

# Ken Hurtado

801-603-2909

[khurtado@protonmail.com](mailto:khurtado@protonmail.com)

[www.iamken.org](http://www.iamken.org)

[www.github.com/khurtado801](https://www.github.com/khurtado801)

<https://www.linkedin.com/in/khurtado801/>

JavaScript Web Developer with over 10-years professional background in Computer Support & System Administration. Looking to apply recent training in React development to a position as Front-End Developer.

## SKILLS

### Front-End

- JavaScript
- React
- HTML/CSS
- JQuery

### Back-End

- NodeJS
- Express
- Mongoose

### Other Skills

- Git
- JSON
- NodeJS
- DNS, DHCP, AD, VPN

## WEB DEVELOPMENT WORK

*Please visit my portfolio site for a comprehensive list of work – [www.iamken.org](http://www.iamken.org)*

## PROFESSIONAL EXPERIENCE

### Intermediate System Administrator | Rakuten Marketing

July 2016 | December 2017

Configure local Apache Server on MacOS for the Creative Department. Server 2013, AD, DHCP, DNS, VPN account creation, managed Avaya system, Windows 7/10 support/migration, MacOS. About 175 users in Salt Lake City. From July 2 2016 to January 1<sup>st</sup> 2017 there were two of us in the IT department. From January 1<sup>st</sup> 2017 to July 2<sup>nd</sup> 2017 I managed the IT department in SLC, with support of users/other admins in Washington, California, New York, Chicago, Australia, and Paris.

### Support Specialist | Durham Jones & Pinegar

September 2013 | July 2016

Continuous support of over 90 attorneys and 40 staff members across two states and five cities. Manage ShoreTel VOIP phone system. Manage user and computer accounts using Microsoft's Active Directory and Group Policies in MS Server 2008. I've created an imaging solution with Microsoft's Deployment Toolkit, using Lite-Touch, for the deployment and management of standardized images for employee computers. Implemented an encryption policy with Kaspersky Security Center 10 for laptops. I developed and maintain an internal webpage that allowed users to install network printers without the assistance of IT.

### PC LAN Tech | ClearOne Communications

January 2012 | September 2013

Managed a ticket based IT solution database. Create new user accounts using Active Directory. Troubleshoot network connectivity issues, VPN, and the procurement/disposal of new desktops and laptops & solve remote issues over the phone and remote desktop to users in four states and three countries.

### PC LAN Tech | Workman Nydegger

August 2006 | January 2011

Helped maintain and troubleshoot client desktops and laptops via phone or on-site for over forty attorneys, a dozen paralegals and secretaries. Setup a "war room" in a California for a trial under minimal supervision while making sure the user was still able to connect to our server (on-site) once I left . I also rebuilt and repaired about a dozen laptops that could be checked out by our sta . I also helped troubleshoot network connectivity issues and hardware issues on over 70 client computers. Maintain and manage a WSUS server .

## **EDUCATION**

Full Stack JavaScript Web Development | V School 2017

Associate of Applied Science in Computer Science | Weber State University 2017

*References available upon request*