

# **Khush Gehani**

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## **Professional Summary**

Motivated and dependable individual with hands-on experience in customer service, retail operations, and leadership roles. Brings a strong work ethic, clear communication skills, and the ability to adapt quickly in fast-paced environments. Supported by academic coursework in Computer Science and Finance, with practical experience handling customer interactions, transactions, and team responsibilities. Quadrilingual communicator fluent in English, Spanish, Hindi, and Sindhi.

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## **Core Skills**

Banking & Finance: Cash Management, Transaction Processing, Check Cashing, Consultative Sales, Accounting, POS Systems

Customer Engagement: Customer Inquiries, Conflict Resolution, Returns Processing, Brand Loyalty

Technical: Java, Python, JavaScript, C/C++, HTML, MySQL, Blender, Microsoft Office

Leadership: Team Leadership, Mentorship, Community Outreach

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## **Professional Experience**

### **Customer Service Associate — The Home Depot, Wildwood, FL**

May 2025 – Present

- Handled customer returns, cash transactions, and check cashing in compliance with company policies
- Assisted customers with inquiries, online order pickups, and order-related issues
- Processed credit card applications and explained financing options to customers
- Managed incoming phone calls and directed customers to appropriate departments
- Recipient of the BRAVO Award for strong customer service and sales performance

### **Server — Bombay Bistro, Ocala, FL**

May 2025 – September 2025

- Managed 5–7 tables simultaneously during high-volume service hours
- Accurately processed cash and POS transactions

### **Front Desk Clerk — Southern Lodge, Orangeburg, SC**

January 2024 – June 2024

- Managed guest check-ins, reservations, and account records using hotel systems
  - Responded to guest concerns promptly to support positive experiences
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## **Leadership & Volunteerism**

### **Flight Commander / Senior Master Sergeant — Civil Air Patrol**

2018 – Present

- Supported and led CyberPatriot teams and cybersecurity training initiatives
- Mentored cadets in leadership, discipline, and professional development

- Helped coordinate fundraising initiatives supporting squadron operations

### **President — National Honor Society**

2020 – 2024

- Organized and led community service initiatives including food bank volunteering and highway cleanups
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### **Education**

Associate of Arts (AA), Transfer Track to Computer Science / Finance — College of Central Florida

Starting January 2026 | Ocala / Lady Lake, FL

Bachelor of Science in Computer Science — Clemson University

Aug 2024 – Sept 2025 | Clemson, SC

High School Diploma — South Carolina Connections Academy

GPA: 4.86 | Class Rank: 28 / 763 | Columbia, SC