# Introduction to **Information Retrieval**

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Lecture 2: The term vocabulary and postings lists

## Complications: Format/language

- Documents being indexed can include docs from many different languages
  - A single index may have to contain terms of several languages.
- Sometimes a document or its components can contain multiple languages/formats
  - French email with a German pdf attachment.
- What is a unit document?
  - A file?
  - An email? (Perhaps one of many in an mbox.)
  - An email with 5 attachments?
  - A group of files (PPT or LaTeX as HTML pages)

## **TOKENS AND TERMS**

#### **Tokenization**

- Input: "Friends, Romans and Countrymen"
- Output: Tokens
  - Friends
  - Romans
  - Countrymen
- A token is an instance of a sequence of characters
- Each such token is now a candidate for an index entry, after <u>further processing</u>
  - Described below
- But what are valid tokens to emit?

#### **Tokenization**

- Issues in tokenization:
  - Finland's capital → Finland? Finlands? Finland's?
  - Hewlett-Packard → Hewlett and Packard as two tokens?
    - state-of-the-art: break up hyphenated sequence.
    - co-education
    - lowercase, lower-case, lower case ?
    - It can be effective to get the user to put in possible hyphens
  - San Francisco: one token or two?
    - How do you decide it is one token?

### **Numbers**

**3/20/91** 

Mar. 12, 1991

20/3/91

- 55 B.C.
- *B-52*
- My PGP key is 324a3df234cb23e
- **(800) 234-2333** 
  - Often have embedded spaces
  - Older IR systems may not index numbers
    - But often very useful: think about things like looking up error codes/stacktraces on the web
    - (One answer is using n-grams: Lecture 3)
  - Will often index "meta-data" separately
    - Creation date, format, etc.

## Tokenization: language issues

- French
  - L'ensemble → one token or two?
    - L?L'?Le?
    - Want l'ensemble to match with un ensemble
      - Until at least 2003, it didn't on Google
        - Internationalization!
- German noun compounds are not segmented
  - Lebensversicherungsgesellschaftsangestellter
  - 'life insurance company employee'
  - German retrieval systems benefit greatly from a compound splitter module
    - Can give a 15% performance boost for German

## Tokenization: language issues

- Chinese and Japanese have no spaces between words:
  - 莎拉波娃现在居住在美国东南部的佛罗里达。
  - Not always guaranteed a unique tokenization
- Further complicated in Japanese, with multiple alphabets intermingled
- Dates/amounts in multiple formats

  フォーチュン 500社は情報不足のため時間あた\$500K(約6,000万円)

  Katakana Hiragana Kanji Romaji

End-user can express query entirely in hiragana!

## Tokenization: language issues

- Arabic (or Hebrew) and Persian are basically written right to left, but with certain items like numbers written left to right
- Words are separated, but letter forms within a word form complex ligatures

- $\leftarrow$   $\leftrightarrow$   $\leftarrow$  start
- 'Algeria achieved its independence in 1962 after 132 years of French occupation.'
- With Unicode, the surface presentation is complex, but the stored form is straightforward

# Stop words

- With a stop list, you exclude from the dictionary entirely the commonest words. Intuition:
  - They have little semantic content: the, a, and, to, be
  - There are a lot of them: ~30% of postings for top 30 words
- But the trend is away from doing this:
  - Good compression techniques (lecture 5) means the space for including stopwords in a system is very small
  - Good query optimization techniques (lecture 7) mean you pay little at query time for including stop words.
  - You need them for:
    - Phrase queries: "King of Denmark"
    - Various song titles, etc.: "Let it be", "To be or not to be"
    - "Relational" queries: "flights to London"

#### Normalization to terms

- We need to "normalize" words in indexed text as well as query words into the same form
  - We want to match U.S.A. and USA
- Result is terms: a term is a (normalized) word type,
   which is an entry in our IR system dictionary
- We most commonly implicitly define equivalence classes of terms by, e.g.,
  - deleting periods to form a term
    - U.S.A., USA ( USA
  - deleting hyphens to form a term
    - anti-discriminatory, antidiscriminatory ( antidiscriminatory

## Normalization: other languages

- Accents: e.g., French résumé vs. resume.
- Umlauts: e.g., German: Tuebingen vs. Tübingen
  - Should be equivalent
- Most important criterion:
  - How are your users like to write their queries for these words?
- Even in languages that standardly have accents, users often may not type them
  - Often best to normalize to a de-accented term
    - Tuebingen, Tübingen, Tubingen \ Tubingen

## Normalization: other languages

- Normalization of things like date forms
  - 7月30日 vs. 7/30
  - Japanese use of kana vs. Chinese characters

 Tokenization and normalization may depend on the language and so is intertwined with language detection

Morgen will ich in MIT ...

Is this German "mit"?

 Crucial: Need to "normalize" indexed text as well as query terms into the same form

# Case folding

- Reduce all letters to lower case
  - exception: upper case in mid-sentence?
    - e.g., General Motors
    - Fed vs. fed
    - SAIL vs. sail
  - Often best to lower case everything, since users will use lowercase regardless of 'correct' capitalization...
- Google example:
  - Query C.A.T.
  - #1 result is for "cat" (well, Lolcats) not Caterpillar Inc.



#### Normalization to terms

- An alternative to equivalence classing is to do asymmetric expansion
- An example of where this may be useful

Enter: window Search: window, windows

Enter: windows Search: Windows, windows, window

Enter: Windows Search: Windows

Potentially more powerful, but less efficient

#### Thesauri and soundex

- Do we handle synonyms and homonyms?
  - E.g., by hand-constructed equivalence classes
    - car = automobile color = colour
  - We can rewrite to form equivalence-class terms
    - When the document contains automobile, index it under carautomobile (and vice-versa)
  - Or we can expand a query
    - When the query contains automobile, look under car as well
- What about spelling mistakes?
  - One approach is soundex, which forms equivalence classes of words based on phonetic heuristics
- More in lectures 3 and 9

#### Lemmatization

- Reduce inflectional/variant forms to base form
- E.g.,
  - $\blacksquare$  am, are, is  $\rightarrow$  be
  - car, cars, car's, cars'  $\rightarrow$  car
- the boy's cars are different colors → the boy car be different color
- Lemmatization implies doing "proper" reduction to dictionary headword form

## Stemming

- Reduce terms to their "roots" before indexing
- "Stemming" suggest crude affix chopping
  - language dependent
  - e.g., automate(s), automatic, automation all reduced to automat.

for example compressed and compression are both accepted as equivalent to compress.



for exampl compress and compress ar both accept as equival to compress

# Porter's algorithm

- Commonest algorithm for stemming English
  - Results suggest it's at least as good as other stemming options
- Conventions + 5 phases of reductions
  - phases applied sequentially
  - each phase consists of a set of commands
  - sample convention: Of the rules in a compound command, select the one that applies to the longest suffix.

# Typical rules in Porter

- $sses \rightarrow ss$
- $ies \rightarrow i$
- $ational \rightarrow ate$
- $tional \rightarrow tion$

- Weight of word sensitive rules
- (m>1) EMENT  $\rightarrow$ 
  - $replacement \rightarrow replacement$
  - cement  $\rightarrow$  cement

#### Other stemmers

- Other stemmers exist, e.g., Lovins stemmer
  - http://www.comp.lancs.ac.uk/computing/research/stemming/general/lovins.htm
  - Single-pass, longest suffix removal (about 250 rules)
- Full morphological analysis at most modest benefits for retrieval
- Do stemming and other normalizations help?
  - English: very mixed results. Helps recall for some queries but harms precision on others
    - E.g., operative (dentistry) ⇒ oper
  - Definitely useful for Spanish, German, Finnish, ...
    - 30% performance gains for Finnish!

# Language-specificity

- Many of the above features embody transformations that are
  - Language-specific and
  - Often, application-specific
- These are "plug-in" addenda to the indexing process
- Both open source and commercial plug-ins are available for handling these