

BIDA Online One Stop Service
Daily Support Overview

Date	April 28,2020						
Sl	Service Name	Siraj	Quader	Zitu	Mozammel	Call Center	Total
1	Phone Call (Self Phone)	14	9	0	0	0	23
2	Phone Call (Call Center)	0	4	2	0	0	6
3	Messenger	0	0	0	0	0	0
4	Live Chat	0	0	0	0	0	0
5	Any desk	0	2	0	0	0	2
6	Email	3	2	0	0	0	5
7	Direct Investor's Call for Gender Update & Others	0	0	0	4	0	4
8	Others Support if any	7	0	0	1	0	8
Total		24	17	2	5	0	48