

# Khurram sattar Qureshi

## BPO Call Center Agent



khurram.sattarqureshi@gmail.com

03150592224

Adyala Road, Rawalpindi

April 01,2008

Pakistani

Single

### Profile

Professional Customer Support Representative with excellent English communication skills. Experienced in customer handling, problem solving, and delivering high-quality service in a call center environment.

### Professional Experience

06/2025 – 08/2025

Saddar Rawalpindi

**Future BPO, CSR**

- Handled **customer calls for the "Final Expense" campaign** efficiently.
- Assisted customers with queries, complaints, and information regarding the campaign.
- Maintained quality of service and achieved daily targets.

### Skills

**Excellent communication skills (English & Urdu)**

— Expert

**Ability to work in night shifts** — Proficient

• English

• Urdu

• Punjabi

### Education

03/2023 – 03/2025

Rawalpindi

**Intermediate**, Gems world college Dhamiyal

03/2021 – 03/2023

**Matric**, GOVT boys high School Dhamiyal

### Declaration

I hereby declare that all the information provided in this CV is true and accurate to the best of my knowledge. I am committed to performing my duties responsibly and professionally.

**Khurram sattar Qureshi**

Rawalpindi

 **Interests**

Working in a professional environment. • Achieving targets • Improving communication skills