# **SM Investments Corporation**

## Annual Corporate Governance Report

## **SECURITIES AND EXCHANGE COMMISSION**

## **SEC FORM – ACGR**

## ANNUAL CORPORATE GOVERNANCE REPORT

Former name or former address, if changed from the last report

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#### A. BOARD MATTERS

1) Board of Directors

| Number of Directors per Articles of Incorporation | 8 |
|---|---|
|   |   |
| Actual number of Directors for the year           | 8 |

(a) Composition of the Board

Complete the table with information on the Board of Directors:

| Director's Name       | Type [Executive<br>(ED), Non-<br>Executive (NED)<br>or Independent<br>Director (ID)] | Nominator in the last<br>election (if ID, state the<br>relationship with the<br>nominator) | Date first<br>elected | Date last elected (if<br>ID, state the number<br>of years served as<br>ID) | Elected<br>when<br>(Annual<br>/Special<br>Meeting) | No. of years<br>served as<br>director |
|-----------------------|--|--|-----------------------|--|--|---------------------------------------|
| Henry Sy, Sr.         | NED  | Atty. Sheila T. Quien  | Jan. 1960*            | 29 April, 2015   | ASM  | 55                                    |
| Teresita T. Sy        | NED  | Atty. Sheila T. Quien  | May 1979*             | 29 April, 2015   | ASM  | 36                                    |
| Henry T. Sy, Jr       | NED  | Atty. Sheila T. Quien  | May 1979*             | 29 April, 2015   | ASM  | 36                                    |
| Harley T. Sy          | ED   | Atty. Sheila T. Quien  | May 1993*             | 29 April, 2015   | ASM  | 22                                    |
| Jose T. Sio           | ED   | Atty. Sheila T. Quien  | May 2005              | 29 April, 2015   | ASM  | 10                                    |
| Vicente S. Perez, Jr. | ID   | Atty. Sheila T. Quien  | May 2005              | 29 April, 2015 (10)  | ASM  | 10                                    |
| Ah Doo Lim            | ID   | Atty. Sheila T. Quien  | April 2008            | 29 April, 2015 (7)   | ASM  | 7                                     |
| Joseph R. Higdon      | ID   | Atty. Sheila T. Quien  | April 2010            | 29 April, 2015 (5)   | ASM  | 5                                     |

<sup>\*</sup> The Company was listed in the PSE on 22 March 2005, but the indicated individual has served as a director since the year given.

(b) Provide a brief summary of the corporate governance policy that the board of directors has adopted. Please emphasis the policy/ies relative to the treatment of all shareholders, respect for the rights of minority shareholders and of other stakeholders, disclosure duties, and board responsibilities.

The Company's corporate governance framework and policies are embodied in its Revised Manual on Corporate Governance (March 4, 2015) which sets out the compliance system and plan of compliance. Complementing the framework are a number of related policies which deal with specific implementation areas such as, but not limited to, the following:

- a. Code of Ethics that stresses integrity in the relationships and dealings with business partners, the Company's duties regarding employee welfare, the rights of shareholders, the protection of company information assets, and promotion of corporate social responsibility. It further provides guidelines on the expected manner by which directors, officers, and employees should perform their duties and responsibilities and while dealing with creditors, customers, contractors, suppliers, regulators, and the public.
- b. Insider Trading Policy which restricts the disclosure of privileged information and participation in trading activities by directors, officers, and employees within a defined period before and after the disclosure of quarterly and annual financial results and any other material information.
- c. Guidelines on Acceptance of Gifts which governs solicitation and acceptance of gifts by directors, officers, and employees from any business partner to avoid conflict of interest scenarios.
- d. Guidelines on Travel Sponsored by Business Partners which explicitly prohibits acceptance of travel sponsorships from any business partner.
- e. Related Party Transactions which reiterates the Company's commitment to transparency by

practicing full disclosure of the details, nature, extent, and all other material information on transactions with related parties in the Company's financial statements and quarterly and annual reports to the SEC and PSE.

f. Policy on Accountability, Integrity, and Vigilance (PAIV) which tackles procedures for raising concerns, and issues through filing of an incident report by any director, officer, or employee on suspected or actual violations of the Code of Ethics, the Company's Code of Conduct or any applicable law or regulation. The policy further states the responsibility of Management for conducting investigations and reporting findings

Further, the Revised Manual of Corporate Governance asserts the rights of the investors/minority interests in respect of the following:

- a. Voting right
- b. Pre-emptive right
- c. Power of inspection
- d. Right to information
- e. Right to dividend; and
- f. Appraisal right

Moreover, the Company's Code of Ethics provides the following to protect the rights of shareholders:

- a. Adoption of strategies and plans with the end in view of increasing shareholder value.
- b. Maintaining complete and accurate books of accounts and records in accordance with applicable laws and standards, and implementing a system of internal controls to ensure that financial reports present fairly the Company's financial position and operating results.
- c. Ensuring an independent audit of its financial statements by external auditors.
- d. Providing shareholders with complete, accurate, material and timely information regarding their investment and the Company's operations.
- (c) How often does the Board review and approve the vision and mission?

The Board reviewed and the vision and mission/strategy in 2014. It is the Company's practice that the Board review the Company's vision and mission at least once every three (3) years, or sooner should the need arise.

- (d) Directorship in Other Companies
  - (i) Directorship in the Company's Group<sup>1</sup>

Identify, as and if applicable, the members of the company's Board of Directors who hold the office of director in other companies within its Group:

| Director's Name | Corporate Name of the<br>Group Company | Type of Directorship (Executive, Non-Executive, Independent). Indicate if director is also the Chairman. |
|-----------------|--|--|
|                 | SM Prime Holdings, Inc.                | Chairman Emeritus  |
| Henry Sy, Sr.   | BDO Unibank, Inc.                      | Chairman Emeritus  |
|                 | China Banking Corporation              | Honorary Chairman  |
| Torosita T Sv   | BDO Unibank, Inc.                      | Chairperson (NED)  |
| Teresita T. Sy  | BDO Leasing and Finance Corp.          | Chairperson (NED)  |

<sup>&</sup>lt;sup>1</sup> The Group is composed of the parent, subsidiaries, associates and joint ventures of the company.

| Henry T. Sy, Jr.      | SM Prime Holdings, Inc.                         | Chairman (NED)            |
|-----------------------|---|---------------------------|
| Harley T. Sy          | China Banking Corporation                       | Director (NED)            |
|                       | China Banking Corporation                       | Director (NED)            |
| Jose T. Sio           | Belle Corporation                               | Director (NED)            |
|                       | Atlas Consolidated Mining and Development Corp. | Director (NED)            |
| Vicente S. Perez, Jr. | DoubleDragon Properties Corp.                   | Independent Director (ID) |

#### (ii) Directorship in Other Listed Companies

Identify, as and if applicable, the members of the company's Board of Directors who are also directors of publicly-listed companies outside of its Group:

|                  |   | Type of Directorship       |
|------------------|---|----------------------------|
|                  |   | (Executive, Non-Executive, |
| Director's Name  | Name of Listed Company                          | Independent). Indicate if  |
|                  |   | director is also the       |
|                  |   | Chairman.                  |
|                  | Sembcorp Marine Ltd.*                           | Director (NED)             |
|                  | Sateri Holdings Limited*                        | Director (NED)             |
| Ah Doo Lim       | Linc Energy Limited*                            | Director (NED)             |
|                  | GP Industries Ltd.*                             | Director (NED)             |
|                  | ARA-CWT Trust Management (Cache) Ltd.*          | Director (NED)             |
| Jacomb D. Higdan | International Container Terminal Services, Inc. | Independent Director (ID)  |
| Joseph R. Higdon | Security Bank Corporation                       | Independent Director (ID)  |

<sup>\*</sup>International

#### (iii) Relationship within the Company and its Group

Provide details, as and if applicable, of any relation among the members of the Board of Directors, which links them to significant shareholders in the company and/or in its group:

| Director's Name          | Name of the Significant Shareholder | Description of the relationship |
|--------------------------|-------------------------------------|---------------------------------|
|                          | Teresita T. Sy (Vice Chairperson)   | Daughter                        |
|                          | Elizabeth T. Sy                     | Daughter                        |
| Honny Sy. Sr. (Chairman) | Henry T. Sy, Jr. (Vice Chairman)    | Son                             |
| Henry Sy, Sr. (Chairman) | Hans T. Sy                          | Son                             |
|                          | Herbert T. Sy                       | Son                             |
|                          | Harley T. Sy (President)            | Son                             |

(iv) Has the company set a limit on the number of board seats in other companies (publicly listed, ordinary and companies with secondary license) that an individual director or CEO may hold simultaneously? In particular, is the limit of five board seats in other publicly listed companies imposed and observed? If yes, briefly describe other guidelines:

A specific limit has not been set on the number of board seats in other companies that can be held concurrently by an individual director or CEO but prescribes only a low indicative limit that will apply to the CEO, other executive directors, and to independent, non-executive directors who serve as full-time executives in other companies.

|            | Maximum Number of      |
|------------|------------------------|
| Guidelines | Directorships in other |
|            | companies              |

| <b>Executive Director</b> |       |       |
|---------------------------|-------|-------|
| Non-Executive Director    | None. | None. |
| CEO                       |       |       |

## (c) Shareholding in the Company

Complete the following table on the members of the company's Board of Directors who directly and indirectly own shares in the company:

| Name of Director      | Number of Direct shares | Number of<br>Indirect shares /<br>Through (name of<br>record owner) | % of Capital Stock |
|-----------------------|-------------------------|---|--------------------|
| Henry Sy. Sr.         | 11,965,060              | 1,777,189   | 2.21               |
| Teresita T. Sy        | 45,668,360              | -   | 7.33               |
| Henry Sy Jr.          | 46,768,360              | -   | 7.51               |
| Harley T. Sy          | 46,822,633              | -   | 7.52               |
| Jose T. Sio           | 11                      | -   | -                  |
| Vicente S. Perez, Jr. | 11                      | -   | -                  |
| Ah Doo Lim            | 100                     | -   | -                  |
| Joseph R. Higdon      | 100                     | -   | -                  |
| TOTAL                 | 151,224,435             | 1,777,389   | 24.57              |

## 2) Chairman and CEO

| (a) | Do different persons assume the role of Chairman of the Board of Directors and CEO? If no, describe the che | ecks |
|-----|---|------|
|     | and balances laid down to ensure that the Board gets the benefit of independent views.                      |      |

| Yes | No |  |
|-----|----|--|
|     |    |  |

Identify the Chair and CEO:

| Chairman of the Board | Henry Sy, Sr. |  |
|-----------------------|---------------|--|
| CEO/President         | Harley T. Sy  |  |

## (b) Roles, Accountabilities and Deliverables

Define and clarify the roles, accountabilities and deliverables of the Chairman and CEO.

|      | Chairman  | Chief Executive Officer  |  |  |
|------|---|--|--|--|
|      | a. To preside at all meetings of stockholders and directors;  | a. To ensure that the administrative and operational policies of the Corporation are                           |  |  |
| Role | b. To sign all certificates, contracts,<br>and other instruments on behalf<br>of the Corporation, except as<br>otherwise provided by law; | carried out under the direction<br>and control of the Chairman of<br>the Board and Chief Executive<br>Officer; |  |  |
|      | c. To have general supervision and administration of the affairs of the Corporation;  | <ul> <li>To supervise and direct the day<br/>to day business affairs of the<br/>Corporation;</li> </ul>        |  |  |
|      | d. To initiate and develop  | c. To recommend to the Chairman  |  |  |

|                  | corporate objectives and policies<br>and formulate long range<br>projects, plans, and programs<br>for the approval of the Board of<br>Directors;  | of the Board and the Board of Directors specific projects for the attainment of corporate objectives and policies;  d. To exercise such powers and   |
|------------------|---|--|
| Accountabilities | <ul> <li>e. To carry out the resolutions of the Board of Directors and to represent the corporation at all functions and proceedings;</li> <li>f. To perform such other duties as are incident to his office or are entrusted to him by the Board of</li> </ul> | duties and perform such duties commonly incident to and vested in the President of a Corporation and which the Chairman of the Board and Chief Executive Officer may, from time to time assign to him. |
|                  | Directors   | e. To sign or cause the signatures of Certificates of Stock.   |
|                  |   | The President may assign the exercise or performance of any of the foregoing powers, duties and functions to any other officer(s), subject always to his supervision and control.                      |
|                  | a. With the support from all the directors in the Board, we will continue to strive to enhance shareholder value.   | <ul> <li>Ensure that the goals and<br/>objectives of the Group which<br/>were agreed upon during the<br/>Annual Strategic Planning are<br/>met.</li> </ul>   |
| Deliverables     | b. We will continue to strengthen the SM brand and build the business on the back of very positive economic outlook of the country.   | <ul> <li>Stress further on our core values<br/>of innovation, hard work,<br/>efficient cost management,<br/>integrity across all business<br/>units.</li> </ul>  |
|                  | c. Study and pursue further improvement in corporate governance structures and practices following the guidelines in the ASEAN CG   | c. Update and align our Corporate Governance Manual towards best practice.   |
|                  | scorecard.  | <ul> <li>d. Implementation of matters approved by the Board of Directors and shareholders.</li> </ul>  |

3) Explain how the board of directors plan for the succession of the CEO/Managing Director/President and the top key management positions?

Under the Company's Amended By-Laws (Article VI. Officers, Section 9. Executive and Senior Vice Presidents), in the absence or disability of the President, the most senior Executive or Senior Vice President who is also a Director, shall perform all the duties of the President, and when so acting, shall have all the powers of, and be subject to all the restrictions upon, the President. The Nomination Committee adheres to the principle of "fit and proper" in succession planning. In evaluating candidates, a high level of competency, experience and stature are used as standards. Furthermore, the maturity of character and ability to effectively assimilate into the SM culture are critical. Once evaluated, the recommendation is presented to the Board for discussion and consideration. Per the Manual on Corporate Governance, the

Company's Succession Planning Policy Statement is as follows:

A fundamental responsibility of the Board of Directors is to ensure that effective processes are in place to provide continuity of Board and executive leadership. The Board ensures that such leadership possesses sufficient depth, talent and conviction for effective Board oversight and execution of long term strategies, consistent with the Company's vision and mission statements. Hence, a process for identifying and assessing potential internal candidates, periodic review and assessment of readiness, contingency planning for temporary absences of the key positions due to disability or any other unexpected event, should be in place. The Board will review and assess said processes on an annual basis.

A succession planning process shall be established to include a) Identification of critical positions, b) Identifying potential successors, c) Readiness of successors, d) Possession of necessary knowledge, skills and behavior, and e) Tracking the progress.

4) Other Executive, Non-Executive and Independent Directors

Does the company have a policy of ensuring diversity of experience and background of directors in the board? Please explain.

Yes. Under the Company's Corporate Governance Manual (CGM 2.2.2.1.2 Specific Duties and Functions), the Board shall install a process of selection to ensure a mix of competent directors and officers.

Does it ensure that at least one non-executive director has an experience in the sector or industry the company belongs to? Please explain.

Yes. Under the Company's Corporate Governance Manual (CGM 2.2.2.1.1 Qualifications), in addition to the qualifications for membership in the Board required in relevant laws, the Board may provide for additional qualifications, which may include practical understanding of the company's business, membership in good standing in relevant industry, business or professional organizations, and previous business experience.

Define and clarify the roles, accountabilities and deliverables of the Executive, Non-Executive and Independent Directors:

|                  | Executive  | Non-Executive            | Independent Director   |
|------------------|--|--------------------------|--|
| Role             | As provided for in the Company's By-Laws and Manual on Corporate Governance, it is an Executive Director's general role to ensure that aside from his responsibilities as a director, that the day-to-day management of the company is sound and in line with the Company's objectives. He is also expected to serve as the medium between the Board and Management. | a member of the Board of | As provided for in the Company's By-Laws and Manual on Corporate Governance, it is an Independent Director's general role to ensure that aside from his responsibilities as a director, that he provides the Board with engaging discussions through independent thinking, ideas and judgment. |
| Accountabilities | <ul> <li>Under the Company's By-Laws, it is the Board of Directors' general responsibility to:</li> <li>Protect the interests of the Company's various stakeholders;</li> <li>Ensure the financial success of the business;</li> <li>Effectively monitor management's performance;</li> </ul>  |                          |  |

Ensure that the principles of good corporate governance are observed throughout the organization; Formulate policies for the accomplishment of corporate objectives. In line with the Company's By-Laws, the Manual on Corporate Governance also provides that a director shall also: Conduct fair business transactions with the Corporation and to ensure that personal interest does not bias Board decisions; Devote time and attention necessary to properly discharge his duties and responsibilities; Act judiciously; Exercise independent judgment; Have a working knowledge of the statutory and regulatory requirements affecting the Corporation, including the contents of its Articles of Incorporation and By-Laws, the requirements of the Commission, and where applicable, the requirements of other regulatory agencies; Observe confidentiality; Ensure the continuing soundness, effectiveness and adequacy of the Corporation's control environment. Further strengthen and Take lead in the review Oversee the updating of streamline the support of the performance of the Corporate infrastructure of the **Board Committees vis a Governance Manual.** vis their respective organization to be more efficient and responsive charters, and introduce Meet once a year, to the needs of our refinements. without the Executive growing business. **Directors and Senior Pursue continuing** Management. Promote the corporate education programs for **Deliverables** governance and directors. • Meet the Auditor and compliance culture in the **External Auditors.** Company. • Pursue continuing Institutionalize the risk education programs for management and directors. corporate social responsibility programs

Provide the company's definition of "independence" and describe the company's compliance to the definition.

across the Group.

The Company has adopted the definition of independence from Section 38 of the Securities Regulation Code. To ensure that the term "independence" fittingly applies, the Company tailored the SRC definition to define independence as "independence from Management, substantial shareholdings and material relations, whether it be business or otherwise, which could reasonably be perceived to impede the performance of independent judgment". The Company adopts this definition as a requisite and one of the qualifications for its independent directors. The Company anchors its definition of "independence" on the commitment to a principles-based and responsible decision-making that respects and promotes the rights of shareholders, especially of the minority shareholders. Furthermore, compliance towards this commitment is assessed through the Annual Board Evaluation Process where INDEPENDENCE is a standard performance norm.

Does the company have a term limit of five consecutive years for independent directors? If after two years, the company wishes to bring back an independent director who had served for five years, does it limit the term for no more than four additional years? Please explain.

Yes, the Company has adopted a policy that an independent director may serve the Board for a period of five (5) consecutive years, which should be followed by a "cooling off" period of two (2) years; should the Company wish to bring back the independent director for another four (4) years.

- 5) Changes in the Board of Directors (Executive, Non-Executive and Independent Directors)
  - (a) Resignation/Death/Removal

Indicate any changes in the composition of the Board of Directors that happened during the period:

| Name  | Position | Date of Cessation | Reason |  |  |
|---|----------|-------------------|--------|--|--|
| There were no changes to the composition of the Board of Directors from 2014 to date. |          |                   |        |  |  |

(b) Selection/Appointment, Re-election, Disqualification, Removal, Reinstatement and Suspension

Describe the procedures for the selection/appointment, re-election, disqualification, removal, reinstatement and suspension of the members of the Board of Directors. Provide details of the processes adopted (including the frequency of election) and the criteria employed in each procedure:

| Procedure                    | Process Adopted   | Criteria   |  |  |  |
|------------------------------|---|--|--|--|--|
| a. Selection/Appointment     | a. Selection/Appointment  |  |  |  |  |
| (i) Executive Directors      | Mambars of the Roard of   | Per the Company's Manual on Corporate Governance, each director shall possess all of the following qualifications:  • a holder of at least one (1)   |  |  |  |
| (ii) Non-Executive Directors | Members of the Board of Directors are nominated through the Nomination Committee and elected at the annual meeting of the stockholders to serve for a term of one (1) year until their successors are duly elected and qualified.  The Nomination Committee reviews and evaluates all candidates nominated to Officer positions in the Company that, under the Company's By-Laws, require | share of stock of the Company;  at least be a college graduate or have sufficient experience in managing the business to substitute for such formal education;  at least be twenty one (21) years old;  shall have proven to possess integrity and probity; and  shall be assiduous. |  |  |  |
| (iii) Independent Directors  | Board approval prior to effectivity of such Officer appointments or promotions.   | In addition to the qualifications of directors, an individual nominated and elected as an independent director should meet the following requirements:  • He is not a director or officer of the Company or of its   |  |  |  |

related companies or any of its substantial shareholders except when the same shall be an independent director of any of the foregoing.

- He does not own more than two percent (2%) of the shares of the Company and/or its related companies or any of its substantial shareholders.
- He is not a relative to any director, officer or substantial shareholder of the Company, any of its related companies or any of its substantial shareholders. For this purpose, relatives include spouse, parent, child, brother, sister, and the spouse of such child, brother or sister.
- He is not acting as a nominee or representative of any director or substantial shareholder of the Company, and/or any of its related companies and/or any of its substantial shareholders, pursuant to a Deed of Trust or under any contract or arrangement.
- He has not been employed in any executive capacity by the Company, any of its related companies, and/or any of its substantial shareholders within the last five (5) years.
- He is not retained as professional adviser by the Company, and/or any of its related companies and/or any of its substantial shareholders within the last five (5) years.
- He is not retained, either personally or through his

|                               | <u> </u>  | firms on any similar autitus   |  |
|-------------------------------|---|--|--|
|                               |   | firm or any similar entity, as professional adviser, by the Company, any of its related companies and/or any of its substantial shareholders, either personally or through his firm.   |  |
|                               |   | He has not engaged and does not engage in any transaction with the Company and /or with any of its related companies and/or with any of its substantial shareholders, whether by himself and/or with other persons and/or through a firm of which he is a partner and/or company of which he is a director or substantial shareholder, other than transactions which are conducted at arm's length and are immaterial. |  |
| b. Re-appointment             |   |  |  |
| (i) Executive Directors       | The Company applies the sar   | me process and criteria used in the  |  |
| (ii) Non-Executive Directors  | selection/appointment of Executive Directors, Non-Executive Directors   |  |  |
| (iii) Independent Directors   | and Independent Directors, resp   | pectively, for their re-appointment.   |  |
| c. Permanent Disqualification |   |  |  |
| (i) Executive Directors       |   | The grounds for permanent disqualification are as follows:  a) Any person convicted by   |  |
| (ii) Non-Executive Directors  | The Nomination Committee shortlists, assesses and evaluates all candidates nominated to become a  | final judgment or order by a competent judicial or administrative body of any crime that (a) involves the purchase or sale of  |  |
| (iii) Independent Directors   | member of the Board in accordance with the qualification and disqualification criteria set out in the Company's Manual on Corporate Governance and other relevant laws. | securities, as defined in the Securities Regulation Code; (b) arises out of the person's conduct as an underwriter, broker, dealer, investment adviser, principal, distributor, mutual fund dealer, futures commission merchant, commodity trading advisor, or floor broker; or (c) arises out of his fiduciary relationship with a bank, quasi-bank,  |  |

- trust company, investment house or as an affiliated person of any of them;
- b) Any person who, by reason of misconduct, after hearing, is permanently enjoined by a final judgment or order of the Commission or any court or administrative body of competent jurisdiction from: (a) acting as underwriter, broker, dealer, investment adviser, principal, distributor, mutual fund dealer, futures commission merchant. commodity trading advisor, or floor broker; (b) acting as director or officer of a bank, quasibank, company, trust investment house, or investment company; (c) engaging in or continuing any conduct or practice in any of the capacities mentioned the subin paragraphs (a) and (b) above, or willfully violating the laws that govern banking securities and activities.
- disqualification shall also apply if such person is currently the subject of an order of the Commission or any court or administrative body denying, revoking, or suspending any registration, license or permit issued to him under the Corporation Code, Securities Regulation Code or any other law administered the by Commission **Bangko** or Sentral ng Pilipinas (BSP), or under any rule or regulation issued by the Commission or BSP, or has otherwise been restrained to engage in any activity involving securities and banking; or such person is currently the subject of an

effective order of a selfregulatory organization suspending or expelling him from membership, participation or association with a member participant of the organization;

- d) Any person convicted by final judgment or order by a court competent or administrative body of an offense involving moral turpitude, fraud, embezzlement, theft, estafa, counterfeiting, forgery, misappropriation, bribery, false affirmation, perjury or other fraudulent acts;
- e) Any person who has been adjudged by final judgment or order of the Commission, court. or competent administrative body to have willfully violated, or willfully aided, abetted, counseled, induced or procured the violation of any provision of Corporation Code, Securities Regulation Code any other law administered bv the Commission or BSP, or any of its rule, regulation or order;
- f) Any person earlier elected as independent director who becomes an officer, employee or consultant of the same corporation;
- g) Any person judicially declared to be insolvent;
- h) Any person found guilty by final judgment or order of a foreign court or equivalent financial regulatory authority of acts, violations or misconduct similar to any of the acts, violations or

| d. Temporary Disqualification |  | misconduct enumerated in subparagraphs (i) to (v) above;  i) Conviction by final judgment of an offense punishable by imprisonment for more than six (6) years, or a violation of the Corporation code committed within five (5) years prior to the date of his election or appointment.   |
|-------------------------------|--|--|
| (i) Executive Directors       |  | The grounds for temporary disqualification are as follows:  a) Refusal to comply with the  |
|                               |  | disclosure requirements of<br>the Securities Regulation<br>Code and its Implementing<br>Rules and Regulations. This  |
| (ii) Non-Executive Directors  | The Nomination Committee shortlists, assesses and evaluates all candidates   | disqualification shall be in effect as long as his refusal persists.  b) Absence in more than fifty  |
| (iii) Independent Directors   | nominated to become a member of the Board in accordance with the qualification with the qualification criteria set out in the Revised Manual on Corporate Governance.  A temporary disqualified director shall, within sixty (60) business days from such disqualification, take the appropriate action to remedy or correct the disqualification. If he fails or refuses to do so for unjustified reasons, the disqualification shall become permanent. | <ul> <li>(50) percent of all regular and special meeting of the Board during his incumbency, or any twelve (12) month period during the said incumbency, unless the absence is due to illness, death in the immediate family or serious accident. The disqualification shall apply for purposes of the succeeding election.</li> <li>c) Dismissal or termination for cause as director of any corporation covered by the SEC's Code of Corporate Governance. The disqualification shall be in effect until he has cleared himself from any involvement in the cause that gave rise to his dismissal or termination.</li> </ul> |
|                               |  | d) If the beneficial equity<br>ownership of an<br>independent director in the  |

|                              |   |             | corporation or its subsidiaries and affiliates exceeds two percent of its subscribed capital stock. The disqualification shall be lifted if the limit is later complied with. |
|------------------------------|---|-------------|---|
|                              |   | 1           | If any of the judgments or orders cited in the grounds for permanent disqualification has not yet become final.   |
| e. Removal                   |   |             |   |
| (i) Executive Directors      | The Company applies the sar   | ne proces   | s and criteria used in the  |
| (ii) Non-Executive Directors | The Company applies the same process and criteria used in the permanent disqualification of Executive Directors, Non-Executive  |             |   |
| (iii) Independent Directors  | Directors and Independent Directors   | ctors, resp | ectively, for their removal.  |
| f. Re-instatement            | •   |             |   |
| (i) Executive Directors      | The Company applies the sar   | ne proces   | s and criteria used in the  |
| (ii) Non-Executive Directors | selection/appointment of Execu  | -           |   |
| (iii) Independent Directors  | ors and Independent Directors, respectively, for their re-instatement.  |             |   |
| g. Suspension                |   |             |   |
| (i) Executive Directors      | The Company applies the same process and criteria used in the temporary disqualification of Executive Directors, Non-Executive Directors and Independent Directors, respectively, for their |             |   |
| (ii) Non-Executive Directors |   |             |   |
| (iii) Independent Directors  | suspension.   | 5 000013    | , isopeoniety, for their  |

Voting Result of the last Annual General Meeting

| Name of Director      | Number of shares abstained | Number of shares not voting in favor | Number of shares voting in favor |
|-----------------------|----------------------------|--------------------------------------|----------------------------------|
| Henry Sy, Sr.         | 880,052                    | 5,107,182                            | 705,288,410                      |
| Teresita T. Sy        | 3,714,641                  | 8,337,176                            | 699,223,827                      |
| Henry T. Sy, Jr.      | 864,952                    | 5,863,329                            | 704,547,363                      |
| Harley T. Sy          | 762,252                    | 4,501,219                            | 706,012,173                      |
| Jose T. Sio           | 3,714,641                  | 8,467,283                            | 699,093,720                      |
| Vicente S. Perez, Jr. | 2,558,620                  | 2,883,922                            | 705,833,102                      |
| Ah Doo Lim            | 2,558,620                  | 3,426,274                            | 705,290,750                      |
| Joseph R. Higdon      | 728,692                    | 79,186                               | 710,467,766                      |
| Total                 | 15,782,470                 | 38,665,571                           | 5,635,757,111                    |

## 6) Orientation and Education Program

(a) Disclose details of the company's orientation program for new directors, if any.

director shall, before assumption of office, be required to attend a seminar on corporate governance conducted by a duly recognized private or government institute." Also, the Company's Orientation for New Employees of SM (ONE SM) provides new directors, officers and employees with a video orientation on the history, growth, direction, business units and core values of SM's Founder, Mr. Henry Sy, Sr. Furthermore, the Company complies with SEC MC. No. 20 (2013) – requiring all members of the board of directors and key officers to attend corporate governance trainings only with SEC accredited training providers annually.

(b) State any in-house training and external courses attended by Directors and Senior Management<sup>2</sup> for the past three (3) years:

In the past three (3) years, the Company has provided its Directors and Senior Management with orientations on the following:

- Corporate Governance/Financial Audit Training (conducted by the ICD)
- Risk Management (conducted by KPMG)
- Impact of New Tax Legislation (regularly conducted by SGV)
- ASEAN Corporate Governance Scorecard (conducted by the Company's Corporate Governance Department)
- Basic Corporate Governance for Officers, Executives and Middle Management (conducted by the Company's Corporate Governance Department)
- Basic Corporate Governance for New Employees (conducted by the Company's Corporate Governance Department)
- (c) Continuing education programs for directors: programs and seminars and roundtables attended during the year.

| Name of<br>Director/Officer | Date of Training | Program   | Name of Training Institution              |
|-----------------------------|------------------|---|---|
| Teresita Sy-Coson           | August 6, 2014   | Exclusive Orientation Course on Corporate Governance (SMIC) | Institute of Corporate<br>Directors (ICD) |
| reresita sy-cusuii          | May 28, 2014     | Exclusive Orientation Course on Corporate Governance (BDO)  | Institute of Corporate<br>Directors (ICD) |
| Honny T. Cy. Iv             | August 5, 2015   | Annual Corporate<br>Governance Training<br>Program (SMIC)   | Institute of Corporate<br>Directors (ICD) |
| Henry T. Sy, Jr.            | August 6, 2014   | Exclusive Orientation Course on Corporate Governance (SMIC) | Institute of Corporate<br>Directors (ICD) |
|                             | June 3, 2015     | Orientation Course for Corporate Governance (CBC)           | Institute of Corporate<br>Directors (ICD) |
| Harley T. Sy                | January 8, 2014  | Exclusive Corporate Governance Workshop (CBC)               | Institute of Corporate<br>Directors (ICD) |
|                             | August 6, 2014   | Anti-Money Laundering Act (AMLA) Seminar                    | Bangko Sentral Pilipinas (BSP)            |
| Jose T. Sio                 | August 5, 2015   | Annual Corporate<br>Governance Training<br>Program (SMIC)   | Institute of Corporate<br>Directors (ICD) |

<sup>&</sup>lt;sup>2</sup> Senior Management refers to the CEO and other persons having authority and responsibility for planning, directing and controlling the activities of the company.

|                               |                   | Evalusiva Corporata   | Institute of Corporate                                       |
|-------------------------------|-------------------|---|--|
| January 8, 20                 |                   | Exclusive Corporate Governance Workshop (CBC)               | Institute of Corporate<br>Directors (ICD)                    |
|                               | February 24, 2014 | Exclusive Corporate<br>Governance Workshop<br>(SMPHI)       | Institute of Corporate<br>Directors (ICD)                    |
| Vicente S. Perez, Jr.         | August 5, 2015    | Annual Corporate<br>Governance Training<br>Program (SMIC)   | Institute of Corporate<br>Directors (ICD)                    |
|                               | November 20, 2014 | Distinguished Corporate Governance Speaker Series           | Institute of Corporate<br>Directors (ICD)                    |
| Ah Doo Lim                    | August 5, 2015    | Annual Corporate<br>Governance Training<br>Program (SMIC)   | Institute of Corporate<br>Directors (ICD)                    |
| All DOC LIII                  | August 6, 2014    | Exclusive Orientation Course on Corporate Governance (SMIC) | Institute of Corporate<br>Directors (ICD)                    |
|                               | April 28, 2015    | Orientation Course for Corporate Governance (SBC)           | Institute of Corporate Directors (ICD)                       |
| Joseph R. Higdon              | April 29, 2014    | Corporate Governance<br>Seminar (SBC)                       | Risks, Opportunities,<br>Assessment and<br>Management (ROAM) |
| Atty. Elmer B. Serrano        | August 5, 2015    | Annual Corporate<br>Governance Training<br>Program (SMIC)   | Institute of Corporate<br>Directors (ICD)                    |
| Atty. Marianne M.<br>Guerrero | August 5, 2015    | Annual Corporate<br>Governance Training<br>Program (SMIC)   | Institute of Corporate<br>Directors (ICD)                    |
|                               | August 6, 2014    | Exclusive Orientation Course on Corporate Governance (SMIC) | Institute of Corporate<br>Directors (ICD)                    |
| Frederic C. DyBuncio          | August 5, 2015    | Annual Corporate<br>Governance Training<br>Program (SMIC)   | Institute of Corporate<br>Directors (ICD)                    |
| Cecilia R. Patricio           | August 5, 2015    | Annual Corporate<br>Governance Training<br>Program (SMIC)   | Institute of Corporate<br>Directors (ICD)                    |
| Cecilia N. Patricio           | August 6, 2014    | Exclusive Orientation Course on Corporate Governance (SMIC) | Institute of Corporate<br>Directors (ICD)                    |
| Grace E Poque                 | August 5, 2015    | Annual Corporate<br>Governance Training<br>Program (SMIC)   | Institute of Corporate<br>Directors (ICD)                    |
| Grace F. Roque                | August 6, 2014    | Exclusive Orientation Course on Corporate Governance (SMIC) | Institute of Corporate<br>Directors (ICD)                    |
| Franklin C. Gomez             | August 5, 2015    | Annual Corporate<br>Governance Training<br>Program (SMIC)   | Institute of Corporate<br>Directors (ICD)                    |
|                               | August 6, 2014    | Exclusive Orientation Course on Corporate Governance (SMIC) | Institute of Corporate<br>Directors (ICD)                    |
| Lizanne C. Uychaco            | May 13, 2015      | Seminar on Corporate<br>Governance                          | Sycip, Gorres & Velayo (SGV)                                 |

| Marcelo C. Fernando, Jr. | August 5, 2015  | Annual Corporate<br>Governance Training<br>Program (SMIC) | Institute of Corporate<br>Directors (ICD) |
|--------------------------|-----------------|---|---|
| Corazon P. Guidote       | August 19, 2014 | Distinguished Corporate                                   | Institute of Corporate                    |
| Corazon P. Guidote       | August 19, 2014 | Governance Speaker Series                                 | Directors (ICD)                           |

## **B.** CODE OF BUSINESS CONDUCT & ETHICS

1) Discuss briefly the company's policies on the following business conduct or ethics affecting directors, senior management and employees:

| B   | usiness Conduct &  |   |   |   |  |  |
|-----|--|---|---|---|--|--|
|     | Ethics   | Directors   | Senior Management   | Employees   |  |  |
| (a) | Conflict of Interest   | <ul> <li>Under the Company Conflict of Interest Policy, any director, officer or employee involved in an actual or potential conflict of interest is required to:         <ul> <li>immediately disclose to the Board of Directors (for directors) or to his immediate supervisor (for officers and employees) all material information regarding the conflict;</li> <li>inhibit himself/herself from any direct or indirect participation or involvement at any stage of the transaction;</li> <li>refrain from seeking to influence any official action by the company regarding the transaction; and</li> <li>comply with other requirements as may be imposed by the company in relation to the conflict of interest.</li> </ul> </li> </ul> |   |   |  |  |
| (b) | Conduct of<br>Business and Fair<br>Dealings  | All directors, officers and employees are required to act with utmost integrity and prohibited from engaging in any unfair dealing practices. The Company prohibits any conflict of interest, unfair competition, breach of trust, insider trading, or any other act inimical to the Company's interest.  |   |   |  |  |
| (c) | Receipt of gifts from third parties  | The Company prohibits the solicitation or acceptance of gifts in any form from any business partner. However, a director, officer or employee may accept corporate give-aways, tokens or promotional items, provided that the gift is voluntarily given and is of nominal value.  |   |   |  |  |
| (d) | Compliance with<br>Laws & Regulations  | The Company aims to conduct business in accordance with the highest standards of business ethics. To this end, all business dealings are required to be compliant with all applicable laws and regulations and must not in any way compromise the good name and reputation of the Company.  |   |   |  |  |
| (e) | Respect for Trade<br>Secrets/Use of<br>Non-public<br>Information<br>Use of Company |   | ng vital business information   | officers and employees are on, unless authorized by the   |  |  |
|     | Funds, Assets and<br>Information   |   |   |   |  |  |
| (g) | Employment &<br>Labor Laws &<br>Policies   | Under the Company's Code of Ethics, all employees are selected, engaged and compensated based on qualification, merit and performance and are treated fairly and accorded respect and dignity. The Company adheres to all labor laws and policies and fosters its employee welfare program.   |   |   |  |  |
| (h) | Disciplinary action  | the letter and spirit of the of the Company. The Huare responsible for mon  | ne Code of Ethics to preserve<br>uman Resources and Corpor<br>itoring compliance with the | commit to comply with both<br>e the goodwill and reputation<br>rate Governance departments<br>e Code of Ethics. Disciplinary<br>filing of appropriate civil and |  |  |

(i) Whistle Blower

The Company's whistleblowing policy, referred to as the Policy on Accountability, Integrity and Vigilance (PAIV), was adopted to create an environment where concerns and issues, made in good faith, may be raised freely within the organization. Under the policy, any of the Company's directors, officers or employees may accomplish an incident report on suspected or actual violations of the Code of Ethics, the Company's Code of Conduct or any other applicable law or regulation. Upon receipt of an incident report, Management conducts an investigation on its merit, subject to due process and applicable penalties and sanctions thereafter. A compilation of concluded reports is periodically presented to the Audit and Risk Management Committee.

2) Has the code of ethics or conduct been disseminated to all directors, senior management and employees?

A formal cascade, covering broad to detailed aspects of the code of ethics, was sponsored and conducted by the Corporate Governance Department for directors, officers, and employees. On continuing basis, the code of ethics is cascaded through the Human Resources Department's enhanced Corporate Orientation Program for New Employees. The program, referred to as ONE SM (Orientation for New Employees of SM), gives employees an overview of the Company's corporate governance framework, policies, and its various components. It also covers the importance of ethics in the business, informs employees of their rights and obligations, as well as the principles and best practices in the promotion of good work ethics.

3) Discuss how the company implements and monitors compliance with the code of ethics or conduct.

Directors, officers and employees of the Company commit to comply with both the letter and spirit of the Code of Ethics to preserve the goodwill and reputation of the Company. The Human Resources and Corporate Governance departments are responsible for monitoring compliance with the Code of Ethics. Disciplinary actions against violators include dismissal and/or filing of appropriate civil and criminal actions.

#### 4) Related Party Transactions

#### (a) Policies and Procedures

Describe the company's policies and procedures for the review, approval or ratification, monitoring and recording of related party transactions between and among the company and its parent, joint ventures, subsidiaries, associates, affiliates, substantial stockholders, officers and directors, including their spouses, children and dependent siblings and parents and of interlocking director relationships of members of the Board.

| Related Party Transactions                                   | Policies and Procedures   |  |  |  |
|--|---|--|--|--|
| (1) Parent Company   | The terms and conditions on related party transactions are  |  |  |  |
| (2) Joint Ventures   | maintained at arms-length and are properly documented. Such transactions are extended at terms no less than   |  |  |  |
| (3) Subsidiaries   |   |  |  |  |
| (4) Entities Under Common Control                            | favourable than could have been obtained if the   |  |  |  |
| (5) Substantial Stockholders                                 | transactions were with unrelated parties.  All related party transactions are reviewed by the Audit and Risk Management Committee and are properly disclosed in |  |  |  |
| (6) Officers including spouse/children/siblings/parents      |   |  |  |  |
| (7) Directors including spouse/children/siblings/parents     | the financial statements.   |  |  |  |
| (8) Interlocking director relationship of Board of Directors | Ownership of SMIC in various subsidiaries and affiliates are properly disclosed in the parent and consolidated financial statements.                            |  |  |  |

#### (b) Conflict of Interest

### (i) Directors/Officers and 5% or more Shareholders

Identify any actual or probable conflict of interest to which directors/officers/5% or more shareholders may be involved.

|                                  | Details of Conflict<br>of Interest (Actual or Probable)  |  |
|----------------------------------|--|--|
| Name of Director/s               | Aside from the family relations among and between certain directors, officers and significant shareholders                                   |  |
| Name of Officer/s                | (detailed in item 5) Family, Commercial and Contractual Relations); the Company is not aware of any actual or probable conflict of interest. |  |
| Name of Significant Shareholders |  |  |

#### (ii) Mechanism

Describe the mechanism laid down to detect, determine and resolve any possible conflict of interest between the company and/or its group and their directors, officers and significant shareholders.

|         | Directors/Officers/Significant Shareholders   |  |  |
|---------|---|--|--|
|         | Voluntary disclosure of relationship  |  |  |
| Company | Required disclosure during hiring   |  |  |
|         | <ul> <li>Inhibiting oneself in the processing, approval of the transaction</li> </ul>                       |  |  |
| Group   | Adherence to the principle of "arms-length" and "market-<br>based" treatment and pricing of the transaction |  |  |
|         | Enforcement of the whistle blower policy, Code of Conduct and Code of Ethics                                |  |  |

## 5) Family, Commercial and Contractual Relations

(a) Indicate, if applicable, any relation of a family, commercial, contractual or business nature that exists between the holders of significant equity (5% or more), to the extent that they are known to the company:

| Names of Related<br>Significant Shareholders | Type of Relationship | Brief Description of the Relationship |
|--|----------------------|---------------------------------------|
| a) Teresita T. Sy                            | Family               |                                       |
| b) Elizabeth T. Sy                           | Family               |                                       |
| c) Henry T. Sy, Jr.                          | Family               | (a) through (f) are siblings.         |
| d) Hans T. Sy                                | Family               | (a) through (i) are siblings.         |
| e) Herbert T. Sy                             | Family               |                                       |
| f) Harley T. Sy                              | Family               |                                       |

(b) Indicate, if applicable, any relation of a commercial, contractual or business nature that exists between the holders of significant equity (5% or more) and the company:

| Names of Related         | Time of Bolotic makin | Duint Description |
|--------------------------|-----------------------|-------------------|
| Significant Shareholders | Type of Relationship  | Brief Description |

<sup>&</sup>lt;sup>3</sup> Family relationship up to the fourth civil degree either by consanguinity or affinity.

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(c) Indicate any shareholder agreements that may impact on the control, ownership and strategic direction of the company:

| Name of Shareholders | % of Capital Stock affected (Parties) | Brief Description of the<br>Transaction |  |
|----------------------|---------------------------------------|---|--|
| None.                |                                       |   |  |

#### 6) Alternative Dispute Resolution

Describe the alternative dispute resolution system adopted by the company for the last three (3) years in amicably settling conflicts or differences between the corporation and its stockholders, and the corporation and third parties, including regulatory authorities.

|                                      | Alternative Dispute Resolution System   |  |  |
|--------------------------------------|---|--|--|
| Corporation & Stockholders           | A neutral third party participates to assist in the resolution of issues between the Company and stockholders, third parties and regulatory authorities. The alternative dispute resolution system may include arbitration, mediation, conciliation, early neutral evaluation, mini-trial, or any combination thereof, as the Company and the circumstances sees fit. |  |  |
| Corporation & Third Parties          | Consideration is given to the need to promote candor through confidentiality of the process, the policy of fostering prompt, economical, and amicable resolution of disputes in accordance with the principles of integrity of determination by the parties, and the policy that the  |  |  |
| Corporation & Regulatory Authorities | decision-making authority in the process rests with the parties.  There were no conflicts between the corporation and its stockholders, the corporation and third parties, and the corporation and regulatory authorities, for the last three years.  |  |  |

#### C. BOARD MEETINGS & ATTENDANCE

1) Are Board of Directors' meetings scheduled before or at the beginning of the year?

Yes. It is the Company's practice that regular board meetings be scheduled before the beginning of the year.

#### 2) Attendance of Directors

| Board              | Name             | Date of Election | No. of<br>Meetings<br>Held during<br>the year | No. of<br>Meetings<br>Attended | %   |
|--------------------|------------------|------------------|---|--------------------------------|-----|
| Chairman           | Henry Sy, Sr.    | 29 April 2015    | 7   | 7                              | 100 |
| Vice – Chairperson | Teresita T. Sy   | 29 April 2015    | 7   | 7                              | 100 |
| Vice – Chairman    | Henry T. Sy, Jr. | 29 April 2015    | 7   | 7                              | 100 |
| President          | Harley T. Sy     | 29 April 2015    | 7   | 7                              | 100 |

| <b>Executive Director</b> | Jose T. Sio           | 29 April 2015 | 7 | 7 | 100 |
|---------------------------|-----------------------|---------------|---|---|-----|
| Independent Director      | Vicente S. Perez, Jr. | 29 April 2015 | 7 | 6 | 86  |
| Independent Director      | Ah Doo Lim            | 29 April 2015 | 7 | 7 | 100 |
| Independent Director      | Joseph R. Higdon      | 29 April 2015 | 7 | 7 | 100 |

3) Do non-executive directors have a separate meeting during the year without the presence of any executive? If yes, how many times?

Yes. Non-executive directors meet at least once annually, without the presence of executive directors.

4) Is the minimum quorum requirement for Board decisions set at two-thirds of board members? Please explain.

The Company's By-Laws state that a majority of the number of directors specified in the Articles of Incorporation shall constitute a quorum for the transaction of business at any meeting, and the act of majority of directors present at any meeting at which there is a quorum shall be valid as a corporate act, except for the election of officers. In practice, the quorum requirement is more than two-third vote.

- 5) Access to Information
  - (a) How many days in advance are board papers<sup>4</sup> for board of directors meetings provided to the board?

Board papers and other relevant information are provided to the Board at least seven (7) calendar days before regular/special board meetings.

(b) Do board members have independent access to Management and the Corporate Secretary?

Yes. Under the Company's Manual on Corporate Governance (CGM 2.2.1.4), to enable the Board to properly fulfill their duties and responsibilities, management should provide directors with complete and timely information about the matter in the agenda of the meetings. Directors should be given independent access to management and the Corporate Secretary, as well as to independent professional advice.

(c) State the policy of the role of the company secretary. Does such role include assisting the Chairman in preparing the board agenda, facilitating training of directors, keeping directors updated regarding any relevant statutory and regulatory changes, etc?

Under the Company's Manual on Corporate Governance (CGM 2.3.3 The Corporate Secretary), the Corporate Secretary is an officer of the Company whose duties and responsibilities are as follows:

- Gather and analyze all documents, records and other information essential to the conduct of his duties and responsibilities to the Corporation.
- As to agenda, get a complete schedule thereof at least for the current year and put the Board on notice before every meeting.
- Assist the Board in making business judgment in good faith and in the performance of their responsibilities and obligations.
- Attend all Board meetings and maintain record of the same.
- Submit to the Commission, at the end of every fiscal year, an annual certification as to the attendance of the directors during Board meetings.
- (d) Is the company secretary trained in legal, accountancy or company secretarial practices? Please explain should the answer be in the negative.

<sup>&</sup>lt;sup>4</sup> Board papers consist of complete and adequate information about the matters to be taken in the board meeting. Information includes the background or explanation on matters brought before the Board, disclosures, budgets, forecasts and internal financial documents.

Yes. The Company's Corporate Secretary is a legal professional, in the person of Atty. Elmer B. Serrano. Under the Company's Manual on Corporate Governance, the Corporate Secretary must possess administrative and interpersonal skills, and if he is not the general counsel, then he must have some legal skills. He must also have some financial and accounting skills and knowledge of the working operations of the Company.

#### (e) Committee Procedures

Disclose whether there is a procedure that Directors can avail of to enable them to get information necessary to be able to prepare in advance for the meetings of different committees:

| Yes |  | No |  |
|-----|--|----|--|
|-----|--|----|--|

| Committee        | Details of the procedures  |
|------------------|--|
| Executive        | Board papers and other relevant information are provided to the Board at least seven (7) calendar days before regular/special board committee meetings. Committee members may refer to the Corporate Secretary, Human Resources Department, Corporate Governance Department or any other relevant business unit for information pertaining to their duties, should the need arise. Should the Committee members need information or assistance from external advisors or consultants, they may request for such through the Corporate Secretary or Management.         |
| Audit            | Board papers and other relevant information are provided to the Board at least seven (7) calendar days before regular/special board committee meetings. Audit and Risk Management Committee members may refer to the Company's Internal Auditor, External Auditor, Corporate Secretary or any other business unit for information pertaining to their duties, should the need arise. Should the Committee members need information or assistance from external advisors or consultants, they may request for such through the Corporate Secretary or Internal Auditor. |
| Nomination       | Board papers and other relevant information are provided to<br>the Board at least seven (7) calendar days before<br>regular/special board committee meetings. Committee<br>members may refer to the Corporate Secretary, Human<br>Resources Department, Corporate Governance Department or   |
| Remuneration     | any other relevant business unit for information pertaining to their duties, should the need arise. Should the Committee members need information or assistance from external advisors or consultants, they may request for such through the Corporate Secretary or Management.  |
| Others (specify) | None. Not applicable.  |

#### 6) External Advice

Indicate whether or not a procedure exists whereby directors can receive external advice and, if so, provide details:

| Procedures   | Details   |
|--|---|
| During the conduct of the Annual Board Evalua      | ation, directors are asked to identify areas for  |
| improvement, such as training/continuing education | on programs or any other forms of assistance that |

they may need in the performance of their duties. The evaluation forms also include items on support services given to the Board, such as the quality and timeliness of information provided to them, the frequency and conduct of regular, special or committee meetings and their accessibility to Management, the Corporate Secretary and *Board Advisors*. The Board then reviews and evaluates the results of the evaluation, discussing possible changes that will enhance the performance of the individual directors, the support services given and the Board as a collective body. Requests for Board advisors are studied. The Board currently employs an Audit and Risk Management Committee advisor who specializes in Taxes in the person of Atty. Serafin U. Salvador and a Board Advisor on Investments in the person of Mr. Stephen T. Cu Unjieng.

#### 7) Change/s in existing policies

Indicate, if applicable, any change/s introduced by the Board of Directors (during its most recent term) on existing policies that may have an effect on the business of the company and the reason/s for the change:

| Existing Policies | Changes | Reason |
|-------------------|---------|--------|
|                   | None.   |        |

#### D. REMUNERATION MATTERS

#### 1) Remuneration Process

Disclose the process used for determining the remuneration of the CEO and the four (4) most highly compensated management officers:

The Compensation and Remuneration Committee determines the amount of remuneration which shall be in a level sufficient to attract directors, executives and other key senior personnel needed to run the Company successfully.

#### 2) Remuneration Policy and Structure for Executive and Non-Executive Directors

Disclose the company's policy on remuneration and the structure of its compensation package. Explain how the compensation of Executive and Non-Executive Directors is calculated.

|                            | Remuneration Policy  | Structure of<br>Compensation Packages  | How Compensation is<br>Calculated  |
|----------------------------|--|--|--|
| Executive Directors        | Remuneration Committee determines the amount of remuneration which shall be in a level sufficient to attract directors, executives and other key senior personnel needed | Executive compensation is composed of salaries, bonuses and, plus fixed per diem for every board meeting attended. | Benchmarks such as industry peer group, compensation studies, and level of |
| Non-Executive<br>Directors |  | Fixed per diem for every board meeting attended and allowances commensurate to the responsibilities given.         | responsibilities are used as basis.  |

Do stockholders have the opportunity to approve the decision on total remuneration (fees, allowances, benefits-in-kind and other emoluments) of board of directors? Provide details for the last three (3) years.

| Remuneration Scheme  | Date of<br>Stockholders' Approval |  |  |
|--|-----------------------------------|--|--|
| Yes. Stockholders ratify all acts made by the Board and Management during the ASM. | 29 April 2015                     |  |  |
|  | 30 April 2014                     |  |  |
|  | 25 April 2013                     |  |  |

#### 3) Aggregate Remuneration

Complete the following table on the aggregate remuneration accrued during the most recent year:

The total remuneration and bonus paid to executive, non-executive and independent directors in 2014 amounted to P165 million. There are no stock options and/or other financial instruments given to directors. There are no advances, credit and car plan granted to directors. There are no life insurance and hospitalization plan for the independent directors. The directors (except independent directors) are covered with the company's retirement plan.

#### 1) Stock Rights, Options and Warrants

#### (a) Board of Directors

Complete the following table, on the members of the company's Board of Directors who own or are entitled to stock rights, options or warrants over the company's shares:

| Director's Name | Number of Direct<br>Option/Rights/<br>Warrants | Number of<br>Indirect<br>Option/Rights/<br>Warrants | Number of<br>Equivalent<br>Shares | Total % from<br>Capital Stock |  |  |  |
|-----------------|--|---|-----------------------------------|-------------------------------|--|--|--|
| None.           |  |   |                                   |                               |  |  |  |

#### (b) Amendments of Incentive Programs

Indicate any amendments and discontinuation of any incentive programs introduced, including the criteria used in the creation of the program. Disclose whether these are subject to approval during the Annual Stockholders' Meeting:

| Incentive Program | Amendments | Date of<br>Stockholders' Approval |
|-------------------|------------|-----------------------------------|
|                   | None.      |                                   |

#### 2) Remuneration of Management

Identify the five (5) members of management who are <u>not</u> at the same time executive directors and indicate the total remuneration received during the financial year:

The aggregate compensation, inclusive of salary, bonuses, and other annual compensation, paid or incurred in 2014 to the five (5) highest compensated executive officers amounted to P84 million.

#### E. BOARD COMMITTEES

1) Number of Members, Functions and Responsibilities

Provide details on the number of members of each committee, its functions, key responsibilities and the power/authority delegated to it by the Board:

|           |                                       | No. of Memb                                | ers                                 |                      |  |   |   |
|-----------|---------------------------------------|--|-------------------------------------|----------------------|--|---|---|
| Committee | Execut<br>ive<br>Direct<br>or<br>(ED) | Non-<br>executiv<br>e<br>Director<br>(NED) | Indepen<br>dent<br>Director<br>(ID) | Committee<br>Charter | Functions  | Key<br>Responsibiliti<br>es   | Power   |
| Executive | 2                                     | 1  | -                                   | Yes.                 | executive and elebehalf of the Bibetween board  Assists implem  Review organiz  Undert the Gro  Monito each but  Defines perform  Defines actions including safety, internal manager research and over | akes drawing upone's budgets;  ars the operating usiness group;  and monitors nance improvem  Group-wide (sustainable ag environment internal cortion           | rs and acts on interim times ommittee:  verseeing the egies;  ues facing the p and closing g activities of the Group's ent goals;  policies and development, t, health & munications, and risk vation and y, purchasing) ut;  dissemination |
| Audit     | -                                     | 1  | 2                                   | Yes.                 | internal and ext<br>of their dutie<br>mandate inclu<br>Company's fina<br>recommendatio<br>The Committee<br>internal control<br>auditing proc   | ternal auditors in ternal auditors in the sand response and response and response and to the Board also reviews the systems, its esses and responder its amende | n the conduct ibilities. Its ew of the d subsequent for approval. The Company's audit plans, elated party   |

|                  |                       |   |   |      | Committee also reviews and assesses the effectiveness of the Company's risk management system in the mitigation of financial and non-financial risks.  |
|------------------|-----------------------|---|---|------|--|
| Nomination       | -                     | 1 | 2 | Yes. | The Nomination Committee is chiefly responsible for the review and evaluation of the qualifications of all candidates nominated to the Board of Directors, and those nominated to positions that require Board approval under the Company's By-Laws. The Committee ensures that those nominated to the Board meet the requirements set forth by the Manual on Corporate Governance, such as but not limited to the mandatory attendance of accredited training or orientation programs on corporate governance. Furthermore, the Committee facilitates the annual performance evaluation of the Company's Board as a whole, its respective Board Committees, the individual directors and the President. |
| Remuneration     | 1                     | 1 | 1 | Yes. | The Committee is tasked with the oversight of policies on salaries and benefits, as well as promotions and other forms of career advancement.  |
| Others (specify) | None. Not applicable. |   |   |      |  |

#### 2) Committee Members

#### (a) Executive Committee

| Office            | Name           | Date of<br>Appointment | No. of<br>Meetings<br>Held | No. of<br>Meetings<br>Attended | %    | Length of Service in the Committee |
|-------------------|----------------|------------------------|----------------------------|--------------------------------|------|------------------------------------|
| Chairperson (NED) | Teresita T. Sy | 29 April 2015          | 36                         | 36                             | 100  | -                                  |
| Member (ED)       | Harley T. Sy   | 29 April 2015          | 36                         | 32                             | 88.8 | -                                  |
| Member (ED)       | Jose T. Sio    | 29 April 2015          | 36                         | 30                             | 83.3 | -                                  |

#### (b) Audit Committee

| Office        | Name                  | Date of<br>Appointment | No. of<br>Meetings<br>Held | No. of<br>Meetings<br>Attended | %   | Length of<br>Service in<br>the<br>Committee |
|---------------|-----------------------|------------------------|----------------------------|--------------------------------|-----|---|
| Chairman (ID) | Vicente S. Perez, Jr. | 29 April 2015          | 4                          | 4                              | 100 | 8yrs.                                       |
| Member (ID)   | Ah Doo Lim            | 29 April 2015          | 4                          | 4                              | 100 | 1yr.  |
| Member (NED)  | Teresita T. Sy        | 5 August 2015          | 4                          | 4                              | 100 | 1yr.  |

Disclose the profile or qualifications of the Audit Committee members.

**Vicente S. Perez, Jr.**, is an Independent Director of SMIC. His career has ranged from international banker, debt trader, investment bank partner, private equity investor to cabinet secretary. He is the Chief Executive Officer of Alternergy and, Chairman of Merritt Partners. He was the youngest and longest serving Secretary of the Department of Energy. In 2001, he briefly served as Undersecretary for Industry and Investments at the

Department of Trade and Industry and Managing Head of the Board of Investments. He is Chairman of WWF Philippines and member of the WWF-International Board. Mr. Perez also currently serves as an independent director of Double Dragon Properties Corp. and ST Telemedia. Mr. Perez is a member of the advisory boards of Coca-Cola FEMSA Phils., Pictet Clean Energy Fund, Roxas Holdings, and the Yale Center for Business and Environment. He obtained his master's degree in Business Administration from the Wharton School of the University of Pennsylvania, and his bachelor's degree in Business Economics from the University of the Philippines. He was a 2005 World Fellow at Yale University where he lectured an MBA Class on renewable power in emerging countries.

Ah Doo Lim, a Singaporean, is an Independent Director of SMIC. He is currently a Director and Chairman of the Audit Committee of Sembcorp Marine Ltd., a world leading rig builder in the offshore marine and engineering sector, and of ARA-CWT Trust Management (Cache) Ltd., GP Industries Ltd., Linc Energy Limited, and U Mobile Sdn Bhd. He is also a Director of Sateri Holdings Limited, a world leader in the specialty cellulose industry. He obtained a degree in Engineering from Queen Mary College, University of London in 1971, and a Master's Degree in Business Administration from Cranfield School of Management, England in 1976.

**Teresita T. Sy**, is the Vice Chairperson of SMIC. She has varied experience in retail merchandising, mall development and banking businesses. A graduate of Assumption College, she was actively involved in Shoemart's development. At present, she is the Chairperson of the Board of Directors of BDO Unibank, Inc. She also holds board positions in several companies within the SM Group.

Describe the Audit Committee's responsibility relative to the external auditor.

In relation to the Company's external auditor, the Audit and Risk Management Committee is tasked to perform the following:

- Review the external auditors' proposed audit scope and approach.
- Review and confirm the independence of the external auditor by obtaining certification from the latter relative to overall relationship with the Company, including non-audit services.
- Resolve any disagreement between Management and the external auditors regarding financial reporting.
- On a regular basis, meet separately with the external auditor.
- Review the scope of the external auditors' review of internal controls over financial reporting, and obtain regular reports on significant findings and recommendations, together with Management's responses.
- Review with Management and the external auditors, the results of the audit, including any difficulties encountered.

#### (c) Nomination Committee

| Office        | Name                  | Date of<br>Appointment | No. of<br>Meetings<br>Held | No. of<br>Meetings<br>Attended | %   | Length of<br>Service in<br>the<br>Committee |
|---------------|-----------------------|------------------------|----------------------------|--------------------------------|-----|---|
| Chairman (ID) | Joseph R. Higdon      | 29 April 2015          | 2                          | 2                              | 100 | 1yr.  |
| Member (ID)   | Vicente S. Perez, Jr. | 29 April 2015          | 2                          | 2                              | 100 | 1yr.  |
| Member        | Teresita T. Sy        | 29 April 2015          | 2                          | 2                              | 100 | 1yr.  |

#### (d) Remuneration Committee

| Office | Name | Date of<br>Appointment | No. of<br>Meetings<br>Held | No. of<br>Meetings<br>Attended | % | Length of Service in the Committee |
|--------|------|------------------------|----------------------------|--------------------------------|---|------------------------------------|
|--------|------|------------------------|----------------------------|--------------------------------|---|------------------------------------|

| Chairman    | Teresita T. Sy        | 29 April 2015 | 2 | 2 | 100 | 8yrs. |
|-------------|-----------------------|---------------|---|---|-----|-------|
| Member (ED) | Jose T. Sio           | 29 April 2015 | 2 | 2 | 100 | 8yrs. |
| Member (ID) | Vicente S. Perez, Jr. | 29 April 2015 | 2 | 2 | 100 | 8yrs. |

## (e) Others (Specify)

Provide the same information on all other committees constituted by the Board of Directors:

| Office | Name | Date of<br>Appointment | No. of<br>Meetings<br>Held | No. of<br>Meetings<br>Attended | % | Length of<br>Service in the<br>Committee |
|--------|------|------------------------|----------------------------|--------------------------------|---|--|
| None.  |      |                        |                            |                                |   |  |

## 3) Changes in Committee Members

Indicate any changes in committee membership that occurred during the year and the reason for the changes:

| Name of Committee | Name Reason   |                     |  |
|-------------------|---|---------------------|--|
| Executive         | No  | one.                |  |
| Audit             | (-) Atty. Corazon I. Morando<br>(-) Henry T. Sy, Jr.<br>(-) Joseph R. Higdon<br>(-) Jose T. Sio<br>(+) Teresita T. Sy<br>(+) Ah Doo Lim | Per Board decision. |  |
| Nomination        | (-) Henry T. Sy, Jr. (-) Ah Doo Lim (-) Atty. Corazon I. Morando (+) Joseph R. Higdon (+) Vicente S. Perez, Jr. (+) Teresita T. Sy      | Per Board decision. |  |
| Remuneration      | None.   |                     |  |
| Others (specify)  | None. Not applicable.   |                     |  |

## 4) Work Done and Issues Addressed

Describe the work done by each committee and the significant issues addressed during the year.

| Name of Committee | Work Done   | Issues Addressed  |  |  |  |  |  |
|-------------------|---|---|--|--|--|--|--|
| Executive         |   | The Executive Committee oversees the management of the Company and is responsible for the Company's finances, goals, and policies. There were no issues to address. |  |  |  |  |  |
| Audit             | Corporation and subsidiaries for quarter ended March 31, 2012, si third quarter ended September 30  SGV & Co.'s audit plan, includi strategy, and audit time table. | incial statements of SM Investments<br>the year ended December 31, 2011, first<br>x month period ended June 30, 2012, and   |  |  |  |  |  |

|                  | policies applicable to the SM Group, and tax updates.  |
|------------------|--|
|                  | The Internal Audit's audit plan and results of its internal audit work.  |
|                  | The details of the Company's related party transactions.   |
|                  | <ul> <li>The results of initial risk assessments of priority risk areas and effectiveness<br/>of the Company's overall risk management system.</li> </ul>  |
|                  | <ul> <li>The Company's compliance with laws, rules and regulations.</li> </ul>   |
|                  | <ul> <li>The performance and independence of the external auditor and concluded<br/>that except for the regular audit of financial statements and assistance in the<br/>preparation of the annual income tax returns, SGV &amp; Co. did not render any<br/>other professional services in 2013.</li> </ul>   |
| Nomination       | The Nomination Committee is chiefly responsible for the review and evaluation of the qualifications of all candidates nominated to the Board of Directors, and those nominated to positions that require Board approval under the Company's By-Laws. The Committee ensures that those nominated to the Board meet the requirements set forth by the Manual on Corporate Governance, such as but not limited to the mandatory attendance of accredited training or orientation programs on corporate governance. Furthermore, the Committee facilitates the annual performance evaluation of the Board as a whole, its respective Board Committees, the individual directors and the President. |
| Remuneration     | The Committee is tasked with the oversight of policies on salaries and benefits, as well as promotions and other forms of career advancement.  |
| Others (specify) | None.  |

## 5) Committee Program

Provide a list of programs that each committee plans to undertake to address relevant issues in the improvement or enforcement of effective governance for the coming year.

| Name of Committee | Planned Programs  | Issues to be Addressed   |  |  |  |  |
|-------------------|---|--|--|--|--|--|
|                   | Assist the Board in overseeing the  | Assist the Board in overseeing the implementation of strategies;   |  |  |  |  |
|                   | Review the major issues facing the  | e organization;  |  |  |  |  |
|                   | Undertake drawing up and closing  | the Group's budgets;   |  |  |  |  |
|                   | Monitor the operating activities or   | f each business group;   |  |  |  |  |
| Executive         | Define and monitor the Group's performance improvement goals;                 |  |  |  |  |  |
| Executive         | environment, health & safety, into  | ctions (sustainable development, including ernal communications, internal control and d research & technology, purchasing) and |  |  |  |  |
|                   | <ul> <li>Foster the sharing and dissemina<br/>the business groups.</li> </ul> | tion of best practices in all areas between  |  |  |  |  |

|                  | Implement the action plans made based on the results of the self-assessment conducted following the guideline set forth by SEC Memorandum Circular No. 4, such as:   |  |  |  |  |
|------------------|--|--|--|--|--|
|                  | <ul> <li>Develop a succession plan for its members and Chair</li> <li>Reporting to the Board and issuance of certifications on critical compliance issues</li> </ul>   |  |  |  |  |
|                  | Review and approval of management representation letter before submission to external auditor  |  |  |  |  |
|                  | Obtaining management's assurance on the state of internal controls   |  |  |  |  |
|                  | <ul> <li>Promotion of risk awareness in the organization</li> </ul>  |  |  |  |  |
|                  | Evaluation of compliance with the Code of Conduct for management   |  |  |  |  |
|                  | Review and approval of fees of external auditor  |  |  |  |  |
| Audit            | Institutionalize the risk management assessment process to ensure standardization, effectiveness and efficiency, and continuously monitor key risk areas and performance indicators with due diligence to enable the Company to anticipate and prepare for possible threats to its operational and financial viability.  |  |  |  |  |
|                  | Review the Company's continual process of good corporate governance, as well as providing approaches and advices for development, and tasking management to look into the evolving ASEAN Corporate Governance initiative from the regulators and advocacy groups to see what other enhancements can be properly pursued. |  |  |  |  |
|                  | Oversee the effectiveness of the Company's whistleblower policy, so that the whistleblower has the confidence that the Company has the required and appropriate independent procedure to effectively investigate and resolve such possible wrong-doings and non-compliance issues  |  |  |  |  |
|                  | <ul> <li>Enhance the process for the selection of directors who can add value and<br/>contribute independent judgment to the formulation of sound corporate<br/>strategies and policies, and appoint competent, professional, honest and<br/>highly-motivated management officers</li> </ul>                             |  |  |  |  |
| Nomination       | Formulate succession plans for top key management positions and review such plan on a regular basis  |  |  |  |  |
|                  | <ul> <li>Identify areas for improvement of the members of the Board, such as<br/>training/continuing education programs or any other form of assistance that<br/>directors may need in the performance of their duties</li> </ul>  |  |  |  |  |
|                  | <ul> <li>Periodically review the compensation method for directors, officers and</li> </ul>  |  |  |  |  |
| Remuneration     | employees so that they are equitable and appropriately corresponds to the respective assigned duties and responsibilities, current business environment and performance results of the Company   |  |  |  |  |
|                  |  |  |  |  |  |
|                  | <ul> <li>Define goals and evaluate the performance of top management to set<br/>reasonable compensation</li> </ul>   |  |  |  |  |
| Others (specify) | None. Not applicable.  |  |  |  |  |
|                  |  |  |  |  |  |

## F. RISK MANAGEMENT SYSTEM

- 1) Disclose the following:
  - (a) Overall risk management philosophy of the company;
    - (i) Establish a culture of disclosing, evaluating and managing risks, from the Board and throughout the

organization toward achieving goals and objectives.

- (ii) To protect and preserve:
  - our employees' and clients' safety and welfare
  - the value and condition of properties and assets
  - our local and global reputation
- (iii) To align risk appetite and strategy.
- (b) A statement that the directors have reviewed the effectiveness of the risk management system and commenting on the adequacy thereof;

**Under the Audit and Risk Management Committee Charter:** 

#### 5.6. Risk Management

- 5.6.1. Review the adequacy and effectiveness of the Company's policies and procedures relating to the identification, analysis, management, monitoring and reporting of financial and non-financial risks.
- 5.6.2. Ensure that Management sufficiently and swiftly manages risks, (i.e. reduction and mitigation across operating units) especially those categorized as having high impact with high probability of occurring.
- 5.6.3. Advise the Board, in consultation with Management, on the overall risk management program of the Company as it relates to its risk appetite and strategic direction.
- 5.6.4. May engage a consultant for a more independent assessment of the risk management infrastructure and review different units' best practice.
- 5.6.5. Meet separately with the Chief Risk Officer to discuss any matters that the Committee or auditors believe should be discussed privately.
- 5.6.6. Review the details of the Company's related party transactions.
- (c) Period covered by the review;

The period covered is the year 2014.

(d) How often the risk management system is reviewed and the directors' criteria for assessing its effectiveness; and

The Audit and Risk Management Committee (ARMC) Quarterly Agenda includes an item on Risk Management. The results of the risk assessment and mitigation exercises are reported to the ARMC. Priority areas which have been identified are hazard risks (disaster preparedness), IT risks, financial risks, operations risks.

(e) Where no review was conducted during the year, an explanation why not.

None.

- 2) Risk Policy
  - (a) Company

Give a general description of the company's risk management policy, setting out and assessing the risk/s covered by the system (ranked according to priority), along with the objective behind the policy for each kind of risk:

| Risk Exposure     | Risk Management Policy  | Objective   |
|-------------------|---|---|
| Market Risk       | The Board and management must constantly scan the business climate and environment and anticipate risks of competition, economic or political instability, and change in consumer behavior that may arise and affect the Company's direction and profitability. | The sustained growth occasioned by economic fundamentals, strong consumer spending, and investment outlook for the country provides an upside risk where opportunities for expansion and higher profitability are available.  Economic briefings from experts are held regularly and board advisers and consultants are engaged for possible new ventures or investment optimization options.   |
| Reputational Risk | The vision statement states that SM envisions itself to be a Filipino brand that is world-class, a market leader and innovator to provide best-value products and services to millions of its customers.  | In view of the scale and visibility of SM in practically all the major cities in the country, clear, accurate and coordinated communication program is key to help educate the public. The Investor Relations Department oversees this function of coordinating the external communication platform of SM.  |
| Hazard Risk       | As an asset-based company, we ensure the protection and preservation of the value and condition of our properties and assets.   | To be able to eliminate, lessen or transfer risks attributed to natural or man-made disasters causing business disruptions or at worse, loss of lives or property.  To ensure that the workforce and the assets are adequately covered by sufficient insurance and health maintenance programs and by all-risk policies respectively, for any eventuality.  To put in place a reliable and tested disaster preparedness plan and business continuity plan that aim not only to mitigate risk but to revive operations at a reasonable and agreed recovery time under different business disruption scenarios. |
| Financial Risk    | To manage risks arising from the Group's financial instruments such as interest rate risk, foreign currency risk, liquidity risk, credit risk, material misreporting and equity price risk.   | The Board reviews and agrees policies for managing each of the financial risks.  The Group's policy is to manage its interest cost using a mix of fixed and variable rate debts. The Group's guideline is to keep a 50:50 debt equity ratio.  |

|          |  | The Group likewise enters into interest rate swaps. These swaps economically hedge the underlying debt obligations.  Interest of fixed rate debts, if later found priced above going market rates, are refinanced for lower cost and longer term.   |
|----------|--|---|
|          |  | Foreign currency risk exposure and cash flow stability risks are covered by entering into foreign currency swap contracts, foreign currency call options, non-deliverables and foreign currency range options.  |
|          |  | Liquidity Risks that may arise from fund-<br>raising to meet financial commitments<br>are mitigated by using internally<br>generated funds and proceeds from<br>debt and equity issues and sale of<br>certain assets. The Group regularly<br>reviews projected and actual cash flow<br>information and assesses conditions of<br>financial markets. |
|          |  | Credit Risk is mitigated by the Group's policy to trade only with recognized, creditworthy related and third parties. Customers who wish to trade on credit are subject to credit verification procedures. Further, receivable balances are monitored regularly.  |
|          |  | Equity price risk is mitigated by closely monitoring the equity securities in its investment portfolio based on market expectations. Material equity investments within the portfolio are managed on an individual basis and all buy and sell decisions are approved by management.   |
| IT Risks | Adopted Key Principles Of<br>Confidentiality, Integrity &<br>Availability Of All Information<br>Assets & Systems | ARMC Approved Policies covering Controls, Policies, Standards, Processes, Guidelines, Organizational Structures & Hardware-Software Security Solutions  Importance of Awareness, Training & Ownership Of Information Security Policy By All Employees   |
|          |  | Implement Quality Management Using Global Standards i.e. ISO ISMS 27001   |

#### (b) Group

Give a general description of the Group's risk management policy, setting out and assessing the risk/s covered by the system (ranked according to priority), along with the objective behind the policy for each kind of risk:

| Risk Exposure | Risk Management Policy | Objective |
|---------------|------------------------|-----------|
|               |                        |           |

The following mother risk management policy applies to all the subsidiaries of the Group:

- (i) Establish a culture of disclosing, evaluating and managing risks, from the Board and throughout the organization toward achieving goals and objectives.
- (ii) To protect and preserve:
- our employees' and clients' safety and welfare
- the value and condition of properties and assets
- our local and global reputation
- (iii) To align risk appetite and strategy.

The Enterprise Risk Management Committee (ERM) has been set up to execute the risk mitigation strategies and programs that have been approved at the Audit and Risk Management Committee of the Board. The ERM has been established in each of the subsidiaries including the holding company. The Risk Management Department at the holding company coordinates the launch and roll-out program of the ERM and in standardizing the program across companies.

Please note that the Group basically follow the risk prioritization listed in the given table.

#### (c) Minority Shareholders

Indicate the principal risk of the exercise of controlling shareholders' voting power.

### **Risk to Minority Shareholders**

Listed are the generally accepted risk to minority shareholders of family-owned corporations in the Philippines:

- Majority shareholders may dominate major Company decisions
- Lack of transparency on the actions and decisions of majority shareholders
- Abusive and inequitable conduct on the part of majority shareholders
- Rights of minority shareholders may not be upheld and protected

The Company adopts certain measures that ensure that the aforementioned risks are mitigated, such as cumulative voting.

## 3) Control System Set Up

#### (a) Company

Briefly describe the control systems set up to assess, manage and control the main issue/s faced by the company:

| Risk Exposure | Risk Assessment<br>(Monitoring and Measurement<br>Process) | Risk Management and Control (Structures, Procedures, Actions Taken)   |  |
|---------------|--|---|--|
| Hazard Risks  | Low Risk   | <ul> <li>Periodic review of sufficiency of insurance coverage for our work force and property assets.</li> <li>Review of financial strength, service</li> </ul> |  |

|  |          | quality and risk-retention policy of insurance providers in collaboration with BDO Insurance.  |
|--|----------|--|
|  |          | <ul> <li>Periodic drills conducted for fire and<br/>earthquake led by Admin Dept. in<br/>collaboration with building property<br/>management group, fire department.</li> </ul>                          |
|  |          | Creation of Disaster Preparedness     Committee. Finalize Disaster Preparedness     Plan and Business Continuity Plans.  |
|  |          | <ul> <li>Continuing Tie up with Lifeline Ambulatory<br/>Services.</li> </ul>   |
|  |          | <ul> <li>Strict compliance to building codes and<br/>global standards, engagement of<br/>established consultants to assess and<br/>confirm structural soundness of our<br/>buildings.</li> </ul>         |
|  |          | <ul> <li>Regular updating of Risk Logs indicating<br/>the identification, assessment and<br/>mitigation of risks.</li> </ul>   |
| IT Risks Data Center capacity and support capability |          | <ul> <li>Implemented Data Center Expansion<br/>Project</li> </ul>  |
| Mission critical applications disruptions            | Low Risk | Implemented SAP Fail-over set up   |
| Internet connection risks                            |          | Implemented Enterprise Network Project   |
| Hacking risks  |          | <ul> <li>Implemented Enterprise Security Project,<br/>engaged penetration and vulnerability<br/>assessment by 3<sup>rd</sup> party</li> </ul>  |
| Financial Risks                                      | Low Risk | Strict implementation of:     Gearing policies     Fixed and variable interest rate guidelines     Credit policies     Hedging policies     Cash-flow review policies                                    |
| Compliance and<br>Legal Risks                        | Low Risk | Close coordination between Compliance Officer, Legal Department, Corporate Governance and Internal Audit Department on regular and new compliance matters.      SGV likewise provides regular follow ups |
|  |          | <ul> <li>SGV likewise provides regular follow ups<br/>on pending compliance matters.</li> </ul>  |

## (b) Group

Briefly describe the control systems set up to assess, manage and control the main issue/s faced by the company:

| Risk Exposure  Risk Assessment (Monitoring and Measurement Process)   |  | Risk Management and Control<br>(Structures, Procedures, Actions Taken) |  |
|---|--|--|--|
| The holding company provides down-line policy support and coordination to the subsidiaries and  |  |  |  |
| affiliates with regard to Corporate Governance, Risk Management, Finance, Internal Audit, Investor Relations, Human Resources, Compliance, Legal matters. |  |  |  |

### (c) Committee

Identify the committee or any other body of corporate governance in charge of laying down and supervising these control mechanisms, and give details of its functions:

| Committee/Unit  | Control Mechanism  | Details of its Functions   |  |
|---|--|--|--|
| Audit and Risk Management<br>Committee  | The following functionally reports to the ARMC:  | The Committee directly interfaces with the internal and external auditors in the conduct of their duties and responsibilities. Its mandate includes the review of the Company's financial reports and subsequent recommendation to the Board for approval. The Committee also reviews the Company's internal control systems, its audit plans, auditing processes and related party transactions. Under its amended Charter, the Committee also reviews and assesses the effectiveness of the Company's risk management system in the mitigation of financial and non-financial risks. |  |
| Management Committee  | Has over-all management control over departments and instrumentalities of the Company. | Ensures the achievement of goals and strategies set by the Board.  |  |
| A management committee  PAIV Committee that handles whistle blowd policy cases. |  | Upon receipt of an incident report, the Committee conducts an investigation on its merit, subject to due process and applicable penalties and sanctions thereafter. A compilation of concluded reports is periodically presented to the Audit and Risk Management Committee.   |  |
| Enterprise Risk Management<br>Committee   | Composed of all the Risk Owners (department heads) and chaired by the CFO.             | Updates the Risk Logs and monitors execution of action plans to mitigate exposures.  |  |

## G. INTERNAL AUDIT AND CONTROL

## 1) Internal Control System

Disclose the following information pertaining to the internal control system of the company:

(a) Explain how the internal control system is defined for the company;

The Company adopts the Committee of Sponsoring Organizations of the Treadway Commission or COSO framework of internal control system which has five components – control environment, risk assessment, information and communication, control activities and monitoring.

COSO defines internal control as "a process, effected by an entity's board of directors, management and other personnel, designed to provide reasonable assurance regarding the achievement of objectives in the following categories:

- Effectiveness and efficiency of operations
- Reliability of financial reporting
- Compliance with applicable laws and regulations".

The Company also adopts the model "Three Lines of Defense in Effective Risk Management and Control". The three lines of defense are operational management, risk management and compliance; as well as internal audit.

(b) A statement that the directors have reviewed the effectiveness of the internal control system and whether they consider them effective and adequate;

The Board of Directors, through the Audit and Risk Management Committee, has reviewed the internal control system of the Company based upon the assessments completed and reported by the internal and external auditors. The Board found the internal control system to be effective.

(c) Period covered by the review;

The period covered is the year 2014. Review is conducted annually.

(d) How often internal controls are reviewed and the directors' criteria for assessing the effectiveness of the internal control system; and

The Company's internal controls are reviewed continuously throughout the year by the Internal Auditor. Audit reports are issued to the Audit and Risk Management Committee upon completion of the audit. Significant findings and issues are taken up in the quarterly meetings of the Audit and Risk Management Committee.

The directors' criteria for assessing the effectiveness of the internal control system include risks involved, materiality of the amounts, and pervasiveness of the controls as well as the cost and benefit from the exercise.

(e) Where no review was conducted during the year, an explanation why not.

None. Review was conducted for year 2014.

- 2) Internal Audit
  - (a) Role, Scope and Internal Audit Function

Give a general description of the role, scope of internal audit work and other details of the internal audit function.

| Role | Scope | Indicate whether In-house or Outsource Internal Audit Function | Name of Chief<br>Internal<br>Auditor/Auditing<br>Firm | Reporting process |
|------|-------|--|---|-------------------|
|------|-------|--|---|-------------------|

- Implement the approved annual audit plan, including special tasks or projects mandated by the Audit and Risk Management Committee.
- Issue periodic reports to the Audit and Risk Management Committee and Senior Management, summarizing results of audit activities.
- Assist in the investigation of significant suspected fraudulent activities within the Company and notify Management and the Audit and Risk Management Committee of the results.
- Consider the scope of work of the external auditors and regulators, as appropriate, for the purpose of providing optimal audit to the organization at a reasonable overall cost.
- (b) Do the appointment and/or removal of the Internal Auditor or the accounting /auditing firm or corporation to which the internal audit function is outsourced require the approval of the audit committee?

Yes. As stated in both the Audit and Risk Management Committee Charter and the Internal Audit Charter, the appointment/removal of the Internal Auditor requires the approval of the Audit and Risk Management Committee.

(c) Discuss the internal auditor's reporting relationship with the audit committee. Does the internal auditor have direct and unfettered access to the board of directors and the audit committee and to all records, properties and personnel?

To maintain its independence, the Internal Auditor reports functionally to the Board of Directors, through the Audit and Risk Management Committee, and administratively to the President. The Internal Auditor is authorized to have unrestricted access to all functions, records, property and personnel in the conduct of his duties, and free access to communicate with the Audit and Risk Management Committee and Management.

The Internal Auditor shall be accountable to the Board, thru the Audit and Risk Management Committee, and shall;

- Provide annually an assessment on the adequacy and effectiveness of the organization's
  processes for controlling its activities and managing its risks in the areas set forth under the
  mission and scope of work.
- Report significant issues related to the processes for controlling the activities of the organization, including potential improvements to those processes and provide information concerning such issues through resolution.
- Periodically provide information on the status and results of the annual audit plan and the sufficiency of department resources.

- Coordinate with the other control and monitoring functions (risk management, compliance, security, legal, external audit).
- (d) Resignation, Re-assignment and Reasons

Disclose any resignation/s or re-assignment of the internal audit staff (including those employed by the third-party auditing firm) and the reason/s for them.

| Name of Audit Staff   | Reason |  |
|-----------------------|--------|--|
| None. Not applicable. |        |  |

(e) Progress against Plans, Issues, Findings and Examination Trends

State the internal audit's progress against plans, significant issues, significant findings and examination trends.

| Progress Against Plans | Internal Audit conducts reviews in accordance with its Approved Annual Audit Plan. Such annual plan is based on a detailed risk assessment. Every quarter, Internal Audit reports to the Audit and Risk Management Committee the status of the realization of its work plan.   |
|------------------------|--|
| Issues <sup>5</sup>    | Issues noted involved implementation of applicable accounting principles, tax rulings and real estate industry regulations. These issues are discussed with the concerned department heads and chief executives to come up with the best resolution. Consultation with external parties is also done to ascertain that the Company adopts the best practices.  |
| Findings <sup>6</sup>  | Reported findings resulted to enhancements of financial, operational, and administrative controls. Strict compliance to established policies and procedures is emphasized to the process owners.  All findings and issues are summarized in a detailed report distributed to all department heads involved for the execution of agreed upon action plans. An executive summary is issued to the President, other chief executives and all ARMC members to highlight key issues and findings as well as the recommendations and related status. Moreover, these key issues and findings are formally discussed by the Internal Audit head during the quarterly ARMC meetings. |
| Examination Trends     | High risk areas are reviewed more than once a year.  Some examinations are short term such as inventory analysis, cash operations closing procedures audit, land banking review and user access authorization.  Some audits are done on a longer period such as review of completed projects; sales reservation and documentation process as well as IT general and application controls.  Some reviews are done upon request of Management.   |

[The relationship among progress, plans, issues and findings should be viewed as an internal control review cycle which involves the following step-by-step activities:

- 1) Preparation of an audit plan inclusive of a timeline and milestones;
- 2) Conduct of examination based on the plan;

 $<sup>^{\</sup>rm 5}$  "Issues" are compliance matters that arise from adopting different interpretations.

<sup>&</sup>lt;sup>6</sup> "Findings" are those with concrete basis under the company's policies and rules.

- 3) Evaluation of the progress in the implementation of the plan;
- 4) Documentation of issues and findings as a result of the examination;
- 5) Determination of the pervasive issues and findings ("examination trends") based on single year result and/or year-to-year results;
- 6) Conduct of the foregoing procedures on a regular basis.]

#### (f) Audit Control Policies and Procedures

Disclose all internal audit controls, policies and procedures that have been established by the company and the result of an assessment as to whether the established controls, policies and procedures have been implemented under the column "Implementation."

| Policies & Procedures                                       | Implementation |
|---|----------------|
| Guidelines on Planning an Engagement                        | Implemented    |
| Guidelines on Compliance Audit Planning for Mall-Wide Sale  | Implemented    |
| Policies and Guidelines on Sampling Selection               | Implemented    |
| Policies and Guidelines on Communicating Engagement Results | Implemented    |

#### (g) Mechanism and Safeguards

State the mechanism established by the company to safeguard the independence of the auditors, financial analysts, investment banks and rating agencies (example, restrictions on trading in the company's shares and imposition of internal approval procedures for these transactions, limitation on the non-audit services that an external auditor may provide to the company):

| Auditors<br>(Internal and External) | Financial Analysts   | Investment Banks  | Rating Agencies  |
|-------------------------------------|--|---|--|
| Incides Trading Dalies              | Conflict of Interest   | Conflict of Interest  | Conflict of Interest   |
| Insider Trading Policy              | Policy   | Policy  | Policy   |
| Conflict of Interest<br>Policy      | standards of business er<br>compliant with all appli<br>the good name and repu<br>All directors, officers a<br>shall not engage in unf | conduct business in according thics. To this end, all busing cable laws and must not station of the Company.  Indemployees shall act with air dealing practices. The control of any other | iness dealings should be in any way compromise th utmost integrity and Company prohibits any |

(h) State the officers (preferably the Chairman and the CEO) who will have to attest to the company's full compliance with the SEC Code of Corporate Governance. Such confirmation must state that all directors, officers and employees of the company have been given proper instruction on their respective duties as mandated by the Code and that internal mechanisms are in place to ensure that compliance.

- 1) Henry Sy, Sr. Chairman
- 2) Harley T. Sy President
- 3) Jose T. Sio EVP & CFO

#### H. ROLE OF STAKEHOLDERS

1) Disclose the company's policy and activities relative to the following:

| Customers' welfare                       | Under the Company's Code of Ethics, all directors, officers and employees shall be guided by fairness, professionalism, courtesy and respect when dealing with customers and shall endeavor at all times to provide excellent and diligent service. | The Company provides its customers with quality care and service in the provision of goods and services under terms and conditions that are fair and satisfactory. All customers are given fair and proper treatment and are provided with complete, correct and actual information.   |
|--|---|--|
| Supplier/contractor selection            | Under the Company's Code of Ethics, all directors, officers and employees shall at all times observe propriety and act with fairness and transparency in dealing with business partners (i.e., contractors, suppliers, creditors and other          | The Company observes propriety and acts with fairness and transparency in dealing with business partners (i.e., contractors, suppliers, creditors and other entities that engage in business with the Company). The Company adheres to its principles of healthy competition, equal opportunity and fair treatment of business partners. |
| practice                                 | entities that engage in business with the Company. They must adhere to the Company's principles of healthy competition, equal opportunity and fair treatment of business partners.  | The Company has a bidding committee to screen, review and approve major contracts with contractors and suppliers to ensure that it is conducted on an arm's length basis.  |
|  |   | Securing proposal from at least three (3) reputable contractors/service providers and selecting best offer consistent with identified business solution.   |
| Environmentally friendly value-<br>chain | Under the Code of Ethics, the Company is committed to the protection of the environment and shall comply with all applicable environmental laws and regulations.  | The Company ensures the environmental friendliness of its operations, and contributes to the overall sustainability of the physical environment where the Company operates. The Company is committed to the protection of the environment and complies with all applicable environmental laws and regulations.                           |
| Community interaction                    | Per the Code of Ethics, the Company shall initiate and participate in charitable causes and community organizations to improve the quality of life of the community where it operates, through education, health care and livelihood programs.      | The Company respects relevant laws and/or regulations in the community where the Company operates. Compliance with those laws and regulations is strictly monitored to prevent any damage to the quality of life of society, surrounding   |

|  |   | communities and the environment. Furthermore, the Company keeps in close cooperation with its CSR arm, SM Foundation.   |
|--|---|---|
| Anti-corruption programmes and procedures? | The Company's whistle blower policy was adopted to create an environment where concerns and issues, made in good faith, may be raised freely within the organization. Under the policy, any stakeholder may submit an incident report on suspected or actual violations of the Code of Ethics and Discipline or any other applicable law or regulation. Upon receipt of an incident report, management is tasked to conduct an investigation on its merit, subject to due process and applicable penalties and sanctions thereafter. Anyone who in good faith reports a violation of the Code or policies or law shall not be retaliated upon or suffer harassment or adverse employment consequence. |   |
| Safeguarding creditors' rights             | Under the Code of Ethics, all directors, officers and employees shall at all times observe propriety and act with fairness and transparency in dealing with business partners (i.e., contractors, suppliers, creditors and other entities that engage in business   | The Company observes propriety and acts with fairness and transparency in dealing with business partners (i.e., contractors, suppliers, creditors and other entities that engage in business with the Company). The Company adheres to its principles of healthy competition, equal opportunity and fair treatment of business partners.  The Company strictly respects |
|  | with SMPHI. They must adhere to<br>the Company's principles of healthy<br>competition, equal opportunity and<br>fair treatment of business partners.  | agreements with creditors, manages loans according to lending objectives, ensures timely repayment of loans and interests, thoroughly honors loan conditions as agreed and competently operates the business to assure creditors about the Company's healthy financial standing and loan repayment capabilities.  |

2) Does the company have a separate corporate responsibility (CR) report/section or sustainability report/section?

Yes, the Company publishes a separate comprehensive Environmental, Social and Governance report titled "Working Together for a Sustainable Future". Said report highlights the Company's corporate social responsibility and sustainability efforts through its various subsidiaries and associates. The full report may be found on the Company's website.

- 3) Performance-enhancing mechanisms for employee participation.
  - (a) What are the company's policy for its employees' safety, health, and welfare?

The Code of Ethics provides that the Company shall maintain a safe, productive and conducive workplace and

environment and comply with all applicable health, safety and environmental laws.

Data on health, safety and welfare of employees may be viewed in SMIC's ESG Report and website.

(b) Show data relating to health, safety and welfare of its employees.

The Company encourages good health and wellness through its various sports and fitness programs. Employees may use the courts and fitness facilities in the workplace and are encouraged to participate in HRD supported aerobic and dance activities. The Company also conducts orientations and learning sessions on health related matters, such as breast and cervical cancer awareness and detection; influenza and hepatitis B prevention and drug abuse awareness, to name a few. Furthermore, the Company facilitates the distribution and administration of essential vaccines, has a fully functioning clinic and has recently employed the services of a 24 hour roving ambulance service. The Company has also adopted holiday themed activities, to foster camaraderie and provide balance in a fast paced work atmosphere.

Data on health, safety and welfare of employees may be viewed in SMIC's ESG Report and website.

(c) State the company's training and development programmes for its employees. Show the data.

The Company has Curriculum-Based Training Program with customized trainings for the various levels in the organization. The courses are designed to develop or enhance competencies:

Basic Training Program – A curriculum for Rank and File employees designed to develop basic professional skills to enhance productivity.

Supervisory Development Program – A curriculum for Officer and Supervisor levels designed to develop administrative, leadership, and decision-making skills. The focus is on supervising direct reports and managing specific work responsibilities.

Managerial Development Program – A curriculum for Department-level Managers designed to develop operations level management and implementation skills. The focus is on the management of specific workgroup.

Senior Managerial Development Program – A curriculum for Senior-level Managers designed to develop strategic management and implementation skills at the strategic business unit level.

Executive Development Program – A curriculum for executives designed to develop strategic –level management, implementation and control of multiple strategic business units or entire enterprise.

Data on training and development progrsms of employees may be viewed in SMIC's website.

(d) State the company's reward/compensation policy that accounts for the performance of the company beyond short-term financial measures

The Company implements an annual merit-based salary increase system. Salary increases are based on the results of the individual employee's performance.

4) What are the company's procedures for handling complaints by employees concerning illegal (including corruption) and unethical behaviour? Explain how employees are protected from retaliation.

The Company's whistleblowing policy, referred to as the Policy on Accountability, Integrity and Vigilance (PAIV), was adopted to create an environment where concerns and issues, made in good faith, may be raised freely within the organization. Under the policy, any director, officer or employee may accomplish an incident report on suspected or actual violations of the Code of Ethics, the Company's Code of Conduct or any other applicable law or regulation. Upon receipt of an incident report, Management conducts an investigation on its merit, subject to due process and applicable penalties and sanctions thereafter.

I. DISCLOSURE AND TRANSPARENCY

## 1) Ownership Structure

# (a) Holding 5% shareholding or more\*

| Shareholder                      | Number of Shares | Percent | Beneficial Owner         |
|----------------------------------|------------------|---------|--------------------------|
| Teresita T. Sy                   | 57,085,450       | 7.14    | same as the record owner |
| Harley T. Sy                     | 58,528,292       | 7.33    | same as the record owner |
| Hans T. Sy                       | 65,969,521       | 8.26    | same as the record owner |
| Henry T. Sy, Jr.                 | 58,460,450       | 7.32    | same as the record owner |
| Herbert T. Sy                    | 65,960,450       | 8.26    | same as the record owner |
| Elizabeth T. Sy                  | 46,722,988       | 5.85    | same as the record owner |
| PCD Nominee Corp. (Filipino)     | 63,617,276       | 7.96    | various clients          |
| PCD Nominee Corp. (Non-Filipino) | 279,330,616      | 34.97   | various clients          |

<sup>\*</sup>as of February 28, 2015

| Name of Senior<br>Management | Number of Direct shares | Number of<br>Indirect shares / Through<br>(name of record owner) | % of<br>Capital<br>Stock |
|------------------------------|-------------------------|--|--------------------------|
| Henry Sy, Sr.                | 31,825,500              | -  | 0.40                     |
| Teresita T. Sy               | 570,854,500             | -  | 7.14                     |
| Harley T. Sy                 | 585,282,920             | -  | 7.33                     |
| Henry T. Sy, Jr.             | 584,604,500             | -  | 7.32                     |
| Jose T. Sio                  | 140                     | -  | 0.00                     |
| Vicente S. Perez, Jr.        | 140                     | -  | 0.00                     |
| Ah Doo Lim                   | 1,250                   | -  | 0.00                     |
| Joseph R. Higdon             | 1,250                   | -  | 0.00                     |
| Grace F. Roque               | 0                       | -  | 0.00                     |
| Marianne M. Guerrero         | 0                       | -  | 0.00                     |
| Elizabeth Anne C. Uychaco    | 0                       | -  | 0.00                     |
| Franklin C. Gomez            | 0                       | -  | 0.00                     |
| Cecilia Reyes-Patricio       | 0                       | -  | 0.00                     |
| Corazon P. Guidote           | 21,250                  | -  | 0.00                     |
| Frederic C. DyBuncio         | 0                       | -  | 0.00                     |
| Elmer B. Serrano             | 0                       | -  | 0.00                     |

<sup>\*</sup>as of February 28, 2015

## 2) Does the Annual Report disclose the following:

| Key risks   | YES |
|---|-----|
| Corporate objectives  | YES |
| Financial performance indicators  | YES |
| Non-financial performance indicators  | YES |
| Dividend policy   | YES |
| Details of whistle-blowing policy   | YES |
| Biographical details (at least age, qualifications, date of first appointment, relevant experience, and any other directorships of listed companies) of directors/commissioners | YES |

| Training and/or continuing education programme attended by each director/commissioner      | YES |
|--|-----|
| Number of board of directors/commissioners meetings held during the year                   | YES |
| Attendance details of each director/commissioner in respect of meetings held               | YES |
| Details of remuneration of the CEO and each member of the board of directors/commissioners | YES |

Should the Annual Report not disclose any of the above, please indicate the reason for the non-disclosure.

| 1   | Not an all and the |
|-----|--------------------|
| ı   | Not applicable.    |
| - 1 | 110t applicable    |

### 3) External Auditor's fee

| Name of auditor             | Audit Fee  | Non-audit Fee |
|-----------------------------|------------|---------------|
| Sycip, Gorres, Velayo & Co. | P1,900,000 | P11,200,000   |

### 4) Medium of Communication

List down the mode/s of communication that the company is using for disseminating information.

- Website
- Briefings
- Press Releases
- Annual Reports
- 5) Date of release of audited financial report:

### The audited financial report was released on 4 March 2015.

### 6) Company Website

Does the company have a website disclosing up-to-date information about the following?

| Business operations  | YES |
|--|-----|
| Financial statements/reports (current and prior years)                             | YES |
| Materials provided in briefings to analysts and media                              | YES |
| Shareholding structure   | YES |
| Group corporate structure  | YES |
| Downloadable annual report   | YES |
| Notice of AGM and/or EGM   | YES |
| Company's constitution (company's by-laws, memorandum and articles of association) | YES |

Should any of the foregoing information be not disclosed, please indicate the reason thereto.

| Non | e. Not applicable. |
|-----|--------------------|
|     |                    |

#### 7) Disclosure of RPT

| RPT  | Relationship                            | Nature      | Value       |
|--|---|-------------|-------------|
| Bank Associates                                  |   |             |             |
| Cash placement and investment in debt securities | Bank Associates                         | P54,171,200 | 114,014,248 |
| Interest income                                  | Bank Associates                         | 3,950,656   | 1,011,987   |
| Loans  | Bank Associates                         | (5,175,006) | 32,021,644  |
| Interest expense                                 | Bank Associates                         | 859,134     | 286,719     |
| Rent income                                      | Bank Associates                         | 52,860      | 2,547       |
| Retail Entities under Com                        | mon Stockholders                        |             |             |
| Rent income                                      | Retail Entities Under<br>Common Control | 4,002,084   | 1,516,066   |
| Management fee income                            | Retail Entities Under<br>Common Control | 713,226     | 154,172     |
| Management fee expense                           | Retail Entities Under<br>Common Control | 872,853     | 2,020       |
| Dividend income                                  | Retail Entities Under<br>Common Control | 552,768     | 292,917     |
| Service income                                   | Retail Entities Under<br>Common Control | 1,097       | 49,098      |
| Due from related parties                         | Retail Entities Under<br>Common Control | 1,040,720   | 2,413,171   |
| Due to related parties                           | Retail Entities Under<br>Common Control | 530,600     | 3,265,015   |
| Other Related Parties                            |   |             |             |
| Receivable under common Stockholders             | Other Related Parties                   | (7,312,107) | 52,800      |
| Receivable for project development               | Other Related Parties                   | 1,962,578   | 3,084,143   |

When RPTs are involved, what processes are in place to address them in the manner that will safeguard the interest of the company and in particular of its minority shareholders and other stakeholders?

- The terms and conditions on related party transactions are maintained at arms-length and are properly documented. Such transactions are extended at terms no less than favourable than could have been obtained if the transactions were with unrelated parties.
- All related party transactions are reviewed by senior management and are properly disclosed in the financial statements.
- Ownership of SMIC in various subsidiaries and affiliates are properly disclosed in the parent and consolidated financial statements.

#### J. RIGHTS OF STOCKHOLDERS

- 1) Right to participate effectively in and vote in Annual/Special Stockholders' Meetings
  - (a) Quorum

Give details on the quorum required to convene the Annual/Special Stockholders' Meeting as set forth in its Bylaws.

| Quorum Required | Per the Company's By-Laws, at each meeting of the stockholders', the holders of a majority of the outstanding   |  |
|-----------------|---|--|
|                 | capital stock of the Corporation having voting powers, who is or are present in person or represented by proxy, shall constitute a quorum for the transaction of business, save in those cases where the Corporation Code requires the presence |  |
|                 | at the meeting, in person or by proxy, of a greater proportion of the outstanding capital stock.  |  |

## (b) System Used to Approve Corporate Acts

Explain the system used to approve corporate acts.

| System Used | Vote of stockholders  |  |
|-------------|---|--|
| Description | Corporate acts are approved by the vote of stockholders owning the majority of the stock issued and outstanding of the Company. |  |

## (c) Stockholders' Rights

List any Stockholders' Rights concerning Annual/Special Stockholders' Meeting that differ from those laid down in the Corporation Code.

| Stockholders' Rights under The Corporation Code | Stockholders' Rights <u>not</u> in The Corporation Code |  |  |
|---|---|--|--|
| None.   |   |  |  |

#### Dividends

| 29 April 2015    | 14 May 2015 | 9 June 2015  |  |
|------------------|-------------|--------------|--|
| Declaration Date | Record Date | Payment Date |  |

### (d) Stockholders' Participation

1. State, if any, the measures adopted to promote stockholder participation in the Annual/Special Stockholders' Meeting, including the procedure on how stockholders and other parties interested may communicate directly with the Chairman of the Board, individual directors or board committees. Include in the discussion the steps the Board has taken to solicit and understand the views of the stockholders as well as procedures for putting forward proposals at stockholders' meetings.

| Measures Adopted   | Communication Procedure   |
|--|---|
| Notice of the Annual Stockholders' Meeting was given to all stockholders at least 21 business days before the meeting to provide stockholders with enough time to examine the information. The Notice enclosed essential and adequate facts on all items on the agenda for consideration and approval of the stockholders. | <ul> <li>Notice of the Annual Stockholders' Meeting</li> <li>Information Statement</li> </ul> |
| As provided for in the Company's Manual on Corporate Governance, minority stockholders have the right to propose items in the agenda of the meeting, provided the items are for  |   |

| legitimate business purposes.   |  |
|---|--|
| To facilitate stockholders who cannot attend the meeting, they are encouraged to fill out, date, sign and send a proxy. For corporate stockholders, the proxies should be accompanied by a Secretary's Certificate on the appointment of the corporation's authorized signatory.  | <ul> <li>Notice of the Annual Stockholders' Meeting</li> <li>Proxy Forms</li> <li>Information Statement</li> </ul> |
| To ensure that all stockholders' concerns are properly addressed, the Chairman of the Board, Board Directors, the President, Board Committee Chairmen and Members, Senior Management, Corporate Secretary and the Independent Auditors are always present during the Annual Stockholders' Meeting. The meeting agenda provides an opportunity for stockholders to freely express their views and raise their concerns at the meeting. | <ul> <li>Notice of the Annual Stockholders' Meeting</li> <li>Information Statement</li> </ul>                      |

- 2. State the company policy of asking shareholders to actively participate in corporate decisions regarding:
  - a. Amendments to the company's constitution
  - b. Authorization of additional shares
  - c. Transfer of all or substantially all assets, which in effect results in the sale of the company

Corporate acts such as amendments to the Company's constitution, authorization of additional shares, and the transfer of all or substantially all assets, which in effect results in the sale of the Company, are approved by the vote of stockholders owning the majority of the stock issued and outstanding of the Company. The agenda enclosed in the Notice of Annual Stockholders' Meeting would include such corporate acts for the consideration and approval of the stockholders.

3. Does the company observe a minimum of 21 business days for giving out of notices to the AGM where items to be resolved by shareholders are taken up?

Yes, the Company observes the minimum of 21 business days for the release of ASM notices. As may be seen in the date that the Notice of ASM was sent out (4 March 2015) and the Date of the Annual Stockholders' Meeting (29 April 2015).

a. Date of sending out notices:

4 March 2015

**b.** Date of the Annual/Special Stockholders' Meeting: 29 April 2015

4. State, if any, questions and answers during the Annual/Special Stockholders' Meeting.

The floor was opened to questions and there were no questions asked.

5. Result of Annual/Special Stockholders' Meeting's Resolutions

| Resolution  | Approving               | Dissenting         | Abstaining         |
|---|-------------------------|--------------------|--------------------|
| Approval of the Minutes of the ASM held on April 30, 2014.  | 711,196,458<br>(99.9%)  | 0                  | 79,186<br>(0.01%)  |
| Approval of the Annual Report for the year 2014.  | 710,940,878<br>(99.95%) | 33,560<br>(0.005%) | 301,206<br>(0.04%) |
| Ratification of all acts of the Board of Directors and Management from the previous ASM to date of the current ASM. | 710,974,438<br>(99.96%) | 0                  | 301,206<br>(0.04%) |

| Election of Directors to serve for the period of 2015-2016, or until their successors shall have been duly elected and qualified. | 5,635,757,111<br>(99.05%) | 38,665,571<br>(0.67%) | 15,782,470<br>(0.27%) |
|---|---------------------------|-----------------------|-----------------------|
| Re-appointment of Sycip, Gorres, Velayo & Co. as  | 704,093,131               | 7,103,327             | 79,186                |
| external auditor for the period of 2015-2016.   | (98.99%)                  | (1%)                  | (0.01%)               |

6. Date of publishing of the result of the votes taken during the most recent AGM for all resolutions:

The results of the votes taken during the most recent ASM were published on 29 April 2015.

## (e) Modifications

State, if any, the modifications made in the Annual/Special Stockholders' Meeting regulations during the most recent year and the reason for such modification:

| Modifications | Reason for Modification |  |
|---------------|-------------------------|--|
| None.         |                         |  |

### (f) Stockholders' Attendance

(i) Details of Attendance in the Annual/Special Stockholders' Meeting Held:

| Type of<br>Meeting | Names of Board<br>members / Officers<br>present  | Date of<br>Meeting | Voting<br>Procedure (by<br>poll, show of<br>hands, etc.)         | % of SH<br>Attending<br>in Person | % of SH in<br>Proxy | Total % of SH attendance |
|--------------------|--|--------------------|--|-----------------------------------|---------------------|--------------------------|
| Annual             | Henry Sy, Sr. Teresita T. Sy Henry T. Sy, Jr. Harley T. Sy Jose T. Sio Ah Doo Lim Joseph R. Higdon | 29 April 2015      | may be by<br>ballot if<br>requested by<br>voting<br>stockholders | 50.9%                             | 37.98%              | 88.88%                   |

(ii) Does the company appoint an independent party (inspectors) to count and/or validate the votes at the ASM/SSMs?

Yes. The Company's External Auditor serves as the independent party that counts/validates votes during the ASM

(iii) Do the company's common shares carry one vote for one share? If not, disclose and give reasons for any divergence to this standard. Where the company has more than one class of shares, describe the voting rights attached to each class of shares.

Yes. Per the Company's By-Laws, common shares carry one vote for one share.

## (g) Proxy Voting Policies

State the policies followed by the company regarding proxy voting in the Annual/Special Stockholders' Meeting.

| Execution and acceptance of proxies | Per the Company's By-Laws, at every meeting of the stockholders, each stockholder shall be entitled to vote in person or by proxy. Stockholders may vote the share or shares standing in his name on the stock transfer books of the Corporation.                                |
|-------------------------------------|--|
| Notary                              | Notarization of proxies is not required.   |
| Submission of Proxy                 | Proxies must be filed with the Corporate Secretary at least five (5) days before the stockholders' meeting.  |
| Several Proxies                     | Stockholders may vote the share or shares standing in his name on the stock transfer books of the Corporation.   |
| Validity of Proxy                   | In compliance with the Corporation Code, unless otherwise provided in the proxy, said proxy shall only be valid for the meeting for which it is intended. No proxy shall be valid or effective for a period longer than five (5) years.  |
| Proxies executed abroad             | Per the Company's By-Laws, at every meeting of the stockholders, each stockholder shall be entitled to vote in person or by proxy. Stockholders may vote the share or shares standing in his name on the stock transfer books of the Corporation, regardless if they are abroad. |
| Invalidated Proxy                   | Two inspectors may be appointed by the Board of Directors before or at each meeting of the stockholders of the   |
| Validation of Proxy                 | corporation, at which an election of directors shall take  |
| Violation of Proxy                  | place; the inspectors shall receive and take charge of all proxies and ballots and shall decide all questions touching upon the qualifications of voters, the validity of proxies and the acceptance and rejection of votes.   |

# (h) Sending of Notices

State the company's policies and procedure on the sending of notices of Annual/Special Stockholders' Meeting.

| Policies   | Procedure  |
|--|--|
| Based on the Company's By-Laws, except as otherwise provided by law, written or printed notice of all annual and special meetings by stockholders, stating the place and time of the meeting and, if necessary, the general nature of the business to be considered, shall be transmitted by personal delivery, mail, telegraph, facsimile or cable to each stockholder or record entitled to vote thereat at his last known address appearing on the corporate books of the Corporation at least fifteen (15) business days before the date of the meeting, unless a shorter period is or hereafter allowed under the law or the rules of the Securities and Exchange Commission. Except where expressly required by law, no publication of any notice of a meeting of the stockholders shall be required. If any stockholder shall in person or by attorney-infact authorized in writing or by telegraph, cable or facsimile, waive notice of any meeting, | In practice, the Company sends out notice of annual or special stockholders' meeting at least twenty-one (21) calendar days before the actual meeting. Included with the notice are the documents required for proxy voting, copies of the annual report, information statement and other relevant materials pertaining, but not limited to information on nominated directors and external auditors (for appointment or reappointment) and resolutions to be taken up during the meeting. |

| whether before or after the holding of such meeting, notice need not be given to him. Notice |  |
|--|--|
| of any adjourned meeting of the stockholders   |  |
| shall not be given, except when expressly  |  |
| required by law. No failure or irregularity of   |  |
| notices of any regular meeting shall invalidate  |  |
| such meeting at which all the stockholders are   |  |
| present or represented and voting without  |  |
| protest.   |  |

(i) Definitive Information Statements and Management Report

| Number of Stockholders entitled to receive<br>Definitive Information Statements and | 1,237   |  |
|---|---|--|
| Management Report and Other Materials   |   |  |
| Date of Actual Distribution of Definitive   |   |  |
| Information Statement and Management Report   | 4 March 2015                                  |  |
| and Other Materials held by market  | 4 March 2015                                  |  |
| participants/certain beneficial owners  |   |  |
| Date of Actual Distribution of Definitive   |   |  |
| Information Statement and Management Report   | 4 March 2015                                  |  |
| and Other Materials held by stockholders  |   |  |
| State whether CD format or hard copies were   | CD formats were distributed.                  |  |
| distributed   | ob ioimato mere alou ibatear                  |  |
| If yes, indicate whether requesting stockholders                                    | Yes, stockholders were provided hard copies.  |  |
| were provided hard copies   | res, stockholders were provided fluid copies. |  |

(j) Does the Notice of Annual/Special Stockholders' Meeting include the following:

| Each resolution to be taken up deals with only one item.  | Yes.         |
|---|--------------|
| Profiles of directors (at least age, qualification, date of first appointment, experience, and directorships in other listed companies) nominated for election/re-election. | Yes.         |
| The auditors to be appointed or re-appointed.   | Yes.         |
| An explanation of the dividend policy, if any dividend is to be declared.   | Under study. |
| The amount payable for final dividends.   | Under study. |
| Documents required for proxy vote.  | Yes.         |

Should any of the foregoing information be not disclosed, please indicate the reason thereto.

Inclusion of the dividend policy and the amount payable in the Notice of the Annual Stockholders' Meeting is currently being studied by the Company. The Notice of the Annual Stockholders' Meeting includes the stock dividends in the agenda.

- 2) Treatment of Minority Stockholders
  - (a) State the company's policies with respect to the treatment of minority stockholders.

| Policies | Implementation |
|----------|----------------|
|----------|----------------|

| Manual on Corporate Governance | The Company's Manual on Corporate Governance provides for the rights of its minority stockholders. Rights include, but are not limited to the following:   • Voting Rights • Appraisal Right • Inspection Right • Right to Information • Right to Dividends   |
|--------------------------------|---|
| Code of Ethics                 | <ul> <li>The Company's Code of Ethics provide for the following:</li> <li>The Company respects and protects the rights of its shareholders. The Company shall adopt strategies and plans with the end view of increasing shareholder value.</li> <li>The Company shall maintain complete and accurate books of accounts and records in accordance with applicable laws and standards. The Company shall also ensure an independent audit of its financial statements by external auditors. The Company shall maintain a system of internal controls to ensure that financial reports present fairly the financial position and operations results of the Company.</li> <li>Shareholders shall be provided with complete, accurate, material and timely information regarding their investment and the Company's operations. To this end, the Company undertakes to publicly disclose all material information, including its results of operations and financial position.</li> </ul> |

(b) Do minority stockholders have a right to nominate candidates for board of directors?

Yes. Under the Company's By-Laws and Corporate Governance Manual, the right to nominate candidates to the Board is included in the general rights of shareholders, specifically the minority stockholders.

#### K. INVESTORS RELATIONS PROGRAM

1) Discuss the company's external and internal communications policies and how frequently they are reviewed. Disclose who reviews and approves major company announcements. Identify the committee with this responsibility, if it has been assigned to a committee.

For financial results, the disclosure is quarterly. All results have to be presented to the audit committee and the board for approval and eventually approved by the Chief Information Officer for distribution to the public. One off items such as material disclosures relating to capital expenditures, fund raisings, project launches, etc. are disclosed upon approval of the management committee and the chief information officer.

2) Describe the company's investor relations program including its communications strategy to promote effective communication with its stockholders, other stakeholders and the public in general. Disclose the contact details (e.g. telephone, fax and email) of the officer responsible for investor relations.

|                                 | Details  |  |  |
|---------------------------------|--|--|--|
| (1) Objectives                  | <ul> <li>Assist investors in making investment decisions with regard to shares of SM and its listed subsidiaries.</li> <li>Guide analysts in formulating their forecasts and recommendations with regard to the valuation and prospects of SM and its listed subsidiaries.</li> <li>Provide the regulators, the media and the general public with the most current information about SM Investments and all of its core businesses which will have a material impact on the company's overall growth and profitability.</li> <li>Ensure that material disclosures are immediately disseminated without prejudice to any one group</li> </ul> |  |  |
| (2) Principles                  | <ul> <li>Transparency and accountability to all existing and potential investors</li> <li>Fairness and level playing field for all stakeholders</li> </ul>   |  |  |
| (3) Modes of Communications     | Direct: One-on-one meetings, roadshows, investor conferences, teleconference and video conference     Web based: Website, email services Analyst and media briefings, press conferences, TV/radio guestings     Social media: Twitter     Print: PSE/SEC filings, annual reports, powerpoint presentations, press releases, speeches   |  |  |
| (4) Investors Relations Officer | Corazon Guidote, Timothy Daniels   |  |  |

3) What are the company's rules and procedures governing the acquisition of corporate control in the capital markets, and extraordinary transactions such as mergers, and sales of substantial portions of corporate assets?

Due diligence, benchmarking, market dynamics, long-term sustainability of the business, synergies with the whole group, cost implications, core competency, board approval, regulatory approvals. All these are done for both acquisition and sale of assets.

Name of the independent party the board of directors of the company appointed to evaluate the fairness of the transaction price.

The names of the independent parties vary and will depend on the type of transactions. SM deals with a host of investment banks, external auditors, third party appraisers, legal and tax consultants.

#### L. CORPORATE SOCIAL RESPONSIBILITY INITIATIVES

Discuss any initiative undertaken or proposed to be undertaken by the company.

| Initiative | Beneficiary |
|------------|-------------|
|------------|-------------|

| MEDICA  | AL:   | •                      | Indigent families within the vicinity of SM              |
|---------|---|------------------------|--|
| a)      | Medical Missions                            |                        | Malls.   |
| b)      | Oral Health Program                         | •                      | Kinder and Grade 1 Pupils of Bulihan                     |
| c)      | Blood Bank for SM Employees                 |                        | Elementary School, Nasugbu, Batangas.                    |
| d)      | Operation Tulong Express Medical Missions   | •                      | SM Employees and family members.                         |
| e)      | Felicidad Sy Health Center                  | •                      | Residents of areas that had been affected by             |
| f)      | Felicidad Sy Pediatric Wards                |                        | calamities and disasters.                                |
| g)      | Hospital Wards for AFP Facilities           | •                      | Public Health Centers constituents                       |
|         | •   | •                      | Children who are confined at Government                  |
|         |   | •                      | Hospitals  |
|         |   | _                      | -  |
|         |   | •                      | AFP Personnel and their family                           |
| EDUCA.  | TION:                                       |                        |  |
| a)      | SM College Scholarship Program, 1200        | • Diff                 | erent provinces in Luzon, Visayas and                    |
|         | college scholars nationwide and 164         | Min                    | danao  |
|         | graduated scholars                          |                        |  |
| b)      | SM College Scholarship Program opening in   | • Gra                  | duating 4 <sup>th</sup> year public high school students |
|         | Tacloban and Cauayan, Isabela               |                        | n Tacloban and Cauayan, Isabela                          |
| c)      | Scholarship Grant to 60 college students of |                        | ege students of MUST in Cagayan de Oro                   |
|         | Mindanao University of Science and          | 3011                   | -0   |
|         | Technology                                  |                        |  |
| d)      | Managed the Search for the Ten              | • Gra                  | duating public students nationwide                       |
| ,       | Outstanding Public School Students (TOPSS)  | - Giu                  | duding public students nationwide                        |
|         | Scholarship Program of the Kabayan Noli de  |                        |  |
|         | Castro Foundation                           |                        |  |
| e)      | Technical Vocational Program, Punlaan       | • Sup                  | ported 90 scholars and 39 scholars                       |
|         | Schools' 2 year course in Food and Beverage | • Sup                  | ported 30 scriolars and 33 scriolars                     |
|         | and Don Bosco Makati's 2 year courses in    |                        |  |
|         | automotive, welding, air conditioning,      |                        |  |
|         | machine operation etc.                      |                        |  |
| f)      | School building construction, repairs,      |                        |  |
| ''      | donation of school chairs and used          | • Pub                  | lic schools in different provinces                       |
|         | computers, and donations to Brigada         |                        |  |
|         | Eskwela                                     |                        |  |
| CSR:    | Eskweid                                     |                        |  |
| a)      | Support for Children and Youth              | • Chil                 | d Protection Network, Children of Inmates of             |
|         | Organizations                               |                        | rectional Inst. for Women, Children's Hour               |
|         | _   |                        | s. Inc., CURE Our Child Foundation Inc.,                 |
|         |   |                        | en For Children, Museo Pambata Foundation                |
|         |   |                        | , National Statistics Office-NCR, Northville             |
|         |   |                        | th Reliable Organization, Phil. Asia                     |
|         |   |                        | istance Foundation Inc., 4 <sup>th</sup> Light Armor     |
|         |   |                        | talion, Tuloy Foundation Inc., Virlanie                  |
|         |   |                        | ndation Inc.   |
|         |   |                        |  |
| b)      | Support for Organizations for the Disabled  |                        |  |
|         |   | <ul><li>Crea</li></ul> | ate a Job for the Disabled, Handicapped Care             |
| c)      | Support for Health Organizations            | Ass                    | ociation, Philippine Institute for the Deaf              |
|         |   | • Phil                 | ippine Cancer Society, Philippine Leprosy                |
|         |   | Mis                    | sion Inc., Philippine Tuberculosis Society Inc.          |
| LIVELIH |   | _                      |  |
| a)      | Kabalikat Sa Kabuhayan Farmers Training     |                        | rginalized Farmers from different provinces              |
| L.V     | Program                                     |                        | r SM Malls   |
| b)      | Skills Training (Hospitality, Food &        | • Out                  | -of-school youth from Nasugbu, Batangas                  |

| Beverages, W | ait Se | rvice |
|--------------|--------|-------|
|--------------|--------|-------|

- c) Landscaping Installation and Maintenance
- d) Animal Dispersal (Hog, Free Range Chicken, Carabao)
- Out-of-school youth from Nasugbu, Batangas
- Marginalized Farmers of Nasugbu, Batangas

## M. BOARD, DIRECTOR, COMMITTEE AND CEO APPRAISAL

Disclose the process followed and criteria used in assessing the annual performance of the board and its committees, individual director, and the CEO/President.

|                      | Process   | Criteria   |  |
|----------------------|---|--|--|
| Board of Directors   | Under the guidance of the Nomination Committee, the Board conducts an annual performance self-evaluation. The performance evaluation is based on the duties and responsibilities of the Board of Directors, Board Committees, individual directors and President as provided for by the Manual on Corporate     | <ul> <li>Diversity of competencies</li> <li>Adequate knowledge of different risks</li> <li>Industrial background</li> <li>Academic qualifications</li> <li>Work in general</li> <li>Decision making</li> <li>Discussions on short &amp;</li> </ul> |  |
| Board Committees     | Governance and By-Laws. Directors are asked to rate the performance of the Board, the Board Committees, themselves as directors and the President, as the embodiment of Management.  Directors are also asked to identify areas for improvement, such as  | long term developments  Discussions on business strategies and plans  Discussions on risks and regulations  Promotion of good governance principles  Promotion of continuing education   |  |
| Individual Directors | training/continuing education programs or any other forms of assistance that they may need in the performance of their duties. The evaluation forms also include items on support services given to the Board, such as the quality and timeliness of information provided to them, the frequency and conduct of | <ul><li>Independence</li><li>Participation</li><li>Expertise</li></ul>   |  |

### N. INTERNAL BREACHES AND SANCTIONS

Discuss the internal policies on sanctions imposed for any violation or breach of the corporate governance manual involving directors, officers, management and employees

| Violations  | Sanctions   |
|---|---|
| Any violation of a provision found in the Manual on Corporate Governance. | <ul> <li>a) In case of first violation, the subject person<br/>shall be reprimanded.</li> </ul>   |
|   | b) Suspension from the office shall be imposed<br>in case of a second violation. The duration<br>of the suspension shall depend on the<br>gravity of the violation. This shall not be<br>applicable to directors.       |
|   | <ul> <li>For third violation, the maximum penalty of<br/>removal from office shall be imposed. With<br/>regards to directors, the provision of Section<br/>28 of the Corporation Code shall be<br/>observed.</li> </ul> |