

# Kian Marie

Durban 32 Montmore Road, Stanmore, Phoenix, 4068 0797102019 kianandrew4@gmail.com

## About Me

### Detail Info

Birth Date

04//2001

Summary

Determined and hardworking individual. Outgoing and friendly, I have great social skills and work well in the service industry. I enjoy spending time with my family and watching football. I also enjoy eating out with friends occasionally.

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## Education

### Stanmore Secondary

- 2018

Matric

### Richfield

2019 - 2020

Higher Certificate In Business Administration

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## Experience

### CCI

2019 - 2020

Customer Service/Tech Support Agent

My duty at CCI was to assist customers with their account queries, complaints, trouble shooting for TV boxes and broadband.

### Ison

2020 - 2021

Customer Service Agent

At Ison my duty was to assist DSTV customers with their account queries. I also assisted customers with billing issues, solving their troubleshooting dstv decoders, to upsell and create leads.

### Outworx

2021 - 2021

Social Media Customer Service And Live Chat Agent

At Outworx I was a live chat agent for a buy now pay later service where we assist customers with billing issues and account queries, I was also attending to complaints on social media platforms such as Twitter, Instagram and Facebook.

### Ignition Group

2022 - 2022

Customer Service Advisor

At the Ignition group my duty was to assist elderly customers with their email accounts such as password resets and technical issues with their email address, billing issues, Internet issues and complaints.

# Trace Liquors

2022 -

Stock Controller & Manager

I managed the umhlanga branch and controlled stock for 2 other stores as well. I also work at the front of store. I managed the stock takes for all 3 stores.

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## Skills

Computer Literate

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## Interest

Technology, gaming, collecting diecast cars.

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## References

CCI - Sagren 069 260 4320

- Ntokozo 061 349 8840

Outworx - Rowen 084 375 1237

- Dilosen 083 560 8954

Ignition - Riaquath 084 741 8306

Trace Liquors - Trace 079 157 1536

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## Languages

English

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