



# **Online Energy Bill Payment Process**

# Steps of Online Payment

1. Log-on to [www.mpwz.co.in](http://www.mpwz.co.in)
2. Under Customer Services Click on “View and Pay Energy Bill for LT”
3. On this page, kindly go through the energy bill snap-shot and the comments exactly below it very carefully before moving forward. And follow as directed.
4. For the 21 towns(R-APDRP) mentioned in the comment continue with the **Online Bill Payment** section. And for 3 towns (Non R-APDRP) mentioned in the next comment and rest locations follow the [Click Here](#) link provided in the comment.
5. After the successful payment an online payment receipt will be generated which should be kept safely and will be required in case of any complains or query.

A pictorial representation of Online Energy Bill Payment Process is mentioned below as

- Part A (R-APDRP)
- Part B (Non R-APDRP)

www.mpwz.co.in/portal/indore\_home.portal

1 LOG ON TO "www.mpwz.co.in"

Madhya Pradesh Madhya Pradesh Vidyut Vitaran Company Ltd.

Search

Check Mail | Storage | Help | Contact Us

Home | About Us | Customer Centre | Performance | MPERC Regulations | News & Events | Vendors/Tenders | Careers | Employee | Orders/Circulars

Customer Login

Username:

Password:

Login or Register

[Forgot your password?](#)

[Track My Application](#)

Customer Services

2 View & Pay energy Bill for LT

- SMS Based Transformer Management System
- Registration for New HT Connection
- View energy bill for HT
- SMS Alert Registration-LT/HT
- RTGS/NEFT Registration
- Customer Complaint Center

Our Vision, Mission & Values

Customer Services

2 CLICK HERE TO GO ON THE ENERGY BILL VIEW & PAYMENT PAGE.

To rank amongst the best ten power distribution companies in India by the

MPPKVWL also have the customer care facilities to serve you in a better way. [click](#)

MPPKVWL offers you a facility for online bill payment, for ease of customer. [click to know](#)

1:43 PM 3/25/2013

## ● Part A

Home | About Us | Customer Centre | Performance | MPERC Regulations | News & Events | Vendors/Tenders | Careers | Employee

Orders/Circulars  
Home>Customer Centre>Customer Facilities>View Bill Summary

**Customer Facilities**

- Pay Energy Bill for LT
- View Energy Bill for HT
- SMS Alert Registration-LT
- RTGS/NEFT Registration
- ATBP Machine
- Fuse Of Call Centres
- Find Nearest Payment Location
- Online Transformer Management System

**Download**

**Tools**

- Citizen Charter
- Supply Code
- Certification of Energy Meters
- FAQ's

\* - fields are mandatory

(यह बिल सामान्य खपत के लिये है - पेनाल्टी/सतर्कता इकाई से संबंधित वसूली हेतु पृथक फार्म निर्धारित है।)  
मध्य प्रदेश पश्चिम क्षेत्र विद्युत वितरण कम्पनी लिमिटेड : घरेलू विद्युत देयक  
उपभोक्ता सेवा केन्द्र, दुर्भाष 0731-6700000

आई वी आर एस क्रमांक 42455503-52-63-4530800000 पुराना सर्विस क्रमांक: 42455503453080

संभाग का नाम: 425000-INDORE E.E.(CENTRAL-SOUTH)  
सर्विस क्रमांक: 42455503-52-63-4530800000 SUKHNIVAS ZONE  
बिल क्रमांक: इन्टरनेट बिल बिल दिनांक: 11-SEP-13  
श्री/सुश्री: KAILASH KUMAR S/O D.P.SHARMA  
पता: 567 VIGYAN NAGAR  
FLAT NO.102

Old Service Number

Account ID / IVRS

To avail Online Energy Bill Payment Facility (i.e. through website) for AGAR, BADNAGAR, BARWANI, BURHANPUR, BARWAHA, DEWAS, DHAR, JAORA, JHABUA, KHANDWA, KHARGONE, MANDSAUR, MHOW, NAGDA, NEEMUCH, NEPANAGAR, PITHAMPUR, SANAWAD, SENDHWA, SHAJAPUR & SHUJALPUR town DCs kindly continue with the "Online Bill Payment" section below.

And, To avail Online Energy Bill Payment Facility (i.e. through website) for INDORE, RATLAM & UJJAIN please [Click Here...](#)

**Online Bill Payment**

Choose Identifier \*:

Identification Number(ID) \*:

Old Service Number

Account ID/IVRS

Submit Reset Cancel

Select the identifier type and enter the corresponding identifier value below as (shown above in the image) mentioned in your Energy-Bill and click submit button.

\* If you are experiencing any problem, kindly [click here](#) for payment manual. For further query feel free to write to [epaymenthelpdesk@gmail.com](mailto:epaymenthelpdesk@gmail.com) with details of the problem.

www.mpwz.co.in/portal/Indore\_home.portal?\_nfpb=true&\_pageLabel=custCentre\_viewBill\_ind

Management System

Download

Tools

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बिल क्रमांक: इन्दौर बिल  
 श्री/सुश्री: KAILASH KUMAR S/O D.P.SHARMA  
 पता: 567 VIGYAN NAGAR  
 FLAT NO.102

बिल दिनांक: 11-SEP-13

Old Service Number

Account ID / IVRS

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The inconvenience caused is deeply regretted.

Online Bill Payment

Choose Identifier #: Account ID/IVRS

Account Id #: 4530800000

Submit Reset Cancel

View Bill	View Bill hindi	Account ID	Customer Name	Bill Date	Bill Month	Bill Due Date	Outstanding Amt(In Rs.)
		xxxxxxxxx00	XXXXXXXXXXXXXX...	XXXXXXXXXX	XXXXXXXXXX	XXXXXXXXXX	XXXXX XXXX.00

View Bill In English View Bill In Hindi Pay Now

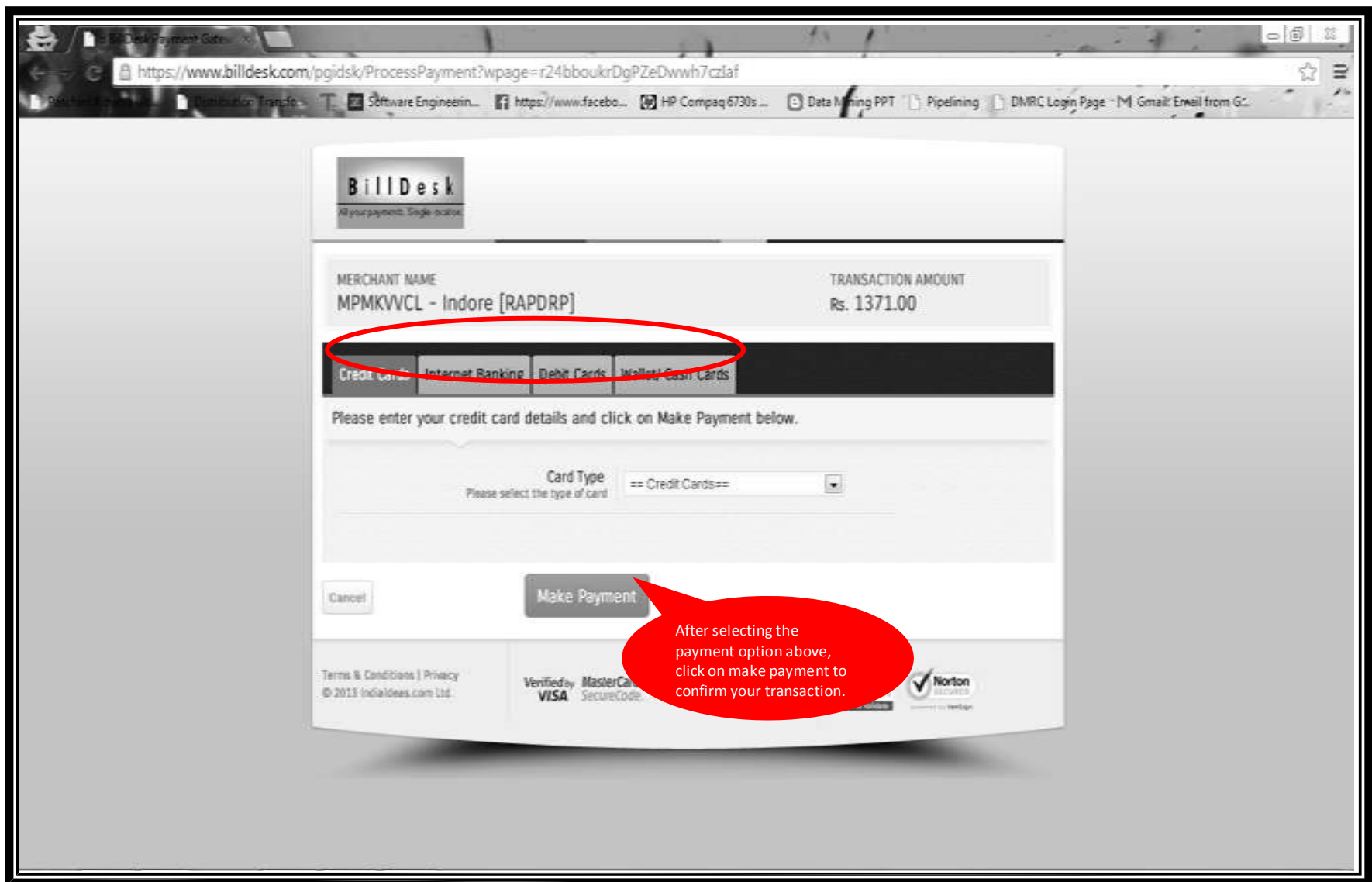
\* If you are experiencing any problem, kindly [click here](#) for payment manual. For further query feel free to write to [epaymenthelpdesk@gmail.com](mailto:epaymenthelpdesk@gmail.com) with details of the problem.

Home | About Us | Customer Centre | News & Events | Performance | Careers | Energy Audit | MPERC Regulations | RTI Act | Energy Conservation and Safety Tips | Vendors/Tenders | Maintenance Schedule | Report Power Theft | External Interfaces | Customer Feedback

Last Updated Date: 21/09/2013

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9/21/2013





## Online Energy Bill Payment Receipt



**Madhya Pradesh Paschim Kshetra Vidyut Vitaran Company Ltd.**  
(Wholly Owned Government of M.P. Undertaking)

Sr. No. / क्रम	Account ID /खाता क्रमांक	Customer Name /उपभोक्ता का नाम	Amount(Rs)/राशि
1	4530800000	KAILASH KUMAR	
Processing Fees(Rs)/प्रोसेसिंग फीस			00.00
Total(Rs)/कुल			1371.00
Payment Ref. No./भुगतान क्रमांक	10001920	Acknowledgment No./रसीद क्रमांक	MBOI2967341060
Transaction Ref. No./लेन-देन क्रमांक	MBOI2967341060	Bank Ref. No./बैंक सन्दर्भ क्रमांक	9132961
Transaction Type/लेन-देन प्ररूप	NA	Bank Id/बैंक आईडी	BOI
Payment Mode		Payment Type/भुगतान प्रकार	Regular
Due Date	XX-XX-XXXX	Transaction Date & Time/लेनदेन तारीख	11-04-2013 17:17:59
Bill Month	XXXXXXX	Transaction Status/लेनदेन स्थिति	Success

Received With thanks from VINODKUMAR RAJARAM AGRAWAL

Sum of Rs1371.0 \*Your transaction (with Account ID 4530800000 and Bill Transaction ID MBOI2967341060 ) of Rs. 1371.0 processed successfully. The amount will be credited to your a/c within 48 hours.

\*\*\*\*\*Thanks for using MPPKVVCL On-Line Energy Bill Payment Service\*\*\*\*\*  
Save Paper, Save Trees.....Do not Take Print out of this Receipt until necessary. Kindly subscribe to E-bill using User Profile Facilities to receive energy bill in your mail box.

Note : For any other Information/Query regarding this payment-acknowledgment kindly mention "Transaction Ref. No."

**टीप:** कृपया इस अनुरोध के सम्बन्ध में अन्य आवश्यक जानकारियों हेतु अपने लेन-देन सन्दर्भ क्रमांक का उल्लेख अवश्य करें

For any help Write to: [epaymenthelpdesk@gmail.com](mailto:epaymenthelpdesk@gmail.com) or Call on: 6700000.



Electricity Conservation is Electricity Generation. बिजली की बचत ही, बिजली का उत्पादन है।





## ● Part B

Home | About Us | Customer Centre | Performance | MPERC Regulations | News & Events | Vendors/Tenders | Careers | Employee

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मध्य प्रदेश पश्चिम क्षेत्र विद्युत वितरण कम्पनी लिमिटेड : घरेलू विद्युत देयक

उपभोक्ता सेवा केन्द्र दूरभाष 0731-6700000

आई यी आर एस क्रमांक 42455503-4530800000 पुराना सर्विस क्रमांक: 42455503453080

संभाग का नाम: 425000-INDORE E.E.(CENTRAL-SOUTH)

सर्विस क्रमांक: 42455503-52-63-4530800000 SUKHWI WAS ZONE

बिल क्रमांक: इन्टरनेट बिल बिल दिनांक: 11-SEP-13

श्री/सुश्री: KAILASH KUMAR S/O D.P.SHARMA

पता: 567 VIGYAN NAGAR

FLAT NO.102

Account ID / IVRS

Old Service Number

To avail Online Energy Bill Payment Facility (i.e. through website) for AGAR, BADNAGAR, BARWANI, BURHANPUR, BARWAHA, DEWAS, DHAR, JAORA, JHABUA, KHANDWA, KHARGONE, MANDSAUR, MHOW, NAGDA, NEEMUCH, NEPANAGAR, PITHAMPUR, SANAWAD, SENDHWA, SHAJAPUR & SHUJALPUR town DCs kindly continue with the "Online Bill Payment" section below.

And, To avail Online Energy Bill Payment Facility (i.e. through website) for INDORE, RATLAM & UJJAIN please [Click Here...](#)

Online Bill Payment

Choose Identifier \*:

Identification Number(ID) \*:

Old Service Number

Account ID/IVRS

Submit Reset Cancel

\* If you are experiencing any problem, kindly [click here](#) for payment manual. For further query feel free to write to [epaymenthelpdesk@gmail.com](mailto:epaymenthelpdesk@gmail.com) with details of the problem.





[Home](#) [LT Section](#) [HT Section](#) [Official Use](#)

LT Section : View & Pay LT Bill

Choose Identifier

Service Number

Search Option

42455503-52-63-453080

View & Pay LT Bill

Enter the selected identifier as mentioned on your energy bill

After entering the selected ID click on the View & Pay LT Bill button.

#### Support

If you are experiencing any problem, kindly send a email to [epaymenthelpdesk@gmail.com](mailto:epaymenthelpdesk@gmail.com) with details of the problem.

#### Important Links

[View & Pay LT Bill](#)

[SMS Alert Registration](#)

[Check Transaction Status](#)

[FAQ](#)

#### Printing Tip

For printing the bill on a single page kindly set the page to A4 size with 0.5in margins.



Home LT Section HT Section Official Use

LT Section : View & Pay LT Bill

Confirm Bill Detail :: LT Consumer	
Service No:	42455503-52-63-453080
Name:	KAILASH KUMAR DEVI PRASAD SHAR
Address:	567 VIGYAN NAGAR FLAT NO.102
City:	INDORE
Month:	MAR-2012
Due Date:	11-MAR-12
Bill Date:	26-MAR-12
Amount Pay:	529.00
<div>View &amp; Pay</div> <div>Pay</div> <div>Advance</div> <div>Back</div>	

Click here to view your energy bill before making payment

Click here for making an advance payment

Click here for direct payment i.e., without viewing your bill

#### Support

If you are experiencing any problem, kindly send a email to [epaymenthelpdesk@gmail.com](mailto:epaymenthelpdesk@gmail.com) with details of the problem.

#### Important Links

[View & Pay LT Bill](#)

[SMS Alert Registration](#)

[Check Transaction Status](#)

[FAQ](#)

#### Printing Tip

For printing the bill on a single page kindly set the page to A4 size with 0.5in margins.



Madhya Pradesh  
Paschim Kshetra  
Vidyut Vitaran Company Ltd.



Click here to move onto  
the payment gateway

LT Section

HT Section

Official Use

☐ LT Bill : View & Make Payment

Click here to Pay

Print Bill

Advance Payment

SMS Registration

Main Page



(यह बिल सामान्य खपत के लिये है - पेनाल्टी/भ्रष्टाचार इकाई से संबंधित वसूली हेतु पृथक फार्म निर्धारित है।)

मध्य प्रदेश पश्चिम क्षेत्र विद्युत वितरण कम्पनी लिमिटेड : घरेलू विद्युत देयक

बिल संबंधी कोई भी शिकायत/जानकारी के लिये उपभोक्ता सेवा केन्द्र के दूरभाष 0731-12660 (२४ घंटे चालू है) पर संपर्क करें

आई वी आर एस क्रमांक

42455503453080

पुराना सवित क्रमांक:

0-0-0-0

सेक्टर का नाम:

425000-INDORE E.E.(CENTRAL-SOUTH)

सवित क्रमांक:

42455503-52-63-453080 SUKHMIVAS ZONE

बिल क्रमांक:

इन्टरनेट बिल

बिल दिनांक:

11-MAR-12

ग्राहक/पुत्री:

KAILASH KUMAR DEVI PRASAD SHAR

पता:

567 VIGYAN NAGAR

FLAT NO.102

INDORE

फोन नं.:

-

मो.:

टारिफ केमी:

101

माह

MAR-2012

खपत (घुमिदन)

102

निश्चित तिथि तक

519.00

देय राशि रुपये में

भुगतान की अंतिम तिथि

चैक हेतु

नगद हेतु

23-MAR-12

26-MAR-12

Choose a payment option :

You have chosen to pay an amount of Rs. 529.00 .Pls select the desired payment option below.

Please select your payment option and 'submit' :

Service No :	42455503-52-63-453080
Date :	28/03/2012
Name :	KAILASH KUMAR DEVI PRASAD SHAR
Month :	MAR-2012
Total value of transaction :	529.00
Payment Option :	<input type="radio"/> Cash Cards <input type="radio"/> Credit Cards <input type="radio"/> Debit Cards <input type="radio"/> Internet Banking <input type="radio"/> Mobile Banking

SUBMIT

Click on the corresponding ball to choose your payment option.

**BillDesk**  
All your payments. Single location.

BillDesk Payment Gateway

Choose a payment option :

You have chosen to pay an amount of Rs. 529.00 .Pls select the desired payment option below.

Please select your payment option and 'submit' :

Service No :	42455503-52-53-453080
Cash Due Date :	25/03/2012
Consumer Name :	KAILASH KUMAR DEVI PRASAD SHAR
	MAR-2012
	---
Transaction :	529.00
Payment Option :	<input checked="" type="radio"/> Cash Cards <input type="radio"/> Credit Cards <input type="radio"/> Debit Cards <input type="radio"/> Internet Banking <input type="radio"/> Mobile Banking

Please select your Cash Card and click on "Submit":

<input checked="" type="radio"/> Beam Money	<input type="radio"/> DoneCard	<input type="radio"/> ITZCash Card
<input type="radio"/> Paycash	<input type="radio"/> PayMate	<input type="radio"/> OxiCash Card
<input type="radio"/> ZipCash		

SUBMIT

Click on the corresponding bubble to select your option, then click **SUBMIT**



BillDesk Payment Gateway

Merchant Name: MPPKVCL Payment Amount: Rs 539.58

Payment Confirmation (Please click on Make Payment to proceed)

Electricity Bill amount (Rs.Ps)	: 529.00
Processing/Convenience Fee (Rs.Ps) (@ 2.00 % )	: 10.58
Total amount to be paid (Rs.Ps)	: 539.58

Make Payment

Your transaction is processed with a secure socket layer technology. For security purposes, you must be logged.

Click here to make ur payment

Processing fee detail. Different for different payment options





# मध्य प्रदेश पश्चिम क्षेत्र विद्युत वितरण कम्पनी लिमिटेड

जी.पी.एच.कम्पाउण्ड, पोलो ग्राउण्ड, इन्दौर-452 003

(मध्य प्रदेश शासन के पूर्ण स्वामित्व का संस्थान)

No. 0000046237

Date: 24.03.12

## ऑनलाईन विद्युत देयक भुगतान पावती

आपका भुगतान अनुरोध सफलतापूर्वक प्राप्त हुआ।

लेन-देन का दिनांक व समय / Transaction Date & Time	: 24-MAR-2012 13:19:09
लेन-देन का सन्दर्भ क्रमांक / Transaction ID	: MSBI2669236757
बैंक का सन्दर्भ क्रमांक / Bank Reference Number	: IG85651202
विद्युत संयोजन क्रमांक / Service Number	: 42455503-52-63-453080
उपभोक्ता का नाम / Consumer Name	: SHRI KAILASH KUMAR DEVI PRASAD SHAR
नियत तिथि / Due Date	: 26-MAR-2012
विद्युत देयक माह / Bill Month	: FEB-12
विद्युत देयक की राशि / Bill Amount	: Rs. 527.00
भुगतान का प्रकार / Payment Type	: Regular
बैंक का नाम / Bank Name	: State Bank of India
भुगतान विधि / Payment Mode	: Net Banking
भुगतान की स्थिति / Payment Status	: Transaction successful.

टीप : कृपया इस अनुरोध के सम्बन्ध में अन्य आवश्यक जानकारियों हेतु अपने लेन-देन के सन्दर्भ क्रमांक का उल्लेख अवश्य करें।