

Agent & Messaging

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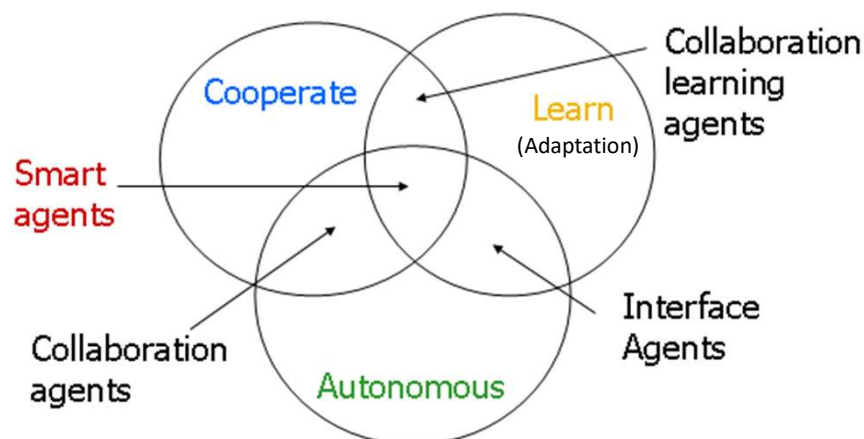


Software Agent

A software agent is a piece of software that functions as an agent for a **user** or **another program**, working **autonomously** and continuously in a particular environment. It is inhibited by other processes and agents, but is also able to **learn** from its experience in functioning in an environment over a long period of time.

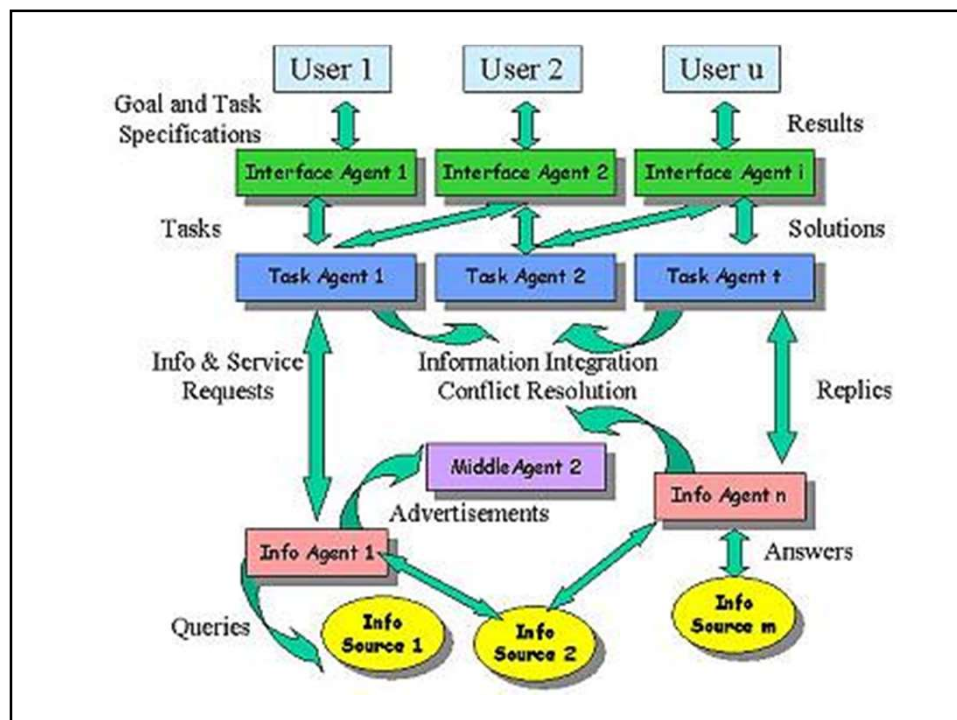
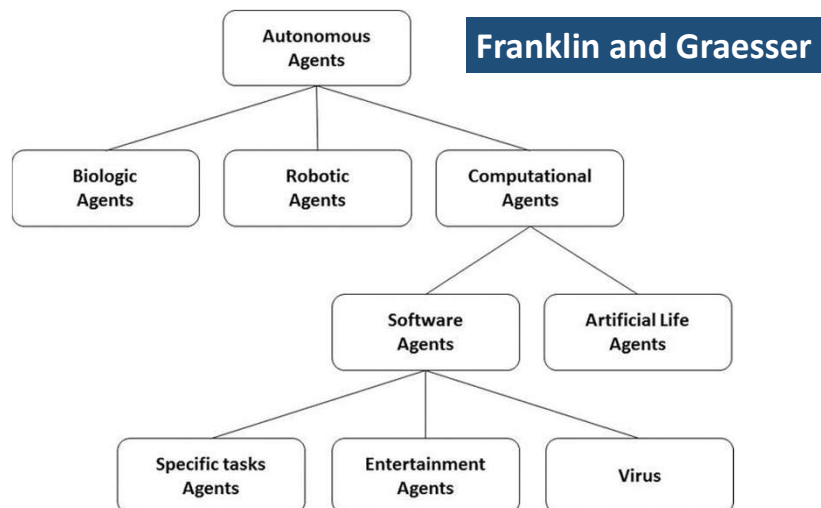


Software Agent



Based on Nwana's primary attribute dimension

Software Agent



Examples

- Google uses software agents (spiders/robots) to periodically visit web sites to index them in google search engine. An e commerce agent finds the best price for a phone model on e commerce sites

- A chatbot is a computer program designed to simulate an intelligent conversation with human users. Most chat bots simply scan for keywords within the input and pull a reply with the most matching answer from a database.

Messaging

Instant messaging (IM) technology is a type of online chat that offers real-time text transmission over the Internet. A LAN messenger operates in a similar way over a local area network. Short messages are typically transmitted between two parties, when each user chooses to complete a thought and select "send". Some IM applications can use **push technology** to provide real-time text. More advanced instant messaging can add file transfer, clickable hyperlinks, Voice over IP, or video chat.

Messaging Protocols

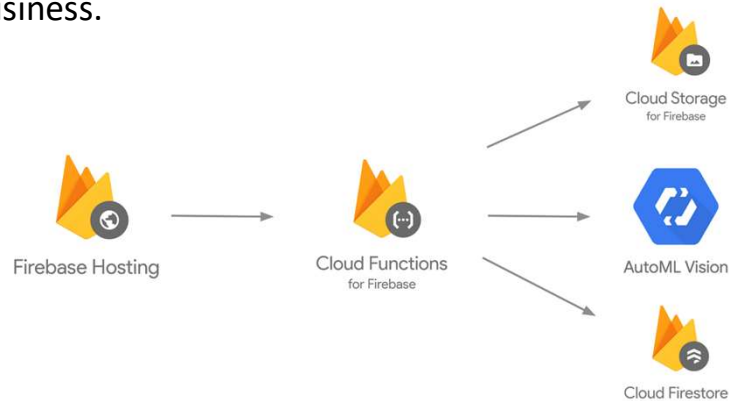
Protocol	Publisher	Protocol	Publisher
IRC	Jarkko Oikarinen	SMS/MMS /EMS/Call	Friedhelm Hillebrand
MSN	Microsoft	Skype	Skype
OSCAR (AIM, ICQ)	AOL	YMSG	Yahoo!
Signal Protocol	Signal Messenger	Gadu-Gadu	GG Network

Messaging Clients

Client	Creator	Client	Creator
AOL Instant Messenger (AIM)	AOL	Line	LINE Corporation
Google Allo	Google, Inc.	WeChat / QQ	Tencent Holdings
ICQ	Mail.Ru	Skype	Skype Technologies
Facebook Messenger	Facebook, Inc.	FaceTime	Apple Inc.

Firebase

Firebase is Google's mobile platform that helps you quickly develop high-quality apps and grow your business.

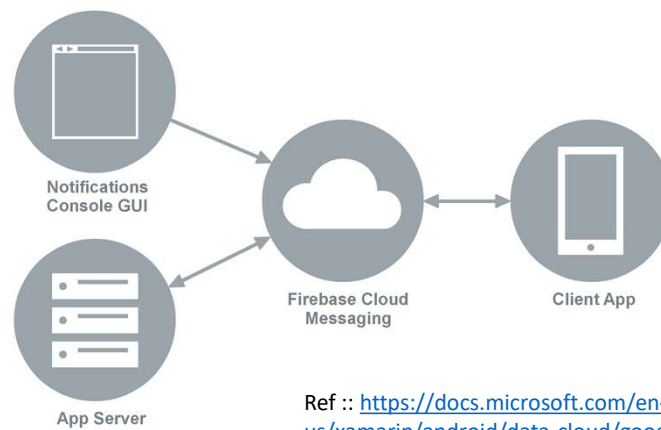


Firestore Cloud Messaging

Firebase Cloud Messaging (FCM) is a cross-platform service that handles the **sending, routing,** and **queueing** of messages between server applications and mobile client apps. FCM is the successor to Google Cloud Messaging (GCM), and it is built on **Google Play Services**.



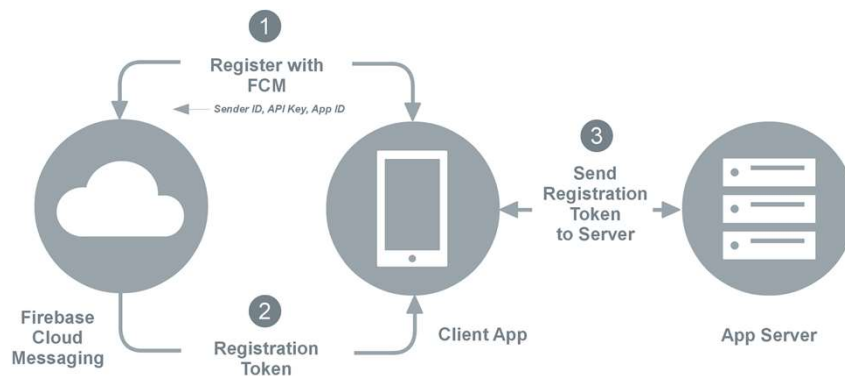
FCM Architecture



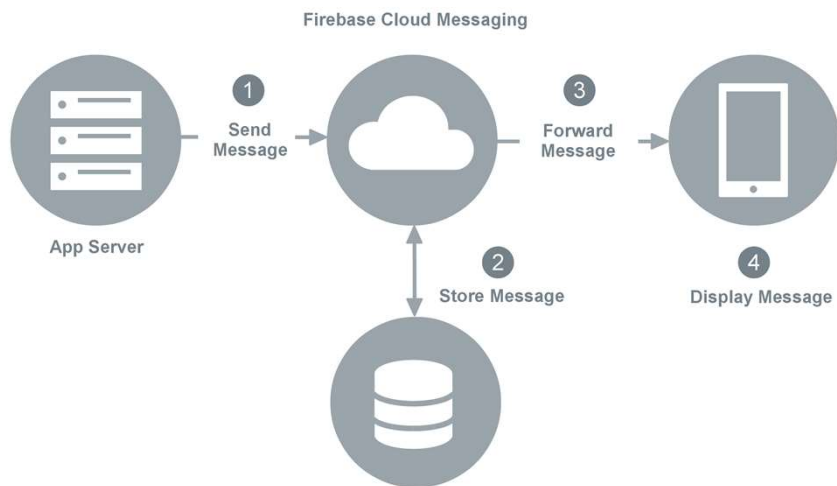
Ref :: https://docs.microsoft.com/en-us/xamarin/android/data-cloud/google-messaging/firebase-cloud-messaging#setup_fcm

Registration

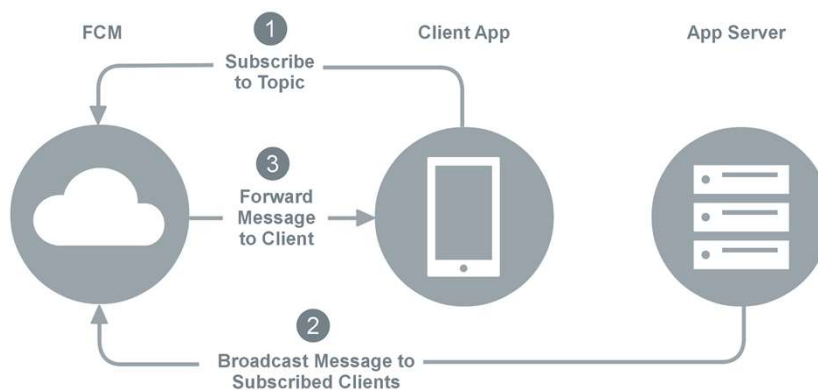
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Registration Token : fkBQTHxKKhs:AP91bHuEedxM4xFAUn0z ... dsaeZ
(a very long string).



Downstream messaging



Topic messaging



Q & A