Online Energy Bill Payment Process

Steps of Online Payment

- 1. Log-on to www.mpwz.co.in
- 2. Under Customer Services Click on "View and Pay Energy Bill for LT"
- 3. On this web-page https://mpwzservices.mpwin.co.in/westdiscom enter your IVRS/Account-ID as mentioned on your Energy Bill.
- 4. After entering the IVRS, click on the View & Pay Energy Bill button.
- 5. Now your Energy Bill Summary will be displayed. Below the summary there are options to
 - Enter Mobile & Email details to get bill payment acknowledgment.
 - Download current energy bill in Hindi/English.
 - Online energy bill payment gateway options (PayGov, Tech Process etc.) In order to continue with your online payment, click on *Payment Gateway* button of your choice. Also respective transaction charges list is provided below each payment gateway option.
- 6. Now follow the instructions in the following screens to confirm & commit your transaction.
- 7. The rest of the process is shown below with the help of images.
- 8. After the successful payment an online payment receipt will be generated which should be kept safely and will be required in case of any complains or query.





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