CHANGE MANAGEMENT MODEL

CLOUDCHILLA

PROJECT MANAGER (PM)

- 3A — PM/CM CONSULT COURSE COORDINATOR/TRACK COORDINATORS
- BEFORE ACCEPTANCE
- 3B — PM/CM CONSULT SUPERVISOR
- AFTER ACCEPTANCE
- 3C — PM/CM NEGOTIATE WITH SPONSOR
- 4 — PM REVIEW AND APPROVAL OF CHANGE REQUEST
- MEDIUM-HIGH RISK
- LOW RISK
- ACCEPT
- REJECT
- TACTICAL CHANGE
- STRATEGIC CHANGE
- PRODUCT BACKLOG
- 6A — UPDATE PRODUCT BACKLOG

CHANGE MANAGEMENT — CHANGE MANAGER (CM)

- RECEIVE CHANGE REQUEST
- 1 — RECORD CHANGE REQUEST
- CHANGE MANAGEMENT LOG
- CHANGE REQUEST
- CHANGE MANAGEMENT LOG
- 5 — UPDATE CHANGE MANAGEMENT LOG & RELEVANT STAKEHOLDERS (TEAM, SPONSOR, SUPERVISOR)
- CHANGE REJECTED
- 6C — INFORM ALL STAKEHOLDERS (TEAM, SPONSOR, SUPERVISOR, REVIEWERS, COURSE COORDINATOR, TRACK COORDINATORS)
- 7 — UPDATE CHANGE MANAGEMENT LOG
- CHANGE ACCEPTED

BPE & DEV TEAM

- 2 — DEFINE AND ASSESS CHANGE REQUEST
- CHANGE REQUEST
- 6B — BPE & DEV TEAM TO SCOPE CHANGE AND DISCUSS SCHEDULE ADJUSTMENTS
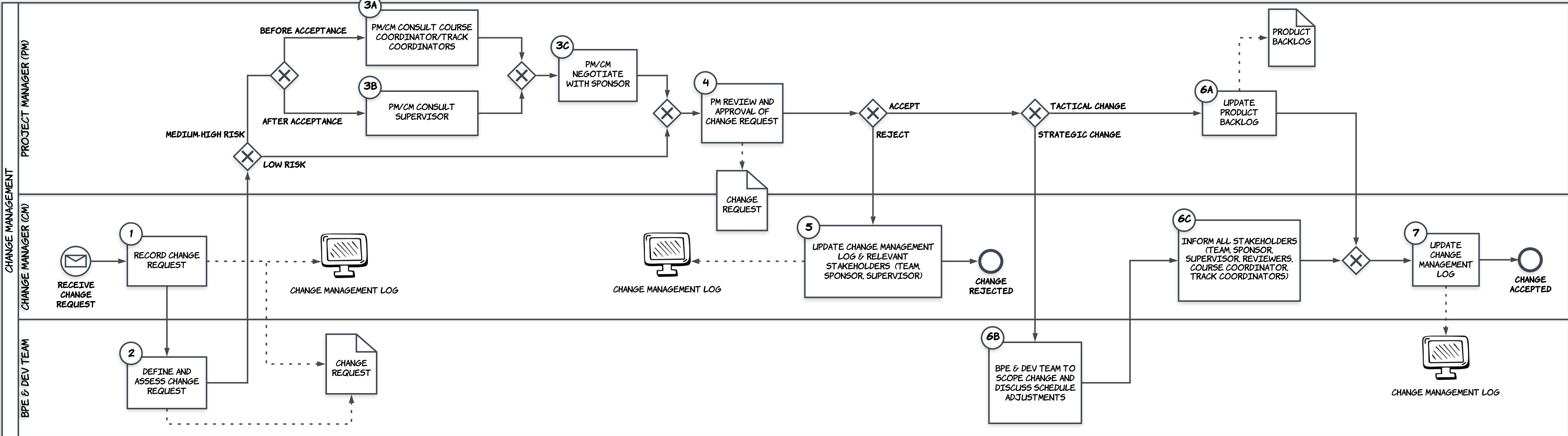- CHANGE MANAGEMENT LOG

LEGEND:

MESSAGE SYMBOL: A MESSAGE THAT TRIGGERS THE START OF THIS PROCESS

TASK SYMBOL: THE MOST BASIC LEVEL OF AN ACTIVITY AND CANNOT BE BROKEN DOWN FURTHER.

EXCLUSIVE SYMBOL: EVALUATES THE STATE OF THE BUSINESS PROCESS AND, BASED ON THE CONDITION, BREAKS THE FLOW INTO ONE OR MORE MUTUALLY EXCLUSIVE PATHS.

SYSTEM SYMBOL: REPRESENTS THE SYSTEM USED IN THE TASK

END EVENT SYMBOL: SIGNALS THE FINAL STEP OF THE PROCESS

SEQUENCE FLOW SYMBOL: CONNECTS FLOW OBJECTS IN PROPER SEQUENTIAL ORDER.

DATA OBJECT: REPRESENTS DATA PLACED INTO THE PROCESS, DATA RESULTING FROM THE PROCESS, DATA THAT NEEDS TO BE COLLECTED, OR DATA THAT MUST BE STORED.

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