

"REGISTRATION ON WSS"

Users has been classified into two types of users -:

(a) NEW USER - : Those user who do not have any MPEB connection LT/HT.

(b) EXISTING USER -: Those users who have at least any one MPEB connection. LT/HT

(a) REGISTRATION BY "NEW USER" :-

New user registration from WSS is a two step process:

STEP 1 : First of all user applies for new connection LT/HT from WSS.

Go to REGISTER > NEW USER > PERMANENT CONNECTION LT/HT

The screenshot displays the website of Madhya Pradesh Paschim Kshetra Vidyut Vitaran Company Ltd. The header features the company logo, name, and tagline "(Wholly owned by Government of MP)". A navigation bar includes links for Home, About Us, Customer Centre, Performance, MPERC Regulations, News & Events, Vendors/Tenders, and Careers. Below this, an "Employee Corner" section highlights the "Register" option.

The main content area is divided into two primary sections: "Registration" and "New User".

Registration Section:

- Links: [Click here](#) to know more about registration. and [Click here](#) to know more about document upload.
- Radio buttons: ☐ Existing User and ☒ New User.

New User Section:

- Radio buttons: ☐ Permanent Connection LT and ☐ Permanent Connection HT.

Customer Login Section:

- Fields: Username: [] and Password: [].
- Buttons: Login or Register.
- Links: [Forgot your password ?](#) and [Track My Application](#).

Customer Services Section:

- View Your Bill
- Pay Your Bill
- Bill Calculator
- Consumption Calculator
- Find Nearest Payment Locations
- Forms & Downloads

Quick links Section:

- Report Power Theft
- Maintenance Schedule
- RTI Act
- LokSeva Praday Guarantee Adhiniyam 2010
- Street Light Outage
- Energy Saving & Tips
- External links
- FAQ's

Fill up the application form details and click on "Proceed" button.

Service Request Information	
Purpose *:	Category *:
<input type="text" value="Domestic"/>	<input type="text" value="Domestic"/>
Phase *:	Customer Type *:
<input type="text" value="Single Phase"/>	<input type="text" value="Person"/>
Name of the Person/Organization *:	
<input type="text" value="Raja Ram Mohan Bacchhan"/>	

Connection Address	
House No./ Plot No.,Street *:	Area / Colony *:
<input type="text" value="House 123"/>	<input type="text" value="Mohan Colony"/>
District *:	City *:
<input type="text" value="JABALPUR"/>	<input type="text" value="CHHATARPUR"/>
DC/Zone *:	Pincode *:
<input type="text" value="E.E. (OA) SIHORA"/>	<input type="text" value="123456"/>
State:	Phone Type **::
<input type="text" value="Madhya Pradesh"/>	<input type="text" value="Mobile Number"/>
Phone Number **::	E-Mail Address **::
<input type="text" value="9876543210"/>	<input type="text"/>

☐ Check if Communication Address is different from Connection Address

Connection Information	
Building Type *:	Premise Description:
<input type="text" value="LT Domestic"/>	<input type="text"/>
Nearest Pole No. *:	Nearest Customer No.:
<input type="text" value="Pole123"/>	<input type="text"/>

Proceed

Reset

Fill up the Load details and click on " Add button " followed by "Proceed" button.

New Connection for LT

* - fields are mandatory

Load Change

Query

Load Name * :

Computer(100W)

▼

Units * :

100

▼

Quantity * :

5

Units of Measurement * :

Kilo Watt (KW)

▼

Total:

500

Add

Reset

Back

* - fields are mandatory

Load Change

Query

Load Name * :

-Select an appliance-

▼

Units * :

-Se

Quantity * :

Units of Measurement * :

-Select Units of Measurement-

▼

Total:

Add

Reset

Back

List of added appliances

Load Details

Load Name	Quantity	Units	Units of Measurement	Total	
CM_CMPTR	5	100	KW	500	✗

Total Load In KVA:

555.556

Total Load In HP:

670.241

Total Load In KW:

500

Proceed

Fill up the Form details and click on "Proceed" button.

* - fields are mandatory

Service Request Information	
Service Request Information	
Existing Person / Business *: <input type="text" value="Person"/>	Name of Father/Husband/Director/Partner/Trustee *: <input type="text" value="Shyam Bachhan"/>
Registered Office Address	
House No./Plot No.,Street: <input type="text"/>	Area / Colony: <input type="text"/>
District: <input type="text" value="- Select District -"/>	City: <input type="text" value="- Select City -"/>
Pincode: <input type="text"/>	State: <input type="text" value="Madhya Pradesh"/>
Phone Type: <input type="text" value="-Select Contact Type-"/>	Phone Number: <input type="text"/>
Connection Information for LT	
Area Type *: <input type="text" value="Urban"/>	Production of Industry/Probable data of Production: <input type="text" value="12"/>
Category of Industry: <input type="text" value="Small Scale Industry (SSI)"/>	
Electricity Dues Outstanding Information	
Any electricity dues outstanding in the licensees area of operation in the consumers name *:	<input checked="" type="radio"/> Yes <input type="radio"/> No
Any electricity dues outstanding for the premises for which connection applied for *:	<input type="radio"/> Yes <input checked="" type="radio"/> No
Any electricity dues outstanding with the licensee against any	<input checked="" type="radio"/> Yes <input type="radio"/> No

On click of 'Submit' Button message followed by 'Yes' (Are you want to proceed?) , message pop-up with Request Id generation as shown below -:

Success
Your request has been registered successfully with a Request Id 8099129212. Please use this Id for further communication.

NOTE:

**User need to retain this "Request Id" for future query and refrence.
User can track the status of his/her application with the help of this "Request Id" either online or in MPEB office.**

STEP 2 : After connection approval, user creates his own profile in Portal

Go to REGISTER > EXISTING USER

The screenshot displays the website of Madhya Pradesh Paschim Kshetra Vidyut Vitaran Company Ltd. The header features the company logo, name, and tagline "(Wholly owned by Government of MP)". A navigation menu includes links for Home, About Us, Customer Centre, Performance, MPERC Regulations, News & Events, Vendors/Tenders, and Careers. The "Employee Corner" section is active, showing a "Register" link. The main content area is titled "Registration" and contains two links: "Click here to know more about registration." and "Click here to know more about document upload." Below these links are two radio buttons: "Existing User" and "New User". To the right, there is a "Customer Login" section with fields for Username and Password, and buttons for "Login" and "Register". Below the login section are links for "Forgot your password?" and "Track My Application". At the bottom right, there is a "Customer Services" section with links for "View Your Bill", "Pay Your Bill", "Bill Calculator", "Consumption Calculator", and "Find Nearest Payment Locations".

NOTE:

**After connection approval MPEB will share the Account Id with the new user.
User need to wait for at least two months after connection approval to create his/her profile on WSS.This is for security purpose so user will be asked to enter "Previous 2nd month meter read".
(Month will be displayed automatically)**

Fill up the details and click on "Submit" button

Let , one of the Existing user details are -:

Account Id : 3010000000,

Meter Read (previous 2nd month) : 3204

Name : SANJAY CL CHOUHAN

Mobile No : 9090909090

DOB : 13/09/1987



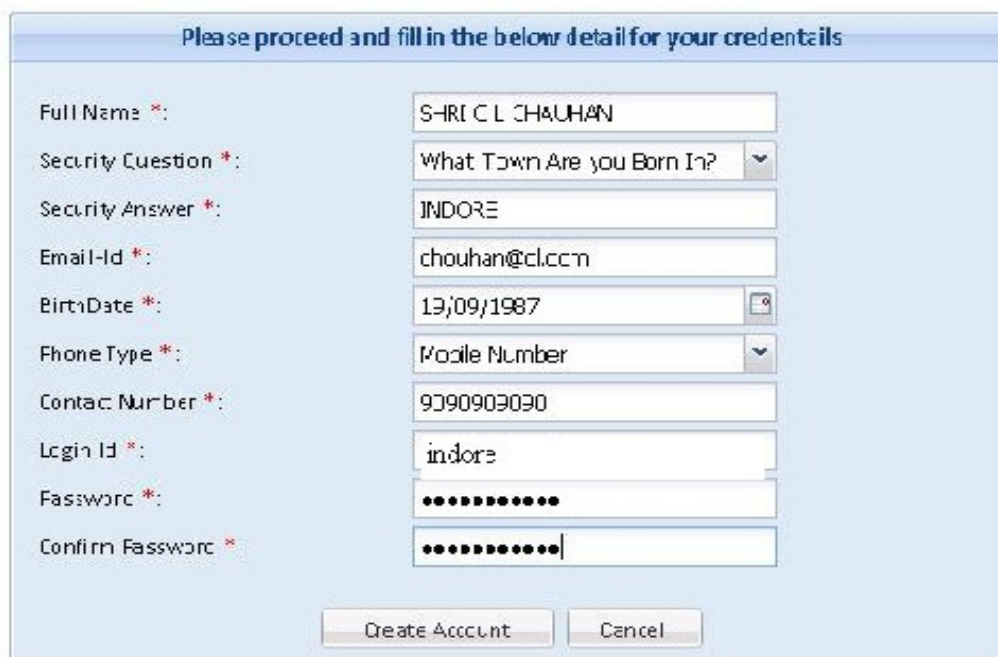
Account ID *: 3010000000

Voter's ID:

Meter Reading for the Month of July *: 3204

Submit Cancel

Fill up the Profile details and click on " Create Account " button.



Please proceed and fill in the below detail for your credentials

Full Name *: SHRI C L CHAUHAN

Security Question *: What Town Are you Born In? ▾

Security Answer *: INDORE

Email-Id *: chouhan@cl.cc.in

BirthDate *: 13/09/1987

Phone Type *: Mobile Number ▾

Contact Number *: 9090909090

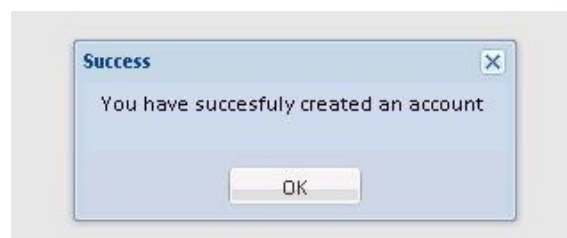
Login Id *: indore

Password *:

Confirm Password *:

Create Account Cancel

USER ID : indore
PASSWORD : Test@1234



(b) REGISTRATION BY EXISTING USER :-

Existing user registration is a one step process same as STEP 2 mentioned above for New user registration.

LOGIN WSS Using "CUSTOMER LOGIN" SCREEN

Once created profile successfully, user can log-in Portal with his selected/created login credentials.

Go to Customer Login > Enter Login Credentials > Click on "Login" button

User id : indore

Password : Test@1234



The screenshot displays the website of Madhya Pradesh Paschim Kshetra Vidyut Vitaran Company Ltd. The header features the company logo, name, and a search bar. Below the header is a navigation menu with links: Home, About Us, Customer Centre, Performance, MPERC Regulations, News & Events, Vendors/Tenders, and Careers. A sub-menu for 'Employee Corner' is also visible. The main content area shows a row of electrical meters. On the right side, there is a 'Customer Login' form with fields for 'Username' (containing 'indore') and 'Password' (masked with dots). Below the password field are buttons for 'Login' and 'or Register'. Further down are links for 'Forgot your password?' and 'Track My Application'.

NOTE:

For login WSS user (NEW user or Existing User) need to register himself/herself on WSS as mentioned/explained above. Only after successful registration he/she can login WSS using Customer login screen.