

# Khushbu Kumari

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## SUMMARY

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Motivated and disciplined B.Tech 3rd-year Computer Science Engineering student with a basic understanding of web development and a growing interest in platforms like ServiceNow and Pega. Eager to enhance technical and problem-solving skills through hands-on learning and real-world experience. Known for punctuality, dedication, and a strong willingness to learn and contribute effectively in a team-oriented environment.

## PROJECTS

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### **Government Schemes Access and Aadhaar Verification Portal (ServiceNow):**

Developed a citizen portal enabling users to discover and apply for government schemes using Aadhaar-based eligibility verification. Implemented modules for scheme info, request tracking, and chatbot integration to enhance accessibility and user experience.

### **Unified Employee Support System(ServiceNow):**

Built an internal portal with modules for Help Desk, Leave Management, Career Growth, and Task Tracking, improving employee support, workflow automation, and productivity

### **Weather Dashboard(HTML,CSS,JavaScript,RESTful APIs):**

Developed a responsive web dashboard that fetches and displays real-time weather data via RESTful APIs based on user-inputted cities.

## EDUCATION

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2025- present	B.Tech 3 <sup>rd</sup> year( <b>Aditya college of engineering and technology,Surampalem(A.P)</b> ) (CGPA: 9 . 2 7 /10)	
2021	Class 12th BSEB Board(A.N College,Patna(BHR)	(Percentage:76.2)
2019	Class 10th CBSE Board(CPS KOILARA DAWANJAGDISHPUR(BHR))	(Percentage:86.6)

## SKILLS

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### **Programming Languages:**

Java ,C, Data Structures and Algorithms (DSA) in Java, Object-Oriented Programming (OOP),Python(basic) RESTful API Development, SQL, JavaScript, HTML, CSS

### **ServiceNow:**

ServiceNow Administration and Development, Business Rules, Client Scripts, UI Policies, Flow Designer, Workflow Automation, Service Catalog, Incident/Change/Problem Management, Service Portal , Integration using REST and SOAP APIs,Virtual Agent

### **Pega:**

Pega Application Development, Case and Process Design, Decision Rules, Data Pages, UI Design, Integrations (SOAP/REST), Pega PRPC, Workflow Automation, Application Debugging and Deployment

### **Soft Skill:**

Communication Skill, Listening Skill, Presentation Skill, Project Management Skill

## ACHIVEMENTS

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**Solved 650+ problem on CodeChef([Codechef](#)), Solved 150+ problem on GreeksForGreek ([GfG](#)), 5 Star ranking in java and 3 star in Sql on HackerRank ([Hackerrank](#)), Earned Oracle Certified Foundations Associate (Database)**