### **Scope (first part)(aiken)**

* **Key Points**:  
  + Online booking, multiple pets, notifications, etc.
  + Admin can approve or reject appointments.

**Suggested Slide Text**:

Scope:

• Pet owners can book appointments & add multiple pets

• Receives automated reminders (SMS/Email)

• Admin can view, approve, or reject appointments

• Basic analytics for trends and performance

* **Explanation**:  
   “These are the main functions included in our system: owners can manage pets, while staff can handle schedules and track data.”

**Limitations (second part)(aiken)**

* **Key Points**:  
  + No financial or billing modules.
  + Focused only on vet clinics, not other healthcare fields.

**Suggested Slide Text**:  
  
Limitations:

• No billing or financial systems

• Not designed for other healthcare services

• Mostly tested with Casa Animalia’s needs

* **Explanation**:  
    
   “We are not covering payments or universal healthcare solutions, so we keep the project scope practical and focused.”