

Khushbu Kumari

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SUMMARY

Motivated and disciplined B.Tech 3rd-year Computer Science Engineering student with a basic understanding of web development and a growing interest in platforms like ServiceNow and Pega. Eager to enhance technical and problem-solving skills through hands-on learning and real-world experience. Known for punctuality, dedication, and a strong willingness to learn and contribute effectively in a team-oriented environment.

PROJECTS

Government Schemes Access and Aadhaar Verification Portal (ServiceNow):

Developed a citizen portal enabling users to discover and apply for government schemes using Aadhaar-based eligibility verification. Implemented modules for scheme info, request tracking, and chatbot integration to enhance accessibility and user experience.

Unified Employee Support System(ServiceNow):

Built an internal portal with modules for Help Desk, Leave Management, Career Growth, and Task Tracking, improving employee support, workflow automation, and productivity

Weather Dashboard(HTML,CSS,JavaScript,RESTful APIs):

Developed a responsive web dashboard that fetches and displays real-time weather data via RESTful APIs based on user-inputted cities.

EDUCATION

2025- present	B.Tech 3 rd year(Aditya college of engineering and technology,Surampalem(A.P)) (CGPA: 9 . 2 7 /10)
2021	Class 12th BSEB Board(A.N College,Patna(BHR)) (Percentage:76.2)
2019	Class 10th CBSE Board(CPS KOILARA DAWANJAGDISHPUR(BHR)) (Percentage:86.6)

SKILLS

Programming Languages:

Java ,C, Data Structures and Algorithms (DSA) in Java, Object-Oriented Programming (OOP),Python(basic) RESTful API Development, SQL, JavaScript, HTML, CSS

Servicenow:

ServiceNow Administration and Development, Business Rules, Client Scripts, UI Policies, Flow Designer, Workflow Automation, Service Catalog, Incident/Change/Problem Management, Service Portal , Integration using REST and SOAP APIs,Virtual Agent

Pega:

Pega Application Development, Case and Process Design, Decision Rules, Data Pages, UI Design, Integrations (SOAP/REST), Pega PRPC, Workflow Automation, Application Debugging and Deployment

Soft Skill:

Communication Skill, Listening Skill, Presentation Skill, Project Management Skill

ACHIVEMENTS

Solved 650+ problem on CodeChef(Codechef), Solved 150+ problem on GreeksForGreek (GfG), 5 Star ranking in java and 3 star in Sql on HackerRank (Hackerrank), Earned Oracle Certified Foundations Associate (Database)