# **Government of Madhya Pradesh**



# e-Procurement Help Manual for Department Officials

Solution Powered By





#### **Overview**

Tender Wizard is an exclusive, most vibrant end to end solution for buying / selling of products and services through tendering process. It supports A - Z activities of tendering based on proactive work flow concept. Fine details of tendering like vendor registration, tender announcement and corrigendum, tender form processing, opening, negotiation and tender awarding are supported in a real time interactive environment. Tender Wizard creates a true dynamic market place for both buyers and vendors to interact with each other and transact business.

#### **Purpose**

The objective of developing the TENDERWIZARD is to automate the tendering process across the state of Madhya Pradesh. The key objectives of this exchange are reduced inventory, consistency in costs across all departments, consistent and sustainable Vendor Development, transactional effectiveness, procurement lead time reduction, transparency etc.,

#### Audience

This product is extensively used by the Government officials and contractors to enhance the transparency in the day to day tendering activities of the Government offices as well as in contractor community.

#### 4. Disclaimer

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#### Prerequisites at User Side

Note: For uploading vendor update files, it should be in excel .xls format ie., in Excel 97 to 2003 for security purposes.

Excel sheet with .xlsx, ie., Excel 2007 and above versions should not be uploaded in site.

#### A. System configuration (minimum):

Minimum P-III/P-IV Processor System, 40 GB HDD or above recommended, 512MB RAM and above. Internet Connection – Minimum of 128 Kbps Broadband connection

#### **B. System Software's:**

OS: Windows 2000/ XP and above.

Browser: Microsoft Internet Explorer 6 and above.

Microsoft Office 2000 and above with MS Word and MS Excel

Utilities: Win-zip, Adobe Acrobat Reader, PKI Installation Driver for Digital Signature

### 1. Introduction to the browser

Click / Double Click to

to open the Microsoft Internet Explorer.

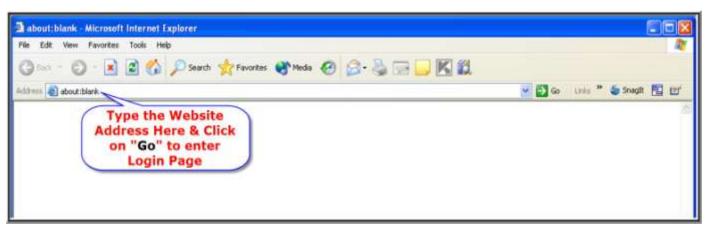


Figure No.1

### 1.1. Login screen

Type the website address <a href="http://www.mpeproc.gov.in">http://www.mpeproc.gov.in</a> in the address bar and click "Go" to access the Login Screen.



Figure No.1

#### 1.2 PKI BASED LOGIN PROCEDURE:

In the home page, enter "User Id" and "Password" provided by the service provider and select the Activity as "Tender". Click "Login" to login to the website (as in figure no. 1).

After clicking on "**Login**"  $\rightarrow$  Click on "**SELECT THE CERTIFICATE**" (As shown in Figure No. 2)  $\rightarrow$  Select the certificate and click on "**Sign**" (As shown in Figure No. 2A)  $\rightarrow$  Type the password of PKI-key (hardware key) (As shown in Figure No. 2B)  $\rightarrow$  then click on "**LOGIN**" (As shown in Figure No. 2C)  $\rightarrow$  then again reenter the website Login password (As shown in Figure No. 2D)  $\rightarrow$  and enter into the site.

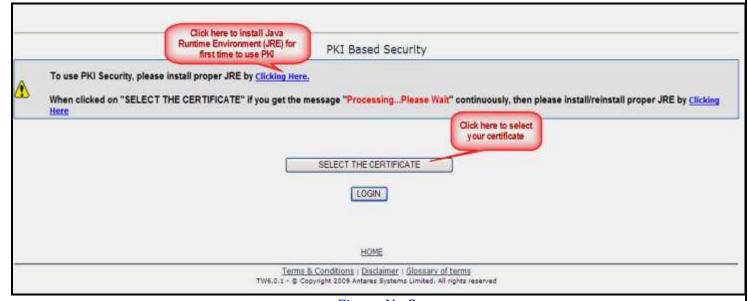


Figure No.2

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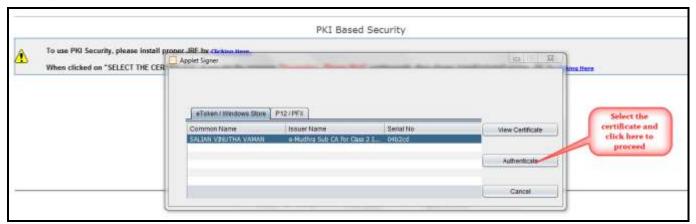


Figure No.2A

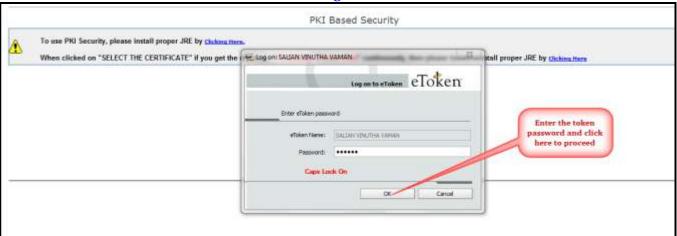


Figure No.2B



Figure No.2C

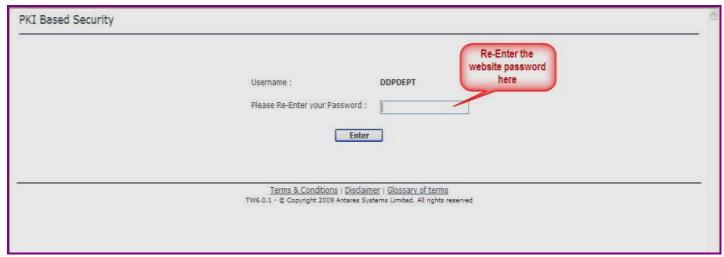


Figure No.2D

As a security reason, first time the system automatically invites user to change the password (as shown in Figure No.2, This procedure will be only at the time of User First Login), while the user can follow the steps below:

- 1. Enter the password provided by the service provider in the box provided
- 2. Enter new password in the box provided
- 3. Select hint question
- 4. Enter hint answer
- 5. Click "Submit" to update the new password.

The user needs to re-login with the new password which gives the user, the authentication for the change of password. Note that User Id remains same all over. In case, user needs to change the password again, on the left side menu, click "Modify password" and repeat the steps above.

### 2. Modify Profile and Password

#### 2.1 Modify Password:

Click "MODIFY PASSWORD", and repeat the steps above. See figure below: Password Strength Should be a greater than 60%.

User Id: <b>DEMODEPT</b>	C	Minimum Requirements For The Password
Enter Your Current Password :  Enter Your New Password :  Confirm Your New Password :	Password Strength	3 1 1 1
	Submit	

Figure No 3

#### 2.2 Modify Profile

Click "Modify Profile" to change the existing profile (See figure No.4) – Only "Profile Information". But the fields like Limit, Location, Document Category, Role and Enable/Disable cannot be changed as these are assigned by the administrator. Click "Submit" to save the changes.

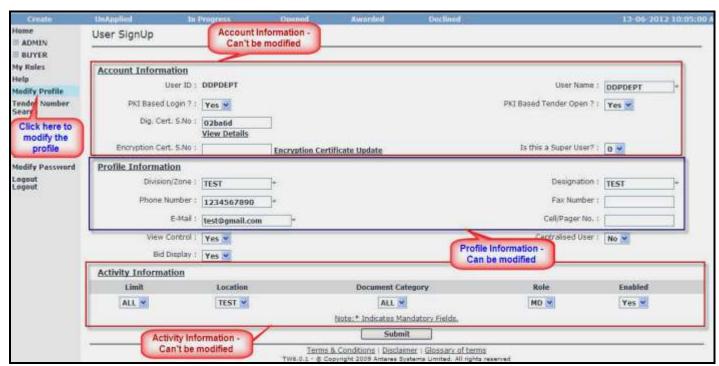


Figure No.4

#### 3. VARIOUS MODULES - TOP MENU

No	Modules	Description
1	Create	Click here to <b>create Tender</b> .
2	Un	Click here to view tenders which are not applied by the

	Applied	vendor.
3	In	Click here to view tenders applied by vendor.
	Progress	
4	Opened	Click here to view the <b>opened</b> tenders.
5	Awarded	Click here to view the <b>awarded</b> tenders.
6	Declined	Click here to view the <b>cancelled</b> tenders.

#### 3.1 Create:



Figure No.5

Click "Create" to float / create a tender. The criteria and two options to create / float a tender are:

#### 3.1.1) Criteria to create new tender:

- 6. The tender number should be unique
- 7. It may contain numeric and alphabets (A-Z, a-z, 0-9) and symbols like / and -.
- 8. Tender number should be provided along with the date of publication.

#### 3.1.3. Create New Tender:

Click "Create New Tender" to float a new tender.



Figure No.5A

**Creation of tender:** User has to click on "Create New Tender" and as to select the tender template, ie., is it "ONE Stage/TWO Stage...." as shown in below figure and click on "Go".

Three tender stages can be defined in TENDERWIZARD. They are:

- → **Single Bid Tender** This stage consists of only opening Cost opening.
- → **Two Bid Tender** This stage consists of two openings Techno-Commercial and Cost.



Figure No.5B

#### 3.1.4. Tender Header:

The header part consists of most important details of tenders like tender number, tender title, information about tender stage/cover, contact name etc., as shown in the following *Figure No.6* which can be extracted from detailed tender notification.

#### Help Manual for e-tendering/e-Procurement Solution - Tenderwizard Facebook x MRe: Fweb User Manuals to x 8 E-Procurement in Govern X ← → C ff https://www.mpeproc.gov.in Q 🕁 🙆 👰 👚 🗏 Government of Madhya Pradesh Tender Detail - Creation Welcome: HELPDESKUSER07 Template Name: Two Bid Tender Department: DEMO DEPARTMENT MP Tender Status: Initialized Home Tender level Details Buyer \* Tender No: DEMOMP/2012-13/ \* Tender Creation Date and Time: 21-10-2013 16:17 Report \* NIT No: 1 \* Title: Notice Inviting Tender Tender Tender Called For: Tender Stage: Three Stages My Roles \* Document Category: DOCUPLOAD . Currency: Indian Rupee Tender Search # Email: email@domain.com \* Division/Basin: Doc. Library Help/Downloads \* Tender Category: 8 \* Tender Sub category: Modify Profile \* Vendor Class: \* Period of Completion (In months): n Change Pwd Form Of Contract: turn key Tender Type: Item rate Logout \* SOR: . Description of Work: Tender Line level Details \* Probable Amount of Contract (PAC) in [] : [1] \* EMD in D:- n \* Cost of Document in D: 0 Processing Fee in D: 0 Tender Dates \* Purchase of Tender Start Date : Prebid meeting Date and Time: \* Purchase of Tender End Date: \* Bid Submission End Date: 12 Mandatory Submissions Open Date and \* Technical Proposal Open Date and Time: - al 🖭 🗓 🐞

Figure No.6

#### **TENDER DETAIL:**

**Class of Trade:** Select the Class of Trade so that this tender line will be notified for those who are registered under this C.O.T only.

The format of the Date and Time should be DD-MM-YYYY HH:MM i.e., 16-05-2012 15:15.

All other details like estimated cost, EMD, tender description and COT (class of trade) can be obtained from Tender Notification.

After entering all the fields', user has to click on "Create" as shown in Figure No. 6. Then we get the below screen,

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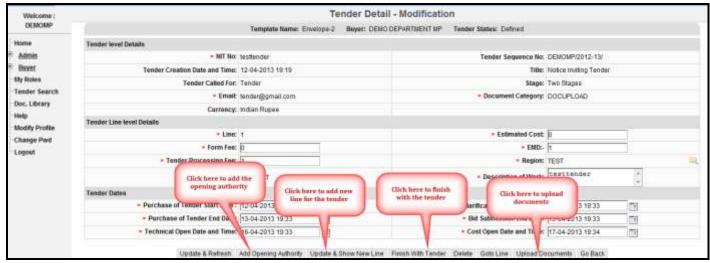


Figure No. 7

In the above figure, to create new line or work, click on "Update & show New Line" and enter required fields.

After updating the fields, finally user has to click on "Finish with Tender" to get Authorize icon.

#### 3.1.7. Document Attachment:

Click "Upload Documents" (or "Edit attachment" a, if document to be later) to upload the tender documents.

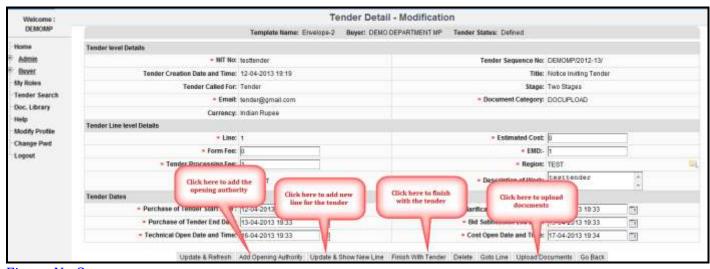
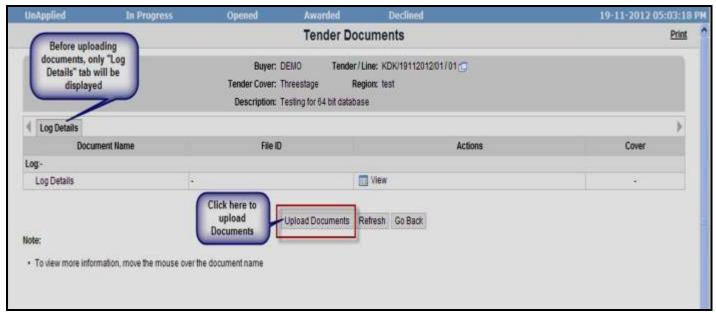


Figure No.8

After updating the "Tender Detail", we have to click on "Upload Documents". Once clicked, the Edit Attachment will be opened as shown in Figure No.9.



#### Figure No.9

In the above figure, we can see the Edit Attachment, where there is only one tab "Log Details". Then to upload tender related files, click on "Upload Documents".

Once clicked below screen will be displayed, in which, there is options to select Attachment Category, option to enter Sequence No., Attach Name and Description and then click on "Sign & Upload" to upload the required file.



Figure No.10

The "Attachment Category" is as shown in below figure (Figure No. 11)

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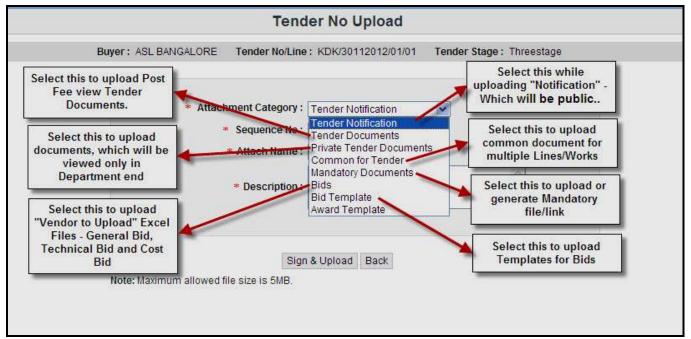


Figure No.11

**Tender Notification:** To upload the Notification/NIT, select the "Attachment Category" as "Tender Notification", then provide the sequence number, Attach Name and Description and click on "Sign & Upload", PKI screen will be displayed as shown in below figure, there first select the required file by clicking on "Browse", then select the required certificate and finally click on "Sign" to upload the file..

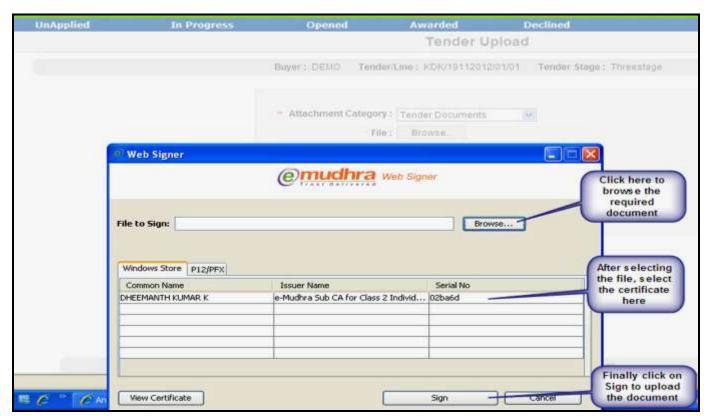


Figure No.12

Once uploaded below screen will be displayed.



Figure No.13

So once Notification/NIT is uploaded, a new tab will be opened as "Tender Documents" as shown in above Fig 14 with few options to Download/Modify/Detach the file. (This will be public document).

**Tender Documents:** In the same way, we can upload tender Document which will be issued after request (View Only Files – Post Fee Document) by selecting "Attachment Category" as "Tender Documents", then provide the sequence number, Attach Name and Description and click on "Sign & Upload", PKI screen will be displayed, there first select the required file by clicking on "Browse", then select the required certificate and finally click on "Sign" to upload the file. The document will be displayed under "Tender Documents" tab as shown in below fig 14.

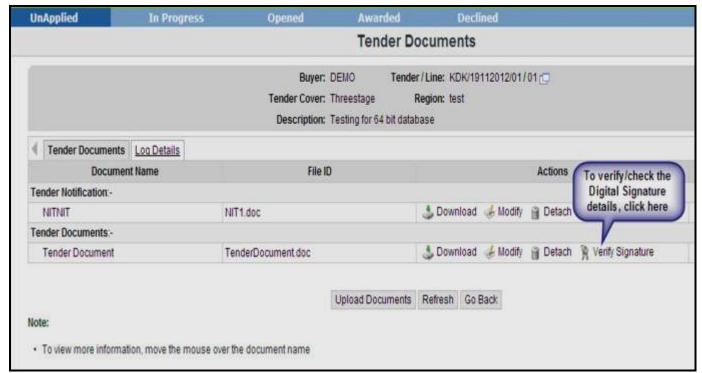


Figure No.14

In fig 14, we can see the options to download the file, Modify the properties, option to Detach the file and finally "Verify Signature" to check/verify the digital signature details.

**Private Tender Documents:** To upload any private document (Type of documents, which will be displayed or used only by department – Will not display in Vendor End), select "Attachment Category" as "Private Tender Documents", then provide the sequence number, Attach Name and Description and click on "Sign & Upload", PKI screen will be displayed, there first select the required file by clicking on "Browse", then select the required certificate and finally click on "Sign" to upload the file. This document will be displayed under "Tender Documents" tab as shown in below figure.

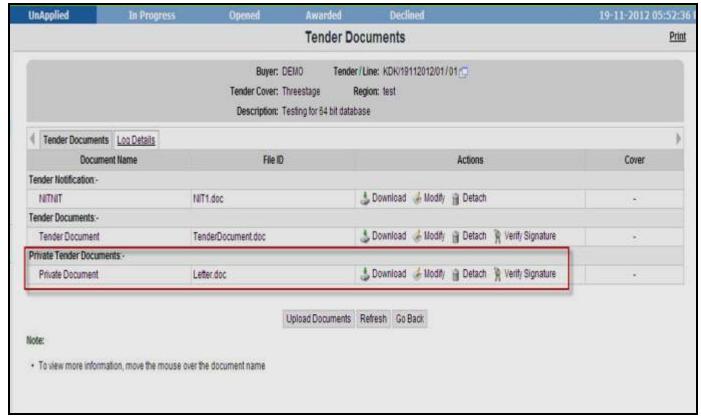


Figure No.15

**Common for Tender:** Select "Attachment Category" as "Common for Tender", then provide the sequence number, Attach Name, Description, Select Open Stage and click on "Sign & Upload", a screen will be opened with "Do you want to upload file for this Mandatory Document?" with "Yes" and "No" option, If "Yes" is selected then PKI screen will be displayed, there first select the required file by clicking on "Browse", then select the required certificate and finally click on "Sign" to upload the file else select "No" to generate only link for Mandatory file. Please go through below screens

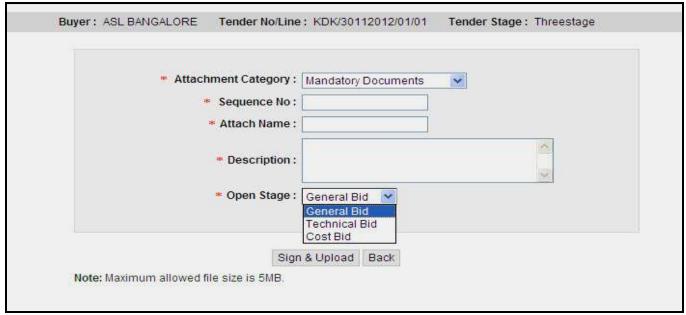


Figure No.16 (a)



Figure No.16 (b)

Below screen will be displayed, with "Mandatory Documents" tab with details, one without file, since clicked on "No" (Ref Fig 16 (b)) for generation of Link and with file when selected "Yes" in Fig 16 (b).

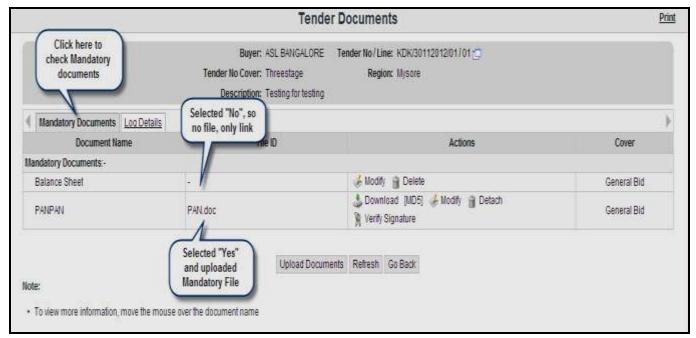


Figure No.17

**Bids:** To upload "Vendor to upload excel files", select "Attachment Category" as "Bids", then provide the sequence number, Attach Name, Description, select Open Stage and click on "Sign & Upload", PKI screen will be displayed, there first select the required file by clicking on "Browse", then select the required certificate and finally click on "Sign" to upload the file as shown in below figure

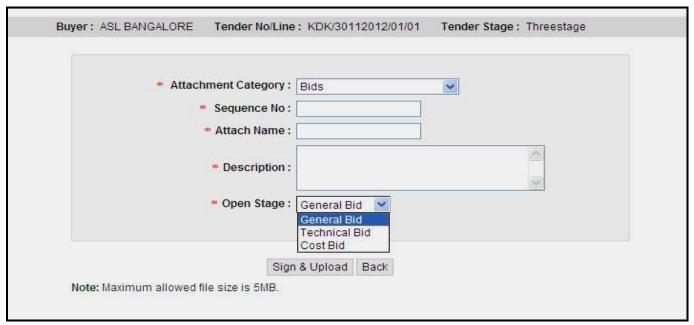


Figure No.18

**Bid Template:** To upload templates for Bids, select "Attachment Category" as "Bid Template", then provide the sequence number, Attach Name, Description and click on "Sign & Upload", PKI screen will be displayed, there first select the required file by clicking on "Browse", then select the required certificate and finally click on "Sign" to upload the file as shown in below figure

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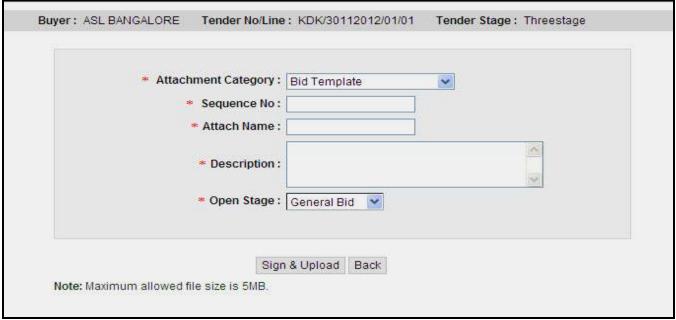


Figure No.19

All Bids and Bid Template will be displayed under "Bid Documents" tab as shown in below figure.

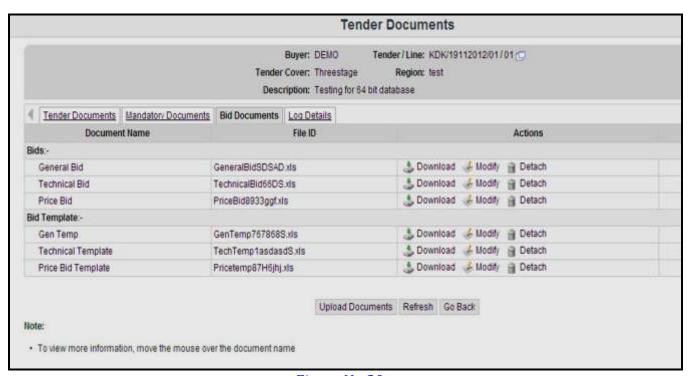


Figure No.20

Once tender is opened, the vendor Edit Attachment will be as shown in below figure

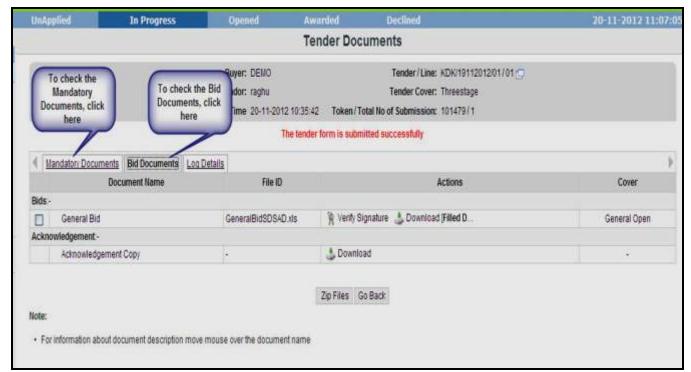


Figure No.21

#### 3.1.4. AUTHORISING THE TENDER:

For authorization, icon will appear as shown in Figure No.22. User can authorize the tender by clicking the Authorization button. As soon as the department authorizes the tender, the tender notification is available for public view in home page.

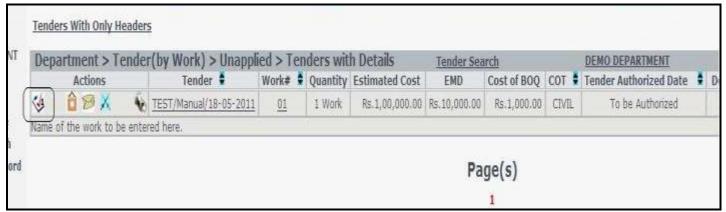


Figure No.22

**Addendum:** To make any Replace/Add new document in documents, addendum option to be used.

Click on Edit attachment, and click on "New Addendum" as shown in below figure

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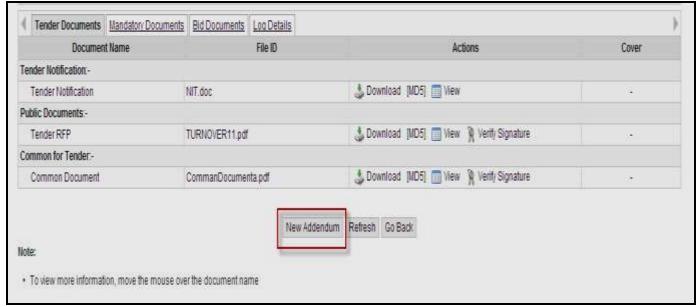


Figure No.23

Once clicked on "New addendum", option will be provided to "Replace" existing file or "Add New Document" as shown in below figure.



Figure No.24

Once to click on "Add New Document", below screen will display to upload file.

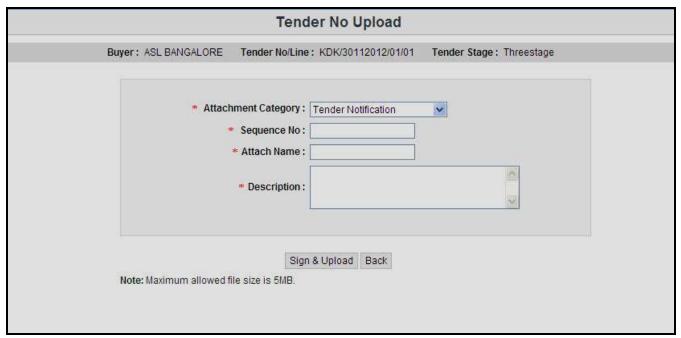


Figure No.25

Once uploaded, it will display the file in Tender Document tab with status as "New". So, next step is to approve the same. (Ref Fig 26)



Figure No.26

Once we click on "Approve" the screen will open to upload the approved letter for this changes (since it's an authorized tender). Ref: Fig 26.

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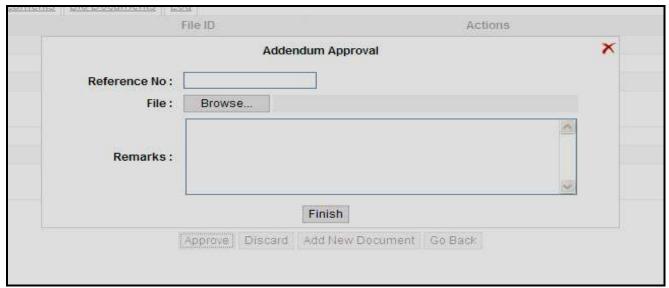


Figure No.27

Once we click on Finish, in the next screen the uploaded file with status as "Approved" will be displayed as shown in below figure



Figure No.28

**Note:** Once tender is authorized, any changes in tender details or documents to be done through approved letter and approval by authorized authority as shown in above process.

#### 3.1.5. Create and Approval of Corrigendum:

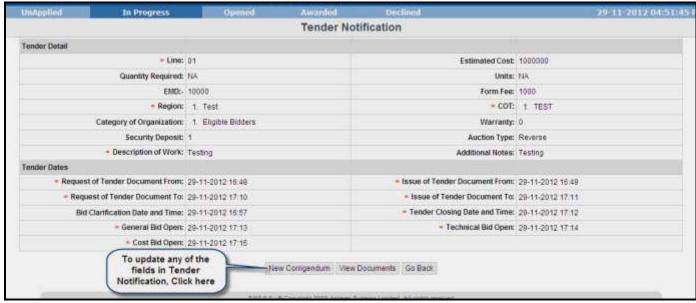


Figure No.29

If any changes to be done in the tender notification, then click on Work No./Line number in UnApplied/InProgress stage, the above screen appears. Click on "**New Corrigendum**", below screen will be displayed

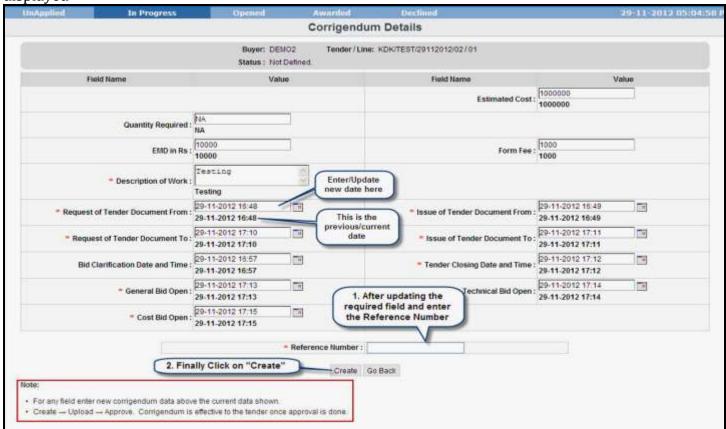


Figure No.30

In Figure No. 30, user can change the required field as shown above. The old date and time will be displayed with new date and time. Once user clicks on "Create" button, below figure will display

*Estimated Cost :	*Estimated Cost : 10000000		*Tender Processing Fee in Rs :	707		
*Form Fee : 1000 1000		*EMD in Rs :	10000			
			*Type of Work : General General			
			*Multiple Submission :	*Multiple Submission :		
				Yes		
*Description of Work :	Test Tender - Please Ignore		General Document Upload Required :	Yes V		
	Test Tender - Please Ignore			163		
Request of Tender Document From :			*Issue of Tender Document From :	16-05-2012 13:49		
	16-05-2012 13:27			16-05-2012 13:28		
*Request of Tender Document To :	16-05-2012 15:25	T I	*Issue of Tender Document To:	16-05-2012 15:26	<b>E</b>	
Request of Tender Document To .	16-05-2012 15:20		133de of Telider Document To .	16-05-2012 15:21		
*Tender Closing Date and Time :	16-05-2012 15:27	10	*Techno Commercial Open :	16-05-2012 15:28		
render closing bute and rime.	16-05-2012 15:22		recinio commerciai open .	16-05-2012 15:23		
*Cost Onen :	16-05-2012 15:29 16-05-2012 15:24	]=				

Figure No. 31

If the dates or changes to be affected, then compulsory, the letter to be uploaded, so click on "Upload" as shown in above figure.

*Estimated Cost :	1000000	*Tender Processing Fee in Rs :	707		
	1000000		707		
*Form Fee :	1000	*EMD in Rs :	10000		
	1000		10000		
		*Type of Work :	General  General		
			PARTICIPATION AND ADMINISTRATION		
		*Multiple Submission :	Yes		
		1,000,000,000,000,000,000	Yes		
*Description of Work :	Test Tender - Please Ignore	General Document Upload Required :			
2 - 2 · 10 · 10 · 10 · 10 · 10 · 10 · 10 ·	Test Tender - Please Ignore	*	Yes		
Request of Tender Document From :	16-05-2012 13:48		16-05-2012 13:49		
	16-05-2012 13:27	*Issue of Tender Document From :	16-05-2012 13:28		
	16-05-2012 15:25		16-05-2012 15:26		
*Request of Tender Document To:	16-05-2012 15:20	*Issue of Tender Document To:	16-05-2012 15:21		
ATTACK Chairs Date and Time	16-05-2012 15:27	Taka Samurid Ocean	16-05-2012 15:28		
*Tender Closing Date and Time :	16-05-2012 15:22	*Techno Commercial Open :	16-05-2012 15:23		
*Cost Open :	16-05-2012 15:29				
*Cost Open :	16-05-2012 15:24				

Figure No. 31A

Once the file is uploaded, above figure with "Finish" option will be displayed. Once clicked on "Finish" below screen will be displayed.

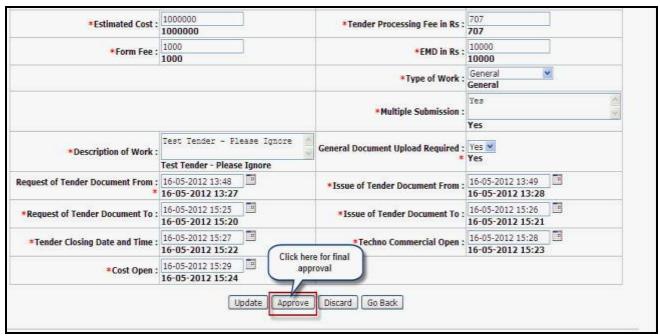


Figure No. 32

Finally, user has to click on "Approve" to get the changes to update.

To check the same after some duration, click on line number in UnApplied or InProgress stage, then the below screen will be displayed. Click on "Action Icon" or "Show Tender Details" check the details.

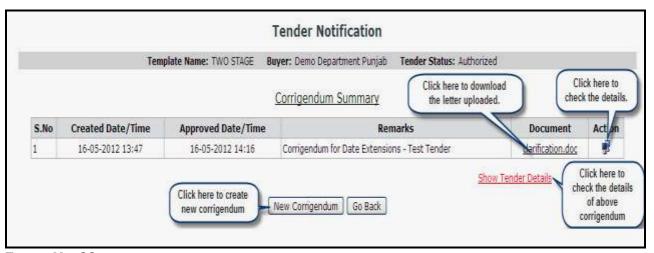


Figure No. 33

#### 3.2. In Progress:

Once any one vendor requests the tender, the tender documents will be automatically sent to all the requested vendors and tender will be shifted to "IN PROGRESS" menu from "Unapplied". The contractor will assess the tender document and submit the tender.

Now, upload the output template before opening the tender. During uploading select the output type as "output template" so that during evaluation the comparative statement will automatically created by the system using this template.

#### 3.3. Opening of Tender:

On the date and time of opening, the open icon as shown in Figure No.34 will appear. Once the user clicks the open icon, the details of tender to be opened are shown on the screen (see figure No.35). Once clicked on "Ok", DSC/PKI screen will be displayed. Select the certificate and click on "Sign" to continue. The tender now will be shifted to opened stage/menu as shown in Figure No 36. In case the tender is of two stages, then one more open icon will appear in the opened menu, through which we can open the Cost bid.

Tendering opening process is processed using digital signature certificate. The steps for the same are as follows:

Click open icon → Select the certificate → type the password and the tender will be opened. The hardware key is essential during opening event.

The browser settings for DSC should be done as per the instruction provided during login procedure.

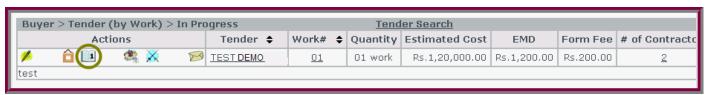


Figure No.34

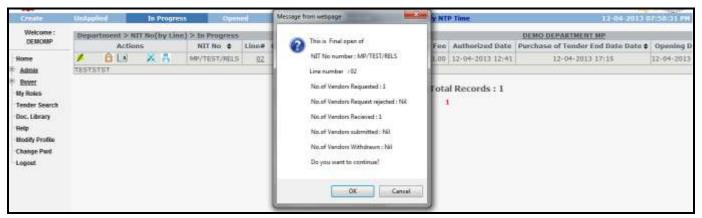
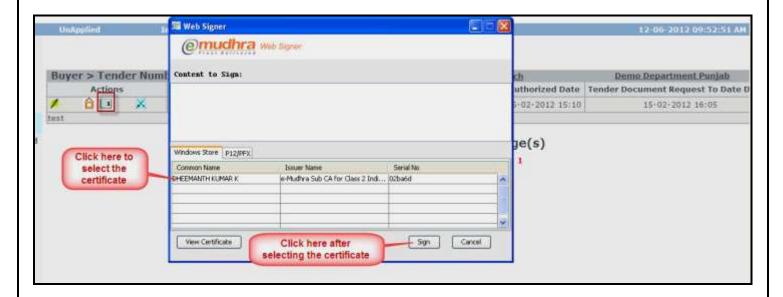


Figure No.35



#### 3.3.1. Authorize form fee:

To authorize form fee, on the summary page, click on "Qualified Vendors", go to bid details page, click on "Cost of BOQ View" as shown in the Figure No 36, to view list of all the participants for the tender.



Figure No. 36

Select the vendor and click on "Authorize Cost of BOQ" (shown in Figure No 37) to authorize the same. Buyer can view the Mode of Payments which Vendor has done along with the ePayment Transaction Numbers, if any.

**Rejecting the Vendor:** To reject any vendor, if he was not paid the form fee. Then select that vendor and enter reason in "Reason" Box and click on "Reject Cost of BOQ".

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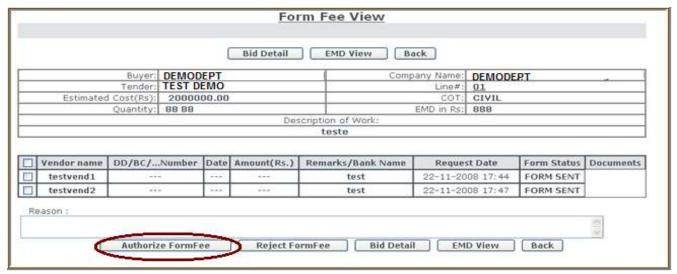


Figure No.37

#### 3.3.2. Authorize EMD:

To authorize EMD, click EMD view (Ref. Figure No. 37) to view list of all the participants for the tender. Select the vendor and click "Authorize EMD" after viewing the scanned EMD details, compare it with the submitted EMD and authorize the vendor.

In case of ePayment through Debit / Credit Cards or NEFT and OTC, clarify with the bank and authorize the EMD.

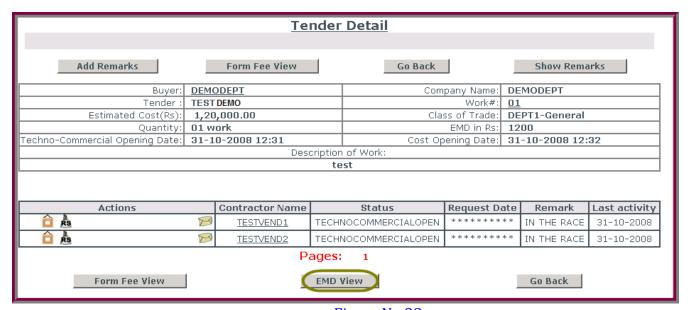


Figure No.38

Once you authorize the EMD, status column will be updated as "EMD RECEIVED" as seen in figure No.38. Click "Show Form" to view the vendor uploaded documents.

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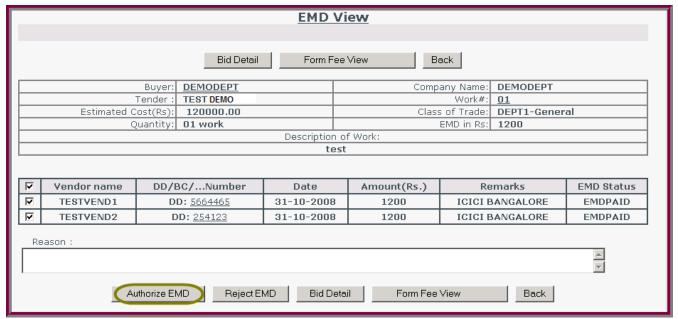


Figure No.39

#### 3.3.2. Rejection of EMD / Vendor

In case of non-receipt of EMD, enter reason in "**Reason:**" text box and click "**Reject EMD**" to disqualify the contractor for not submitting the EMD (Refer Figure No. 39)

In case, for any other reason, the department needs to disqualify the vendor, then click on this icon shown in the Figure No. 40, provide reason for disqualifying and proceed.

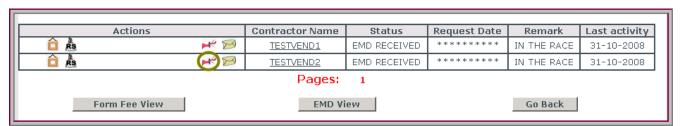


Figure No.40

#### 3.3.3) Comparison Statement:

In Opened stage "Actions" menu, click on this icon to generate evaluation sheet or comparison sheet (for both Technical and Cost sheet) as shown in figure No.41. Once system generates the comparison statement the same will be available for download in the "Tender Documents) screen shown in figure No. 42.

**Note:** To generate, user has to prepare the template and upload the same before opening in "Edit Attachment".



Figure No.41

After evaluation sheet is generated, evaluation sheet will be under "Bid Documents" tab as shown in below figure

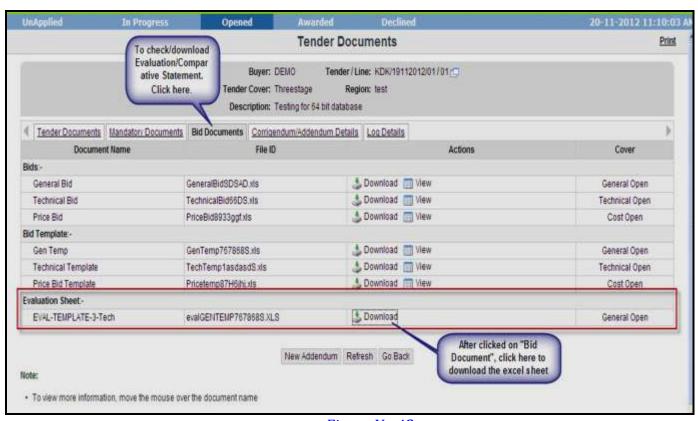


Figure No.42

#### 3.3.4 Downloading the Vendor Document

Click "Edit Attachment" to download the documents uploaded by the vendors. Select the files which you wish to download and click "Zip files" (See Figure No. 47), then option to Open/Save/Cancel will be displayed, save in your required drive and view all the vendor files.

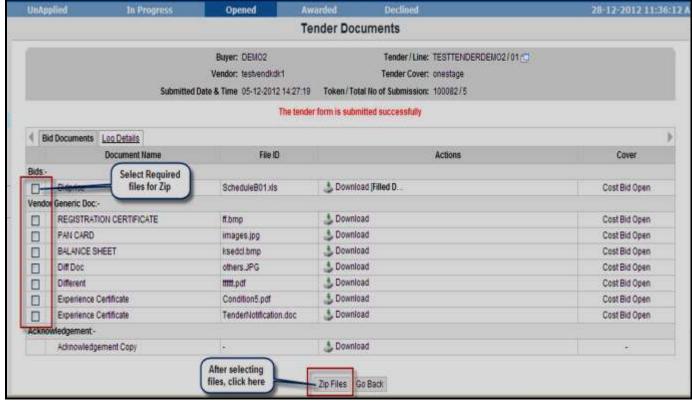


Figure No.47

#### 3.4. Awarding:

Once a tender is opened, department can award the tender to the qualified lowest quoted vendor by clicking on  $^{\circ}$  icon. Once clicked the user has to give the remarks, that how many vendors are there in this tender and who is L1, L2 etc.,. After this the tender will move to Awarded stage.

In Award stage, click on Qualified Vendors and click on \$\frac{1}{8}\$ icon to award to concern vendor with reason.



Figure No.48

#### 3.5. Declined

Click to cancel the tender as shown in figure No.49 below. Once the user clicks on the icon the window will be opened where the user has to specify the reason for canceling the tender. The tenders can be canceled in any stage from "UnApplied" to Opened/Awarded by clicking on the icon with reason for canceling tender.



Figure No.49

#### **ADDITIONAL FEATURES**

Apart from the usual tendering process, there are many more features available with TENDERWIZARD like search engine, MIS reports, Email facility, help manuals etc.,

### **Advanced Search Engine:**

Click "Tender Search" to search the tenders which are available on the website. It provides you to search the tenders with multiple options. You can search either with the tender number, description or dates such as request date, submission date or opening date etc., as shown in figure no. 50.

Tender	Search
Tender Number :	
Work :	
Region :	- ALL - 💌
COT of Tenders :	- ALL - 💌
Estimated Cost (Rs.) :	- ALL - 🔻
Stages :	InProgress • *
Description :	
Tender Authorize Date :	To
Request of Tender Document From :	To
Tender Closing Date and Time :	To
Tender Opening Date :	To
Dates should be in the	format [DD-MM-YYYY]  Reset

Figure No.50

#### **MIS Reports**

Through this MIS reports, department can easily find out information like how many tenders have been executed in different locations, how much form fees have collected by each department, whether form fees are collected according to the order circulated by the GoMP or not, how many vendors have participated in a particular tender along with all the details etc., These MIS reports may be fetched on a weekly /monthly /yearly basis.

The formats of the existing MIS reports are listed here under:

1. Form Fee Report (Summary)

SIN o	Name of contractor/Fir m	DD/BC/N O	DD/BC/Dat e	Estimate d Cost	For m Fee	Amoun t (Rs.)

Total Amount (Rs.):

Name of the User:

Date:

2. Form Fee Report (Detailed):

SI N o	Name of contractor/Fir m	DD/BC/N O	DD/BC/Dat e	Estimate d Cost	For m Fee	Amoun t (Rs.)	

For this Tender the Total (Rs.) Form Fee is:

3. EMD Fee report (Detailed):

S l N o	Ten der Nu mb er	W o r k #	Name of The Work	Date of Authoriz ation	Estim ated Cost	E M D	Re gio n	Number of Contractor /Firm	Amount (Rs.)

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For this Tender the Total (Rs.) EMD is: 0.00

4. e-Payment Report (for Form Fee):

Sl.No	Date	Tender Number	Work #	Name of The Work	Name of Contarctor/Firm	Token No	Amount(Rs.)

### **Helpdesk**

For any further clarifications / queries on e-Tendering, contact e-Procurement Cell.

Toll Free Nos: 18002745454 /18002748484

eproc helpdesk@mpsdc.gov.in

\*\*\*Thank You\*\*\*