# Emerging Trends in Engineering Management

Unit V Overview

#### Participative Management

- Involves employees in decision-making
- Encourages teamwork and collaboration
- Improves job satisfaction and productivity

#### **Conflict Resolution**

- Key Approaches:
- - Avoidance
- Accommodation
- - Compromise
- Collaboration
- - Competition
- Importance of communication and negotiation skills

### Change Management

- Managing organizational transitions
- Steps:
- 1. Identify the need for change
- 2. Plan the change process
- 3. Communicate effectively
- 4. Implement and monitor
- 5. Sustain the change

## Quality Management

- Focus on customer satisfaction
- Popular methodologies:
- Total Quality Management (TQM)
- - Six Sigma
- - ISO Standards
- Continuous Improvement

## Innovation Management & Disruption

- Fostering new ideas and technologies
- Managing market disruptions (e.g., AI, IoT, Blockchain)
- Strategies for adapting to disruptive change

### ICT Project Management

- Managing Information and Communication Technology projects
- Key concepts:
- Agile & Scrum
- - DevOps
- Cloud Computing
- - Cybersecurity Management

#### Conclusion

- Emerging trends are shaping modern engineering management
- Effective strategies improve efficiency and competitiveness
- Continuous learning is key for success