

Siddharth Shrivastava

M 158 Shrivastava Mansion
near new central jail gate
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Summary:

Energetic and optimistic customer service representative with 1 year of professional experience assisting customers in solving complex issues.

Objective:

To seek challenging assignments and responsibilities, with an opportunity for growth and career advancement as achievements.

Educational Qualification:

Degree	Institute	Board/ University	Marks/CGPA
MBA (HR+FINANCE)	RKDF UNIVERSITY BHOPAL.	RKDF UNIVERSITY BHOPAL.	65.00%
Graduation {B.com}	Mahatma Gandhi Chitrakoot gramodaya Vishwa Vidyalaya Satna	Mahatma Gandhi chitrakoot gramodaya Vishwa Vidyalaya Satna	73.93 %
Higher Secondary	St.Pauls convent school Banmore	Madhya Pradesh Board of Secondary Education Bhopal	81.00 %
High School	St. John Vianney school Gwalior	Central Board of Secondary Education Delhi	6.8

Work Experience:**Customer Service Associate:*****Teleperformance (Indore).***

Indore.

July 2021 to December 2022.

Worked with Teleperformance Indore as Customer Service representative grade I for Instacart an online shopping platform where I was helping customers.

- To Provide Customer Service on calls and chat for customers from USA and CANADA.
- To help customers with queries regarding products and orders.
- To help customers with dispatch, store location, and slot availability queries.

Personal Abilities:

- Ambitious, hardworking, energetic, and well-disciplined.
- Positive thinking, self-motivated and flexible.
- Good communication skills.
- Soft spoken.
- Excellent oral and written skills.

Languages known

Hindi, English

Personal Information:

Father's name: G.K Shrivastava

Mother's name: Mamta Shrivastava

DOB: 06 July 1997

Hobbies: Playing cricket, Reading current affairs

Strengths: Workaholic.