

Project Charter Submission

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Project Charter

Project Title: Best Community Service Web Application Update

Project Start Date: 15th September 2022

Projected Finish Date: 16th December 2022

Project Manager: Tyler Rebischke

Project Objectives:

Develop a new web application for Best Community Service to assist internal employees, volunteers, and customers in better understanding and managing Best Community Service's activities and events. The new site will feature multiple pages, including a rental page, for rooms and services such as classes, a request page for individuals to seek transportation and home visits, and a donations page where people may donate money anonymously or not. We will also include . Furthermore, various identities inside the company, such as employees, volunteers, and customers, will have varying levels of access to the website. Some portions of the website will be open to the public, while others will be restricted to staff and volunteers, and yet others will be open to customers.

Main Success Criterion:

The project should be completed by the projected finish date and meet all of the client expectations, in the most efficient and effective manner possible.

Approach:

- Create a diagram highlighting the features listed in the project objective, and how they connect to each other
- Build a website that implements the contents of the diagram, and allows for an easy navigatable user experience
- Figure out ways to optimize tasks being done in the website, to save time or overall cost.
- Have sections for user feedback, which can result in overall improvement in the way we handle services to customers in the long term
- Use an Agile software development methodology, which allows for minimized risk (software bugs, changing requirements) when creating, or integrating features to the website.

Roles and Responsibilities:

Name	Role	Email
Tyler Rebischke	Project Manager	trebisch@iastate.edu
Aashish Komaragiri	Team Member	adkoma@iastate.edu
Khushveen Kaur Umra	Team Member	kumra@iastate.edu
Derek Thomas	Team Member	derekt@iastate.edu
Guan Lin	Team Member	glin19@iastate.edu
David Vachlon	Team Member	dvachlon@iastate.edu
Ashraf Gaffar	Advisor/Client	gaffar@iastate.edu

Sign off:

Aashish Komaragiri

Derek Thomas

Tyler Rebischke

Khushveen Kaur Umra

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David Vachlon

Comments: