

KAITLIN SAUNDERS

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TECHNICAL SKILLS

LANGUAGES

HTML5, CSS3, JavaScript

LIBRARIES, TOOLS & FRAMEWORKS

jQuery, AngularJS, SCSS, Git/GitHub, API's JSON / JSONP, AJAX,
lodash.js, Bower, Agile Development, SCRUM, Adobe Photoshop / Illustrator

EXPERIENCE

THE IRON YARD

Front-End Engineering Graduate

May 2016 – August 2016

- Completed a 12-week immersive Front-End Engineering bootcamp focused on best practices for building and maintaining websites and web applications
- Developed a mobile-first AngularJS application in 3 weeks backed by Ruby on Rails that provides users with local business information curated with their specific interests in mind
- Practiced Agile Development working in sprints, creating user stories, using Trello to manage tasks, and engaging in daily standups
- Finished technical projects each week to build foundation of knowledge for current development tools and methods

BEST BUY

Full-Time Mobile and Home Networking Sales Consultant

July 2015 – May 2016

- Promoted to full-time mobile consultant in July 2015 while maintaining all previous responsibilities
- Delegated department tasks and had leadership duties including key holder status
- Maintained product and department quality standards
- Certified as home networking specialist, assisting customers in finding complete wifi solutions
- Increased responsibilities by training new sales consultants

Part-Time Mobile Sales Consultant

November 2014 – July 2015

- Promoted to sales consultant in Mobile department in November 2014, undertaking new responsibilities and learning new technology
- Worked heavily with both iOS and Android
- Utilized Best Buy's BEAST software to activate devices
- Educated clientele on most up-to-date voice and data packages for various carriers including Verizon, AT&T, and Sprint
- Performed cost analyses to assist customers in decision-making
- Used Cellebrite software to move customer information between devices

Part-Time Home Theater Sales Consultant

June 2014 – November 2014

- Educated clientele on latest technology including 4K, OLED, home and car audio, and large appliances
- Responsible for scheduling in-home consultations and installations
- Utilized interpersonal communication and active listening skills to understand customer needs and interests
- Completed dozens of online learning modules to develop understanding of technologies

APPALACHIAN STATE UNIVERSITY TUTORING SERVICES

August 2012 – December 2013

Communication and History Tutor

- Worked alongside students to assess individual needs
- Helped encourage students by building rapport and outlining schedules for test-preparation and coursework completion

EDUCATION

THE IRON YARD

- Front-End Engineering

May 2016 – August 2016

APPALACHIAN STATE UNIVERSITY, *Class of 2014*

- B.S. Communication
- Art Minor
- Graduated Magna Cum Laude with 3.83 GPA

January 2012 – May 2014

WESTERN WASHINGTON UNIVERSITY

- Studied Communication
- Moved out of state July 2011

August 2009 – June 2011

LEADERSHIP EXPERIENCE

TEACHING ASSISTANT

Department of Communication, Appalachian State University

- Assisted professor in 3 introductory Communication classes
- 10+ hours per week of assisting students with homework questions and preparing class activities
- Facilitated class discussions regarding course material and current events

Spring 2013

INSTRUCTIONAL ASSISTANT

Department of Communication, Western Washington University

- Facilitated class sessions for 10-12 students each quarter in Public Speaking courses
- Responsible for preliminarily grading speech delivery and development, and checking homework for completion
- 10+ hours a week spent planning class activities, including speaking exercises and class ice breakers

Spring 2010 – Winter 2011