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***SUMMARY***



**Experienced Scrum Master** accomplished at introducing and facilitating the adoption of Scrum principles, removing impediments, and fostering self-organization.

***CORE SKILLS***



* A seasoned Scrum Master with experience in leading software development teams
* Skilled in facilitating daily stand-up, sprint planning, refinement, retrospective and review
* Experience of using user stories, burndown, velocity and estimations using story points
* Worked in an agile framework with other scrum teams and attended scrum of scrums to coordinate dependencies across various other scrum teams
* Track and communicate agile metrics to include team velocity and sprint/Program increment (PI) progress within Scaled Agile framework
* Agile coaching experience in establishing teams and enabling them to follow agile best practices. Worked closely with multiple teams to ensure that delivery teams within the departments are adopting agile principles
* Able to self-manage, be proactive, take ownership and drive solutions
* Experience of managing remote, distributed, augmented and 3rd party team members

***TECHNICAL SKILLS***



* Agile development and best practices
* Agile Frameworks – Scrum, Kanban
* Collaboration tools
  + JIRA
  + Confluence
  + Trello
* Experience of MS Teams, Skype for business, Cisco Webex, Slack
* MS Office – MS Excel, MS Powerpoint, Outlook, MPP,

***Experience***

***Projects Undertaken are as follows:***



***A leading telecommunication organization in the UK***

***Scrum Master – 10 months***

* Serving as a Scrum Master, leading Agile squads
* Tracked complete execution in JIRA – EPIC, Features, user stories, estimations, assignment, progress, impediments, closures and retrospectives.
* Work closely with Product owners to review and manage backlog and in-progress items ensuring an on-time feature delivery
* Maintain team metrics and reported project statuses on sprint basis to the management improving decision making. KPI’s include Team Velocity, Burndown rate, Defects introduced per sprint, Incidents per sprint
* Developed team norms and balanced workload for onshore and offshore developers, testers and Product owners improving employee satisfaction
* Organized and facilitated all sprint cadences (planning, reviews, retrospectives, and standups) for multiple squads

***A leading retailer in New Zealand***

***Scrum Master – 12 months***

* Onboarded and trained 12 team members on the agile mindset, processes and frameworks thereby establishing a team following agile principles from scratch
* Continuously refined and evolved agile processes for predictable and rapid software delivery
* Led and coordinated the daily stand-ups, sprint planning, demos, retrospective and backlog refinement resulting in on-time feature delivery
* Served as the main point of contact to drive effective communication throughout all project phases
* Worked closely with product management and technical stakeholders to clarify the schedule, status and details of each project
* Worked closely with product owners in refining the product backlog and prioritizing the development of features
* Periodic and regular coaching of the team to higher levels of scrum maturity
* Agile coach and mentor to the interns

**EDUCATIONAL CREDENTIALS**

* Certificate course in Artificial Intelligence and Data Science
* Higher Secondary Certificate – Central board for Secondary Education – Physics, Chemistry, Mathematics
* Senior Secondary Certificate – Central board for Secondary Education