Khumoyun Kholmetov Ulugbek Ugli

Contact Information:

- Phone: +998 (93) 1716456
- Email: humoyun98@mail.ru
- Location: Tashkent, Uzbekistan
- Citizenship: Uzbekistan
- Willing to relocate and travel for work

Objective: IT Specialist with over 4 years of experience in system administration, software implementation, and IT support. Seeking to apply my expertise in IT infrastructure, automation, and cybersecurity in a dynamic environment.

Work Experience:

Specialist, Back Office Solutions Implementation and Support Department
Sunnybox OOO | May 2024 – Present

- Supported and maintained the SmartVista software suite and internal processing center solutions.
- Administered applications within the SmartVista ecosystem.
- Conducted routine maintenance, software updates, and mandatory compliance testing.
- Wrote SQL queries for Oracle and PostgreSQL to extract data, generate reports, and monitor system performance.
- Collaborated with partners (BPC, NSPK, MC, VISA) to resolve technical issues.
- Prepared technical documentation and monitored system performance.

Billing Engineer
COSCOM (Ucell) | June 2022 – May 2024

- Administered the billing system, ensuring functionality and resolving system errors.
- Implemented new service tariffs and maintained reference information.
- Monitored resource utilization and prepared reports.
- Tested system updates and coordinated with technical support teams.
- Ensured compliance with information security standards.

Troubleshooting Engineer
COSCOM (Ucell) | October 2021 – June 2022

- Provided 24/7 support for billing processes.
- Managed technical support cases, ensuring resolution within SLA.
- Conducted error correction, system updates, and performance monitoring.

Database Operator
Proximo Research | October 2020 – May 2021

- Updated and validated database records.

- Handled customer calls, providing project-related consultations.

Education: *Inha University in Tashkent* | 2021
Bachelor's Degree in Computer and Information Engineering

Certifications:

- Palo Alto Networks Academy Cybersecurity Foundation (2025)
- Cybersecurity Fundamentals (2024)
- Introduction to CCNA and R&S (2021)
- System Administration Course (2022)

Skills:

- OSI Model, TCP/IP, DNS, DHCP
- Network Administration and Monitoring
- SQL (Oracle, PostgreSQL)
- System Automation and Troubleshooting
- Python, C/C++
- Information Security
- Analytical Thinking and Problem Solving
- Fluent in Uzbek, Intermediate in Russian (B1) and English (B2)

Additional Information:

- Strong analytical skills, punctuality, responsibility, and leadership.
- Adaptable to individual and team environments.
- Category A, B, and C driver's licenses; personal vehicle available.