

Justin Zavala

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EDUCATION

Bowie State University

Bachelor of Science in Computer Technology

Emphasis: Data Science and Database Administration

Bowie, MD

Expected Graduation May 2025

EXPERIENCE

Adobe Inc.

Design Program Manager Intern

San Jose, CA

Summer 2024

- Led a cross-functional design project, driving collaboration between creative teams, engineers, and stakeholders to ensure successful project delivery.
- Developed and implemented processes to streamline design workflows, ensuring on-time and on-budget project execution.
- Orchestrated the creation of an internal portfolio for an Adobe design team, showcasing talent and fostering internal collaboration and visibility across departments.

Adobe Inc.

Technical Account Manager Intern

San Jose, CA

Summer 2023

- Assess strategic Customer technical risks and opportunities and drive the extended Adobe team to build and deliver mitigation and "get well" plans
- Optimize client's investment and accelerate task, issue execution, and resolution
- Work hands-on with Adobe's internal Customer Success Management, Managed Services, Engineering, TechOps, Product Management, Support, and the Adobe Consulting practice and third-party partners in support of customer's technical success

Justin's Pro Touch

Owner

Bowie, MD

January 2022–Present

- Responsible for the growth, stability, direction, and daily operation of the business
- Using cleaning, protective, and restorative agents to maintain and enhance the appearance of vehicles
- Handle selection and purchasing of products being used on a day-to-day basis

SKILLS & PROJECTS

- **Technical:** Microsoft Office applications, Google Applications, Social Media Platforms, Operating Systems (Linux, Windows, Mac), Python, C++
- **Projects:** Created a centralized tracker to efficiently store and manage client information, improving accessibility and streamlining communication within the team. Created an internal portfolio to showcase published work and case studies done by an Adobe Design Team

LEADERSHIP & INVOLVEMENT

National SAAC (Student-Athlete Advisory Committee)

Conference Chair; BSU Vice President

Bowie, MD

August 2022 – June 2024

- Represent the NCAA, CIAA conference, and Bowie State University; including each sports team at the institution
- Review, React, and comment on the governance structure on legislation, activities, and subjects of interests
- Promote student-athlete personal growth and leadership development

Liaison for Adobe Inc. and CIAA collaboration

- Proposed Ideas to the DEI manager of Adobe and Commissioner of CIAA to expand opportunities for internships to student-athletes in all 13 schools
- Internship opportunities were only offered to student-athletes in two of 13 institutions in CIAA