



## RESERVATION CONFIRMATION

**Attention** :  
**Facsimile** :  
**From** : Zembe Maud  
Reservations Department  
**Date** : 15 April 2016  
**Guest Name** : Mr. Kibreab Gizatu - Reservation Number 1029153

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Thank you for choosing the Crowne Plaza Monomotapa as your preferred choice of accommodation. We have great pleasure in confirming your reservation details as follows:

<b>Reservation No.</b>	: 1029153		
<b>Name of Guest</b>	: Mr. Kibreab Gizatu		
<b>Arrival Date</b>	: 03 May 2016	<b>Departure Date</b>	: 13 May 2016
<b>Room Type</b>	: Twin Double Non Smoking		
<b>Rate Quoted</b>	: US\$ 130.00	<b>Total Room &amp; Tax</b>	: US\$ 1300
<b>Method of Payment</b>	: Cash		
<b>Comment</b>	: BB payment from CHAI		
<b>Transport Details</b>	: Arrival Flight No. :	<b>Departure Flight No.</b>	:
	: Arrival Time : 00:00	<b>Departure Time</b>	: 00:00
	: Pickup Type :	<b>Dropoff Type</b>	:
	: Price :	<b>Price</b>	:

The above rate is inclusive of VAT and 2% Tourism Levy. Breakfast is served in the Parkview Restaurant from 06h00 to 10h00 every morning. Check-in time is 14h00 and check out time is 10h00.

Guests may settle their hotel bills using any of the following currencies:  
US Dollar, Pound Sterling, South African Rand, Botswana Pula and the Euro.

Cheques are not accepted. Credit Cards accepted are: Master Card, Visa Card and American Express.  
When making payment, please quote the reservation number for correct allocation to your booking.

A cancellation fee of one night's accommodation will apply if accommodation is cancelled less than 24 hours prior to the booked arrival date. In the event of a no-show, or should you not arrive on the stated arrival date, the full stays accommodation may be charged.

It is recommended that dinner reservations are made prior to arrival at Guest Services as both the Parkview Restaurant and Monos Restaurant are very popular with locals as well as hotel residents.

Airport transfers can be arranged. Please advise if you require a quotation.

We look forward to welcoming Mr. Kibreab Gizatu to Crowne Plaza Monomotapa.

Yours sincerely,

Zembe Maud  
**RESERVATIONS DEPARTMENT**