Kitrick Bell

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PROFESSIONAL SUMMARY

Motivated Software Developer with 5 years of proven experience in software development, business analysis, and deployment strategy. Experience owning the front and back-end processes of user interface customizations. Skilled developer in Python, HTML, CSS, and JavaScript. Certified Full Stack Web Developer.

Areas of professional expertise:

• **Database Management**	• **Computer Information Systems**
• **Business Analytics**	• **Website Development**
• **Data Science**	• **Agile Methodology**

Areas of software expertise:

• **React Native**	• **HTML**
• **Bootstrap**	• **Python**
• **jQuery**	• **CSS & Javascript**

EDUCATION & CERTIFICATIONS

Certificate of Full Stack Development. The University of Texas. Sept. 2019 – Mar. 2020
Bachelor of Business Administration, Computer Information Systems. The University of Mary-Hardin Baylor. May 2015

PROFESSIONAL SKILLS DEMONSTRATED

Empyrean Benefits Solutions   May 2018 – Present
Business Systems Analyst   Houston, TX
Responsible for the system configuration and setup for clients – which includes setup, test plan execution, import configuration, and client acceptance testing.
• **Process Improvement:** Oversaw the premium reporting process – after noticing the start to finish process – identified inefficiencies by creating automated queries and increasing time savings by 40% (22 hours a month). Wrote, designed, and published 60 guides for process utilization – ensuring start to finish understanding of all tasks and training.
• **Front End Development:** Utilizes front-end frameworks such as HTML and CSS for unique user interface customizations and ensuring that each site is responsible across platforms. Created frameworks for system upgrades – designing user acceptance testing processes, creating quality assurance guidelines, and managing framework from migration to production. Utilizes programming tools such as Python in order to create rate calculation scripts.
• **Risk Mitigation:** Gather, document, and analyze client functional products and underwriting business requirements. Client-facing and consultative role offering solutions to enhance client implementations and transform client workflow and business processes. Facilitates internal communications by serving as the liaison between the services organization and product development, product management, and technical teams.

Logix Diagnostics   Sept. 2017 – May 2018
Problem/Resolution Lab Assistant   Houston, TX
Acts as the critical point of contact for standard laboratory procedures = requiring the use of sterile technique, processing samples, and preparing slides. Analyzed patient requisitions to ensure accuracy with a 98% success rate
• **Logistical Management:** Responsible for daily, weekly, and monthly administration of the itineraries for delivery drivers. Analyzed high traffic volumes in comparison to inventory ensuring all deliverables were completed prior to facility closures.
• **Medical Coding & Billing:** Maintained over 150 patient records a day and ensured that medical coding was carefully and accurately transmitted to the database in order to avoid patient misdiagnosis
• **Metric Adherence:** Monitored real-time call statistics schedule adherence, and communicated with an internal and outsourced team to ensure on-phone and off-phone activity managed efficiently throughout the day