

# **TOPIC: ACS Bank Admin Portal**

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# Search Cardholder

- ❑ This screen uses to show all cardholder data in the ACS.
  - User can search transaction from two points.

The screenshot displays the 'Cardholders' search interface in the ACS Administration system. The interface features a sidebar with navigation options and a main table of cardholders. A search bar at the top of the table is labeled 'Search by full PAN' and has a 'Filter' button. A red arrow points from the search bar to a larger search bar on the right. Another red arrow points from the 'More' column of the table to a magnifying glass icon in the bottom right corner.

Cardholder ID	Last Transaction	PAN	Status	Challenge Failed Count	Active Date	More
38243634		437500****3041	Active	0	19/10/2022 00:00:11	View
38243633		437500****3066	Active	0	19/10/2022 00:00:11	View
38243632		437500****6539	Active	0	19/10/2022 00:00:11	View
38243631		476388****6457	Active	0	19/10/2022 00:00:11	View
38243630		476388****6432	Active	0	19/10/2022 00:00:11	View
38243629		476388****6416	Active	0	19/10/2022 00:00:11	View
38243628		476388****6473	Active	0	19/10/2022 00:00:11	View
38243627		476388****6390	Active	0	19/10/2022 00:00:11	View
38243626		476388****5796	Active	0	19/10/2022 00:00:11	View
38239867		476388****3872	Active	0	18/10/2022 10:27:08	View
38239866		476388****6333	Active	0	18/10/2022 10:27:08	View
38239865		437500****6666	Active	0	18/10/2022 10:27:08	View

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Search by full PAN

If users have full PAN, they can search by input PAN No. in field below to retrieve cardholder information.

## Q Advanced Search

If users have only partially information, they can user advanced search to retrieve data.

## ❑ Advance Cardholder Search Criteria

Advance Cardholder Search

Close

PAN Format :PAN Format

PAN :0000-0000-0000-0000\*

Mobile Number :Mobile Number

Email :Email

Cardholder ID :Cardholder ID

Pan Reference :Pan Reference

BIN :Select BIN

Billing Address :Billing Address

Active From :/ /

Active To :/ /

Card Status :Card Status

Card Scheme :Card Scheme

Card Account Type :Card Account Type

Challenge Failed :Challenge Failed

Search

Reset

# Cardholder Setting

## View Cardholder Setting

Select Cardholder which would like to see history by clicking on Cardholder ID or “View” button

Cardholder ID	Last Transaction	PAN	Status	Challenge Failed Count	Active Date	More
6628633	14/02/2022 10:38:49	402234*****0097	Active	0	27/01/2022 13:41:42	View

ACS Administration

Cardholders > Cardholder Details

Cardholder Settings

Cardholder History

PAN : 436495\*\*\*\*\*0625 Full PAN

Cardholder Status : Active

Cardholder List : N/A

Last Transaction Time : 19/10/2022 09:58:11

Preferred OTP Language : English

Preferred OTP Method : N/A

Phone Number : +85587350356

Email : cheasiera@gmail.com

Billing Address : N/A

PAN Reference : N/A

Card Account Type : Not Applicable

Reference 1 : N/A

Reference 2 : N/A

Reference 3 : N/A

Reference 4 : N/A

Activate Date/Time : 14/10/2022 17:38:11

Last Maintenance Activity Date/Time : 15/10/2022 10:33:58

Last Maintenance Action by : Sieva

#Failed/Total#Failed : 0/0

Cardholder Trusted Merchants (Whitelisting)

VISA







1. Cardholder Lock is used to set lock card to unhallowed user to use this card temporary.

2. Cardholder Active/Inactive is used to set card status. Normally, if customer cancelled card, the status would change to inactive.

2. Contact Details is used to change card information which admin can modify the cardholder information

# Cardholder Setting

## ☐ View Cardholder Setting

Cardholders > Cardholder Details

Cardholder Settings

Cardholder History

Cardholder Trusted Merchants (Whitelisting)

PAN : 436495\*\*\*\*\*0625 Full PAN

Cardholder Status : Active

Cardholder List :

Last Transaction Time : 19/10/2022 09:58:11

Preferred OTP Language \* :

Preferred OTP Method :

Phone Number :

Email :

Billing Address :

PAN Reference : N/A

Card Account Type : Not Applicable

Reference 1 : N/A

Reference 2 : N/A

Reference 3 : N/A

Reference 4 : N/A

Activate Date/Time : 14/10/2022 17:38:11

Last Maintenance Activity Date/Time : 15/10/2022 10:33:58

Last Maintenance Action by : Sievra

#Failed/Total#Failed : 0/0

VISA

Save

Cancel