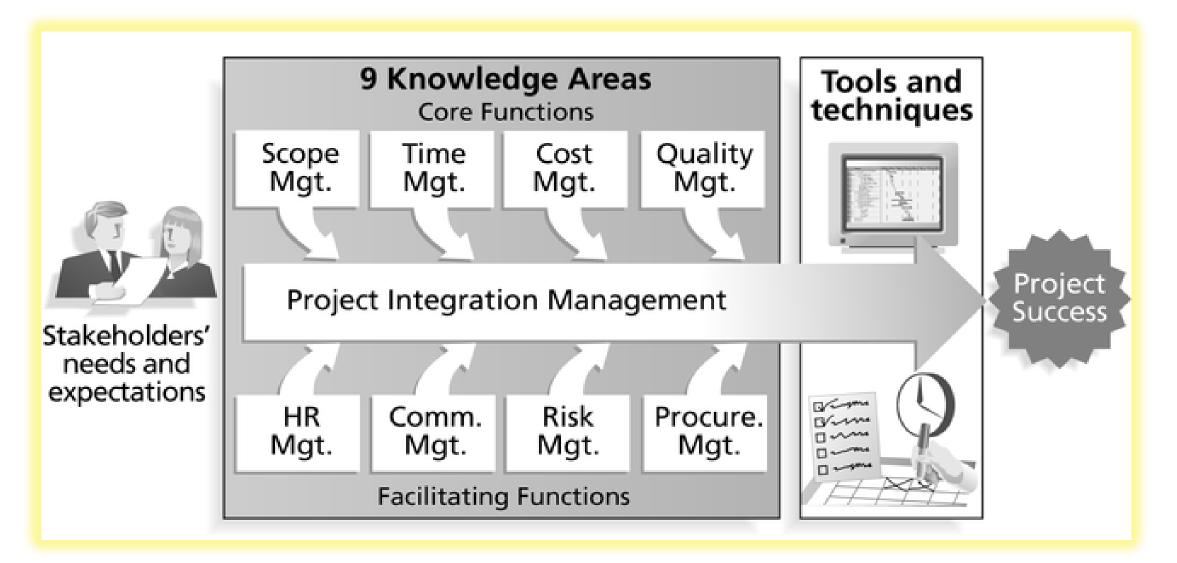


## Software Project Management

Target Group: SE 3<sup>rd</sup> year

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# What is Integration Management?

- It is a project management knowledge area that helps teams work together more **seamlessly**.
- It brings together various:
  - ✓ Processes
  - ✓ Systems and
  - ✓ Methodologies to form a cohesive strategy.
- The Key to Overall Project Success is:
  - ✓ Good Project Integration Management

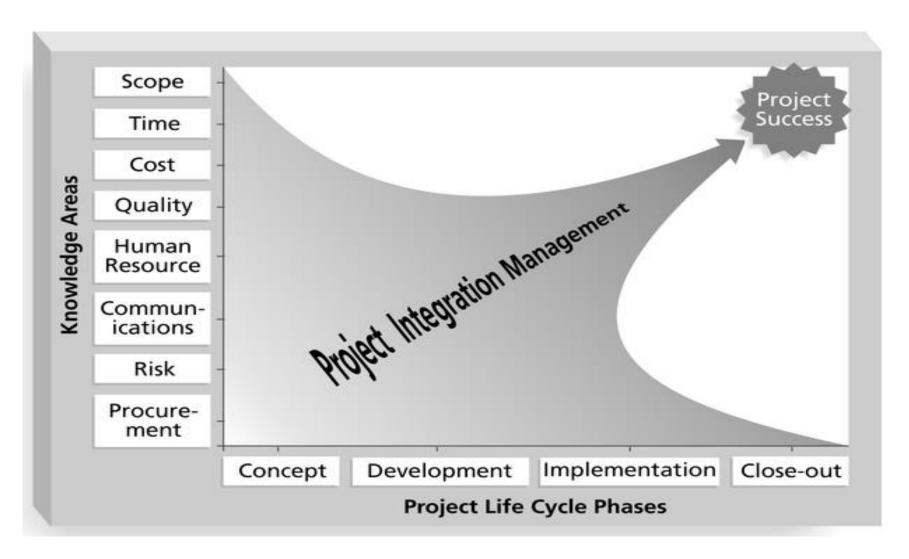
# What is Integration Management?

Project managers must coordinate all of the other knowledge areas throughout a project's life cycle

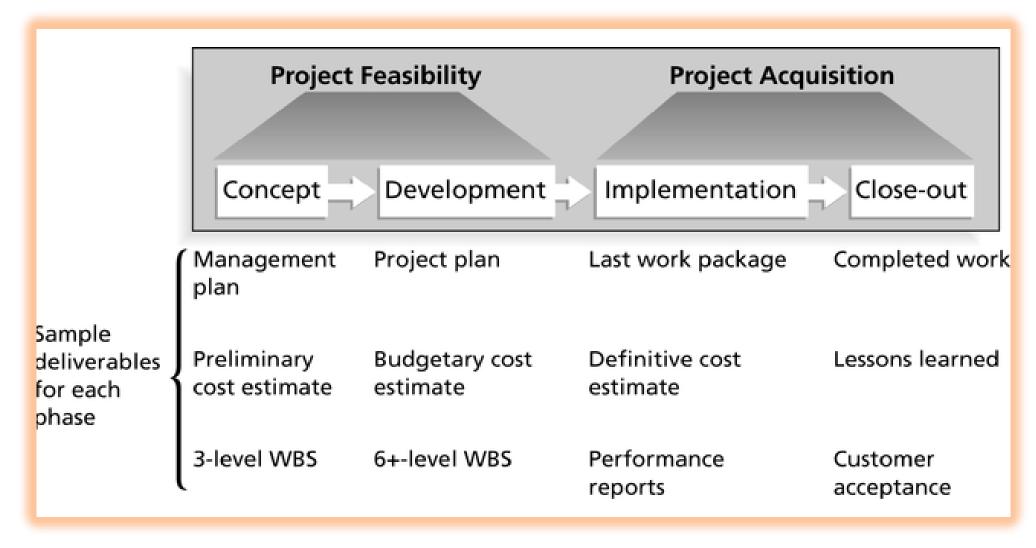
Many new project managers have trouble looking at the "big picture" and want to focus on too many details

•Project integration management is not the same thing as software integration.

#### Framework for Project Integration Management



## Project Life Cycle



#### PROJECT INTEGRATION MANAGEMENT

#### 4.1 Project Plan Development

#### .1 Inputs

- .1 Other planning outputs
- .2 Historical information
- .3 Organizational policies
- .4 Constraints
- .5 Assumptions

#### .2 Tools and Techniques

- .1 Project planning methodology
- .2 Stakeholder skills and knowledge
- .3 Project management information system (PMIS)
- .4 Earned value management (EVM)

#### .3 Outputs

- .1 Project plan
- .2 Supporting detail

#### 4.2 Project Plan Execution

#### .1 Inputs

- .1 Project plan
- .2 Supporting detail
- .3 Organizational policies
- .4 Preventive action
- .5 Corrective action

#### .2 Tools and Techniques

- .1 General management skills
- .2 Product skills and knowledge
- .3 Work authorization system
- .4 Status review meetings
- .5 Project management information system
- Organizational procedures

#### .3 Outputs

- .1 Work results
- .2 Change requests

#### 4.3 Integrated Change Control

#### .1 Inputs

- .1 Project plan
- .2 Performance reports
- .3 Change requests

#### .2 Tools and Techniques

- .1 Change control system
- .2 Configuration management
- .3 Performance measurement
- .4 Additional planning
- .5 Project management information system

#### .3 Outputs

- .1 Project plan updates
- .2 Corrective action
- .3 Lessons learned

## Project Plan Development

## Project Plan Development

A project plan is a document used to coordinate all project planning documents.

- Its main purpose is to guide project execution
- Project plans assist the project manager in leading the project team and assessing project status
- Project performance should be measured against a baseline project plan

# Attributes of Project Plans

- Just as projects are unique, so are project plans
  - ✓ Plans should be dynamic
  - ✓ Plans should be flexible
  - ✓ Plans should be updated as changes occur
  - ✓ Plans should first and foremost guide project execution

## Common Elements of a Project Plan

Introduction or overview of the project

Description of how the project is organized

•Management and technical processes used on the project

Work to be done, schedule, and budget information

#### Sample Outline for a Software Project Management Plan (SPMP)

Project Management Plan Sections								
	Introduction	Project	Managerial	Technical	Work			
		Organization	Process	Process	Packages,			
					Schedule, and			
					Budget			
Section	Project	Process model;	Management	Methods, tools,	Work			
of	overview;	organizational	objectives and	and	packages;			
Topics	project	structure;	priorities;	techniques;	Dependencies;			
	deliverables;	organizational	assumptions,	software	resource			
	evolution of	boundaries and	dependencies,	documentation;	requirements;			
	the SPMP;	interfaces;	and	and project	budget and			
	reference	project	constraints;	support	resource			
	materials;	responsibilities	risk	functions	allocation;			
	definitions and		management;		and schedule			
	acronyms		monitoring					
			and					
			controlling					
			mechanisms;					
			and staffing					
			plan					

### Stakeholder Analysis

- A stakeholder analysis documents important (often sensitive) information about stakeholders such as
  - ✓ stakeholders' names and organizations
  - ✓ roles on the project
  - ✓ unique facts about stakeholders
  - ✓ level of influence and interest in the project
  - ✓ suggestions for managing relationships

# Sample Stakeholder Analysis

	_	Key Stak	keholders		
	Ahmed	Susan	Erik	Mark	David
Organization	Internal senior management	Project team	Project team	Hardware vendor	Project manager for other internal project
Role on project	Sponsor of project and one of the company's founders	DNA sequencing expert	Lead programmer	Supplies some instrument hardware	Competing for company resources
Unique facts	Demanding, likes details, business focus, Stanford MBA	Very smart, Ph.D. in biology, easy to work with, has a toddler	Best programmer I know, weird sense of humor	Start-up company, he knows we can make him rich if this works	Nice guy, one of oldest people at company, has 3 kids in college
Level of interest	Very high	Very high	High	Very high	Low to medium
Level of influence	Very high; can call the shots	Subject matter expert; critical to success	High; hard to replace	Low; other vendors available	Low to medium
Suggestions on managing relationship	Keep informed, let him lead conversation s ,do as he says and quickly	Make sure she reviews specification s and leads testing; can do some work from home	Keep him happy so he stays; emphasize stock options; likes Mexican food	Give him enough lead time to deliver hardware	He knows his project takes a back seat to this one, but I can learn from him

### Project Plan Execution

## Project Plan Execution

- Project plan execution involves managing and performing the work described in the project plan
- The majority of time and money is usually spent on execution
- The application area or the project directly affects project execution because the products of the project are produced during execution

#### Important Skills for Project Execution

•General management skills like leadership, communication, and political skills

Product skills and knowledge

Use of specialized tools and techniques

#### Tools and Techniques for Project Execution

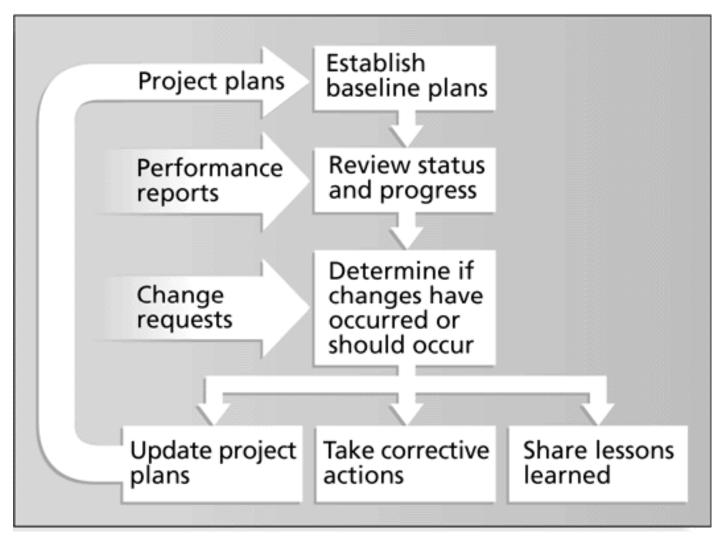
- Work Authorization System: a method for ensuring that qualified people do work at the right time and in the proper sequence
- Status Review Meetings: regularly scheduled meetings used to exchange project information
- Project Management Software: special software to assist in managing projects

# Integrated Change Control

## Integrated Change Control

- Integrated change control involves identifying, evaluating, and managing changes throughout the project life cycle (Note: 1996 PMBOK called this process "overall change control")
- Three main objectives of change control:
  - ✓ Determine that a change has occurred
  - ✓ Influence the factors that create changes to ensure they are beneficial
  - ✓ Manage actual changes when and as they occur

### Integrated Change Control Process



### Change Control on Software Projects

- •Former view: The project team should strive to do exactly what was planned on time and within budget
- **Problem**: Stakeholders rarely agreed up-front on the project scope, and time and cost estimates were inaccurate
- Modern view: Project management is a process of constant communication and negotiation
- •Solution: Changes are often beneficial, and the project team should plan for them

## Change Control System

A formal, documented process that describes when and how official project documents and work may be changed

 Describes who is authorized to make changes and how to make them

 Often includes a Change Control Board (CCB), configuration management, and a process for communicating changes

### Change Control Boards (CCBs)

 A formal group of people responsible for approving or rejecting changes on a project

 Provides guidelines for preparing change requests, evaluates them, and manages the implementation of approved changes

Includes stakeholders from the entire organization

## Making Timely Changes

- Some CCBs only meet occasionally, so it may take too long for changes to occur
- Some organizations have policies in place for timesensitive changes
  - ✓ "48 hour policy" allowed project team members to make decisions, then they had 48 hours reverse the decision pending senior management approval
  - ✓ Delegate changes to the lowest level possible, but keep everyone informed of changes

## Configuration Management

- Ensures that the products and their descriptions are correct and complete
- Concentrates on the management of technology by identifying and controlling the functional and physical design characteristics of products
- Configuration management specialists identify and document configuration requirements, control changes, record and report changes, and audit the products to verify conformance to requirements

#### Suggestions for Managing Integrated Change Control

- View project management as a process of constant communications and negotiations
- Plan for change
- Establish a formal change control system, including a Change Control Board (CCB)
- Use good configuration management
- Define procedures for making timely decisions on smaller changes
- Use written and oral performance reports to help identify and manage change
- Use project management and other software to help manage and communicate changes

#### THANK YOU!!!