

KIERAN J KELLY

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Summary:

Experienced worker who can apply his analytical abilities, work ethic, and communication skills from work experience. Aiming and eager to break into a Software Engineering/Development position to advance in my career and personal goals.

Skills:

Languages and Frameworks: C, C++, Java, Javascript, Node, Python, React

Toolsets/OS: MacOS, Windows, Git/GitHub, JIRA, Visual Studio Code

Education:

University of Hawaii, Honolulu, HI

2020 - Present

-B.A., Information & Computer Science (expected Spring, 2023)

Leeward Community College, Pearl City, HI

2017 - 2020

-A.A., Associate in Liberal Arts focusing in Computer Science

-ASC, Certificate in Information & Computer Science

Experience:

First Hawaiian Bank HONOLULU, HI (04/2016 - PRESENT)

-Business Analyst (03/2020-Present)

- Generates project status reports in excel for management, write test-scripts and complete end-to-end testing, analyze business and technical requirements, works with developers to develop working updates in CI/CD pipeline.
- Leads project update meetings with other departments for updates and building requirements.
- Serves as a helpdesk in maintaining and handling user issues in applications, serves as liaison in addressing hardware/software issues with tech support and internal/external developers.
- Participates and provides updates in daily SCRUM meetings.

-Customer Service Representative & Digital Ambassador (10/2017-03/2020)

-Teller (04/2016-09/2017)

- Completes a variety of customer transactions such as: loan processing/signings, new account opening, cash/check transactions and other operational duties, all within compliance of federal regulations.
- Analyze and grow consumer and business banking portfolio. Communicates issues with departments and other colleagues at all levels.

- As a Digital Ambassador, I provide technology training to team members in online and mobile app banking, various other technologic tools and completing customer inquiries from online services in a timely manner.
- Provides feedback to management on customer's experience using digital banking.

In4mation AIEA, HI (06/2013 - 03/2016)

- Sales / Assistant Store Manager (06/2013-03/2016)

- Leads supervision of store operations
- Ensures customers receive a great personalized experience by developing a relationship and seeking fulfillment to their needs.
- Reports directly to upper management and business owners.

Activities:

Hawaii Foodbank HONOLULU, HI

-Volunteer (2016 – Present)

- Volunteers support in annual food drive
- Aids in the collection of monetary donations

Junior Achievement HONOLULU, HI

-Volunteer (2018 – 2020)

- Volunteer educator
- Leads lesson in importance in finance in our communities for elementary students