

Microsoft 365 Stack

User Facing

Microsoft 365 provides a suite of applications for creating documents, analysing data, communicating with colleagues, and managing files. These apps form the core tools employees use every day to stay productive and collaborate effectively. As an engineer i might regularly use-

Word- for creating documentation such as AUP's, SOP's, etc

Excel- for tracking assets, tickets, changes.

Additionally, apps like Outlook, Teams, SharePoint, OneNote, and OneDrive support communication, collaboration, and file management across the organisation.

Engineers manage licensing, configurations, and permissions for these apps, and troubleshoot sign-in, syncing, access, and usability issues to keep users productive and data secure.

This diagram provides a basic introduction to key Microsoft 365 tools and how they fit into user productivity, identity management, and proactive security. It is intended as a high-level overview rather than a technical deep dive.

Admin/ Engineer

Identity Focused Tools

Tools that control user authentication, access, and device trust across Microsoft 365.

Microsoft 365 Admin Center (Primary Hub)- Main portal for managing users, licensing, and access to all other admin centres.

Other workload admin centres (Teams, Intune, SharePoint) are accessed from here for configuring service policies and permissions

Entra ID- Identity management, MFA, Conditional Access, roles and groups.

Proactive Security Focused Tools

Tools that detect threats, protect data, and enforce security policies.

Purview- Data protection and compliance platform for DLP, retention, auditing, and safeguarding sensitive information.

Microsoft Defender XDR-

Threat detection and response tool that correlates alerts across identities, endpoints, email, and cloud services to identify and stop attacks.

Sentinel- Cloud-native SIEM/SOAR platform used to collect logs, detect threats, and automate incident response.