

More than Books: Make the most of
your Library

Get connected (WiFi & logging in)

Navigating Learn.UQ

Systems and Software at UQ



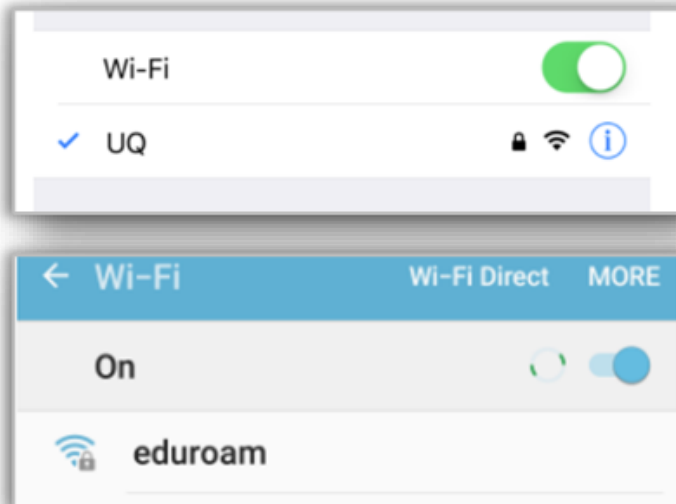
Internet Access

- UQ students receive full unlimited access to the internet for use on campus.
- UQ Internet access is subject to the Information and Communication Technology Policy.

Under-18 Internet Access

- All students under the age of 18 are required by law to have parental/guardian consent to access the internet. Full information and an online consent form can be found at...
- More information on the internet access webpage
- Please note that you must be enrolled in your course before you can be granted access.

UQ WiFi



- "UQ" - on campus. Login username: s4123456
- "Eduroam", s4123456@uq.edu.au - in other organisations
- See AskUS service for assistance in connecting or [Connecting to WiFi](#) guide

Passwords

- Single Sign On interface (student account & password)
- If you need to reset your password, you can do so through the [UQ Password Change](#) webpage
- For help with passwords contact [AskUs](#)

Multi-Factor Authentication (MFA)



At UQ we use **Multi Factor Authentication** to make sure it is really you when you log into UQ services and systems

Download the **Duo Mobile app** on your phone, following the instructions on mfa.uq.edu.au to set it up.

This website includes helpful information, including how to access your account if you lose your phone, as well as instructions for using other applications (e.g. Google Auth or Microsoft Auth)

AskUs can also help with your questions about MFA.

Library Desktops

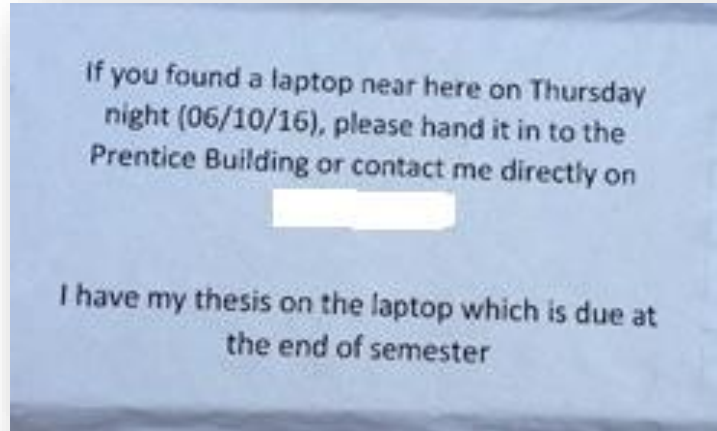


Sign in using your

Username: e.g., s4123456

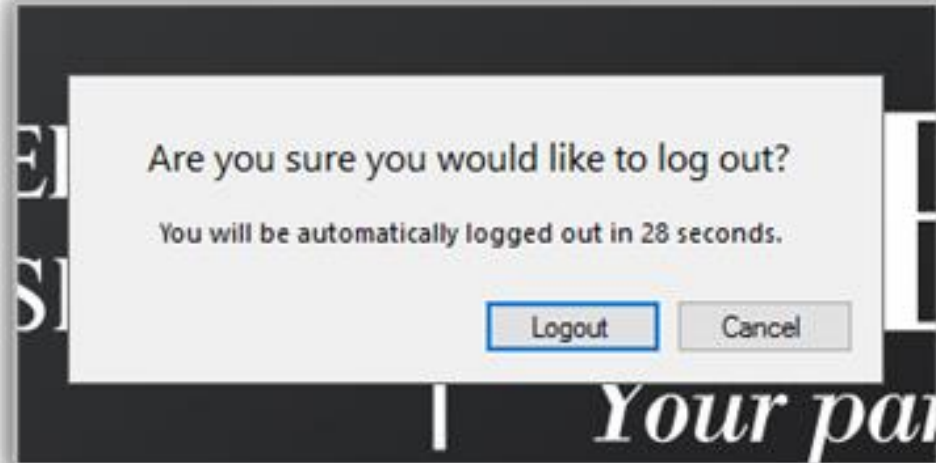
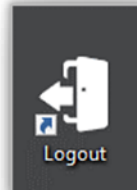
Password: ??????????

Trouble-Free Computing Tips



- ✓ **Backup** your work in more than one location – computer failure/loss is no excuse for late submissions!
 - Use USBs, Cloud services (e.g. OneDrive) or email yourself a copy
- ✓ Keep your devices and apps **updated**
 - Updates often solve security issues, but they can also be particularly important at exam time: out of date systems have been known to cause issues during online exams.
 - See [more cybersecurity recommendations](#) and [UQ's top 10 tips to stay safe](#)
- ✓ **Safeguard** your devices/belongings
 - Never leave them unattended. There is no guarantee they will be there when you return

Logout



Always logout when finished on a public machine

You are responsible for anything that happens under your login details

Never let anyone use your login details

Scan & Win!



Library Orientation Information Session Survey

Tell us about your orientation information workshop experience to win one of six **\$50 eGift vouchers**.

Contact Us

UQ Library Technology Training

training@library.uq.edu.au

<https://web.library.uq.edu.au/library-services/training>