

Regulatory Mapping- Gemini

<https://workspaceupdates.googleblog.com/2024/12/hippa-and-more-iso-certifications-for-the-gemini-app-on-web-and-mobile.html>

HIPAA and additional ISO certifications for the Gemini app on web and mobile

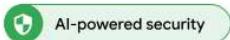
- [Gemini](#)
- [Other](#)
- [Security and Compliance](#)

What's changing

We're pleased to announce the attainment of [HIPAA](#), ISO [27701](#), [27017](#), [27018](#), [9001](#), and [42001](#) certifications for the Gemini app on web and mobile. These certifications give customers the peace of mind that data (including personally identifiable, financial and medical information) submitted to or generated by the Gemini app will be handled in accordance with recognized security controls and privacy frameworks.

With these certifications, Gemini for Workspace and the Gemini app each have a comprehensive set of safety, privacy and security certifications internationally recognized by regulatory and compliance bodies.

The achievement of ISO 42001, the world's first international standard for Artificial Intelligence Management Systems (AIMS), certifies that Gemini has been developed, deployed, and maintained responsibly with appropriate ethical considerations, data governance, and transparency. To date, no other generative AI offering for productivity and collaboration has met this level of recognition, showing that Gemini is the first in the industry ready to support businesses and public sector organizations while benefiting all users.



Gemini for Workspace is the first enterprise-ready, certified AI assistant



* Papers submitted, certification pending US government approval

Gemini for Workspace compliance standards

- GDPR
- HIPAA
- CSA STAR
- CCPA
- SOC 1/2/3
- ISO 27001/17/18
- ISO 27701
- ISO 42001
- ISO 9001
- FedRAMP High*

Gemini app compliance standards

- GDPR
- HIPAA
- CSA STAR
- CCPA
- SOC 2/3
- ISO 27001/17/18
- ISO 27701
- ISO 42001
- ISO 9001
- FedRAMP High*

Google Workspace

Additional details

- The Gemini app achieved [ISO 27001](#), [SOC 2](#) and [SOC 3](#) compliance on web and mobile earlier this year.
- Last month, we [submitted our package to obtain FedRAMP High authorization](#) for Gemini for Workspace, including the Gemini app.

Getting started

- Admins:
 - Visit the Help Center to learn more about [how Google Workspace satisfies certification and compliance standards](#).
 - Visit the Help Center to learn more about [turning the Gemini app on or off for your users](#).

Rollout pace

- Available now

Availability

Available for Google Workspace customers with these add-ons:

- Gemini Business
- Gemini Enterprise
- Gemini Education
- Gemini Education Premium

Available for Google Workspace customers accessing the Gemini app as a core service with these editions:

- Business Starter, Business Standard, Business Plus
- Enterprise Starter, Enterprise Standard, Enterprise Plus
- Frontline Starter, Frontline Standard
- Essentials, Enterprise Essentials, Enterprise Essentials Plus
- Google Workspace for Nonprofits
- Education Standard, Education Plus

Resources

- [Google Workspace Admin Help: Google Workspace legal and compliance](#)
- [Google Workspace Admin Help: Turn the Gemini app on or off](#)
- [Google Workspace: HIPAA Included Functionality](#)
- [Google Workspace and Cloud Identity: HIPAA Implementation Guide](#)
- [Google Workspace Updates Blog: SOC compliance for Gemini](#)
- [Google Workspace Updates Blog: FedRAMP High authorization for Gemini for Workspace](#)

Useful Links

[Join the official community for Google Workspace administrators](#)

In the Google Cloud Community, discuss the latest features with Googlers and other Google Workspace admins like you. Learn tips and tricks that will make your work and life easier. Be the first to know what's happening with Google Workspace.

[Learn about more Google Workspace launches](#)

On the “What’s new in Google Workspace?” Help Center page, learn about new products and features launching in Google Workspace, including smaller changes that haven’t been announced on the Google Workspace Updates blog.

[Learn about our customers](#)

Discover how a diverse range of organizations, from small businesses and nimble startups to globally recognized Fortune 500 corporations, leverage the collaborative power of Google Workspace. Explore examples of how teams are streamlining workflows and driving productivity by utilizing Google Workspace.

SUPPORTING DOCUMENT EVIDENCE:

<https://support.google.com/a/answer/15706919?hl=en>

Generative AI in Google Workspace Privacy Hub

Last updated: November 4, 2025

Google Workspace has long shared robust privacy commitments to protect user data and prioritize privacy. Generative AI doesn’t change these commitments — it reaffirms their importance. This article is intended to help our business, education, and public sector customers understand how we use their data and keep it secure when using Google Workspace with Gemini.

What does this Privacy Hub cover?

This Generative AI for Google Workspace Privacy Hub covers:

- **Gemini in Workspace Apps**—Including in-line features like Help me write in Gmail and the Workspace side panel
- **Gemini app**—Including gemini.google.com, mobile apps, and Gemini in Chrome
- **NotebookLM**

Throughout this Privacy Hub, we’ll refer to Gemini in Workspace Apps and the Gemini app as Gemini. Any differences between the two will be clearly identified. For clarity this Privacy Hub only applies when you are using Gemini and NotebookLM with a qualifying edition of Google Workspace; Gemini for Education—a version of the Gemini app built for education institutions—or NotebookLM with Google Workspace for Education.

Your privacy is our priority

We want to be completely clear that generative AI does not change our foundational privacy protections that give you choice and control over your data:

- **Your interactions with Gemini stay within your organization.** Gemini does not share your content outside your organization without your permission.
- **Your existing Google Workspace protections are automatically applied.** Gemini brings the same enterprise-grade security as the rest of Google Workspace.
- **Your content is not used for any other customers.** Your content is not human reviewed or used for Generative AI model training outside your domain without permission.

Summary of Gemini Privacy & Security Controls

	Gemini DOES NOT	Gemini DOES
Data access	✗ Access Workspace content that you don't have permission to access	✓ Access relevant Workspace content based on your prompt and that you have permission to access
Data use	✗ Use your prompt, Workspace content, webpage context, or generated responses to train generative AI models without your permission	✓ Use your prompt, relevant Workspace content, and webpage context to generate a response
Data protection	✗ Share your prompt or the generated response with other users or organizations	✓ Automatically apply your existing data protection controls when you insert the generated response into your email or document

Gemini data retention

Product	Data type	Retention period	User controls
Gemini in Workspace	Prompts and responses	Not retained after session ends	None
	Inserted or generated content in Docs, Gmail, etc.	Follows the Cloud Data Processing Addendum	Admins can manage retention for Workspace data using Vault. Learn more about supported services and data types Users can manually delete data within Workspace apps

Product	Data type	Retention period	User controls
Gemini app	Prompts and responses	Up to 36 months, as determined by admins	Admins can control whether conversations with Gemini are saved and for how long before they are automatically deleted
NotebookLM	Prompts and responses	Not retained after session ends	None
	Uploaded files and user-created notebooks	Follows the Cloud Data Processing Addendum	Users can manually delete uploaded files and Notebooks or notebooks Section 6. Data Deletion export them using Google Takeout

Questions

We understand that you may have questions about Gemini and how your data is processed. Below are the most frequently asked questions we receive from our customers. If you have a question that isn't answered below, send us feedback using the [link at the bottom of this page](#).