







Khurram sattar Qureshi

BPO Call Center Agent



-  khurramsattarqureshi@gmail.com
-  03150592224
-  Adyala Road, Rawalpindi
-  April 01, 2008
-  Pakistani
-  Single

Profile

Professional Customer Support Representative with excellent English communication skills. Experienced in customer handling, problem solving, and delivering high-quality service in a call center environment.

Professional Experience

06/2025 – 08/2025

Saddar Rawalpindi

Future BPO, CSR

- Handled **customer calls for the "Final Expense" campaign** efficiently.
- Assisted customers with queries, complaints, and information regarding the campaign.
- Maintained quality of service and achieved daily targets.

Skills

Excellent communication skills (English & Urdu)

— Expert

Ability to work in night shifts — Proficient

Languages

- English
- Urdu
- Punjabi

Education

03/2023 – 03/2025

Rawalpindi

Intermediate, Gems world college Dhamiyal

03/2021 – 03/2023

Matric, GOVT boys high School Dhamiyal

Declaration

I hereby declare that all the information provided in this CV is true and accurate to the best of my knowledge. I am committed to performing my duties responsibly and professionally.

Khurram

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Rawalpindi

Interests

Working in a professional environment. • Achieving targets • Improving communication skills