

**MOHAMED MASHOOD THOOMBATH**

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## PROFILE

An experienced IT professional with the experience in the field of banking, business processes, database applications, risk analysis, project management, UI application development, customer support, process flow analysis and documentation.

## CAREER OBJECTIVE

Seeking a challenging role in the field of Information Technology in a growth-oriented organization that will fully utilize my talents and technical skills and help me reach higher echelons.

## BRIEF WORK PROFILE

- **14+ Years** of experience in various IT Technologies.
- **Certified Project Management Professional (PMP® Number – 2803619)**
- **TOGAF Certified Architect (Open Group – 153139)**
- **Scrum Master Certified (Scrum Study – 759878)**
- **IBM Certified System Administrator (WebSphere Application Server)**
- **ITIL Foundation Certificate (5810484.20583863)**
- **Six Sigma Yellow Belt Certified (ID: 708851)**
- **Microsoft Certified Technology Specialist in Microsoft .NET Framework, Web Application Development and Windows Application Development.**
- **Microsoft Certified Professional – MC ID: 9376233**
- **Microsoft Certified Solutions Developer on SharePoint Applications**
- Well versed in C#.net, ASP.net, Ajax, LINQ, JQuery, Rad Controls, Chart JS, Bootstrap, Java, JSP, Spring Boot, API and Java script.
- Excellent Experience in, writing complex Stored procedures, functions, views and Triggers using **MS SQL Server** and **Oracle**.
- Well versed in Microsoft Business Intelligence using **SQL Server Reporting Service**
- Experienced hands on creating reports using **Crystal Report**.
- Experienced in creating Dash Boards and Charts using .Net (Chart JS, Java Script, Ajax...etc).
- Good communication and analytical skills with problem solving capabilities, sense of responsibility, creative and team player.
- Responsible for the product planning and execution throughout the product lifecycle, including: gathering and prioritizing product and customer requirements, defining the product vision, and working closely with engineering, sales, marketing and support to ensure revenue and customer satisfaction goals are met.
- Develop technical specifications from business requirement analysis and design sessions.
- Implements and maintain application services such as maintenance, upgrade, development and control.
- Manages application's performance and capacity and provides troubleshooting assistance to end users and help desk.
- Experience in WAS console management, application deployment and administration
- Working knowledge of Jenkins automation, Maven, Python and Shell scripts
- Experienced in Banking domain especially with Corporate Online Banking Business Rules and Procedures

- Integration experience on ET with Corporate Online banking (by using SSO, API...etc).

## SKILLS

- Good knowledge of Business analysis and project management methodologies
- Created Data Flow Diagrams, System Integration Maps, Use Cases, User Stories
- Work Flows, System Scope, Test Cases, & other documentation to demonstrate business and IT needs.
- Conducts business requirement analysis. Map requirements to existing solutions and identify gaps.
- Interfaces with users to identify requirements and resolve problems

## WORK EXPERIENCE

- Working as Solution Delivery Lead/SME on Digital Channels (Corporate Online/Mobile Banking) at Riyad Bank from September 2013 to Present  
<http://www.riyadonline.com>
- Worked as Software Consultant at National Commercial Bank from July 2012 to July 2013  
<http://www.alahli.com>
- Worked as Software Engineer in Mirnah Technology Systems Ltd from January 2008 to May 2012  
<http://www.mirnah.com>
- Worked as a Freelance Software Developer in Saudi Arabia from August 2007 to December 2007.
- Worked as Web Developer in Nexegen Technologies in Calicut, Kerala, India during the period June 2006 to July 2007.  
<http://www.nexegen.net/>
- Worked as C#.net Software Engineer trainee in Pacific IT Solutions Bangalore, India during the period October 2005 to March 2006.

## ACADEMIC QUALIFICATION PROFILE

### Master of Computer Application:

College : DIMAT Dayapuram, Calicut, Kerala, India  
 Discipline : **Computer Science**  
 University : Calicut University, Kerala

### Bachelor of Science:

Discipline : **Mathematics**  
 University : Calicut University, Kerala, India

## MAJOR ASSIGNMENTS / PROJECTS UNDERTAKEN

### ➤ **Project #1**

Project Title : **ECorp Web**  
 Technology : J2EE, Oracle, Maven, IBM WebSphere, RTC  
 Role : Solution Delivery Lead

### **Description:**

**ECorp** is a corporate online banking portal which is a web based corporate account managing system in RiyadBank.

### **Responsibilities:**

- Working as a SME for Corporate Online Banking – make sure Business requirements are valid and can implement on the Channel without any impacts.
- Need to investigate Severity level 1 and 2 issues related to all aspects of the application including technical setup, environmental, business logic and coding errors.

- Solution Delivery lead to Corporate Banking Application Support team with the role towards DevOps and needs perform code review for new changes
- Want to perform hot deployments in running production environments for fixes of severity level 1 issues without any application down time.
- Responsible for the analysis and support client server architecture
- Also responsible for the checking of problems, its resolution, modifications and necessary changes
- Setup Build Automation and Deployment Automation using Jenkins, Maven and IBM WebSphere.

#### ➤ **Project #2**

Project Title : **RBBusiness**  
 Technology : J2EE, Cordova, XCode, Eclipse  
 Role : Solution Delivery Lead

##### **Description:**

**RBBusiness** is a responsive mobile application for corporate online banking which used for corporate account management in RiyadhBank.

##### **Responsibilities:**

- Need to investigate Severity level 1 and 2 issues related to all aspects of the application including technical setup, environmental, business logic and coding errors.
- Responsible for building and uploading mobile application package
- Also responsible for the checking of problems, its resolution, modifications and necessary changes

#### ➤ **Project #3**

Project Title : **Alpha Customer Repository System (Alpha CCR)**  
 Technology : C#.net, Oracle  
 Role : Design, Development and Implementation

##### **Description:**

Alpha CCR – “Central Customer Repository” is windows-based application for maintaining customer related activities in branches.

##### **Responsibilities:**

- Designing and developing user interface and forms.
- Development of reports using Crystal Report XI.

#### ➤ **Project #4**

Project Title : **Route Pro**  
 Technology : Asp.net, C#.net, Rad Controls, Ajax, SQL Server 2005/2008.  
 Platform : Windows XP/ Sever 2008  
 Role : Team Lead.  
 Clients : Sadafco, Balsharaf, Nada, Choithrams, Sharbatly , Deemah, Sadafco etc.

##### **Description:**

RoutePro is a web-based middleware application for Sales Force Automation (SFA). Route Pro BackOffice is a full sales, distribution, and van management S/W that runs and manages the vans in a daily basis including the necessary reports to run the business in the distribution depot.

##### **Responsibilities:**

- Development of reports using SSRS, Crystal Report XI and SSAS cube
- Designing user interface and web forms.

#### ➤ **Project #5**

Project Title : **Bo Windows**  
 Technology : C#.net, SQL Server 2008.  
 Platform : Windows XP/Sever 2008  
 Role : Team Lead.  
 Clients : Sadafco

##### **Description:**

- A client server-based middleware application used to Sales Force Automation.

**Responsibilities:**

- Development of reports using SSRS, Crystal Report XI
- Development and Implementation Administration module.

**➤ Project #6**

Project Title : **ERP Feeder Utility**  
Technology : C#.net, SQL Server 2008  
Platform : Windows XP/2000  
Role : Design, Development and Implementation.  
Clients : Most of the FMCGs in GCC (ATS, Arasco, Ajlan, Sadafco etc)

**Description:**

- ERP Feeder utility is used to integrate RoutePro Application and Clients ERP Application for up-to-date synchronization of Data

**Responsibilities:**

- Creating stored procedures, user defined functions.
- Designing User Interface using Windows Forms
- Coding using 3-tier architecture in C#.Net.

**➤ Project #7**

Project Title : **Field Pro**  
Technology : C#.net, SQL Server 2008  
Platform : Windows XP/2008  
Role : Design and Development.

**Description:**

- Field Pro is a web-based Field Service Application

**Responsibilities:**

- Creating stored procedures, user defined functions.
- Designing User Interface using Windows Forms
- Coding using 3-tier architecture in C#.Net.

**➤ Project #8**

Project Title : **POD**  
Technology : C#.net, SQL Server 2008  
Platform : Windows XP/2008  
Role : Design and Development.

**Description:**

- POD is a Client server-based Proof of Delivery application

**Responsibilities:**

- Creating stored procedures, user defined functions.
- Designing User Interface using Windows Forms
- Coding using 3-tier architecture in C#.Net.

**PERSONAL DETAILS**

Date of Birth : 16<sup>th</sup> May 1982  
Iqama Status : Transferable  
Marital Status : Married  
Nationality : Indian  
Languages Known : English, Hindi, and Arabic  
Passport Number : **T 9873249** -Riyadh [17.12.2020 - 16.12.2030]  
Driving License : Saudi Arabia, India

**Declaration**

I hereby declare that all statements made in this application are true, complete and correct to the best of my knowledge and belief.

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