

# TOPIC: 3D Secure Service

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# TOPIC: 3D secure Service

Contain focus by the end of the training:

- Understanding of online payment process
- Understanding of 3D secure work
- Be able to introduce the service to customer

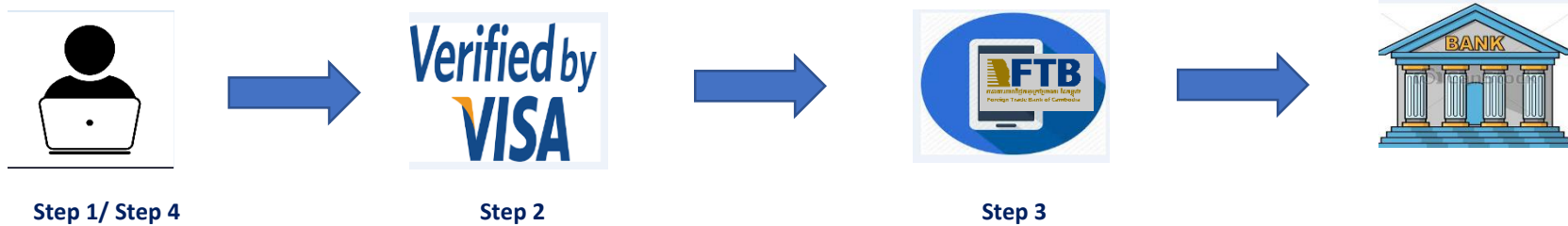


# TOPIC: 3D secure Service

- ❖ How to complete authenticated E-commerce transaction
  - **Prerequisite:** Cardholders of all CashCard types and Visa debit cards are required to register his/her mobile phone number or e-mail address with the FTB bank by completing the Customer Instruction Form and submit to FTB's nearest branch. Customers who have registered can also change phone number +855 or e-mail address by filling same form or call our 24-hour Call Center at (+855)-23-862111.

# TOPIC: 3D secure Service

## ❖ How to complete authenticated E-commerce transaction



**Step 1:** Cardholder does a purchase on the internet, be navigated to payment page, complete card information in form on payment page, and follow instruction button such as “submit” or “pay now” to proceed for payment.

**2C2P Merchant**

Card Number

4215 8434 5678 0309

Processing fee: USD 12.00

Expiration Date

MM

05

YY

22

CVV

...

Name on card

chatchawal

Pay Now