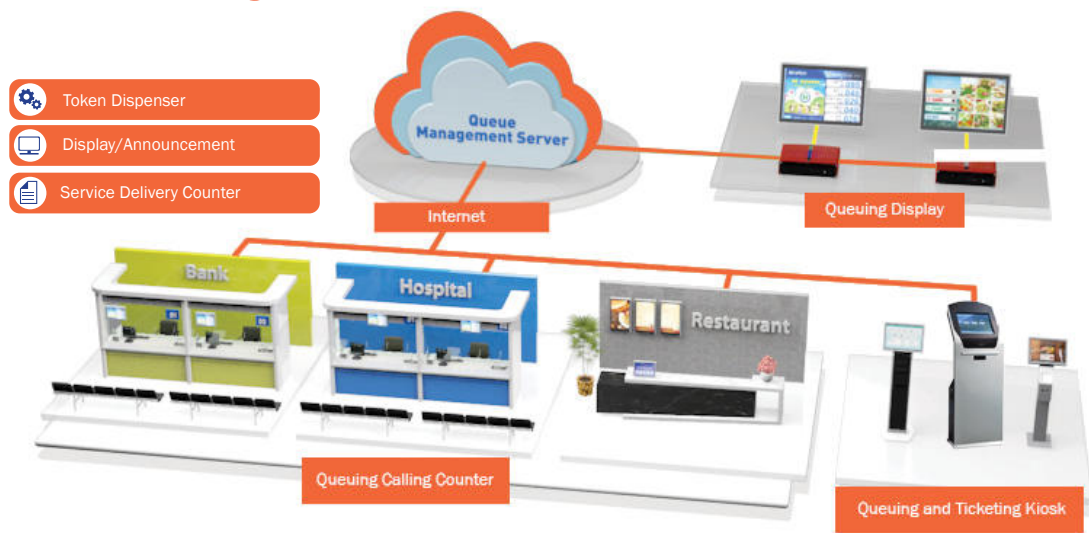
TRANSPORTATION

Public transportation is a major field where self service solutions demonstrate their true potentials. Queue-Pro is particularly popular in this sector as it is easy to use and has direct impact on the satisfaction level of the users.

RETAIL

Queue Pro aims to provide optimum self service solutions for the retail stores for faster services. Customers can save time by paying bills and shopping without any hassle through self-service devices.

Queue Management



Queue Management Process

CENTRAL DISPLAY



TOKEN DISPENSER KIOSK



Various Options
Installation / Layout
Colors / Types

Various Sizes
LCD / LED Sizes
Bezel / Nits

Digital Signage
Themes / Layouts
Animations / Scheduling

TV Channels
Satellite / Youtube
IP TV / Service Provider

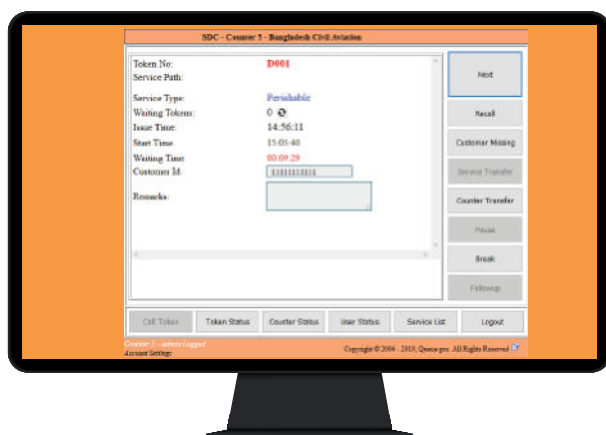
Card Reader

Thermal printing

Barcode

Multi Language

SERVICE DELIVERY COUNTER



COUNTER LED DISPLAY



Service Time
Benchmark Time / Serve Time
Average Service Time

Ticket Info
Current Ticket / Tickets in Queue
Served Tickets

Ticket Options
Call / Recall / Destroy / Pending
Transfer Out of Turn / Tag

Design & Layout
Standard / Customized Integrated
Floating

CUSTOMER FEEDBACK & POLL / COMPLAIN MANAGEMENT



Real time feedback from customers

SINGLE PRINTER KIOSK

All in one cold steel stand with durable material



Display

17 / 19 / 21 inch LCD / LED, Full Touch Screen



Brightness

300cd / m2. SAW



Speaker

Built-in



Power Supply

AC 220V±10% P



PC Type

Industrial



Printer Type

80mm Thermal printer



Warranty

1 year standard warranty



DOUBLE PRINTER KIOSK

All in one cold steel stand with durable material



Display

17 / 19 / 21 inch LCD / LED, Full Touch Screen



Brightness

300cd / m2. SAW



Speaker

Built-in



Power Supply

AC 220V±10%



PC Type

AC 220V±10% P



Printer Type

80mm Thermal printer



Warranty

1 year standard warranty



INFORMATION KIOSK WITH KEYPAD

All in one cold steel stand and durable material with Keypad and trackball



Display

17 / 19 / 21 inch LCD / LED, Full Touch Screen



Brightness

300cd / m2. SAW



Speaker

Built-in



Keypad

Built-in, Trackball mouse



Power Supply

AC 220V±10% P



PC Type

Industrial



Printer Type

80mm Thermal printer



Warranty

1 year standard warranty



POS KIOSK

Wall mount self service payment kiosk



Display

24 / 27 / 32 inch 10 dots capacitive touch screen



Configuration

CPU: Quad core, RAM: 4GB, Memory: 32GB



Printer Type

80mm Thermal printer with space to placing POS terminal



Scanner Type

QR code scanner



Connectivity

WIFI, Bluetooth & LAN Port Built-in



Warranty

1 year standard warranty



CHEQUE DEPOSIT KIOSK

All in one cold steel stand with durable material



Display

17 / 19 / 21 inch LCD / LED, Full Touch Screen



Brightness

300cd / m2. SAW



Scanner Type

MICR Cheque / Document Scanner



Speaker

Built-in



Power Supply

AC 220V±10%



PC Type

Industrial PC



Printer Type

80mm Thermal printer



Warranty

1 year standard warranty



AIRPORT KIOSK

All in one cold steel stand with durable material



Display

17 / 19 / 21 inch LCD / LED, Full Touch Screen



Brightness

300cd / m2. SAW



Scanner Type

Passport Reader , 2D Scanner



Camera

Built-in



Power Supply

AC 220V±10%



Speaker

Built-in



Printer Type

Boarding Pass / Receipt
Printer



Warranty

1 year standard warranty



SIM VENDING KIOSK

All in one cold steel stand with durable material



Display

17 / 19 / 21 inch LCD / LED, Full Touch Screen



Brightness

300cd / m2. SAW



Cash Receive

Cash Receive Device



Scanner Type

Barcode Scanner, Finger print



Camera

300w pixel HD Camera



PC Type

Industrial PC



Printer

Thermal POS



Dispenser

SIM Card Dispense



Warranty

1 year standard warranty



HEALTH CARD PRINTING KIOSK

All in one cold steel stand with durable material



Display

17 / 19 / 21 inch LCD / LED, Full Touch Screen



Brightness

300cd / m2. SAW



Scanner

Barcode / QR code scanner



Speaker

Built-in



Power Supply

AC 220V±10% P



PC Type

Industrial



Printer Type

A4 printer



Warranty

1 year standard warranty



PODIUM DIGITAL SIGNAGE

All in one cold steel stand with durable material



Screen Size

23.6 / 32 / 42 inch



Screen Type

Touch / Non-touch



PC Type

Industrial



Connectivity

WIFI, Bluetooth & LAN Port Built-in



Warranty

1 year standard warranty



FLOOR STAND DIGITAL SIGNAGE

All in one cold steel stand with
durable material



Screen Size

43 / 49 / 55 / 65 inch



Screen Type

Touch / Non-touch



PC Type

Industrial



Connectivity

WIFI, Bluetooth & LAN Port Built-in



Warranty

1 year standard warranty



TOP-UP KIOSK

All in one cold steel stand with durable material



Display

17 / 19 / 21 inch LCD / LED, Full Touch Screen



Brightness

300cd / m2. SAW



Speaker

Built-in



Cash Receive

Cash Receive Device



Power Supply

220VAC 50 Hz.



PC Type

Industrial



Printer Type

80mm Thermal printer



Warranty

1 year standard warranty



COUNTER LED



Control System

Hi-tech LED Display Controller
with multi color



Size of the Board

Approx.: 13" x 4" x 2.25"
(L x H x D - Internal P / S)



Message Type

Instant Changeable by using
dedicated interface software



Connectivity

WIFI & LAN Port



Casing

Casing made by Black color
aluminum profile, transparent
acrylic sheet and ebonite back.



Power supply

220VAC 50 Hz.



Warranty

1 year standard warranty



FEEDBACK DEVICE



Display

7 / 10 inch 1024 x 600 capacitive screen



CPU

quad core processor



OS

Android



Ram

1GB / 2GB



Storage

8GB / 16GB / 32GB



Battery

2200mAh



WiFi

Bluetooth, Wifi



Camera

Built-in



Warranty

1 year standard warranty

IoT DEVICE

IoT is a new device that will improve the productivity and better lifestyle. Currently Business Automation is working to incorporate IoT based solutions in the agricultural sector.





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