SHAILENDRA GUPTA

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Senior Software Tester with 9 years of comprehensive experience in software testing. Demonstrated expertise in ensuring the quality and functionality of software products through meticulous testing methodologies. Possesses 5 years of invaluable onshore client-facing experience in Poland, effectively bridging communication gaps and delivering tailored testing solutions to meet client needs.

PROFESSIONAL EXPERIENCE

- **EPAM Systems (India & Poland)**   Sep 2022 - Present
  Senior Software Testing Engineer

- **Cognizant Technology Solutions** (**India & Poland**)   May 2015 - Aug 2022
  Associate

- Orchestrating the implementation of industry-leading policies, processes, and best practices to achieve a 20% increase in efficiency for system testing, regression testing, and defect management.
- Delivering structured mentoring, guidance, and training resulting in a 30% reduction in onboarding time for new team members, facilitating seamless onshore/offshore collaboration and enhancing quality deliverables by 25% to clients.
- Coordinating and providing hands-on support during user and pre-production testing phases, leading to a 15% reduction in defect leakage and participating in story design review meetings.
- Regularly attending daily stand-up calls, resulting in improvement in team alignment and fostering agility in adapting to changes within the current sprint.
- Spearheading meticulous review processes of User Stories, Definition of Ready (DOR), and Definition of Done (DOD), achieving a 90% compliance rate and ensuring a seamless transition to the development phase.
- Taking charge of test scenarios/scripts preparation, peer review, and BA's review, leading to a 20% reduction in defect escape rate and ensuring a 100% sign-off rate before deployment.
- Facilitating and driving scrum meetings such as Sprint Review in the absence of the Scrum Master.
- Conducting informative demo sessions on the latest developed functionalities.
- Conducting thorough reviews of test automation execution plans, providing targeted feedback resulting in a 25% improvement in test coverage and efficiency.
- Creating and maintaining requirement matrices with a 100% accuracy rate, serving as a reliable reference for the team.
- Assuming complete ownership of assigned modules, delivering with maximum efficiency and achieving a 95% adherence to project timelines and quality standards.

STRENGTHS AND EXPERTISE

Functional Testing	Agile/Scrum	JIRA
Temenos T24	SQL	HP ALM
Selenium WebDriver	Postman	API Testing
ADO	Test Automation	qTest

EDUCATION & AWARDS

- Bachelor of Engineering RKDF Institute of Science & Technology, Bhopal   2010 - 2014

CSR Champion EPAM Systems, India	EA "Exceeds All Expectations" Cognizant, India
Top Performer & Contributor, Poland	QE&A Pillar of the Month Cognizant, India
(EPAM TaaS Program)	Best Practices Cognizant, Poland